



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Z R](#) 3 days ago ★★★★★

terrible software

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Leticia Aguirre](#) 3 days ago ★★★★★

It kicked me out of my chemistry final exam even though I had very strong internet connection. Then it kept asking me for an access code to get back in and it took 40 minutes of talking with their live chat to get back in. When I did I only had 10 minutes left to finish my final exam and I obviously failed it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Lucky Sakura](#) 3 days ago ★★★★★

if I can, I will give 0. Hate this app. Can't attempt comps exams due this F-g proctor

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kurtis Lee](#) 4 days ago ★★★★★

Hated it, never updates.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[C A](#) 5 days ago ★★★★★

This extension was created by satan himself! I have had it force close on me on multiple occasions in the middle of exams and I had been fortunate enough to have SOME professors who were understanding enough to open it to allow me in again. This one last test that I had in the class that I was doing the WORST in just so happened to force close on me and the teacher WAS NOT that understanding. Needless to say, I cried myself to sleep knowing that I failed an exam that I actually felt I was doing well on. I hate this extension. The support team is good at responding but they really can't help.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Daniel Espinel](#) 6 days ago ★★★★★

Other then all the privacy concerns that has been expressed here, this extension has also been getting increasingly more and more unstable.

I have been randomly kicked out of quizzes and exams, despite my internet being fine and not doing anything that would end it. The "smile recognition" during the pre-check process is broken and only works with an emotionless face. And I had to buy two webcams since Proctorio didn't want to use the first webcam.

One google search in the news section will also lead you down a rabbit hole regarding the company and other issues with their software including silencing people critical of the software through copyright strikes

and people with darker skin not being recognized by the software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[yz C](#) Aug 6, 2021 ★★★★★

学校要求的nt软件wdnmd

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Monica Uy](#) Aug 6, 2021 ★★★★★

Invasive, glitchy, and stressful not only for students but professors, too. I had to email my instructor for every single exam I took this semester because of some type of technical difficulty that the live chat support team could never fix for me. They always just told me to uninstall and reinstall the software. How about you fix whatever issue is causing all the bugs instead of having people do all of that lol.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Matt Bunch](#) Aug 3, 2021 ★★★★★

Invasion of privacy, should be considered spyware.

Collects way too much data about the user, it is stored offsite and would be a disaster if they have have a breach of data.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Alon K](#) Aug 3, 2021 ★★★★★

Used it three times exactly according to the instructions, and 2/3 times I had serious problems that almost cost me my grade. This program is trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Justin D.](#) Aug 2, 2021 ★★★★★

They claim that it only monitors you when activated, say, during an examination. Then explain why I received a Chrome popup saying Proctorio crashed while I was watching YouTube outside of an exam. Absolutely hate it and remove it every time I finish an exam that requires its use ever since.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Payton Slansky](#) Aug 2, 2021 ★★★★★

garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Lisa Stein](#) Aug 2, 2021 ★★★★★

good bye privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[javeds2006](#) Jul 29, 2021 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[David Dabkowski](#) Jul 28, 2021 ★★★★★

spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Dilet](#) Jul 27, 2021 ★★★★★

Stop using this software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



opal Jul 25, 2021 ★★★★★

I'm literally just downloading spyware on purpose

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Z Q Jul 24, 2021 ★★★★★

Garbage program and invasion of privacy, creators should be fined and this must be stopped

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Jul 24, 2021 ★★★★★

It doesn't work, stuck on "Please wait while we prepare your exam" without any errors in the console or any other error messages/IDs to pass on. Trying to write my mid-term for the Outlier.org Statistics course. They told me to uninstall Chrome and reinstall chrome (which I did), but that also seems like a big ask... just for an extension to work. Sooooo...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aaron Fooshee Modified Jul 23, 2021 ★★★★★

The data confirms what was apparent on the face of it, this software harms people. See: https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3871423

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



GibbJongUn Jul 23, 2021 ★★★★★

Literally just a weird way to watch kids take tests

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Jul 22, 2021 ★★★★★

I'd rather take a test in person than have this extension constantly breaking my main web browser, yet, here we are, with this as the only option.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vincent Schroeder Jul 22, 2021 ★★★★★

The privacy concerns with this app are awful. Proctorio is basically a spying software and it baffles me that any educational institution would choose to use Proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rayven Stegall Jul 22, 2021 ★★★★★

I have never written a review, but this extension is so bad that I just had to. I have been using Proctorio for about two years now, and at first I was okay with it. Now, I absolutely hate having to use it. It takes me several attempts to even get logged into my exam, and I have been kicked out of several timed exams. In one incident the timer on my exam ran out before they were able to get me back into my exam and said they were unable to control the timer on the exam. I had to contact my professor begging him to reopen the exam so that I could finish it. I understand that they do not control the amount of time I have to take an exam; however, if Proctorio effectively proctored exams as it was intended to, I would not need extended time on my exams. There are several other students in my cohort that are experiencing the same issue. The fact that this extension is still being used by universities is incredibly shocking.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandi Rene Jul 20, 2021 ★★★★★

I wish I could give this 0 stars. This is my first semester using Proctorio for my online course, and at first I found it just buggy, having to remove and download the newest version several times. It does not autoupdate nor is there an option to update, you have to remove and download again. You do not know you

have to do this until you have already attempted to begin your test. So on top of test nerves and time constraints you have an extra step. Now, the problems have escalated. I logged in to take my exam, and I had to update. Ok, fine. After that, it appeared to be working. Passed all the "exam pre-checks" and the webcam test, and it went to the exam page..where it got stuck loading.... for several long minutes. Then the screen went black and said the exam has ended! I did not even see a single question. I live chatted customer support who just said the instructor does not allow re-entry talk to her. So, I emailed the instructor who was kind enough to re-open it and what do you know the same thing happened again. I am so frustrated! Terrible terrible software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Isaac Palmer](#) Jul 19, 2021 ★★★★★

Just got kicked out of my final for no reason, now I can't retake it. Thanks proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[RammerWannabe](#) Jul 19, 2021 ★★★★★

La porquería se cierra si no tienes una conexión fuerte. Ya me ha pasado en un examen que solo por tener wifi inestable el proctorio no me permitía ingresar a la evaluación.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Dhruv Patel](#) Jul 18, 2021 ★★★★★

Proctorio has blatantly lied to the institutions, instructors, and students, and I have evidence to prove that:

1. apparently, Proctorio has features where a Proctorio "agent" will verify a test-taker's live ID check and room scan, but hold up, I thought Proctorio promised that ONLY the class instructor can access the data, and that Proctorio employees CANNOT
 2. the Proctorio website said it doesn't track eye movements, but guess what? right after pressing "take the quiz" in Canvas, it says that head, eye, and mouth movements WILL be collected, that is just creepy AF
- congratz on breaking your promises and losing my trust :-)
- oh, and also, tagging Proctorio as "accessibility" (as if for people with disabilities) is ableist and discriminatory, it literally discriminates against people who wear glasses, one time, the webcam image test failed to detect my face (because of my glasses), so I hit up Proctorio support, and guess what? I was told to take my glasses off for the pre-checks (btw, I've NEVER needed to take off my glasses when I was taking exams at school)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[anna romero](#) Jun 3, 2021

you have to make noise for it to register your microphone. It has to hear a noise and match it with your video. just for the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[SYNTHETIC](#) Modified Jul 14, 2021 ★★★★★

invasion of privacy!!! took a quiz or something and then my laptop turned to low power mode freaked out kicked me out of the exam or whatever it was asked the teacher to let me resume she did and could see everything i was doing on my computer. this also digs through your computer files and accesses a lot of personal things on google. i was just minding my own business taking a test and then after i was finished i looked at my google passwords to clear some things up and all of them said that there was a data leak

then i uninstalled proctorio and the notifications were gone. i had to reset all of my passwords and although i am reluctant to use it i am forced to by my educators. i fear for my privacy and security when using this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ice E Jul 13, 2021 ★★★★★

Always so many bugs and problems and honestly made me more stressed out during my exams and I believe this has potential but definitely is not ready to be used.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrea Perez Modified Jul 12, 2021 ★★★★★

I had a test that crashed mid exam and the staff was unable to get me back in because i did not start the chat exactly from the page it crashed, (how is that even possible)? I explained that i could not start the chat from the shield several times and because of all the times i had to explain to them i lost time for the exam and they told me they could not help me. This program is very poorly done and the live support is very incompetent.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jared Jul 10, 2021 ★★★★★

All the downsides of malware, without any of the exciting offers of free ipads.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alissa Anderson Jul 9, 2021 ★★★★★

Simply put, exams that are proctored are 100000000000% harder than unproctored, if for no reason other than the loss of time that results from the use of this app, it can never scan my ID or verify that I am in fact the same person who took the exam the last time, heaven forbid I take an exam at work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



H V Modified Jul 8, 2021 ★★★★★

Would give a minus star if I had that option. Terrible, horrible, awful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bubba D Jul 8, 2021 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Riley McDaniel Jul 7, 2021 ★★★★★

Invades your privacy and can access all the information on your computer. Need a better system for classes compared to a system which can access all of your files.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Peter Hernandez Jul 6, 2021 ★★★★★

I got kicked out of a test cause my parents walked in on me taking it and couldn't get back in

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



shayue yan Modified Jul 6, 2021 ★★★★★

I would have literally rated a zero if I could. It doesn't make any sense that once you're logged out because of technical issue, exam time is still running. And it takes way too much time to email your assistant back and forth to figure out an issue which can't even get fixed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sharoy Veduchi Jul 5, 2021 ★★★★★

Just reading all the stuff that Proctorio asks of me, such as: recording my screen, recording what USB devices I have plugged in, being able to eject said devices, and having access to my webcam is nonsense. The worst part is that since this is an extension, and not a dedicated program such as lockdown, every time I use Google Chrome, I have to worry if this extension is being used even when I'm not taking an exam. Good thing that I ordinarily don't use Chrome. In fact, only reason I'm using chrome is because of this disgusting app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 12, 2021

Hi Sharoy, we understand your concerns and are happy to clear some things up for you. Please keep in mind that the permissions Proctorio asks of you are dependent on the settings your exam administrator enabled on your exam. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means Proctorio only monitors your device while you are in your exam and stops monitoring once you have submitted. If it makes you feel better, you can uninstall and re-install as needed.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zane Ort Jul 10, 2021

I just uninstall it between tests

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



NaVseRuki OtSkuki Jul 4, 2021 ★★★★★

failed to connect forever

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Blaize Gardner Jul 4, 2021 ★★★★★

A total invasion of privacy. Reads and overwrites all data and privacy settings for the browser and any other extensions such as camera and microphone. This extension should be illegal in the US. ATTENTION TO TEACHERS, PROFESSORS, and ADMINISTRATORS; if you are considering this product please seek other options. This app is unconstitutionally vague in the data that it collects and the privacy settings that it overrides. As an educator if you are considering this for your students you should be ashamed of yourself. This app often requires proof of ID, to show on camera your surroundings, and takes pictures of your face for facial recognition. Again this app is awful and a huge invasion of privacy. I hope that one day this app is outlawed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brenden Jimenez Modified Jul 3, 2021 ★★★★★

Not only is this is an awful invasion of privacy for which the designers should be ashamed of themselves for supporting and developing, but it's a terribly designed application that NEVER works right. I waste so much time before every exam getting it to work, I'm certain it's negatively impacted my test scores.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luiz Manoel Augusto Costa Jul 3, 2021 ★★★★★

Solution: Just study and be honest.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Musab Shaik Jul 3, 2021 ★★★★★

Proctorio is so buggy!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



SooJin Park Jul 3, 2021 ★★★★★

whoever made this program. I hope you get hacked and get recorded while you have sex, if you can get any

Whether made this program, I hope you get hacked and get recorded while you have sex, if you can get any. And I really hope that the hacker just upload that online to f you over. you are worthless Chinese scumbag that invaded my personal space.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kobe Mower Jul 2, 2021 ★★★★★

this sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Shiqi Zhou Jul 2, 2021 ★★★★★

I don't think their collection of information is actually doing what they say it does. I think they're lying about data collecting.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christopher Christoffersen Jul 2, 2021 ★★★★★

I hate that Salt Lake Community College requires this for exams. It needs access to my computer and if something glitches and the screen gets refreshed it locks you out of the exam. I tried using the live chat link and it just sat there for an hour without any contact, and there is no other way to contact customer support. I'm going to get a zero on my exam, because of this. This program does not work and customer service is unresponsive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 12, 2021

Hi Christopher, we understand your frustration and apologize for the inconvenience. As a friendly reminder, our support team can also be reached through email at support@proctorio.com and through our social media channels.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Mirjam A Jul 2, 2021 ★★★★★

Echt de allergrootste onzin dit ooit. Ik ben letterlijk 3x zomaar uit mijn tentamen gegooid waardoor ik mijn hele concentratie kwijt was. Bovendien heel erg in strijd met mijn privacyrecht..

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mikey Green Jul 1, 2021 ★★★★★

intrusive and unnecessary

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Nick Sahagun](#) Jul 1, 2021 ★★★★★

Forced invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Zane Ort](#) Jun 30, 2021 ★★★★★

While I can see the drawbacks and the invasion of privacy, my experience so far has been decent for what it is.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[exoslayer](#) Jun 30, 2021 ★★★★★

Proctorio is given an alarming amount of permissions into your computer. The excessive permissions combined with the wide database they have of facial recognition data and images of multiple IDs makes this a gold mine. When Proctorio is hacked, and it will be, be prepared to lock your credit scores, change your drivers license number, and get a contact in the IRS to watch your SSN.

I recommend at least disabling the app when you aren't taking a test and better yet uninstalling the app after each use and reinstalling when needed and only when needed. I'd rather my entire PC not be a part of a bot network on top of a stolen identity.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Lars Huiskes](#) Jun 30, 2021 ★★★★★

have been waiting for an hour and still loading, made my laptop crash multiple times in the past aswell.....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[C](#) Jun 29, 2021 ★★★★★

So if I my internet connection is interrupted for a moment proctorio automatically shuts down? You cant store the recordings on the client side for the brief window of time instead of automatically calling everyone with shaky wifi a cheater. A terrible product from a terrible company riding a terrible trend.

I'd rather take my exams in person than take them on proctorio and roll the dice on whether or not its going to accuse me of academic misconduct for ripping a fart mid exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 12, 2021

Hi there, we understand your concerns and are happy to clear some things up for you. Proctorio allows test takers up to two minutes of disconnectivity from their network before losing connection to the exam. Should a test taker be removed from their exam due to network disconnection, the exam administrator will be able to see the reason the attempt

ended within the Gradebook, and can work with test takers to provide accommodations or alternatives. We encourage you to communicate your concerns to your exam administrator so they are aware and can work with you to possibly provide accommodations if they choose.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wyeth Logic Jun 29, 2021 ★★★★★

I wish they got rid of this thing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Unger Jun 29, 2021 ★★★★★

All these universities pretend like this is the only option to prevent cheating through online exams when not only is it not the best option, its incredibly ineffective and only serves to scare student and create anxiety during exams. Make tests harder but open note and the cheating problem will go away. No way to cheat that kind of hard work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Riley Devaney Jun 29, 2021 ★★★★★

WOW this is invasive. Installed it for final exams, and I understand it's important to ensure one doesn't cheat in any way during finals, but a total scan of my room?

I also tabbed out of my final by mistake (placed my palm on my laptop's trackpad, switched windows), and I was unable to get back in for around an hour because their support option just would not work, I ended up having to join a Google Meet with a support agent, and eventually had to restart my router.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alejandra R. Jun 28, 2021 ★★★★★

Me parece fantastico que se pueda reducir la deshonestidad, entiendo porque a muchos de mis compañeros no les gusta, (No les deja hacer trampa, o porque son transparentes en sus exámenes, lo consideran innecesario) pero realmente es muy util porque cuando se rinden exámenes muchos hacen lo que tengan que hacer para poder aprobarlo, y por ese tipo de deshonestidad que viene desde el colegio, se forman profesionales poco éticos y con nada de integridad.

Me gusta esta herramienta porque siento que todos estamos siendo medidos en las mismas condiciones y no hay posibilidad de sacar ventaja, me gusta porque los profesionales poco éticos son los que están en el Gobierno robando.... de esta manera se formarán jóvenes que se esfuerzan por conseguir sus resultados con disciplina, no pagándole a alguien porque le hagan el examen o buscándolo en internet.

Por un mundo de profesionales honestos y éticos - Eso es lo que se necesita en este mundo :D

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rayan Hatem Jun 28, 2021 ★★★★★

this should not be legal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joe van Bergen Jun 28, 2021 ★★★★★

Absolute Katastrophe. Die Entwickler sollten sich schämen.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gabe Irish Jun 28, 2021 ★★★★★

Spyware my university forced me to download :)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Yang Jun 27, 2021 ★★★★★



feels weird.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nazarii Moroz Jun 27, 2021 ★★★★★

I hope it gets taken off of the marketplace

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Savannah Fagergren Jun 26, 2021 ★★★★★

This software is racist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren A Jun 25, 2021 ★★★★★

Trash. Every time I take an exam it freezes and proctorio tries blaming my internet connection, not taking responsibility for their awful extension. I pay for the fastest internet in my area and have done speed checks, it is not my connection. I wish my school didn't require this BS.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Clicer Acosta Jun 24, 2021 ★★★★★

Detects all other devices on the same wifi/IP ... now it doesn't just ruin my privacy but my families too. And when I'm taking my tests, if my brother is online studying for his I'll get flagged.....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Kim Jun 23, 2021 ★★★★★

I don't typically write reviews here, but Proctorio is a severely malformed and invasive piece of software. The process of getting set up for a quiz on Canvas using Proctorio is somewhat simple but highlights the program's intrusive nature -- the software informed me beforehand that it was going to watch and record my browsing patterns, location, camera, microphone, and my "exam environment", and clear my browser cache. After going through the technical setup process, it redirected me to the test, where it displayed a "Waiting for Canvas" splash-screen for a full two minutes. I'm not sure if this is a Proctorio issue, but it's significantly longer than I've ever had to wait in the past to get into a Canvas test without this extension. After this, it made me record a video of all angles of my working environment while the timer for the test was still running, losing me even more time. After getting through a significant chunk of the test, finishing to the last 3 questions with about 30 minutes left, I noticed that an image wasn't loading in the test, an issue I had never ran into when using Canvas without Proctorio. I contacted a live agent, who responded quickly (which was nice) and refreshed my browser for me at his advice. However, as soon as it finished refreshing, I wasn't able to get back into the test, also because of Proctorio. The same live agent let me back into the test, but by the time I took another video of my working environment and started taking the test, I had lost roughly ten minutes. I finished the test about thirty seconds before the timer finished, and had to rush through checking my work where I could have done so more thoroughly if Proctorio's assorted bugs and hadn't stolen nearly a quarter of my working time. It doesn't even successfully evade cheating -- any student with a decent knowledge of technology could likely find a tutorial to get around the software. Overall, this platform significantly hurts honest test-takers and doesn't deter cheaters determined to cheat, and if you're reading this, I suggest asking your school to stop using Proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Koen van Zeggeren Jun 23, 2021 ★★★★★

belachelijk dat we dit moeten gebruiken voor onderwijs, al helemaal als dit terug te vinden is over de applicatie:

Business Transfers: If Proctorio is involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction. The promises in this Privacy Policy will apply to your information as transferred to the new entity.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jary Tionson Jun 22, 2021 ★★★★★



narc.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Dylan Raich](#) Jun 22, 2021 ★★★★★

It just sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mehdi](#) Modified Jun 22, 2021 ★★★★★

Technical difficulties every SINGLE time I take an exam. I am really disappointed that this extension is so poorly designed. No one can even expect it to work without making them lose their minds.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Scott Harrington](#) Jun 22, 2021 ★★★★★

This should not be legal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[jessie e. palacios](#) Jun 21, 2021 ★★★★★

complete invasion of privacy. I understand that you have to make sure students aren't cheating but there just has to be a better way.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[AmazingMrBlue](#) Jun 18, 2021 ★★★★★

This is so stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Tim](#) Modified Jun 18, 2021 ★★★★★

Clear invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[JOHN VINCENT GONZALES](#) Jun 17, 2021 ★★★★★

Easy to use and much friendlier than lockdown browser, but proctorio is sometimes slow to load pages

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Tim Casteling](#) Jun 17, 2021 ★★★★★

What a lousy app! Needs reinstalling every time I go to take a quiz. Always issues with installation. I would give this thing zero stars if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Aaron Wascher](#) Jun 17, 2021 ★★★★★

These types of applications are disgusting. They're invasions of privacies that should not exist. Google you should take this stuff off the appstore.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Skazzalz](#) Jun 17, 2021 ★★★★★

Let's be honest "A Google User" no one would ever use your privacy violating garbage app if we students were not forced to use it by our schools.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Griffin Calaway](#) Jun 16, 2021 ★★★★★

invasion of privacy. need i say more?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Ryan Zaugg](#) Jun 15, 2021 ★★★★★

Literally the most outrageous spyware available, not to mention the numerous technical difficulties that have ruined my tests. I almost lost my scholarship because proctorio wouldn't let me open the equation sheet on the test (which the instructor explicitly allowed)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jun 17, 2021

Hi Ryan, we apologize for the inconvenience and understand your frustration. As a friendly reminder, Proctorio support is available 24/7/365 via live chat and email at support@proctorio.com. Should you continue to have technical issues, we encourage you to reach out to them and they can walk you through troubleshooting steps to resolve any issues you are experiencing.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tristan Berkman Jun 15, 2021 ★★★★★

Een van de prachtigste uitvindingen op de markt!! Ik zou het onmiddellijk downloaden!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Asli Lavigne Jun 14, 2021 ★★★★★

yoruma gerek yok belli neden 1 yıldız verdiğim

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Der Local-Guide Jun 14, 2021 ★★★★★

It just deleted itself during my exam. yeah.. thanks for nothing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joseph Ballard Jun 13, 2021 ★★★★★

Worst app I have ever had the displeasure of using. I have spent so many hours trying to get it to work that it makes me want to drop out of school. I do not even care about the spying part, if it would just work I would not have that much of a problem with it. Please just make it work right.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



白檀 Jun 12, 2021 ★★★★★

垃圾软件! 卡死了!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Crocker Jun 9, 2021 ★★★★★

As has been said here many times it is an invasion of privacy. If I was given any other option I would have taken it and never used this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Danish Tee Jun 9, 2021 ★★★★★

I just don't like it. My private parts are being invaded

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



SawyerVince Modified Jun 9, 2021 ★★★★★

i seriously was shocked when i found out that the cheating reports are AUTOMATED. I COULD SCRATCH MY NOSE AND FAIL. not to mention just knowing that it can read and edit all of my website files unless i manually reload the page is very unsettling. EDIT: how would one do a 360 room scan on a PC with a plugged in freaking monitor? asking for a friend>

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 3, 2020

Hi there, Proctorio does not create "cheating reports" nor does our system make any determinations regarding student behavior. All exam attempts are available for review by the course administrator, and they are able to review any behavior that could have been flagged by the system according to the settings enabled on the exam. Any decisions regarding behavior are completely up to the instructor. Please keep in mind, as well, that all exams are

customizable and the settings that are enabled are completely up to the exam administrator.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Benjamin Barton Jun 8, 2021 ★★★★★

I get we "have to" have it, but it's just a hassle and should be removed. End of story.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emily A Jun 8, 2021 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ozan özcan Jun 8, 2021 ★★★★★

igrenç kusucam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Desiree A Jun 8, 2021 ★★★★★

i have been trying to get in now for day. I'm sick of the site already get this extension, turn this off, enable this, still haven't open. For some yes I am new to this shouldn't be this dog gone complicated. exam in 2 days. This is B.S.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jun 9, 2021

Hi Desiree, we apologize for the inconvenience and understand your frustration. Please keep in mind that Proctorio's Support Team is available 24/7/365 to assist you with any technical difficulties you experience with the extension. Our Support Team can be reached via Live Chat, which can be initiated by clicking on the extension's shield icon in the upper right corner of your browser window, through email at support@proctorio.com, or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Billy Straub Jun 7, 2021 ★★★★★

Gross invasion of privacy. Also, the support are essentially useless. I had a support agent that sent me a paragraph in a different language, then ended the chat with me.

If you are a professor reading this, please have your students take exams in zoom rooms with TAs. Proctorio is a bad solution to online university.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Super Nova Jun 7, 2021 ★★★★★

Saçma program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kai Atıl Jun 4, 2021 ★★★★★

Invasive and oftentimes does not accurately report user behaviors

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Honey ASMR Jun 4, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



JW Jun 4, 2021 ★★★★★

What in the world?! How is this program even legal?!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samson Gozyan Jun 4, 2021 ★★★★★

Literally a nightmare. As if nursing school wasn't hard enough I am constantly dealing with issues regarding Proctorio. Their online support recommended that I get a new internet provider since the one I have is being interpreted by their software as a VPN (had to look that up). So I added a hotspot to my cellphone plan and that worked for a while. Now I am met with the same error that says "interception detected". I'm at the point where I don't even know what to do. My final exam is just a few hours away and as I was running my usual checks I am now met with the error that my connection is being intercepted. This is the same internet I used on my last exam. This is TERRIBLE!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Logan Kreider](#) Jun 4, 2021 ★★★★★

It is strong as malware, they're just selling our data. Yall are lower than thieves, don't think of yourself as "levelling the playing field to stop cheaters" you KNOW you can do it without malware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Brimfer](#) Jun 3, 2021 ★★★★★

delete it as soon as you're done with you're done with you exam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Karim Morgenstern](#) Jun 3, 2021 ★★★★★

Terribly invasive program, i feel a shudder every time i Have to add it to my browser its disgusting. Not only was it invasive from the beginning it gets more and more invasive. Now they wanted access to the incognito windows.

You should be ashamed to interfere with peoples privacy like that

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kamiel Zeegers](#) Jun 3, 2021 ★★★★★

Absurd dat het onderwijsinstellingen niet bij wet verboden wordt om dit te gebruiken. Complete inbreuk op de privacy van studenten.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[pandapower](#) Jun 2, 2021 ★★★★★

its malware that steals your data and messes with your pc this should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Amphasia](#) Jun 2, 2021 ★★★★★

Invades my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[no thank you](#) Jun 1, 2021 ★★★★★

privacy? 0. this is so invasive ugh.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[DJCREEDHDSQ](#) Jun 1, 2021 ★★★★★

Masslos Enttäuscht das man solche Programme überhaupt verwenden darf. Man wird kontrolliert wie bei der STASI oder der CIA. Jetzt weiss man wie sich bekannte Whistleblower fühlen. Tastatureingabe, Augen, Mikrofon, Video etc. einfach alles wird aufgenommen. Der Algorithmus macht aus Willkür jeden verdächtig bei dem sich irgendetwas bewegt. Integrität und Datenschutz ist Fehlzanzeige!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

 **nick marini** May 31, 2021 ★★★★★

does a great job of invading my privacy, which is the intended functionality.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

 **Jeton Brahimi** May 30, 2021 ★★★★★

Unglaublich, dass solche Programme überhaupt zugelassen werden. Weshalb muss meine Schule/ein solches Programm uneingeschränkten Zugriff auf meinen Computer und meine Daten haben? Weshalb muss ich mich während einer Prüfung mehr darum sorgen ob ich als "Schummler" eingestuft werde anstelle mich voll und ganz der Prüfung zu widmen? Weiter läuft das Programm nur schleppend und gibt keinem, der eine Prüfung mit einem solchen Programm absolviert, ein wirklich gutes Gefühl.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arthur Jul 15, 2021

Welcome to Covid 1984. Brave new World!

Was this review helpful? ☐ Yes ☐ No [| Mark as spam or abuse](#)



NowOnline Games May 30, 2021 ★★★★★

Let me cheat in peace.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Khartier May 29, 2021 ★★★★★

ANGER!!!!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Xavier G May 28, 2021 ★★★★★

Yet another joke of a company that thinks they can get away with blatant invasions of privacy and overreach. Instead of working to find innovative ways to ensure academic honesty, or finding a good balance between privacy and security; this company decided that your privacy doesn't matter at all. Don't want your data and recordings on a server? Too bad. Don't want to feel like your computer and files just got manhandled by TSA? Rubber Gloves it is! So be sure to remember that you aren't the customer, your college/school is. They don't care what we want!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abeer Ramadan May 30, 2021

It's insane how they haven't been sued yet!! Unfortunately, they have indeed gotten away with it. We like to pretend our governments value the rule of law, but here they are being above the law

Was this review helpful? ☐ Yes ☐ No [| Mark as spam or abuse](#)



nizar mahendra May 28, 2021 ★★★★★

membingungkan

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abigail Breton May 26, 2021 ★★★★★



disgusting

Literal spyware

why do i have to download this just to take a test, creepy stuff

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sam Christopher May 26, 2021 ★★★★★

Invasion of student privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Inbar May 25, 2021 ★★★★★

breach of privacy, borderline malware. should be illegal to make this awful extension mandatory in public schools.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Logan Kreider Jun 4, 2021

In my opinion this feels stronger than malware "Manage your downloads" so everything ON your computer...

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



jia yee May 25, 2021 ★★★★★

Horrible system! Waste to much time and so many trouble!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Buddy Bopper May 24, 2021 ★★★★★

I don't trust this at all.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Linda Melgar May 24, 2021 ★★★★★

MUY BUENA Y SEGURA

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cameron Cooper May 24, 2021 ★★★★★

Why would someone create such invasive extension. I'm scared for my life every time I turn Proctorio on for an exam. Now I can't even go outside, my parents leave the house to grab all of my essentials. This has ruined me, I don't recognize myself anymore!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Marko M May 21, 2021 ★★★★★

It made me lose 30 minutes on my test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abeer Ramadan May 30, 2021

SAME!!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Parker Martel May 24, 2021

FR THIS IS GARBAGE

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[amin](#) Modified May 21, 2021 ★★★★★

Should be illegal.

Might as well call it the official KGB app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Davis Brown](#) May 20, 2021 ★★★★★

Garbage spyware forced by schools

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Eric Barron](#) May 20, 2021 ★★★★★

This is horrible...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Garbouw Deark](#) May 19, 2021 ★★★★★

Actually as bad as people are saying. It has to use local storage for its recording of you or something because it killed my boot drive mid exam and I wasted a solid 10-20 minutes just trying to fix that and get back in.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ekene Onoh](#) May 19, 2021 ★★★★★

Not good

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Maria Geibel](#) Modified May 18, 2021 ★★★★★

This extension is terrible. They keep updating it in weird ways, so almost every time a take a quiz or exam, I have to delete it and add it again. I've had to do this multiple times, and when quizzes or exams are strictly scheduled this takes up valuable time. The calculator changes and fails when I need it, but I can't use the browser calculator either. It loads slow too, and has caused me to use up time on quizzes (again). Maybe I wouldn't have a loading problem if my internet was better, but Proctorio just makes my already bad internet harder to use. It's used in my class to prevent cheating, but all anyone would have to do is operate a second device not in the view of the camera, or use printouts with the answers, so what's the point?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Daniel Wroblewski](#) May 17, 2021 ★★★★★

Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Parker Martel](#) May 24, 2021

no its good

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[梓豪蔡](#) May 17, 2021 ★★★★★

恶心东西

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Sam McIntyre](#) May 15, 2021 ★★★★★

Scam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Parker Martel May 24, 2021

ur a scam sam

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Logan Simmons May 15, 2021 ★★★★★

Isn't it very illegal to collect data on minors? That's why YouTube did the whole "content for kids" thing and are barred from collecting cookies and can't use the device's camera. You can say that you are "Proctorio is FERPA, GDPR, and COPPA compliant" all you want, but you still have servers full of webcam footage featuring minors. Also, the amount of permissions asked for when adding are ridiculous. You shouldn't need most of those things. Don't say they are all required for it to work properly because so many people have said that it DOES NOT work as intended. Proctorio is making bank off of fearmongering and not actually correctly solving the issue. It's essentially the placebo effect where schools think they are safe from cheating because they paid a butt-load of money for glorified spyware. It doesn't actually solve the issue, but leads the school to thinking that they fixed it. This is all just one big OOF for privacy and education.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nick C May 15, 2021 ★★★★★

Proctored exams through software that violates the safety and security of your personal computer, personal information, personal space and violates all levels of your personal privacy. It even forces you to allow it to be able to change unrelated data on your computer without letting you know each time it does it. The only CON I can think of when I think of the pros and cons of online schooling. Having your computer data R\$P\$D by a third party software company. In a day with so much cyber security threats it is unconscionable to allow this to even exist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



lance asetre May 27, 2021

I've been reading the reviews for quite some time since the school I go to requires us to have this for exams and I'll be taking exams in a few days.

I've seen a review like this as well where the said person's professor or supervisor (whoever was supervising him using Proctorio) deleted files and the like, so I have a question.

Does Proctorio access files/storage? Can it edit files, images, videos, etc.?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Yifan Yu May 15, 2021 ★★★★★

平常的时候一定要禁用，考试的时候再打开。

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



cuteymeow May 14, 2021 ★★★★★

Horrible, invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Will Marsh May 13, 2021 ★★★★★

terrible lol. I dread the times I have to open this extension because Chrome and this extension both steal your data and sell it to other companies. Don't use this app unless you like being used as a worthless piece of data.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jackson Goodall May 12, 2021 ★★★★★

Why is this even allowed? All this for a single exam. It can't recognize my microphone, which apparently is IMPERATIVE even if it's recording my screen and monitoring all websites I have access to, since I can't start a test without my microphone.

Complete invasion of privacy and a total joke.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood May 13, 2021

Hi Jackson, we are sorry to hear you are having issues with Proctorio and understand your frustration. As a friendly reminder, our Support team is available 24/7/365 to assist you with any technical difficulties you might experience, like detecting your microphone. You can contact them via Live Chat, email at support@proctorio.com, and through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Pulkit Chauhan May 12, 2021 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Studio 4 productions May 12, 2021 ★★★★★

had a few files i was gonna use to make a YT vid. After using this once, most files were deleted. Would rate 0 stars if i could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Felicia Kirby May 12, 2021 ★★★★★

Why is so much personal information required? How can you justify it by saying we agreed to it when we do not have a choice. We have to take the exams using this medium. It is time that Maryville looked at the objections of their adults students and took them seriously. Our financial information? What is the end goal?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake A. Modified May 11, 2021 ★★★★★

This software is a complete invasion of people's privacy, and all of the academic institutions that make Proctorio mandatory should be ashamed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MSB Noke May 11, 2021 ★★★★★

trash tier kids still cheat

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matt M May 11, 2021 ★★★★★

Bru some of these perms are so sus

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sarah Klem May 11, 2021 ★★★★★

I didn't want to give this a spite review purely because the invasion of privacy, but even as a product it's terrible. I don't think I've taken a single test where people haven't had issues actually accessing it because of Proctorio. As I type this review I'm currently locked out of my final that I can't take because it keeps asking for a password I'm not supposed to need. Currently my only option is to sit around and hope it arbitrarily lets me in eventually, like the last two tests I've taken. And I only use Chrome to take these proctored exams, so it's not like I've done anything that should mess with its ability to function. Just complete garbage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Oskar Pelayo May 10, 2021 ★★★★★

Terrible. Don't get.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Caden Christ May 10, 2021 ★★★★★

Proctorio is the worst thing that happened to me during covid-19, and some of my family died, so that's saying a lot.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex Vizcay Modified May 10, 2021 ★★★★★

This is malware that my school made me download. When you install the extension, it literally tells you it can change your data and will change your data. This is something I am obviously not comfortable with and I am so glad that School is going to be back in person so that I never have to download this terrible service again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



hobbes 89 May 13, 2021

Dear Proctorio,

If it walks like a duck and quacks like a duck, it's an invasion of privacy. I honestly hope the company gets sued and goes bankrupt. Bummer for the employees, but better for society.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood May 13, 2021

Hi Alex, we understand your concerns and are happy to clear some things up for you. Because Proctorio runs as an extension of Google Chrome, Google controls the wording for the permissions so it might not always be clear why we are asking for certain permissions. Please keep in mind that the permissions that Google asks for are dependent on the settings your instructor enabled on your exam. When stating Proctorio can "Read and change all your data on the websites you visit", this is to make sure test takers aren't navigating to websites or tabs that can give them an unfair advantage. Proctorio will only monitor web traffic during the designated exam period. Proctorio does not have access to your browsing history ever. Neither Proctorio nor your exam administrator can see any websites you visited prior to the start of the exam or any you visit after you have completed your exam. Please visit our blog for more information regarding Google Chrome permissions:

<https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Bobby Shmurda May 10, 2021 ★★★★★

I've never written a review on the chrome store but I felt like I just had to slander proctorio. I absolutely hate this software and everything surrounding it. If you are a teacher please use any other software. Weather the proctorio will work stresses me out more than my actual tests!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Conor Clancy May 10, 2021 ★★★★★

Violation of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rich Bennett May 10, 2021 ★★★★★

Proctorio is the biggest piece of junk. As an instructor, one day it works, and another day it doesn't. For example, today I installed the extension and "secured" it, but I still can't see the checkbox to apply Proctorio settings to the quiz. I've reinstalled and reactivated and restarted Chrome, but I still don't get the checkbox. My students absolutely hate it. I don't blame them. If they get kicked from an exam/quiz, it takes a long time

my students absolutely hate it. I don't blame them. If they get kicked from an exam/quiz, it takes a long time to get someone to respond to let them back in...all the while the timer is still going on the exam/quiz. I've had to give extra time on quizzes just to allow enough time for students to get back in to the exams. I CANNOT wait until I can get back into a regular classroom where I don't have to use Proctorio and just give a quiz/exam on paper like normal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[ReaConHD](#) May 10, 2021 ★★★★★

You feel like, you are living in china and have to present yourself to the world.
Not a good solution for online tests!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[CoLi_0707](#) May 9, 2021 ★★★★★

Me siento completamente violado, esta aplicacion es un asalto y deberia ser ilegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[ToaSt](#) May 9, 2021 ★★★★★

Chupenla

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Taryn Slack](#) May 8, 2021 ★★★★★

As a Professor I can tell you our options to remote proctor exams are extremely limited. But now having used Respondus, ProctorU and Proctorio I admit I like this extension the best. The ability to change behavior settings to lenient or strict is great. With my lenient to moderate settings I have had very few students get "flagged", and when they do I simply review their recording and move on. It's usually a barking dog or connectivity related issues. I venture to guess that most students who have had many issues have strict settings, which keep in mind are determined by either their Professor, their college, or their program. For instance, we can opt to have random "scan the room" prompts, or just at the beginning. Recording web traffic, audio, etc. also uses a lot of CPU? from my understanding which can hinder your connectivity. Again, these are settings that can be adjusted. I would recommend continuing to discuss your concerns with your instructors, program directors, or deans if need be. Unless it is a high stakes examination many of those strict settings are not necessary.

Because I'm not a test taker I haven't encountered as many issues like students do, except that the extension turns off my auto-fill features. But because of some of the testing rules like no copy/pasting, printing, or second screens I am aware that some students feel its invasive. Unfortunately there is just no better option out there right now.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ryan Fishman](#) May 8, 2021 ★★★★★

you already know. Get out of my files!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Hailey Matthews](#) May 7, 2021 ★★★★★

Proctorio causes all sorts of issues and occasionally will make programs crash. Total invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hiroshi Sawka Hamaguchi May 7, 2021 ★★★★★

Baaaaaaaad!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



V K May 7, 2021 ★★★★★

Complete violation of privacy. I don't where the videos are being stored nor do I know who's watching me while I try to concentrate.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kalder Pelkey May 7, 2021 ★★★★★

me n0 likey

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Tuwat May 6, 2021 ★★★★★

worst extension ever made

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ireland Moore May 6, 2021 ★★★★★

Ok the support group is awesome, i just want to get that out of the way, they really pull through everytime. HOWEVER, this app, istfg, i dont care that my school is watching me, i get it, you cant let us cheat. BUT, this program shuts my exam down. EVERY. SINGLE. TIME. Like im not even kidding, just had an exam and it took an HOUR to get it re-started. I have really bad test anxiety, so never mind even going to the exam, getting KICKED OFF I had to ask them to pause it so i could collect myself. It doesn't work with macs, just doesn't. Doesn't even really work with windows tbh. I would much rather go to an exam center in my province to do the exam then do this every again

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ImaMatt May 6, 2021 ★★★★★

awful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hunter Clark May 4, 2021 ★★★★★

Nothing to love about Spyware. Forced to download this by my school. Avoid at all costs.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Diego Luna May 3, 2021 ★★★★★

This is the most broken, stupid, invasive, overcomplicated excuse for a program or extension in the history of humanity. Thousands of years of human evolution, and they come up with an "extension" to a browser that already tracks your every move, search history, and who knows what else. I downloaded this for school because i needed to take exams and quizzes online because COVID-19 closed all universities and schools. Since then i have had to fix pRocToRio EVERY SINGLE TIME i needed to take a quiz or an exam. I have also had to fix it from multiple issues such as, "checking to see if my chrome is updated", (it automatically updates) signing into a new google account that is not my account that is synced on all my devices, downloading the extension and frantically rushing to sign into all my accounts in order to get to the exam page, all while proctorio will STILL not be working, or come to find out the timer on the exam was running the whole time and i have 5 minutes to complete a 40 question, advanced accounting exam that is worth 20% of my grade and i am not allowed to use a calculator because if i use my own i will be "cheating" and the one offered by proctorio is so messed up it, that it does not even show up on my screen for me to drag it and properly use it. this has caused me to fail several quizzes and underperform on various test. The best thing that could happen for proctorio, is to be removed from the marketplace so that schools can find an actual proctoring service that actually works, rather than wasting time and money on something that, does

not work, and is harmful to its users.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emery Clomax May 3, 2021 ★★★★★

- Invasive and controlling in many unneeded ways.
- "Live chat" should something happen causing your exam to lock is an actual joke. Agents available 24/7, seems a lot more like 0/7 if you ask me.
- Even chrome sees it as a problem as the app would sometimes stop working making me have to redownload it, and one time it literally BROKE MY CHROME BROWSER.
- Considers battery warnings a pop up, meaning exams get locked should your laptop try to let you know it doesn't have long left. (which it doesn't say ANYWHERE that this is how it handles that situation). Oh, same thing goes for bad internet. If you can't get a good signal, be prepared for failure.
- It's recognition software is actually a joke. People with glasses don't exist, a clear picture meeting all the requirements can be seen as bad, but CLOSING YOUR EYES somehow makes a recognizable face, and there's no option to immediately scan id cards should that be a requirement, meaning you have to sit there like a moron until the system decides that it can't read an id right in front of it. The fact that it knows when the camera is covered is also terrifying.
- Why would anyone be comfortable downloading a program that can delete files without consent?
- Near the end of my use with it, exam checks began to bug out more frequently.
- To the person replying stating that this is a legal application, just because something is legal, does not make it ok.
- I only learned that some people pay for this bull hockey because of the other reviews!

All in all, I've used pretty horrendous apps before, chrome and non chrome extension related, but this takes the cake for the worst app I have ever used in my lifetime. So bad, it managed to actually get me to write a review, something I NEVER DO. If you are a teacher, and you have some level of self respect and respect for your students, please just proctor the tests/quizzes/exams yourself. Proctorio isn't even perfect at what it does anyhow, so it's really no different. If you are a student and you are told that Proctorio is required, I highly recommend you protest and send emails regarding the reviews here to let them know why the app is garbage doodoo butter. You do this not because a guy with a Roblox Kirby profile picture told you to, you do it because you are being wronged, especially if you're paying directly for school (i.e. private school, college, university, grad, etc.).

The star rating even limits how I'd actually rate it, so I give it .31415 malwares out of 10.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Peter May 3, 2021 ★★★★★

Just how?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Issam Halabi May 2, 2021 ★★★★★

It's bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



blvnk May 2, 2021 ★★★★★

Invasion of privacy, absolutely abhorrent.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Fidel Martinez May 2, 2021 ★★★★★

Why is this even a thing? Privacy who?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Teelos May 2, 2021 ★★★★★

This app is a walking L.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Scanbrux May 2, 2021 ★★★★★

Simply trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samuel N Modified May 2, 2021 ★★★★★

Horrible App. Huge breach of privacy, this shouldnt exist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



BrickWolsin May 2, 2021 ★★★★★

Can we get it removed? I bypass it's security with VMware but still, I hate it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



K P May 1, 2021 ★★★★★

this is so invasive.. will be removing this as soon as i am done with class

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hunter Mason May 1, 2021 ★★★★★

Complete invasion of privacy. My professors complain about google taking their data, but then force us to use this bullsh*t. The creators of this should be given an award, "The Best app for Collecting Private Data on Students".

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Nicole Kapica](#) Apr 30, 2021 ★★★★★

oh my god this is awful. HUGE INVASION OF YOUR PRIVACY!! Professors should NOT be making students download this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Bryson Meiling](#) Apr 30, 2021 ★★★★★

Stupid extension that doesn't help curb cheating from the students that do this anyways and causes way more problems than solutions

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Holo Thrix](#) Modified Apr 30, 2021 ★★★★★

Spyware run by the morally corrupt, pushed by the pedagogically inept, and forced down the throats of those who have no voice.

Privacy agreements and so-called ethical data storage means nothing when the people involved are dishonest or are careless with private information. If the data is secured both from malicious external entities and from those within who would abuse their own privacy agreements with users, then things like this (look up the privacy leaks and apologies) wouldn't be possible.

The alternative to in-person testing does not require the use of spyware. If assessment fidelity is based solely on what information a person had access to (ie the fear of "cheating"), you are primarily testing memory and not the application of information. Education that values memory over the ability to collect data and fact find as needed is failing modern students. Professional work requires that individuals can learn on the go, and memorization is not as valuable in the real world as being able to find information you're missing and apply it using the processes of self-directed learning we should be teaching. As a science educator, this breach of privacy is a poor excuse for ill-adapted test materials and pedagogy. Step up.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[funnyfisher7](#) May 3, 2021

Your point about memorization is brilliant!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[josh r](#) Apr 30, 2021 ★★★★★

Actual spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



trium Apr 30, 2021 ★★★★★

can my webcam not turn on when i'm doing my own thing not even close to any type of testing software. I feel like i'm being tracked.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brad Settles Apr 29, 2021 ★★★★★

Truly awful. This program is an affront to humanity, how can a person be expected not to move in the slightest while sitting still for two hours? What about people with ADHD, do they just automatically fail the exam? Professors and the departments that oversee them should simply re-design their exams so that they can't be cheated instead of resorting to programs that invade their student's right to privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Meshie Apr 29, 2021 ★★★★★

was one of the worst things my school couldve used for proctoring

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jinxed Drawings Apr 29, 2021 ★★★★★

I have to download this for my school exams this year, and it really seems like an invasion of privacy. when the site we went was explaining it to us, it said that school owned computers would already have this extension. But since I have a home owned computer Which y mom also uses for work sometimes I just dont feel safe using this extension. from what I have seen from other reviews it tracks sites, and can stop you from watching certain videos, going on certain sites, etc. I have to have a camera cover over my webcam because I just feel unsafe knowing that someone is watching me. On this computer I have games such as Roblox, and Genshin impact downloaded, the teachers might be able to see what imp doing from their screen if given the chance outside of school.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Piyush Pahade Apr 29, 2021 ★★★★★

unable to give my aviatrix exam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Robert Mangrum Apr 28, 2021 ★★★★★

I dont think this kind of invasion should be allowed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauryn Tippets Apr 28, 2021 ★★★★★

This is a violation of privacy. I don't care if it's for school.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Amanda Ros Apr 28, 2021 ★★★★★

This extension is the WORST for students. They have a help desk phone number with an automated system that tells you to use the chat feature on their website and then hangs up on you. The chat feature has spotty functionality, delayed replies, and you will need to reexplain the issue many times since you will end up talking to many different people. Hated it is right.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jessica ***** Apr 27, 2021 ★★★★★

I can't believe this is allowed to exist. I know that sounds dramatic but the stress and anxiety that puts on students (to comply to standards or FAIL a test we studied for) is enough to make me hate it. I have tanked every single proctored exam I've taken because the anxiety that I'm going to trigger a red flag or exam suspension is overwhelming.

Aside from the anxiety it gives students, it sucks on its own. It is slow and glitchy (regardless of internet

speed) and it unnecessarily flags students all the time.

Recently, It would not work with my hotspot. It has worked with it before so I know that it can, but not this last time. It was constantly reloading itself and giving me the same error message in a new tab over and over. I contacted customer support (which was a challenge all on its own because they aren't answering the phones, they take too long to respond to emails for urgent problems, and I initially couldn't access the live chat feature because you have to be in the test page (which was glitching because of proctorio) to click the live chat icon) and when I finally got into a live chat, they gave me the most unhelpful and stupid advice I've ever received. I was literally crying because I couldn't get into my exam and the live chat person really had the audacity to suggest stupid things like "try turning your devices on and off" and "clear your browsing history" I understand that those are troubleshooting basics, but I had already explained to the live chat person that I had done the basics. Eventually, a representative had me do a speed test which proved that my hotspot met their minimum requirements. At that point, the representative told me he couldn't do anything and to try to find another internet source. This was a ridiculous response as I had explained that my hotspot was my only option and he basically just gave up on trying to help me. I have never been so frustrated and dissatisfied by a live chat in my life. For the record, I ended up getting a FAT ZERO on that assignment because proctorio WOULD NOT WORK and the STAFF GAVE UP on helping me. (yes, I explained what happened to my prof and no, she did not care)

If the staff had tried harder to help me during an extremely important and stressful time, I might've gotten a better score.

The funny thing is, I have to use this stupid extension again and it began doing the same glitch I just mentioned WHILE I WAS TYPING THIS. I'm not even using it or activating it and it is causing problems. It has opened a new tab at least 10 times since I started writing this. Absolutely irritating and insane.

I cannot for the life of me understand why this has not been removed. It is dysfunctional, unfair, unjust, unnecessary, and frankly useless for anything other than causing stress, anxiety, anger, and frustration in its users.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



matematik ekonomi Apr 27, 2021 ★★★★★

güvenlik ihlalleri var kullanmayın

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Francesco Refolli Apr 26, 2021 ★★★★★

Eccezionale, 5 stelle. Grazie a questa estensione ho potuto streammare in 4k lo schermo del mio pc per i professori durante un esame di Programmazione senza alcun tipo di lag o glitch. Fenomenalmente leggera ed affidabile.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Wilcox Apr 26, 2021 ★★★★★

This is the world now. You have to cheat just to stay with the curve. Cheating is so easy. Idk why y'all think this stops anyone. It stops honest people.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mia Carr Apr 25, 2021 ★★★★★

This app should definitely be illegal, I'm surprised it hasn't been taken down yet. The fact that this app is being forced on students is not ok and there should be actions against it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



User Apr 24, 2021 ★★★★★

invasion of privacy. overall bad extension regardless.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nick Hurzeler Apr 23, 2021 ★★★★★

Let me start off by saying I worked at a testing center. Many people say this is an invasion of privacy, I can only imagine what they would think of taking a test at a testing center. This software works fine, yes you

need a webcam, and you cant have multiple monitors. I had to share my screen and webcam. When I started the test they required a photo ID scan no issue started test. Compared to the testing center I worked at this is hardly invasive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lepo Apr 23, 2021 ★★★★★

IF YOUR PROFESSOR REQUIRES YOU TO DOWNLOAD THIS, DROP THE COURSE WHILE YOU STILL CAN. IT IS NOT WORTH IT.

While it may provide some form of proctoring relief for professors and teachers, this is an absolute violation of privacy of their students. Do note that it is configurable, however, so the teacher gets to pick what specific things to spy on and record (webcam, search history, websites visited during session, etc.) (and it notifies the student of what is being accessed/recorded) beforehand. At least the spyware tells you what it's looking at. But that doesn't help the fact that it's absolutely infringing on the student's right to privacy. The only reasonable way for a teacher to use this application is for them to *only* track what websites the student visits. While it's still infringing on the student's rights, it's not nearly as bad as requiring the student to have a webcam on 24/7.

The ONLY reason this isn't a 1-star review is because Proctorio actually tells you what they're spying on. At least it somewhat advertises itself as spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



kawai alices Apr 23, 2021 ★★★★★

invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aqstin Apr 22, 2021 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Goodwin Apr 22, 2021 ★★★★★

Intrusive and the CEO doesn't care about student privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lucas Jambers Apr 22, 2021 ★★★★★

wa een gezeik

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Trevor Tyler Apr 21, 2021 ★★★★★

complete invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Saffy Daffy](#) Apr 21, 2021 ★★★★★

dont get

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Bryan Melendez](#) Apr 21, 2021 ★★★★★

This thing never works. My exam takes 30 minutes but I have to spend an hour troubleshooting just to get my exam to open. The only way they can help is if you can contact through live chat but that doesn't work either. The option for live chat doesn't show up 99% of the time. If I manage to get a hold of someone they insist that the only way they can open the exam is by opening the live chat on the exam window, but again... that option never shows up. Now I'm locked out of my exam with nobody to help. Thanks Proctorio for making my life harder than it needs to be.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Call Me Snowball](#) Apr 21, 2021 ★★★★★

I mean I didn't enjoy using it, but I also didn't wanna take the tests. I served the purpose it was supposed to and was better than having to do each test in person. I had a glitch where I had to refresh a few times before it acknowledged that the test was open, but that might've been Moodle and was one issue out of a score of uses.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Matteo](#) Apr 21, 2021 ★★★★★

Plugin fatto davvero male. Ma male proprio eh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Leon Seow](#) Apr 21, 2021 ★★★★★

My school tried to use this software to invigilate our exams. This program was nothing but trouble for my entire class. We sat a very high stakes exam on this program, and most of my class had problems with opening the exam, being kicked out prematurely, problems with submitting our results, with some needing to re-write their exam. Those exams were one of our final university exams, and failing meant that we could not graduate.

Personal experience: I was kicked out in the last 1h of my exam. The program logged me out and said that my exam session had ended. I suffered an anxiety attack because I thought I had mismanaged my time and did not submit my answers before the exam ended - Hence getting 0. This meant failing the module, failing my final academic year, not graduating, and another year of tuition fees. Turns out there was a glitch in the program, and I contacted my school's staff who made alternative arrangements. Today, after the multiple problems, my school has chosen to abandon this and choose an alternative means to invigilate our exams.

For schools considering this program, DONT. For Proctorio, I am not concerned with the privacy issues, but

this software needs to be seriously optimised so that universities can use them reliably in the future.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Micah Gilkerson Apr 20, 2021 ★★★★★

I hate this program with all my heart.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emily G. Apr 20, 2021 ★★★★★

Room Scan keeps breaking--there's often no "click here when finished" button, so I have to hard reset my Pixelbook and log back into Canvas and request to be let back in.

Also, the versions change frequently and every second or third time I go to take an exam I have to reinstall the extension. The error message is often a prompt for some kind of code that doesn't exist, so students are confused and panicked and emailing the teacher to get this "code."

Yeah it's also pretty invasive, but it does fill a need, albeit very awkwardly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 21, 2021

Hi Emily, we are sorry to hear you have been experiencing some technical issues while taking your exams. As a friendly reminder, Proctorio offers 24/7/365 support to assist users with troubleshooting any technical issues they may experience. You can contact our support team through live chat, email at support@proctorio.com, and social media.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Collin Ballard Apr 20, 2021 ★★★★★

everything about this sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hailey Apr 19, 2021 ★★★★★

It. Never. Works.

Just sitting here trying to take my final after a whole semester of quizzes on this garbage. I missed multiple quizzes because proctorio thinks my microphone doesn't work and wouldn't let me into the quiz. And yes I tried the troubleshooting and downloaded the weird program that is supposed to fix it. I had to restart chrome every time, having to exit out of important things like job applications that I have to go restart because Proctorio can't handle being opened with other things on Chrome. On the days that it did work, it always took me at least a half hour to get it started with each attempt saying either my connection or microphone wasn't working. Multiple times I had to delete the extension and download it again. Also, let us take quizzes on hot spots! My hotspot is a better connection than my wifi but it won't let me because the network isn't compatible or something. I think they made this program and haven't made any efforts to improve or fix any bugs. Examity is WAY better

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hailey Apr 19, 2021

Also, it thought I was an imposter one time when I had my hair down and apparently looked like a different person. I'm just ranting now because I can't get into my final that I have to take tonight

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jordan Harns Apr 19, 2021 ★★★★★

Invasion of Privacy. I don't enjoy being forced to install spyware onto my \$1200 laptop. Hope we find a better way to test remotely.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christian Sasser / MH4 Apr 19, 2021 ★★★★★

A waste of time and an invasion of privacy. I uninstall it between exams out of fear of misuse. Hard to focus on test taking when I'm trying to focus on not setting off the program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicollas Saab Apr 19, 2021 ★★★★★

O Proctorio e muito bom!

Sou estudante e minha escola utiliza o proctorio e usando ele me sinto muito mais seguro para fazer tudo! Saber que eu realmente me esforço e estudo para tirar notas boas me deixam muito seguro com essa ferramenta, GENTE CALMA (e so estudar) kkkkkk.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jon Ruggles Apr 19, 2021 ★★★★★

This program is wholly unnecessary and truly a digital relic of an antiquated age of schooling. It is an incredible invasion of privacy that only gets worse with each update. From eye tracking to room scans it does everything but ensure test integrity.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jessica Edwards Apr 18, 2021 ★★★★★

This is an absolute invasion of privacy and is not necessary at all. I have tried to redownload it multiple times because it will not let me do my test and it is still not working. This is one of the worst things ever. I have spent most of my time trying to get my test to let me start instead of actually doing the test. I have tried doing all of the steps to make it work and nothing is working.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



3Gundi Videos Apr 16, 2021 ★★★★★

Spy ware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chloe Hill Apr 16, 2021 ★★★★★

I'll put the privacy violations aside because everyone knows about it. My problem is I can't take an exam without having to delete and reinstall it. When a teacher says you don't need a passcode, but it asks me for a passcode, that's extra anxiety I don't want on test day. Proctorio is a mess.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Charles Koch Apr 15, 2021 ★★★★★

this is teribal why is this a thing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyle Knowles Apr 15, 2021 ★★★★★

cringe

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hamza Memon Apr 14, 2021 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



debrah Apr 14, 2021 ★★★★★

this is dumb

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



V K Apr 14, 2021 ★★★★★

i hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Yazmin Luna Apr 13, 2021 ★★★★★

Get this off the chrome store. Its faulty and its invasive and never works. Makes all of my work late. Honestly this should not even exist. Awful experience. I hate it so much. Whoever invented this hates students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2021

Hi Yazmin, we are sorry to hear that you have been having issues with Proctorio. Please remember that our Support team is available 24/7/365 to assist you with troubleshooting any technical issues you may encounter. You can contact our support team through live chat, email at support@proctorio.com, and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



fueled_vids Apr 12, 2021 ★★★★★

if i could give it a negative score i would. My computer has gotten so slow and messed up from this and it overall just takes away the privacy of your home.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Reynolds Apr 12, 2021 ★★★★★

I only download this for my Bio class quizzes and delete it right after. Every time I download it my laptop gets hacked. there is malicious software on this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abraham Apr 12, 2021 ★★★★★

literally sucks :D

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Manicloud](#) Apr 12, 2021 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Emily McEwen](#) Apr 11, 2021 ★★★★★

I understand making the screen full so you arent able to switch between tabs. But why cant we look at our notes in a non web service program? and the IP tracking / recording you to analyze for cheating is an invasion of privacy. I can understand taking a photo of the test taker and at the end just to make sure the student is taking it but the room scan thing shouldnt be legal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 13, 2021

Hi Emily, we understand your concerns and are happy to clear some things up for you. Please keep in mind that the settings on your exam are enabled by your exam administrator. This includes Force Full Screen, Video Recording, and Room Scan settings. We encourage you to reach out to your instructor about using notes on the exam, as the settings enabled should allow for that if the exam is open note. Please note that Proctorio does not track the last octet in IP addresses. What we collect only gets your approximate location within a 50 mile radius. Proctorio also utilizes Zero-Knowledge Encryption, which means Proctorio never has access to the encryption keys used to decrypt test taker recordings, and only an institution-approved administrator can decrypt and review recording data.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[David Mills](#) Apr 9, 2021 ★★★★★

Same as everyone else. The content of the list of things you have to agree to in order to download it is unbelievable, and even worse is that I don't have a choice. Would rate it 0/5 if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 13, 2021

Hello David, we completely understand your concerns and are happy to clear some things up for you. Please keep in mind that the permissions Proctorio requests are based on the settings enabled on your exam by the exam administrator. Because Proctorio runs as a browser extension, Google controls the wording of the permissions Proctorio requests so it might not always be clear why we are asking for certain permissions. Please visit our blog to learn more about why Proctorio requests certain permissions: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



3Gee MOB Apr 9, 2021 ★★★★★

Terrible program, where does my data go? i dont feel safe using this program!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pax Presley Apr 9, 2021 ★★★★★

I have technical difficulties with every single test that uses this. The UI/UX is also a little clunky in my opinion.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2021

Hi there, we are sorry to hear that you have been experiencing technical difficulties when using Proctorio. As a friendly reminder, Proctorio Support is available 24/7/365 to provide troubleshooting assistance to users experiencing technical difficulties. You can contact our Support Team through Live Chat, email, and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dark Spyder Apr 9, 2021 ★★★★★

um cu essa ferramenta

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



icecreep109 Apr 8, 2021 ★★★★★

Unsurprisingly, I dislike mandatory invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Colin Malone Apr 8, 2021 ★★★★★

Trash extension doesn't prevent cheating, is super inconvenient, and is a massive violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Robinson Apr 7, 2021 ★★★★★

I love kicking my roommate out of my dorm room to take exams, and making sure that no one comes and knocks on my door during the test. I also appreciate that if I look away from my screen for anything that it puts a flag in the video. If only my teacher spent as much time teaching us the material as he spends playing Federal Agent on our proctorio recordings.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vohn Kevin Manago Apr 7, 2021 ★★★★★

"Proctorio collects the following: Personally identifiable information, Financial and payment information, Personal communications, Location, Web history, User activity, Website content"
That's a lot of information you gotta forfeit just for one extension that's supposed to keep people from cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Billy Bob Apr 7, 2021 ★★★★★

Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zach B Modified Apr 7, 2021 ★★★★★

Hated it. This sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sabrina S. Apr 7, 2021 ★★★★★

Every single time I try to use proctorio I have some type of problem. First time using proctorio I used a chrome book there was an error with my VPN. Then I tried making a new account so my add blockers and other plug ins would not interfere with proctorio. Then proctorio stopped working with my new account so I switched computers to a mac book. It worked the first time then the second time using a mac book for a test there was an error. Finally after changing a bunch of setting in my mac book I could finally take the test. This take almost 30 minutes trying to get into my test that only is open for a certain amount of time. Proctorio Makes test taking very stressful. Not user friendly. Even though it works one time it will not work the second time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Krystle Fall Apr 6, 2021 ★★★★★

horrible!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sciphere Apr 6, 2021 ★★★★★

Garbage software

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Johan Stiefelhagen Apr 6, 2021 ★★★★★

Schandalig dat universiteiten en hogescholen hiermee willen werken. Wij kunnen totaal niet controleren wat dit programma allemaal écht met onze data doet.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Knowles Apr 5, 2021 ★★★★★

Invasion of privacy, this extension is awful and I can't believe it's allowed on the web store. Teachers who use this program lose my respect.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Apr 5, 2021 ★★★★★

Major Privacy Violation

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ali Khaled Apr 4, 2021 ★★★★★

Horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jazmin Ochoa Apr 4, 2021 ★★★★★

They should not be claiming to have 24/7 help and will be able to live chat to help you through it. I was unable to resume my exam and they kept me waiting for about an hour and my time ran out for my exam. If you claim to have 24/7 help, then maybe you should actually have it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 5, 2021

Hi Jazmin, we are sorry to hear that you ran into some issues with Proctorio on your exam and weren't able to receive support. Our Support is available 24/7, through live chat, email and social media. To start a live chat, please click on the extension's shield icon in the upper right of your browser window from an exam page. If you are unable to do that, you can also email support@proctorio.com and someone will be in contact with you as soon as possible.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jed Keepers Apr 3, 2021 ★★★★★

Absolutely bugged beyond belief, not to mention it is an unfortunate, voluntary invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Beech Apr 2, 2021 ★★★★★

I just finished writing an exam, two of the questions did not appear. I contacted support and their suggestions led me to clearing my cache, and cookies. That didn't work. I was then told to make a new google profile and sign back in that way, I obviously don't have time to sign back through 3 different platforms to continue the test. This program is far from a finished product and should not be relied on for the examination process.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arlin Birkby Modified Apr 1, 2021 ★★★★★

Would automatically delete itself for seemingly no reason right before a test or quiz and then reinstall after a certain period of time, say 2 or so hours. The only explanation I got from the support team was "Server's may not be up to date, install the latest Chrome version." Which makes no sense because how would servers cause proctorio to uninstall itself and 2ndly I do have the newest chrome version, but this bug still happens.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bas Hoogendoorn Apr 1, 2021 ★★★★★

- Duurde meer dan een kwartier om door de camera test heen te komen, tijdens voorgaande lessen e.d. nooit commentaar op beeldkwaliteit gehad.
- Zwaar programma, veel zwaarder dan nodig is. Meerdere keren vastgelopen gedurende een examen.
- Beschikbare hulp tijdens tentamen is een compleet waardeloze chat bot met standaard gegenereerde teksten die onbehelpzaam zijn, mogelijk zelfs afleidend zijn. De hulp word niet Nederlandstalig aangeboden.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andres Pirela Mar 31, 2021 ★★★★★

this extension is just a joke, violation of privacy 100%

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Gede jayaditya](#) Mar 31, 2021 ★★★★★

Requires us to do unnecessary tasks. Stupid!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ilias Amaïoud](#) Mar 30, 2021 ★★★★★

Deze mensen schamen zich niet!! Ik hoef niet te tanken schat... OPROTTEN MET DIE CAMERA JULLIE SPELEN MET MIJN PRIVE!!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Levi Peterson](#) Mar 30, 2021 ★★★★★

A very poorly made product not to mention a huge invasion of your privacy. If I look at my notes or use a notebook to work out a computational problem it gets flagged for cheating. It is so invasive and leaves your computer so vulnerable to viruses that the people who can afford to go out and buy another laptop to use just for proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 5, 2021

Hi there, we understand your concerns and are happy to clear some things up for you! Please keep in mind that all decisions regarding grading are completely left up to the instructor, and the behaviors that might be flagged are based on the settings enabled on the exam. Only exam administrators are able to review exams in the Gradebook, so we encourage you to reach out to your exam administrator with any questions you may have about what behaviors are flagged.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Abeba](#) Mar 29, 2021 ★★★★★

make student life worse

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ben Bailet](#) Mar 29, 2021 ★★★★★

Yo Proctorio screw you. Your company should shut down, liquidate all your assets, then donate the money to a homeless person. You suck and your spyware suck it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[LeGrim Reaper](#) Mar 29, 2021 ★★★★★

Horrible and invasive. Proctorio and Examity don't require you to install extra stuff just to be watched.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Drake Heap Mar 28, 2021 ★★★★★

Extremely invasive and an ineffective approach to proctoring exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Garrett Orr Mar 28, 2021 ★★★★★

why must i give you access to virtually everything on my computer in order to download and use it. Like why do you need all these privileges. terrible terrible app, an abysmal idea to begin with.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 29, 2021

Hi Garrett, please keep in mind that the permissions Proctorio requests are determined by the settings your instructor enabled on your exam. Because Proctorio runs as a browser extension, Google controls the wording for the permissions Proctorio requests, so it might not always be clear why the extension is asking for certain permissions. Please visit our blog to learn more about why Proctorio requests these permissions:

<https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Quinten Moonen Mar 28, 2021 ★★★★★

KANQUER

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Quinten Moonen Mar 28, 2021

BRUH

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Rabia Cav Mar 26, 2021 ★★★★★

Permissions:

- Read and change all your data on the websites you visit
- Modify data you copy and paste
- Capture content of your screen
- Manage your downloads
- Identify and eject storage devices
- Manage your apps, extensions, and themes
- Change your privacy-related settings

Why does a simple test proctoring app need these permissions? Because they know and understand the power they have over user data. This is an invasion of privacy, and shame on universities for requiring this and not developing their own in order to avoid having to use these types of applications.

Side note: I continue to have issues every time I use this product.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 29, 2021

Hi Rabia, we understand your concerns and are happy to clear some things up for you.

Because Proctorio runs as a browser extension, Google Chrome controls the wording of the permissions that Proctorio asks for so it may not always be clear why we ask for certain permissions. Please keep in mind that the permissions that are asked for are dependent on the settings your instructor enabled on your exam. Please visit our blog for more information about why Proctorio requests certain permissions: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

We are sorry to hear that you continue to have issues when you use Proctorio. As a friendly reminder, our Support team is available 24/7/365 to assist with any technical issues that arise when using Proctorio. You can contact our support team via live chat, email at support@proctorio.com, or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Fxck_yOu Mar 26, 2021 ★★★★★

Alright i'm just gonna say this app is straight up trash

I had to re-download everything on my computer because of this, also gives you ALOT of viruses and, it's just invading my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Fxck_yOu Mar 26, 2021

and tbh i don't know why schools think this is a good app

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tom Slik Mar 26, 2021 ★★★★★

The worst thing ever. Get kicked out all the time, so stressful and horrible when youre making an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Charles Watson Mar 26, 2021 ★★★★★

While I understand the need for such things in these times of COVID, I do not agree with them. Non of this was mentioned before I started the class, or I would have taken it elsewhere. I do not like downloading things to my computer as it is, added to the fact that I had to change anti-virus settings to do so and every time that I take a test. I know they say it tells you when its running ect, but how do I know they cant see vital information on my computer. I have not only personal information on my computer but also use it for work related stuff. Anything that makes you alter anti-virus and security settings can not be safe and even if it is it makes you vulnerable to other attacks.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Elijah Braswell Mar 25, 2021 ★★★★★

The fact that this is listed under "Accessibility" (as if its for disabled people) is ableist and offensive. Especially considering Proctorio has no disability assistance, options to help disabled people, and straight up discriminates against people with glasses.

I have images of a chat with Proctorio employees telling me to take off my glasses to continue the exam. <https://imgur.com/a/sUTATvS>

They are absurdly condescending and discriminatory. They shouldn't be allowed on the web store at all- they are strictly hurting minorities which is against the Chrome Web Store terms of service.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joseph Shutt Mar 25, 2021 ★★★★★

Makes test taking a chore to even begin, and is an invasion of privacy. Unnecessary, and rarely works.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



I pixel Mar 25, 2021 ★★★★★

I understand cheating is an issue this is meant to prevent. However, the way the "scan the room" functionality was implemented assumes all students are fully able-bodied, or can afford an ultralight laptop, and are able to trivially pick up their laptop and turn around the room in a vert short window of time to provide a 360 degree view (without dropping it). Since this requires using a laptop, most of which have build

in cameras, and not a tablet - this assumes this is "trivially easy" and may force students into additionally unnecessarily disclose disabilities that are otherwise invisible (and may not even be accommodated - forcing a student to just suffer or risk injury). Who is liable if a student ends up getting hurt trying to perform the room scan? The way it is designed is cruel, and there needs to be a better method - including instructions for how students with physical limitations can use this application with heavier/older laptops (not every one can afford a newer ultralight laptop). It was very obviously this was not remotely designed with physical disabilities and maximum accessibility in mind.

Additionally, if a student does any complex medical issues, and ends up having a medical incident during an exam - this means it the incident will likely be flagged. Depending on the incident, this could be a massive invasion of privacy and I question the legality in those cases - especially if the student's medical issue is documented. Students may be forced to consent to being recorded from the exam.

But this app is also highly likely to flag someone who is diabetic for simply trying to stay alive (e.g., using an insulin pump/glucose meter to determine if they need insulin or eat to correct low blood sugar). It's one thing to check for cheating - it's a whole different invasion of privacy and ethical question to falsely flag and record medical information and issues as possible cheating. This forces students to have medical issues recorded - likely causing shame and embarrassment, or students may choose to skip taking care of themselves to avoid this being recorded.

This is especially horrific as realistically this app cannot stop or catch an unethical student determined enough to cheat from trivially cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Yukiria Mar 25, 2021 ★★★★★

Over all those actually decent protor solutions, this is literally the worst.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Finn Elder Everett Mar 25, 2021 ★★★★★

It almost never works properly and just shut me out of a test before I even began. Not to mention a huge invasion of privacy. I would give it zero stars if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2021

Hi there, we are sorry to hear you are experiencing trouble with Proctorio and apologize for the inconvenience. Proctorio offers 24/7/365 support to assist users in troubleshooting any technical issues they experience. Proctorio Support is available via live chat, email at support@proctorio.com, and social media.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Cj Mar 25, 2021 ★★★★★

Invasion of privacy, I can't trust this monitoring software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Gavina Mar 24, 2021 ★★★★★

invades my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Alcantara Modified Mar 24, 2021 ★★★★★

I think there are several privacy concerns which need to be taken up with this company, and its manner of handling criticisms does not seem quite appropriate.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carlo Hoks Mar 24, 2021 ★★★★★

Awtut spyware, the absolute worst. Will fall into obscurity after covid is over. Shameless exploitation of the data of students in a time where teachers are desperate to uphold standards similar to real-life examination.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bryce Baker Mar 23, 2021 ★★★★★

How is this legal? Complete invasion on my privacy. Can't wait to hop on the future law suit.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



David Mar 23, 2021 ★★★★★

I can't fathom how this is legal. I am german and our government didn't agree to do the same as Israel (giving Biontech, etc. the most basic of patient data, i.e. if a patient got infectet even though they got vaccinated, for getting a bigger quantity of vaccine) for privacy issues. How can it be ok to completely invade the privacy of people just to make shure that they don't cheat on their exams but not to save their goddamn lives?

I am horrified.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jo Takahashi Mar 22, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Seb Courtens](#) Mar 22, 2021 ★★★★★

Disgustang

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Sander Vonk](#) Mar 22, 2021 ★★★★★

spyware, het is dat het verplicht is om sommige tentamens te maken, belachelijk!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jack lame](#) Mar 22, 2021 ★★★★★

Super intrusive, feels odd doing tests on it being watched, should not be permitted by any institution!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[hugo bowhill](#) Mar 21, 2021 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Trevor Sleight](#) Mar 21, 2021 ★★★★★

This shouldn't be required to use for academic purposes. Such an invasion of privacy. Proctorio legitimately looks like a virus.

In regards to the extension itself, it is poorly set up. The camera and room scans barely work and you just kinda have to do guesswork. Please update the user interface.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Simon Mittermeier](#) Mar 21, 2021 ★★★★★

this is an horrible program. It is barely useable and runs extremely unstable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Hayden Heinz](#) Mar 21, 2021 ★★★★★

Accidentally clicked don't share screen once, months ago. Removed and reinstalled several times and it still won't let me share my screen. Have to use my friend's computer for every quiz and test I have now.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 22, 2021

Hi Hayden, we are sorry you are experiencing issues with Proctorio and apologize for the inconvenience. We encourage you to reach out to our Support Team—they are available 24/7/365 to assist our users with any technical problems they may encounter. You can contact them through Live Chat, email at support@proctorio.com and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Chai Chai Mar 19, 2021 ★★★★★

Who ever made this program needs to be investigated and cussed out honestly! This software SCREAMS invasion privacy, why more people aren't calling this out is beyond me! Never have I been so angry to take an exam that violates my privacy and has me go through hoops! Any university/ professor who uses this junk should be ashamed!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pluto Mar 23, 2021

I know right! Not to mention the fact that many students are quite literally forced to install it. Whoever thought making their students install obvious spyware needs to be cussed out too.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Anthony Galustyan Modified Mar 19, 2021 ★★★★★

Can't wait till the pandemic is over and Proctorio loses most of their revenue. The world will be a better place.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kobe Davis Mar 19, 2021 ★★★★★

The program does it's job well and I was able to get back into my test with quick support from employee's of Proctorio. Other reviews are negative because students dislike having to use this system while taking a test, which is between them and their teacher, not between them and this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dhruv Patel Mar 20, 2021

nice try buddy

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tony Bordeaux Mar 19, 2021 ★★★★★

Gyus I know this extension sucks but you gotta use it if you want to take tests. Just uninstall the extension when you're done with it, or create a virtual machine.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pluto Mar 23, 2021

Or maybe professors can just stop using it.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Amine Otmani Mar 19, 2021 ★★★★★

worst system ever not recommended

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Louis-Émile Mar 19, 2021 ★★★★★

should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alise Humphries Mar 19, 2021 ★★★★★

Crashes all the time, gets in the way of my quizzes and tests. The timer will be going but I'm not even taking my test cause I'm stuck on the home page. This stresses me out big time and gets in the way of my grades.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jewel Gonzalez Mar 19, 2021 ★★★★★

This happens to me so much before I take a quiz or an exam it glitches out and I have to get in a live chat, which most of the time never really helps. By the time I am able to take my test I am mentally drained from just trying to get through the prechecks. This makes test taking for my online classes 10x harder.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Noah Bateman Modified Mar 19, 2021 ★★★★★

Invasive to a completely unnecessary and shocking degree. The facial recognition software feels like it was taken straight from the stone-age. All that would be needed to prevent cheating, which is what this asinine product claims to do, is a screen-recording and camera access, not all the nonsensical spyware features they added on to this bloated draconian product. Of course, it still sees use, because colleges are more paranoid than they are concerned about a student's ability to learn. Now, due to covid, this product will see more use than ever. What a complete and utter waste of storage space.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 22, 2021

Hi Noah, we completely understand your concerns, which is why Proctorio was designed with the privacy of our users in mind. Please keep in mind that Proctorio exams are customizable and the settings enabled on your exam are determined by your exam administrator. Proctorio is the first and only remote proctoring solution to leverage Zero-Knowledge Encryption to protect exam-related recordings. With Zero-Knowledge Encryption, Proctorio does not have access to the encryption keys used to decrypt test-taker recording data and only an institution-approved administrator can decrypt and review test-taker recording data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Sarah Truglio Mar 18, 2021 ★★★★★

I'd give it zero stars if that was an option....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Octavian Grant Mar 18, 2021 ★★★★★

No need to explain.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Avery Mar 18, 2021 ★★★★★

Tin foil hats off, this system is clearly using data they collect to benefit their bottom line and to sell to others. It is a joke that we are forced to install this software on our computers as remote students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brian Mar 18, 2021 ★★★★★

If I could leave no stars I would, we all know why we hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Albert Salas Mar 18, 2021 ★★★★★

Horrible experience with Proctorio. Made me miss my exam. Was stuck on the waiting screen for 30 min. & reloaded the page multiple times, still did not work. Chat with support, they helped with troubleshooting but was unsuccessful. Thanks for letting me receive an F on my midterm.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Xiek](#) Mar 18, 2021 ★★★★★

Abuse of privacy, literally downloading a rat on your computer to do an exam. Would recommend to reset windows (or whatever OS you're using) after downloading this, major abuse of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[onebacon](#) Mar 18, 2021 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[M v/d Ent](#) Mar 18, 2021 ★★★★★

Belachelijk dat het verplicht wordt om constant bekeken te worden voor een toetsje-het is treurig dat de universiteit zó weinig vertrouwen heeft in studenten (terwijl online leren al veel moeilijker is dan fysiek lessen hebben). Dit gaat er meteen na m'n tentamen weer af!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Snapple Ants](#) Mar 17, 2021 ★★★★★

This is an invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[lamme Me](#) Mar 17, 2021 ★★★★★

This thing is effing terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Brett A](#) Mar 17, 2021 ★★★★★

Have to use for University tests - it always crashes

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[SKATA NAFATE](#) Mar 17, 2021 ★★★★★

Chrashed my pc many times.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Josh Poresky](#) Mar 17, 2021 ★★★★★

The worst. Spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Saphi](#) Mar 16, 2021 ★★★★★

ESET Spyware kept going off, alarming over and over that Proctorio was accessing my webcam and pretty much everything else - while off a test. Just randomly, when watching Youtube or playing games. It's awful; Haven't had many tech complaints like bugs but I uninstall it the SECOND I'm done with it because I refuse to let some random program track everything I do.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[A Google User](#) Mar 16, 2021 ★★★★★

This is a complete invasion of privacy. You can say that it's the institution that chooses which exam settings to apply all you want, but Proctorio is the one offering the settings in the first place. The exam environment is ridiculous - many students aren't privileged enough to have a quiet, private place to take exams. Some deal with severe mental health issues, or even just siblings or family members, that make it extremely difficult to have a clean space, not to mention how embarrassing it is to scan your entire room. I just took an exam today and had to scan my living room because I normally share a room with my sister, but she's in isolation because she was exposed to COVID 19. The living room is a shared space, and multiple family members had to pass through, making noise, talking, etc, and now I'll probably get flagged for cheating because my mic has to be on. I'm sick of having to take exams with this extension. The only settings that should be provided by Proctorio are the screen recording and the webcam (without the room scan required).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carlos Aq Mar 16, 2021 ★★★★★

Make it available on tablets, I have a samsung tablet as my only device for school and I'm not able to do my school exams because of your stupid compatibility.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Baccyardigan 3li Mar 16, 2021 ★★★★★

My teacher made me download it before I took a quiz and to "ensure I wasn't cheating" it cleared all of my tabs and windows with tons and tons of research and work smh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2021

Hi Elijah, we understand your frustration and apologize for the inconvenience. Please keep in mind that the settings enabled on your exam are determined by your exam administrator, including Lock Down Settings, which would require you to close your open tabs and windows prior to the exam. Please keep in mind, however, that your tabs and windows will reopen once you submit your exam!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kayla McKinley Mar 15, 2021 ★★★★★

Hope I'm never required to use this extension again. Had to use it for my organic chemistry class last fall and it was really a fresh kind of hell. Proctorio itself ran fine for me, it's just the idea behind it that I really hate. Added to the already insurmountable amount of stress that comes with having to take an organic chemistry exam online when you have shoddy internet and very limited time.

Good professors won't use invasive apps like this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Deren Bajakian Mar 15, 2021 ★★★★★

Screw Proctorio and their aiding in creating a big brother surveillance society 🙄

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Clark Ahlstrom Mar 15, 2021 ★★★★★

Invasion of Privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Autumn Mitchell Modified Mar 15, 2021 ★★★★★

This extension feels like an invasion of privacy. I don't feel comfortable being watched and have it being recorded and saved.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brian Gonzales Mar 15, 2021 ★★★★★

Constantly bugs out when I'm using it for tests. Worst extension made just doesnt work properly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dinkle Mar 15, 2021 ★★★★★

Literally an infringement of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



P. S. Mar 14, 2021 ★★★★★

horribly buggy, doesn't even work 95% of the time and is an absolute invasion of student privacy. improve your program before trying to pass off criticism.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cooper Adams Mar 14, 2021 ★★★★★

snitch app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Stars Mar 13, 2021 ★★★★★

have to redownload this stupid extension every time I want to take a proctored test

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



lauren bothwell Mar 13, 2021 ★★★★★

if satan turned himself into an app it would be this one. you get flagged for everything. thanks for nothing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ummu atm Mar 13, 2021 ★★★★★

u moeder

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Patrick Arthur Brown Mar 12, 2021 ★★★★★

The death of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



SlimeingPlays ROBLOX Mar 12, 2021 ★★★★★

This sucks balls.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Parsons Mar 11, 2021 ★★★★★

This thing sucks, horrible invasion of privacy can't recommend

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Coby Osborn Mar 11, 2021 ★★★★★

This is an invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Summer Steketee Mar 11, 2021 ★★★★★

absolute invation of privacy. I had texts showing up on my screen and no way to hide them or get them to go away without getting kicked out of the exam so it was pretty much recording all the texts I got

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



David Cohen Mar 10, 2021 ★★★★★

infringe meus direitos

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jon Hurst](#) Mar 10, 2021 ★★★★★

This is privacy invading and should be banned

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jacob Anderson](#) Mar 10, 2021 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ivan Tran](#) Mar 10, 2021 ★★★★★

Extremely Annoying and Sensitive.

I understand why it wants me to close all tabs and windows but how I like to use my computer is I have many tabs and windows open separated into groups based on the content of the webpages, for example forums have their own window, youtube has another, Streaming services have another, etc. (Plus I have the RAM to be able to handle it all) But having to close everything down, all my bookmarks and tabs is incredibly annoying to do. You can sort of negate it by opening the proctorial webpage in an incognito tab but its a bit glitchy.

Another annoying thing is that it doesn't allow for ANY other program to be open, so music or podcasts while you work will not be available, it asked me to shut off my VPN entirely, leave discord and even my wallpaper program that I have running in the background was told to be shut off

As for the sensitive part, during one of my Tests I was taking, I went to hit backspace on my keyboard and briefly tapped F12, which opened up the console(?) for Chrome and doing so, the program thought I was cheating and closed me out of my test. No warning, just straight up kicked and reported. Now I failed my Math midterm because of it. (I read from another review somewhere that somebody got kicked bc windows defender did it's monthly(?) report of "No New Virus Detected" and that prompt triggered the anti-cheat too)

And it can get worse apparently with the webcam watching feature. Some computers, I read from other ratings, start to throttle and lag behind from streaming both your screen, webcam, and constantly checking if new programs have been opened all while doing all its other normal tasks. So if you're computer isn't a mid to high end computer designed to hand many tasks at once, there is a good chance you'll experience at least a little frustration while working because of computer lag.

TL:DR

Was doing a midterm, went to hit backspace, accidentally pressed F12, anti-cheat thought I was cheating, kick and reported for cheating and failed my midterm.

ANY and ALL windows/programs have to be closed and lost all my tab/windows that I use regularly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Mar 12, 2021

Hi there Ivan, I am happy to clear some things up for you! Please keep in mind that the settings that are enabled on Proctorio exams are determined by your exam administrator. It sounds like your instructor enabled Lock Down settings on your exam, which would be why you would be required to close all of your tabs and open windows before starting your exam. If you are required to do this, please note that they will reopen after the exam. It is also important to note that Proctorio does not make any determination regarding grading. This is left completely up to the exam administrator, who is able to review each exam attempt and make determinations for themselves. We encourage you to reach out to your exam administrator and explain to them what happened, and what caused your exam attempt to end, as they are the only one able to provide alternatives or accommodations if they choose to.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olive Kid Mar 10, 2021 ★★★★★

I have to install this for an exam a family member has to take and I hate the fact it's on my laptop. I have used 3 other proctoring programs at my university and I feel SO much better using literally any of those compared to this one. The "google user" defending doesn't really help their case either.

Professors, teachers, any educator, look into literally ANY other proctoring program than this junk.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Chen Modified Mar 10, 2021 ★★★★★

There should be laws against extensions/programs like this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bryan Mar 9, 2021 ★★★★★

This app deletes itself so that you constantly have to re download. The 2 million downloads are probably the same 50 people. I would give zero stars if possible, this is abusing the algorithm and should be taken down.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Saiko Yayoi Mar 9, 2021 ★★★★★

TRASH

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicholas Coulter Mar 8, 2021 ★★★★★

Literal Spyware that flags you for cheating if literally anything, even the most miniscule thing, happens during a test. The only professors who use this anyway are those who are too lazy to adapt a test to online so they throw a big multiple choice test up and invade your privacy so they can have a computer grade for them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Thaumcaster Mar 8, 2021 ★★★★★

Actual malware and an absurd invasion of privacy. If I had the choice, I would never have installed this. This should honestly be illegal. It also doesn't even work well. Shame on anyone that advocates for the usage of this software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ezequiel Gutierrez Mar 8, 2021 ★★★★★

Permanently invades your privacy, not only when doing the exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 10, 2021



Hi Ezequiel, we completely understand your concerns and are happy to clear some things up for you! Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means Proctorio only monitors your device while you are in your exam and stops monitoring once you have submitted. If it makes you feel better, you can uninstall and re-install as needed.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alejandro Chavez Mar 7, 2021 ★★★★★

Terrible product, removes almost all functionality of my computer unless i delete it. Abuse of power when it comes to collecting data.... Remember, if a product is free, YOU are the product

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Amr Ojeh Mar 7, 2021 ★★★★★

Awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jessica Oxley Mar 7, 2021 ★★★★★

I'm amazed Proctorio doesn't ask me to strip down in case I'm hiding test answers in my underwear

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicole Brown Mar 7, 2021 ★★★★★

Can we sue Proctorio for making us fail tests? Can we all like get together for a class action lawsuit?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Caitlyn Lovingood Mar 7, 2021 ★★★★★

Extremely buggy. I got logged out of the exam because it detected I was "cheating" when the professor clearly stated it was an open notes exam when I opened up a tab for the notes. I followed the instructions to contact support which is click the "live chat" button which I did but just showed a loading icon next to my cursor and it never went through. Please fix this immediately!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Whyatb Modified Mar 7, 2021 ★★★★★

terrible application that steals your data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Annie Brown Mar 7, 2021 ★★★★★

this actually sucks why can't i take my exam lol zoom accesses my webcam and mic every day they are not blocked i h8 u

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 10, 2021

Hello Annie, we are sorry to hear you are having trouble with Proctorio and apologize for the inconvenience. As a friendly reminder, Proctorio support is available 24/7/365 to assist you with troubleshooting any issues that might arise. You can contact support via email at support@proctorio.com, through live chat, and through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Saba Sarani Mar 7, 2021 ★★★★★

never works properly



Quincy Robertson Mar 7, 2021 ★★★★★

Privacy policy's a Joke, you'll here them make excuses that its compliant but thats just them covering their A**es. Any school thats sold out and using this should stop. If a Student is really going to cheat there going to find a way to. All this does is stress out students and let a corporation collect your student personal information, its not going to do anything good.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Lui Mar 7, 2021 ★★★★★

DISQUSTING

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Superstars Mar 6, 2021 ★★★★★

It sucks! I hate someone watching through my stuff!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Madison Ochoa Mar 5, 2021 ★★★★★

Huge invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Michael Coble Mar 5, 2021 ★★★★★

Proctorio has, for every tense and purpose failed as an assistance as it has constantly uninstalled it and any attempt to fix this has led to utter failure.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ferdinand Von Schill Modified Mar 5, 2021 ★★★★★

give back my data please

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Seth Lobato-Wright Mar 5, 2021 ★★★★★

I didn't realize that Google allows Spyware on their platform. This extension can view pretty much anything on your computer. In addition to that you get to stare at a recording of your self while you take your exam. This extension did nothing but add more unneeded stress to my exam. If you ever have to use this extension install it on a computer that you do not store personal information on.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Warre Verhaeghe](#) Mar 4, 2021 ★★★★★

Spyware, obligated by universities. Disgusting.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Zac B](#) Mar 4, 2021 ★★★★★

Total invasion of privacy, should not be allowed to be used in classrooms at all.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[dat red raider](#) Mar 4, 2021 ★★★★★

gross infringement of student privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Makenzie Mintzer](#) Mar 4, 2021 ★★★★★

If I could give it no stars I would. It's a total invasion of privacy that they need to video you taking your test. I feel extremely violated using it. Also for my computer I noticed the camera still running after I finished with the test. I now have to remove it from my computer just to keep it from videoing me all the time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 5, 2021

Hi Makenzie, we recognize your concerns and are happy to clear some things up for you. Proctorio exams are customizable according to the settings your instructor would like to enable on the exam. This means settings such as Record Video have been enabled by your exam administrator, not Proctorio. Proctorio runs in a sandbox of Chrome, so it will only be running while you are in your exam. Once you submit the exam, Proctorio stops running and monitoring your device. You can always tell when the extension is running if the extension's shield icon is green.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



[Samuel Mulick](#) Mar 3, 2021 ★★★★★

Proctorio has given me so much trouble since classes went online. It constantly has issues with disconnecting and kicking me out of an exam for various software reasons. It's incredibly frustrating, because it works maybe 1/10 of the time. It just adds an extra layer of stress on top of an exam.

One thing I will acknowledge is how responsive the livechat representatives are. I usually get a response in 30 seconds or so. The sad part is that I shouldn't have ever had to use the livechat enough times to know how well it works.

In conclusion, not a good extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 5, 2021

Hello, we are sorry to hear you are having issues with Proctorio and apologize for the inconvenience. We are glad that your experiences with our Support team have been positive, and encourage you to continue working with them to resolve any technical issues that may arise.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Haley Yeager](#) Mar 3, 2021 ★★★★★

the worst dude

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jacob Rice](#) Mar 3, 2021 ★★★★★

Awful, I hate that we are forced to use it for online exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Amelia Alim](#) Mar 3, 2021 ★★★★★

COMPLETE invasion of privacy. Should DEFINITELY not be allowed. This should definitely be taken down immediately.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Kirsten K.](#) Modified Mar 2, 2021 ★★★★★

SUCKS SUCKS SUCKS INVASION OF PRIVACY

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Kirsten K.](#) Jun 3, 2021

STILL SUCKS

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Linda Daves](#) Mar 2, 2021 ★★★★★

i dont like it period.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Lauren Arnold](#) Mar 2, 2021 ★★★★★

This is unnecessary spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Ismail Kakakhel](#) Mar 2, 2021 ★★★★★

Terrible app smh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Ian s](#) Mar 2, 2021 ★★★★★

My school forced me to download spyware, what dystopia has this world become D:

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vlad Cazacu Mar 2, 2021 ★★★★★

The biggest forced invasion of privacy on Google Chrome at the moment. If you care about your data, please speak up with your school to ban this app from usage. It is insane how many permissions they get and what data they can extract from your browser. Whenever you are not taking an exam, disable the extension ASAP.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



erik isaula Mar 2, 2021 ★★★★★

very very poor overall. in all aspects.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lucas Delácio Mar 1, 2021 ★★★★★

it violates brazil privacy laws

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



The True Noob Mar 1, 2021 ★★★★★

I hate being recorded and proctored...but I get why it's necessary to help prevent cheating. I just hate being put on video as a rule.

There are two things I actually dislike about this though.

One is the need to view the test-taking environment that often comes up. I do all testing secluded in my room, so it feels somewhat violating having to record my room. I don't actually have anything all that embarrassing, but it's the principle of it.

Second is that if I don't use Proctorio for too long, it seems to just remove itself from Chrome. It was just a mild nuisance the first few times it happened, but it has been months since I started and by this points it has long worn down any patience I had for it. Having to re-install it every time I need to test is just tedious.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 4, 2021

Hi there, we understand your concerns and are happy to clear some things up for you.

Proctorio exams are customizable according to the settings your exam administrator would like to enable on the exam. This means that settings like Record Video and Room Scan are enabled by your exam administrator, not Proctorio. I encourage you to reach out to our Support Team if you continue to run into issues with the extension uninstalling itself. They will be able to identify why this is happening and provide you with troubleshooting steps to prevent this in the future.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Ethan Seely Mar 1, 2021 ★★★★★

The whole thing sends up red flags. I definitely don't trust it so I always have it uninstalled it and then when I'm taking an exam, I temporarily reinstall it, as as soon as I'm done, its uninstalled again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jailyn Quintero Mar 1, 2021 ★★★★★

I hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



J Mar 1, 2021 ★★★★★

Proctorio collects the following:

Personally identifiable information

Financial and payment information

For example: transactions, credit card numbers, credit ratings, financial statements, or payment history

Personal communications

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeremias Mar 1, 2021 ★★★★★

en la store solo aparece la opcion de instalar un malware en vez de el programa original hay que buscarlo con cuidado, sin mencionar que es sumamente opresivo

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary Hansen Mar 1, 2021 ★★★★★

It says it collects credit card numbers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary Hansen Jun 25, 2021

look under privacy practices

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Mar 3, 2021

Hi Zachary, please keep in mind that Proctorio uses Stripe for user payments, meaning Proctorio does not collect or store our users' payment information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Niyati Sur Mar 1, 2021

wait fr?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gustavo Salinas Feb 28, 2021 ★★★★★

No confio en la seguridad de esta extensión

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Yerko Chávez Feb 28, 2021 ★★★★★

I hate this extension and all that it represents.
The industrial revolution was a mistake. Privacy is a human right.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Berry Feb 26, 2021 ★★★★★

The most invasive plugin possible. I can not believe that my college makes me use this awful plugin

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Luke Sun](#) Feb 26, 2021 ★★★★★

it is like trash. Can not load my exam page quickly and it glitched me out. I literally waste so much time on waiting and lost time for my exam. Trash trash trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ian Ayers](#) Modified Feb 26, 2021 ★★★★★

blatant spyware using the current pandemic to obtain private information on students and teachers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Daniel Kaufman](#) Feb 26, 2021 ★★★★★

I can't believe this program. I've got no idea how to use it, and all of my attempts to get it to work have failed. Another issue I keep running into is that the program doesn't seem to want to run. At least, I think so since everything is so vague. This should be removed from the web store. The only positive I have about this program is that it's free, but it still feels like I got scammed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Mar 1, 2021

Hi Daniel, we are sorry to hear you are having trouble getting started with Proctorio. As a friendly reminder, Proctorio Support is available 24/7/365 to help you with any technical issues you run into. You can contact Support by emailing support@proctorio.com, via Live Chat, or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Itaash Mirpuri](#) Feb 26, 2021 ★★★★★

Lots of racial, gender bias. Privacy issues. Do not use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jonathan Kline](#) Feb 26, 2021 ★★★★★

This is the most invasive browser extension I have ever used. I don't trust this company as far as I can throw them..

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Sean Lan](#) Feb 25, 2021 ★★★★★

Why don't professors put effort into properly teaching and evaluating student's understanding instead of invading their privacy?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Master Auciello Feb 25, 2021 ★★★★★

Full and total invasion of privacy and theft of information private information.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Lacure Feb 25, 2021 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Candybar121 Feb 25, 2021 ★★★★★

Absolute invasion of privacy. If you are forcing someone else to use this, you're a scumbag. It records your screen, face, INTERRUPTS THE TEST TO RECORD YOUR ROOM, detects and does not work when multiple monitors are plugged in (What is this, 1984? Who only has 1 monitor anymore?) and exits the exam should you *shudder* get a Facetime call! Scummy, scummy spyware. This is spyware. Spyware. Spyware. SPY. WARE. S. P. Y. W. A. R. E. Not a proctoring software. What a disgusting joke. I'd spit on this extension if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



romskie Feb 25, 2021 ★★★★★

What a terribly invasive program, an absolute invasion of privacy and poorly made.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Nelson Feb 25, 2021 ★★★★★

Terrible app. Does not work well, buggy, invasion of privacy. I literally have nothing to hide but why does proctorio need to manage our downloads?! There is literally no correlation between your test and that picture of a 66 Mustang you decided to download for a wallpaper.

This is definitely one of those things that I delete right after the test is over

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 26, 2021

Hi Ethan, we recognize your concerns and are happy to clear some things up for you. Please keep in mind that exam administrators are able to select the secure exam settings that are enabled on the exam. Because Proctorio runs as a browser extension, Google Chrome controls the wording of the permissions that Proctorio asks for, so it might not always be clear why we ask for certain permissions. Please also note that the permissions Proctorio requests are due to the settings your instructor enabled when creating the exam. When Proctorio requests 'Manage Downloads', this only prevents downloads during the exam. Please visit our blog for more information on why Proctorio requests certain permissions: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Farouk Qaddoumi Feb 25, 2021 ★★★★★

Bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kareem Bou Khzam Feb 24, 2021 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anukriti Dey Modified Feb 24, 2021 ★★★★★

Would give it negative stars if I could. Absolutely garbage software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Koster Feb 24, 2021 ★★★★★

Invasion of privacy and utterly redundant.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Steven Yacoub Feb 24, 2021 ★★★★★

It's not bad, just lame and stressful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vlog Flow Feb 24, 2021 ★★★★★

Proctorio believes that what it does is the only thing important in your world for example having to shut down the rest of your work and webpages simply to take a test. I mean come the F on. I have stuff im working on pages ive found for other classes work im doing on the side not related to school but hey basically proctorio says F you, we're going to make you close everything, then lock everything. Definitely a piece of s*it company created by a piece of s*it founder who I hope get a lot of bad karma in his future (and anyone who has any relation to the company).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Louis Stanko Feb 24, 2021 ★★★★★

An absolute desaster!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luis Mauricio Feb 23, 2021 ★★★★★

This is the worst thing possible the biggest invasion of privacy. I had to fight with my professor in order to find an alternative since he was being so hard headed about it all.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



R. Matthew Gibson Feb 23, 2021 ★★★★★

Horribly unfair program. Kicks you out if anything happens on your computer like a windows defender notification. A camera I understand, but no idea why I have to scan my workspace and why it needs to kick me out if anything appears on camera. I live in a busy house so making this work in a "public" space is just impossible. Some of my classes also allow online calculators or notes but proctorio seemingly doesn't care. I also have to delete this program after every test since it messes with a few websites I use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 26, 2021

Hi there, we understand your concerns and are happy to clear some things up for you! The settings enabled on your exam are determined by your instructor. This includes the Periodic Desk Scan setting that requires you to show your workspace and could be why your exam attempt ended when you received a notification. As a friendly reminder, Proctorio Support is available 24/7/365 to assist you with troubleshooting and they can try working with you to get you back into your exam, if your exam administrator allows re-entry with an agent. We encourage you to work with your instructor as they may be able to provide you with accommodations or alternatives.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Ethan Mangum Feb 23, 2021 ★★★★★

Evil

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ryan Sudweeks Feb 23, 2021 ★★★★★

Kicked me out of my exam for trying to use control f to search through my exam, even though I had to other browsers opened, with my screen being shared. Such a terrible app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dhruv Patel Apr 28, 2021

@Olivia Hood how in the world is Ctrl F cheating ?? this isn't a game of I Spy or Where's Waldo, Ctrl F is NOT cheating, it's only searching for something specific WITHIN THE EXAM

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Feb 26, 2021

Hi Ryan, we understand your frustration and apologize for the inconvenience. Please keep in mind that your exam administrator is able to customize each exam and select which secure exam settings they would like enabled on the exam. The exam attempt ending from your keyboard commands is likely due to the settings they chose to enable on the exam. As a friendly reminder, Proctorio Support is available 24/7/365 via live chat, email, or social media. Depending on the settings enabled on the exam, our Support Team may be able to reopen the exam for you and allow you back in. We encourage you to communicate what happened with your instructor, as they may be able to provide accommodations or alternatives.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Eileen Gutierrez Feb 23, 2021 ★★★★★

HORRIBLE

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



darren ha Feb 23, 2021 ★★★★★

Terrible app, invasion of privacy and I feel indangered when my teacher watches me take a test without my own consent knowledge. Get this app off the website! Any teacher who uses this is a scum and is terrible!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Silas Feb 23, 2021 ★★★★★

Creepy and ineffective.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[PK](#) Feb 23, 2021 ★★★★★

worst app on this site, 100000% worse than Zoom, Google delete this app, oh you wont because \$\$\$

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jake Steinheiser](#) Feb 23, 2021 ★★★★★

I can't open this extension, it says "Cant read or Change site's data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 24, 2021

Hi Jake, we're sorry to hear that you are having issues with the extension and apologize for the inconvenience. Please note that our Support team is available 24/7/365 to assist you in troubleshooting any issues you are experiencing. You can reach our support team by emailing support@proctorio.com or through social media.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Jakub Kominar](#) Modified Feb 22, 2021 ★★★★★

Huge invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jonathan J](#) Feb 22, 2021 ★★★★★

Zero stars

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[FTL Captain](#) Feb 22, 2021 ★★★★★

Yeah this thing is violation of privacy and computer rights. These people are scam artist and charlatans who deserve nothing but scorn.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ashley Anderson](#) Feb 22, 2021 ★★★★★

Proctorio has just logged me out of my exam and I had only completed 5 questions. I am unable to resume it because of my professors instructions and so I will likely fail.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 26, 2021



Hi Ashley, we are sorry to hear you were having issues with Proctorio. We encourage you to work with your instructor for a possible alternative, as they are the only one who can make accommodations and they will be able to determine why the attempt ended within the Gradebook.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



ZachMaster97 Feb 22, 2021 ★★★★★

Constantly having to uninstall the extension and then having to reinstall it just to take online quizzes for class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mahan Pourfakhr Feb 22, 2021 ★★★★★

Invasion of privacy and should be banned

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Malte Mayer Feb 22, 2021 ★★★★★

Using this software feels like living in China. Horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Shania Shinde Feb 22, 2021 ★★★★★

Proctorio made my BRAND NEW Macbook crash 11 times during a 2 1/2 hour exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Will Lovell Feb 22, 2021 ★★★★★

Kicked me out of my exam for no reason and then proceeded to give me a 2/80 on the said exam. I was able to finish the exam before it booted me and I know for a fact I did better than that

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 24, 2021

Hello Will, we understand your frustration and apologize for the inconvenience. Please note that Proctorio does not grade assessments, only instructors are able to. We encourage you to reach out to your instructor and share your concerns.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kyle Knobel Feb 22, 2021 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bones13 Feb 22, 2021 ★★★★★

Absolute garbage... I've been stuck trying get proctorio to work so I can take a quiz but it doesn't want to work now. I've followed all troubleshooting tips even followed what they said in the emails and still doesn't work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aaron Gutman Feb 21, 2021 ★★★★★

I have to uninstall and reinstall every time absolute garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samuel Saunders Feb 21, 2021 ★★★★★



Samuel Saunders Feb 21, 2021 ★★★★★
Awful. Such a weird invasion of privacy. Hope it gets banned
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Nicola Feb 21, 2021 ★★★★★
Yea this is a huge breach of privacy, and is frankly very crazy that this is even allowed in institutions. Suck my nuts proctorio
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ildan S - Videography, Photography S Feb 20, 2021 ★★★★★
I'm absolutely furious. I was taking the exam and my finger slipped and pressed F12 instead of backspace and after that it said that the app deinstalled itself from the chrome and my quiz was stopped and I couldn't continue it. What if that happened during midterms or other quiz that could mean life and death for your future. I would suggest blocking the F12 button and similar buttons that would do so. All the other apps are blocking this to not have any misunderstandings between the app and the user. Absolutely hate that there was no wiggle room and developers not thoroughly thinking about this. Because of that I scored 50% or less on one of the biggest quizzes of this semester. Thank you Proctorio.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ryan Schweg Feb 20, 2021 ★★★★★
No Privacy
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



David Holloman Feb 19, 2021 ★★★★★
This spyware is disgusting and schools that require its use should be ashamed. I guarantee administrators would backpedal on requiring this spyware if they had to have it on their devices. Do yourself a favor and uninstall the second your semester/schooling is over. SPYWARE.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tommy M Feb 19, 2021 ★★★★★
Complete and utter invasion of mine and everyone else's privacy. This app should be removed from the Chrome store.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Banksy Feb 18, 2021 ★★★★★
Horrid
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicolas Rey Galesloot Feb 18, 2021 ★★★★★
Total invasion of privacy
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anna Sullivan Feb 18, 2021 ★★★★★
Not just a privacy invasion, but a terrible piece of software. Whoever created this and thought it was a good idea should try being a student in this day and age.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MrDekes 44 Feb 17, 2021 ★★★★★
For being required to download an extension for a test, that should only be used for schooling, to have to allow access to all my sites its ridiculous. No extension should require full access to all of my browsing for a testing extension.



Olivia Hood Feb 18, 2021

Hello, please note that the permissions Proctorio requests are completely dependent on the settings that have been enabled on your exam. Because Proctorio runs as a browser extension, Google Chrome controls the wording for the permissions we ask for, so it might not always be clear why we are requesting certain permissions. When Proctorio requests permission to "Read and change all your data on the websites you visit", this is to ensure that test takers aren't navigating to websites or tabs that give them an unfair advantage on their exam. Please keep in mind that Proctorio runs in a sandbox of Chrome, which means it will only monitor web traffic during your exam. Please visit our blog for more information regarding the permissions Proctorio requests and why: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Erica Fugitt Feb 17, 2021 ★★★★★

makes taking tests online challenging when you have an older chromebook. Sorry I dont have all the money to buy a new one, that is one of the reasons that i am going to college after all

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Ryan Heenan](#) Feb 17, 2021 ★★★★★

SOMEONE NEEDS TO BE STOPPED

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Dyl](#) Feb 17, 2021 ★★★★★

Complete and disgusting invasion of privacy. Very disappointed in my schools allowance of this program. It should be banned.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Maddie Breckenridge](#) Feb 17, 2021 ★★★★★

I hate this. It's like something the FBI created to invade student's privacy and this is overall super excessive. Like tracking your eye movement? And tracking whether you talk or not? This shouldn't be a thing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 18, 2021

Hi there, we recognize your concerns and are happy to clear some things up for you! Please keep in mind that all secure exam settings enabled on your exam are determined by your exam administrator. This includes audio and video recording. Please note that all grading and review of exam recordings is left up to exam administrators. Proctorio does not track eye movement. We encourage you to speak to your instructor regarding your concerns with the settings enabled on your exam and raise any questions you may have to them!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[chris roy](#) Feb 16, 2021 ★★★★★

even when on can bug and close out horrible extension. Hope you all enjoy failing your exams because this is a horrible app. Also way to invasive requires access to practically all parts of computer. Hope it doesn't get hacked or else a lot of information will be stolen.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[marcus Smith](#) Feb 16, 2021 ★★★★★

A malicious invasion of privacy. Abused by universities as students have to drop classes, wasting time and money if they don't wish to use this intrusive, gross program. Shame on any university that uses it, CONCORDIA University in Montreal to name one. Shameful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Austin Lowell Feb 16, 2021 ★★★★★

Unhappy that I have to violate my privacy for online classes. I understand cheating is a serious problem, but this is too far.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Julio Alcazar Feb 16, 2021 ★★★★★

I have one main problem with how this affects my classes. It spams refresh pages when not in use and refreshes whatever page you were on which is bad when you're doing an assignment that grades only what you completed before refreshing a page, which can end up only being 4 out of 30+ questions. It also opens 10+ tabs saying interception detected.

The second issue has to do with Proctorio failing to launch itself without my permission (meaning I'm not doing something that would use it). This makes me wonder, back when it wasn't having its refresh seizures. When were they watching me without my consent, schools require us to use this, but from these issues recently it just shows the extension is watching your every move without your knowledge. Who knows maybe I'm wrong, but if my computer is blocking it from watching my computer activity when I'm not even using Proctorio it does raise a privacy concern.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dan Bowersock Feb 16, 2021 ★★★★★

Flags for no reason.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Daniel Bowersock Feb 16, 2021 ★★★★★

sucks flags for no reason

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicolas Nicosia Feb 16, 2021 ★★★★★

Invasion of privacy dose not need access to all my files.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 16, 2021

Hi Nicolas, we recognize your privacy concerns and are happy to clear some things up for you! Proctorio was created with the privacy of our users in mind. We utilize Single Sign-On with your institution's LMS, which eliminates the need for our users to create additional logins to use Proctorio. Proctorio is an extension and runs in a sandbox of Chrome, which means it is limited to only running while you are in your exam. The Proctorio extension will not run in the background of your device collecting information. Proctorio does not have access to all of your files, only your activity during your exam. Because Proctorio runs as a browser extension, Chrome controls the wording so it may not always be clear why we are requesting certain permissions. Please visit our blog for more information regarding the permissions Proctorio requests and why: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



crotaismean Feb 15, 2021 ★★★★★

I despise how normalized this form of invasion of privacy has become.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua Vue Feb 15, 2021 ★★★★★

I didnt need this. Literally just taking my computer space

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Fuze_Emerald Feb 15, 2021 ★★★★★

Just why?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Stroud Tolleson Feb 14, 2021 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Julie Winn Feb 14, 2021 ★★★★★

Horrible app, beyond my personal opinions about proctoring students during a pandemic. It takes up SO much space and always wants you to delete things to free up storage for it, so you might have to delete it and redownload it before each exam. Before starting exams, even if you have all your permissions set to allow, it has trouble finding your webcam or mic or has some other issue and may need you to restart your computer. If you can only get in a few minutes before the exam starts, good luck because you will spend the next 10 minutes trouble shooting. If you do get it up and working, beware of your computer crashing during the exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jesse B Feb 14, 2021 ★★★★★

i do not support cheating. cheating is bad. but so is subjecting an innocent individual to the wrath that is me, having just rolled out of bed at 4pm, taking an exam that's due in 2 hours. not a single human being can be paid enough to do that. it's bad enough my roommates have to endure it, let alone a stranger on the other side of the screen.

also i feel wildly violated.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Keon Abrisham Feb 13, 2021 ★★★★★

Ridiculous that our schools settle for this program above all others. Not only is this extension is a joke, it causes so much more problems than it solves.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John F Kingzton Feb 13, 2021 ★★★★★

DOES NOT WORK

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 16, 2021

Hi John, we are sorry to hear you have been having issues with Proctorio and we apologize for the inconvenience. If you continue to have trouble with Proctorio, please reach out to our support team so they can assist you in troubleshooting. Proctorio support is available 25/7/365 via live chat, email and social media. To start a live chat, click on the extension's shield icon in the upper right of your browser window from an exam page.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jerry Champion Feb 13, 2021 ★★★★★

Glitchy system and a massive invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rubaba Hassan Feb 12, 2021 ★★★★★

Crashed for no reason during my exam. Horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gordon Matthewson Feb 12, 2021 ★★★★★

This is an insanely creepy company, and I am extremely angry that my school is making it a requirement for some courses. If you claim your security is "military grade" but then your CEO posts things like:

"If you're gonna lie bro... don't do it when the company clearly has an entire transcript of your conversation"

on REDDIT while arguing with a 19-year old college student, posting information about them without their consent, and then assuming (incorrectly) that nobody would find out that you are the CEO of the company.....

your data "security" is nothing more than a marketing buzzword. Be warned.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Skylar Zavada Feb 12, 2021 ★★★★★

In addition to being blatant spyware, it somehow has the ability to stop working at exclusively the most inconvenient times. I have spent hours trying to get it to work just so that I can take a quiz for school. Unfortunate it's required.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Gray Feb 12, 2021 ★★★★★

I've taken 3 tests on Proctorio, one of them being an exam. Every single time, I faced major problems. It often wouldn't show questions fully in frame, and wouldn't even let me answer certain questions. They have a chat button that lets you get help if you're having problems with Proctorio during a test, which sounds nice, but the people they set you up with don't know much more than you do. They just told me to refresh the page, which took me out of the test so that I had to sign in again. I have been told to do this multiple times, and it rarely worked. They also told me that I had to delete all of my data off of Google, which is ridiculous. One of the people I chatted with even told me to email my instructor (yes, during an exam) rather than actually helping me (keep in mind this was a problem with the software, not the coursework). I also think it is dumb that they make you get rid of all the other tabs on your computer, even though it puts you on full screen until the test is over (Other software like Lockdown Browser doesn't do this).

If any teachers are reading this, please just use Lockdown Browser. I've never run into any problems with that, and it is just as secure.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jesse B Feb 14, 2021

It's especially fun when the person that's meant to help you doesn't reply before your exam time runs out.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Feb 12, 2021

Hello Justin, we understand your frustration and apologize for the inconvenience this may have caused you. Regarding your experience with Support, we will escalate this issue to our team to ensure you do not experience this again in the future. Please also keep in mind that the requirement to close your tabs before an exam is a setting that was enabled by your instructor, not Proctorio. Proctorio exams are customizable according to the settings instructors would like to enable on each assessment.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Austin Welling Feb 11, 2021 ★★★★★

Invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rachel Knowles Feb 11, 2021 ★★★★★

Everytime I try and go back to my Canvas page, the extension uninstalls itself and opens up a "Support for Test Takers" page. This isn't the first time it's happened and it's really annoying.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[« Prev](#) 426 - 450 of 462 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Garrett White](#) Feb 11, 2021 ★★★★★

Absolutely the worst piece of trash ever. I cant even take my tests because of this piece of garbage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Cosette Teghtmeyer](#) Feb 11, 2021 ★★★★★

If i could rate this zero stars then i would. COMPLETE invasion of my privacy in my own home. My school requires this app to write exams and it is absolutely despicable. This app violated me in my home and schools that use this app should seriously reconsider their stance on the privacy of their students. The fact that i have to write this review disgusts me.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Cole Parkhurst](#) Feb 11, 2021 ★★★★★

Just remove it from chrome in between exams lol this is malware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Zack Lawrence](#) Feb 11, 2021 ★★★★★

Your company is an affront to human dignity. School feels even more like prison.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Macky100](#) Modified Feb 11, 2021 ★★★★★

Outright said they do not care for students privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Raj Mhetar](#) Feb 11, 2021 ★★★★★

This software sucks and I do not like it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



***** Feb 11, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Casey Schnittker](#) Feb 11, 2021 ★★★★★

This extension is a complete invasion of privacy, If your professor uses this program, try to get another (less paranoid and demented) one.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abe Diaz Feb 10, 2021 ★★★★★

Absolutely Terrible! Do not recommend using this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Austin Blake Taylor Feb 10, 2021 ★★★★★

Invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Blurke Feb 10, 2021 ★★★★★

No offense to tech support, who have been noting but helpful, but this is a bad app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erin Gaynor Feb 10, 2021 ★★★★★

This program is extremely invasive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dylan Marcheli Feb 10, 2021 ★★★★★

Terrible product

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



C C Feb 9, 2021 ★★★★★

Basically spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Parker Arcand Feb 9, 2021 ★★★★★

Would rate zero stars if allowed, being forced to use this incredibly invasive software has soured many academic experiences thus far in my post secondary career. Furthermore, in addition to it's absurdly invasive practices, one could be considered lucky if it even worked in the first place, as I have had numerous issues with the software every time I am unlucky enough to be forced to use it. DO NOT download this unless it is absolutely necessary.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jes Harber Feb 9, 2021 ★★★★★

Spyware, plain and simple.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Landon Roten Feb 9, 2021 ★★★★★

I understand that this extension is getting a lot of hate souly because it is a virtual test proctor but it actually is a terrible and somewhat scary application. This extension scans your entire room for faces and other objects, but also every click you take regardless to whether you are taking a test or not. I did some research into this extension and found that it flags every movement you make during a test. Not only does this put an immense amount of stress on test takers, it it also scary knowing that anything and everything you do it being monitored. The privacy policy is also so warped and manipulative that it does not show up on the google extension page but on an external website. If you are a teacher reading this review, please do not use this application as it is extremely stressful for your students, a hassle to manage, and possibly an invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 12, 2021

Hello Landon, we understand your concerns regarding some of the exam settings that are enabled on your exam. Please keep in mind that Proctorio exams are customizable, so your instructor room scan was a feature that was selected by your instructor, not Proctorio. This means that not all exams may have this feature enabled. We encourage you to speak to your instructor regarding any concerns you have with the settings that they chose to enable. Please also note that Proctorio runs in a sandbox of Chrome. This means that the extension will only run while you are in your exam, and there is no program running in the background of your device monitoring your activity outside of your exam. Because Proctorio is a browser extension, you can always uninstall it once you have submitted your exam if it makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Landon Roten Feb 9, 2021

My main emphasis is that it is a huge invasion of privacy, as it records everything you do on your computer and can access your information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kid Flash B03 Feb 9, 2021 ★★★★★

It sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cole Bayer Feb 9, 2021 ★★★★★

Not based. Cringe if you will.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emily S Feb 9, 2021 ★★★★★

Horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dylan Horrell Feb 9, 2021 ★★★★★

Terrible to use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicholas Kotlarczyk Feb 9, 2021 ★★★★★

Big Brother is always watching

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



sam mukeba Feb 8, 2021 ★★★★★

Make my computer glitch like crazy man I hate this extension with passion

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ALLISON MARTINEZ Feb 8, 2021 ★★★★★

I understand using it for proctoring exams and such, but I have to reinstall this extension EVERY TIME I try to take a quiz or exam. USELESS.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Megan Rogers Feb 8, 2021 ★★★★★

huge invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

« [Prev](#) 451 - 475 of 487 [Next](#) »



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Yin Li](#) Feb 8, 2021 ★★★★★

I would like a zero star

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aylin R.](#) Feb 7, 2021 ★★★★★

La peor app que pueda existir. Siento que mi privacidad es violada y no puedo creer que multiples centros educativos acudan a este tipo de extensiones o apps. Un asco.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Zoe Corley](#) Feb 7, 2021 ★★★★★

This extension doesn't work. My laptop is new, I have fast wifi. There should be no reason for it to not work. The support for this app isn't very helpful either.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aden Brady](#) Feb 7, 2021 ★★★★★

terrible i have to use this for school and honestly what are they doing with this info like sure it's to limit cheating but like really there has to be some laws to this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 12, 2021

Hi Aden, I am happy to clear some things up for you! Because Proctorio leverages Single Sign-On with your institution's LMS, this eliminates the need for users to create additional logins to use our platform. This means that we never require test takers to provide PII to use Proctorio, and never ask for additional information than what your institution has already collected. Proctorio utilizes Zero-Knowledge Encryption to protect exam recordings which means Proctorio does not have access to unencrypted data. Unencrypted information is only accessible by approved individuals at your institution with the appropriate credentials. Additionally, Proctorio is fully FERPA, COPPA, CSPC and GDPR compliant. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Ahmad Jubara](#) Feb 7, 2021 ★★★★★

PRIVACY IS VIOLATED

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Fernando Villeqas](#) Feb 6, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chandler T Feb 6, 2021 ★★★★★

Unethical and an invasion of privacy. It's sad what businesses will provide just to make a profit.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Buckley Feb 6, 2021 ★★★★★

It's exactly as garbage as the actual people on here say; glitchy, unreliable, and basically amounts to school-mandated spyware. If not for this accursed pandemic I would uninstall it and just use a physical testing center. Heck, I'd rather just have a teacher stare daggers at me while I take a test than have to use this stupid thing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joseph Domingo Feb 5, 2021 ★★★★★

insane invasion of privacy, anyone who disagrees is a fool

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jui-Chien Lin Modified Feb 5, 2021 ★★★★★

Obviously the Webcam Image Test sucks. It takes forever to pass that and even got some conflicting tips. This extension is indeed every student's nightmare.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jackson Forget Feb 5, 2021 ★★★★★

As a student, this program was incredibly uncomfortable to use. It is effectively spyware that your teachers require you to download. The amount of access this program needs to do it's job is concerning at best. Especially since there is no reliable way to confirm that any information gathered is safe. Awful program from a student perspective.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake MacLean Feb 4, 2021 ★★★★★

Absolute breach of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Naokarma Sourcream Feb 9, 2021

Olivia Hood, "which is why we chose to deploy our platform as a browser extension."

You know, only on Chrome and not Firefox so more data is accessible. After turning off every anti-virus in existence, and while it completely destroyed any privacy-maintaining extensions you have. Privacy was kept in mind all right, but it wasn't protecting it that was being concerned with.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Feb 5, 2021

Hi Jake, we recognize the concerns some users have regarding their privacy and are happy to clear some things up for you! Proctorio was designed with user privacy in mind, which is why we chose to deploy our platform as a browser extension. This decision was made to eliminate the need for our users to download native software directly to their device. Proctorio being a browser extension also makes uninstalling it easy. The Proctorio extension runs in a sandbox of Chrome, which limits it to only running while you are in your exam, meaning there is no program running in the background of your device collecting information. Our platform utilizes Single Sign-On with your institution's LMS, so our users are never required to make additional logins to use Proctorio. Proctorio leverages Zero-

Knowledge Encryption to protect exam recordings. To learn more about Proctorio's approach to privacy, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Feb 4, 2021 ★★★★★

Institutions or professors that are using this extension have no limited to no understanding of students with mental illness. We should be treated like we have integrity.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cole Niermeyer Feb 4, 2021 ★★★★★

Invasion of privacy. Teachers should not be allowed to use this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gordon Matthewson Feb 4, 2021 ★★★★★

Really not happy that my institution mandated this software...I read a story about Proctorio's CEO getting in an argument with some 19 year old in Canada on Reddit about this software - granted, the student made misleading claims about the software, but in my view, it doesn't matter if the security is "military grade" if the leadership displays such blatant unprofessional behavior. I consider this software invasive and will delete it as soon as possible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carlos Vazquez Feb 3, 2021 ★★★★★

Invades privacy and horrible way to track personal data.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 4, 2021

Hi Carlos, Proctorio recognizes the privacy concerns students have when it comes to remote proctoring, which is why we created a platform with user privacy at its core, not an afterthought. We chose to deploy Proctorio as a browser extension to make uninstalling it easy, and to eliminate the need for our users to download native software directly to their device. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means that before you start your exam and after you submit your exam, Proctorio is not running, collecting information from your device. Proctorio utilizes Single Sign-On with your institution's LMS, so you will never have to create additional logins to use Proctorio. Proctorio protects exam related data using Zero-Knowledge Encryption to protect exam recordings. This level of encryption restricts access to exam-related information to approved individuals with the appropriate credentials at your institution. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Torie Rodriguez Feb 3, 2021 ★★★★★

horrible and invasive. should be banned

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hannah Steff Feb 3, 2021 ★★★★★

Absolute garbage app. None of the images on my exam would show. I was chatting with customer service for over an hour and they couldn't fix it. Not to mention, the customer service agents would just not respond or disappear from the chat. I'm livid.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 4, 2021

Hi Hannah, we are sorry that you are unsatisfied with your experience, and apologize for the

Hi Hanihan, we are sorry that you are unsatisfied with your experience, and apologize for the inconvenience. We will ensure this issue is escalated to our support team to ensure this does not happen again.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jonathan Oliva Feb 3, 2021 ★★★★★

Huge invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adnan Eid Feb 3, 2021 ★★★★★

invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mohamad Alakhil Feb 3, 2021 ★★★★★

it is the worst thing to happen to technology i hope everything your company resembles crashes and burns

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Charlie Zalinsky Feb 3, 2021 ★★★★★

There is no conceivable reason someone would create an app like this other than to make peoples lives more difficult

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brendan Cahill Feb 3, 2021 ★★★★★

This stupid program will always ask for an access code even if it's installed, hope some better software comes out to get rid of this abomination.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 4, 2021

Hello, we understand your frustration and apologize for the inconvenience. We encourage you to reach out to our support team if this issue persists and they can assist you with troubleshooting. Proctorio support is available 24/7/365 and you can contact them through live chat, email or social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joe Feb 3, 2021 ★★★★★

completely unrealistic, invasion of privacy. I've been labelled a cheater because i glanced to the side. Thanks a lot

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Max Gutentag Feb 2, 2021 ★★★★★

The support section on their website is helpful for the most basic of issues only and no one is every available to help. Terrible staff and a terrible extension. Why on God's green Earth would a professor use this extension when there are multiple other better options. LockDown Browser does a better job than Proctorio ever could because it actually works how it is supposed to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Damian Wilding](#) Feb 2, 2021 ★★★★★

This is an invasion of my privacy. I don't like knowing that my professors can see my room and me picking my nose

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[anker eisenman](#) Feb 2, 2021 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Sophie Brown](#) Feb 2, 2021 ★★★★★

In addition to feeling completely unnecessary and an invasion of privacy, this is so poorly designed. I have had problems with this awful extension for the past 2 months during full-online schooling, and anytime I reach out to customer support, their responses never help.

I was able to use it on my Macbook Air at the beginning of my first semester, and then when final exams come around, it just ceased to work. I tried for days to get it to work and finally had to ask for an extension from my professor. I finally got it to actually load on my mom's laptop before her microphone seemed to have a problem with the software. Finally after troubleshooting for multiple days, I got it to work. Now, 2 months later, I have to take another exam and I am having the exact same problem. I am so sick of reaching out to live chat for them to just tell me to "restart my browser" and "clear my cache." THEY DON'T WORK. Please if you are a teacher or professor, DO NOT REQUIRE THIS OF YOUR STUDENTS. Not only is it SO INCREDIBLY CREEPY to think of my male professors seeing the entirety of my own personal bedroom, it has obvious design flaws that need to be worked out.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[A B](#) Feb 2, 2021 ★★★★★

big d u m b

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[can örnek](#) Modified Feb 2, 2021 ★★★★★

kulağımızın arkası bize kalsaydı keşke

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Selin Mumcu](#) Feb 2, 2021

kesinlikle katılıyorum

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Deniz Baykal Feb 2, 2021 ★★★★★

(N)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bae Platinum Feb 2, 2021 ★★★★★

Even though this extension claims to be legally compliant, it makes me very uncomfortable. I will only download this extension on the days of my exams as my college requires it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



L Leonetti Feb 2, 2021 ★★★★★

This is a massive privacy violation

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Julie Grimard Feb 2, 2021 ★★★★★

it works well :)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Morgan Turner Feb 2, 2021 ★★★★★

It Will not even work !

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 3, 2021

Hi Morgan, we are sorry to hear that you are having trouble with Proctorio and apologize for the inconvenience. Proctorio's support team is available 24/7/365 to assist in troubleshooting any issues you may have. You can contact support via Live Chat, email or through our social media accounts.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Anthony Battaglia Feb 2, 2021 ★★★★★

Is not easily accessible and compatible with browsers at all times.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Caleb Holland Feb 2, 2021 ★★★★★

After reading some reviews and fake ones that love their privacy being explored to the world. I need this for one class and after clicking the "Add Proctorio" button. Did you see everything this can do? I mean the first one says it all: "Read and change all your data on the websites you visit." Oh man just come on in this computer. Please make yourself like home while you sleep in my bed. Here is the keys and all my belongings. While your at it, go ahead and have a data leak and leak my bank information too. It's not like my old passwords or new ones have popped up on spam emails from data leaks or hacked servers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 3, 2021

Hi Caleb, we completely understand your concerns and are happy to clear some things up for you. Because Proctorio runs as a browser extension, Google controls the wording of the permissions Proctorio requests, so it may not always make sense why we are requesting certain permissions from our users. Please keep in mind that the browser permissions Proctorio asks are completely dependent on the settings your instructor enables on your exam. Please visit our blog for more information regarding browser permissions:

<https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/> Proctorio also runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means that Proctorio does not have access to your passwords, bank information, etc.

This means that Proctorio does not have access to your passwords, bank information, etc. Proctorio is only monitoring your device while you are in your exam. As a friendly reminder, because Proctorio runs as a browser extension, you can uninstall it whenever you would like.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wen B jiang Feb 1, 2021 ★★★★★

Big brother is watching you: the app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Log Feb 1, 2021 ★★★★★

Easily bypassed by using a Virtual Machine

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Otjzondjupa Nimbua Feb 1, 2021 ★★★★★

Awful, total invasion of privacy for students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emily Samsonyan Feb 1, 2021 ★★★★★

Forced to download extension to take my quizzess for this semester. I do not trust this and believe it should not be forced upon students. This is an invasion of privacy especially when the system reacts to even the tiniest bit of sound or movement. I share a room with 3 other sibilings all who have class at the same time and are walking around or making some form of noise. My laptop is also old an barely functioning so having this extension and overusing its systems is not good especially when I don't even know but what if I get a virus. Also, I can't speak on behalf of all students here but I know myself well and I hold myself to the highest of integrity and will never cheat on anything so by forcing students to download this extension your inherently telling them that you do not have any trust in them whatsoever and that will defintly put a strain on teacher-student relations.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dante Feb 1, 2021 ★★★★★

trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sam Reagan Feb 1, 2021 ★★★★★

Essentially spyware, can't trust this company since the CEO leaked data on Reddit from Students, going against the promises of the company of security. Doesn't help teachers/administrators treat this software like God's second coming, seeing as most of them don't know anything about this software and what it can do. Way to make students feel uncomfortable at school EVEN AT HOME. Maybe if it didn't essentially have the Eye of Sauron stare you down and record every little sound you make and it accidentally flag something making you fail a major grade test because of poorly developed ID software, then maybe it would be acceptable at the very bare minimum. But apparently they love the money it brings in from schools that don't care about their students or know better. Shame

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary Hill Feb 1, 2021 ★★★★★

Hardly compatible with desktops with external camera/microphone and multiple monitors. My entire setup must be altered when I begin an exam to keep Proctorio happy. While not active but simply enabled, this extension controls proxy settings meaning my work VPN is crippled when the extension is enabled. This blocks crucial WFH sites such as my timecard. The plugin must be manually added to and removed from Chrome before and after each class activity requiring it so my network is usable for non-class activities.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Charlie Vukovic Feb 1, 2021 ★★★★★

Extremely invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chih-hsuan Huang Feb 1, 2021 ★★★★★

I hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mr. Ragnaros Feb 1, 2021 ★★★★★

An obvious blatant disregard for student privacy. should be banned.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Donnie Darko Feb 1, 2021 ★★★★★

kullanmanızı tavsiye etmiyorum çöp

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ben Cowan Jan 31, 2021 ★★★★★

Absolutely terrible. I know I am connected to the network and it refuses to let me take my exam and then during the exam it will kick me out saying I have no internet, let alone the huge security risk it has. I don't want my face to be plastered around the internet along with my location and desktop. This is even worse than my regular exams because even then I can drink water without being called a cheater. I would rate it a half of a star if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicolas Lachapelle Jan 31, 2021 ★★★★★

This should be illegal, don't know why my teacher picked the worse rated one but proctorio makes alot of sites buggy and often messes up my progress during online midterms and quizzes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Madison Mire](#) Jan 30, 2021 ★★★★★

has anyone had trouble downloading the extension, and it still asking them for a entry code for their test?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 4, 2021

Hi Madison, we apologize for the inconvenience. This issue is typically caused when your device is unable to connect to the server where your exam is being stored. We encourage you to reach out to our support team if you run into this issue again and they will be able to assist you in getting into your exam. Our support team is available 24/7/365, and you can contact them through Live Chat, email and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Justin Thomas](#) Jan 30, 2021 ★★★★★

Huge invasion of privacy. 1 star out of 2,800 reviews, should speak for itself.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Samsquanch2355](#) Jan 30, 2021 ★★★★★

NOT OKAY WITH THIS INVASION, schools, figure it out cause this isnt the way.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[flames706](#) Jan 30, 2021 ★★★★★

Straight up MALWARE. Can't even use in Incognito Mode.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Stephanie Mink](#) Jan 29, 2021 ★★★★★

I would never install something so invasive on my computer if I wasn't forced to install it in order to take an exam for class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Dawson Muegggenberg](#) Jan 29, 2021 ★★★★★

Privacy Violation

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kristopher Bellard](#) Jan 29, 2021 ★★★★★



just terrible I wish I could rate lower

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brock Marchant Jan 29, 2021 ★★★★★

Taking a quiz naked has never had such high stakes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rylan Poole Jan 29, 2021 ★★★★★

So terrible. It always asks for a password on blackboard even when I have proctorio enabled. I hate this extension so much it always gives me a ton of issues.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 3, 2021

Hi Rylan, we understand your frustration and apologize for the inconvenience. Typically, this is caused by some sort of connection error with the server where your exam is stored. We encourage you to reach out to our support team so they can assist you with troubleshooting and get you into your exam. Our support team is available 24/7/365 via Live Chat, email or social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jonathan Arredondo Jan 29, 2021 ★★★★★

big invasion of privacy and doesnt even work good

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



zB Shadows Jan 29, 2021 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Hobbs Jan 28, 2021 ★★★★★

This program legit gives me crippling anxiety to use and because it is required there is nothing i can do about it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brendan Spraggs Jan 28, 2021 ★★★★★

I have to uninstall and reinstall every time I go to use it, mind you I take several tests a week. Ridiculous, and the new room-scanning is a joke - got to use the bathroom and its freaking out telling me scan now when I get back. Tweaking me out for no reason, especially considering the feature would be quite easy to deal with for a cheater.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 29, 2021

Hi Brendan, please keep in mind that exam settings are determined by the exam administrator, not Proctorio. This includes the Room Scan feature. Because Proctorio exams are completely customizable, some exams will have different settings enabled than others. We encourage you to reach out to your instructor for any questions you have regarding the settings enabled on your exam!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nate Kramer Jan 28, 2021 ★★★★★

Terrible extension... I had to click and redo the install 4 times just for it to work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tim LeDuc Jan 28, 2021 ★★★★★

I would literally rather walk over broken glass than use this. If you need this to make sure that your students don't cheat that says more about you than the class. This is invasive and ridiculous. No I am not going to unplug my second monitor to to take a test, by the time I do that I might have well just cleaned my whole desk out. The software disconnected me mid exam and I had to start over.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Victor Vu Modified Jan 28, 2021 ★★★★★

I never feel comfortable using this as it stresses the hell out of me and have privacy concerns.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sashimi Sub Jan 28, 2021 ★★★★★

Now u r not even letting programmers inspecting elements. What a "great" extension !

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Levi van Zoelen Jan 28, 2021 ★★★★★

privacy-breaching

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Zilahy Jan 28, 2021 ★★★★★

It is ridiculous that you have to delete and re-download the extension for nearly every exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tony Thompson Jan 27, 2021 ★★★★★

It's an invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nick McMurdie Jan 27, 2021 ★★★★★

Invasion of privacy, extension ALWAYS has access to everything on your computer. Adds unneeded stress to test taking environments which hurts your average students, while the other students will find a way to cheat anyways. Everything about this extension is unnecessary at best, and at worst a violation of our right to privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 28, 2021

Hi Nick, we recognize your concerns and are happy to clear some things up for you! Proctorio runs in a sandbox of Chrome which limits it to only running while you are in your exam environment. Proctorio does not always have access to your computer, and since it is a browser extension, you may uninstall and reinstall it as often as you would like, if that makes you feel more comfortable. Please also keep in mind, the permissions that Proctorio has are completely dependent on the settings your instructor enabled on the exam. Please visit our website for additional information regarding privacy:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Nima Aminzadeh Jan 27, 2021 ★★★★★

Terrible invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Oscar Cruz](#) Jan 27, 2021 ★★★★★

This should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[eric degurio](#) Modified Jan 27, 2021 ★★★★★

It would be a zero if it could. Totally unusable when using vpn. My quizzes are ruined.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Deuce Dore](#) Jan 27, 2021 ★★★★★

Spyware endorsed by the state

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Sebastian Garcia](#) Jan 27, 2021 ★★★★★

basura

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Zachary Rogers](#) Jan 27, 2021 ★★★★★

Just found out today, after two years of using Proctorio for free that I have to pay a 15\$ fee for use on McGraw-Hill. The McGraw rep that came to my class said this fee was for extra features within Proctorio, and that I was probably paying for Proctorio previously in some form of payment for the class I was taking. Love how my classes still cost the same and I have to buy access codes, now this. What a rip off for something that was free up until now.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jan 28, 2021

Hi Zachary, we understand your frustration and apologize for the inconvenience. We encourage you to speak to your institution regarding the changes in pricing, as they may have decided to switch to student pay with McGraw Hill and they will be able to explain the reason for the new charges.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Anizza M](#) Jan 26, 2021 ★★★★★

I Hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Tommy Hoefler](#) Jan 26, 2021 ★★★★★

This is 100% a software you do not want on your computer. this software is a massive breach of privacy. This company is likely selling your information to ad ware and other sites. that's why the extensions free. refuse to download this at all costs.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jan 28, 2021

Hi there, we recognize the concerns some students have regarding Proctorio and privacy. I am happy to clear some things up for you! Proctorio utilizes Zero-Knowledge Encryption, which restricts who has access to exam recordings to only approved individuals at your institution. Proctorio never sells test taker information to third parties. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



jacob pingel Jan 26, 2021 ★★★★★

This thing sucks. It messed up all of my computer setting and I wasn't even able to access it for my exams. It also is a huge invasion into my privacy but it is required for college. I had to manually change all of my setting back to the somewhat normal I think they were at (how am I suppose to know what every setting my computer was set at?). I do not recommend this app at all to anyone.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samuel Schiller Jan 26, 2021 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hope York Jan 26, 2021 ★★★★★

Invasion of privacy, not everyone doing online schooling has the luxury of showing their room like that. Also flagged my friend while she was having a panic attack and she got a failing grade. Can't even move comfortably while you have this on.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Garrett Wahl Jan 26, 2021 ★★★★★

Probably a good app, but I'm a student so you get 1 star. Sucks to suck.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Isaac Lohr Jan 26, 2021 ★★★★★

A huge invasion of privacy used by professors who are looking for an easy way out. Every professor that has required me to use this has received a terrible review.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



m.h Jan 25, 2021 ★★★★★

invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Paxton Anderson Modified Jan 25, 2021 ★★★★★

The spyware they use is too dumb to figure out that you have more than one monitor installed, so I sure do love getting up to unplug my extra monitors. This company is a special type of evil to capitalize on the pandemic to get their bloatware on your computer. I install it and uninstall it as soon as my exam is over. Proctorio has a one star overall rating for a reason. Do better, guys.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eli Jan 25, 2021 ★★★★★

Literal spyware. This company is the product of academic institutions being so lazy they pay slime-tech companies to fulfill their draconian obsession of "stopping cheating". This bloatware has slowed my browser and gives false alarms every 5 minutes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tyler Jan 25, 2021 ★★★★★

invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erik Herrmann Jan 25, 2021 ★★★★★

This nightmare extension is a tremendous invasion of privacy which adds hurtles of unnecessary stress to

every test and exam. Programs like this should be illegal, and if your educator has had you install Proctorio, you're not going to be having a good time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



kara scott Jan 25, 2021 ★★★★★

invasive and not user friendly

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



dEsmonD ü Jan 25, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



The Divello Jan 25, 2021 ★★★★★

It can check my downloads, why? Since I installed it my face cam flashes green, my laptop says it's a virus, crashes, bad customer service,...
It's just a disgrace they use this in schools!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



westwind138 Jan 25, 2021 ★★★★★

Taking advantage of student's privacy during the pandemic.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



a b Jan 25, 2021 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Katherine Jan 25, 2021 ★★★★★

I hate this app it records everything you do, even when you aren't taking a test! I've been reuploading it every time I have to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 26, 2021

Hi Katherine, we understand your concerns and are happy to clear some things up for you. Proctorio runs as a browser extension which allows for easy removal as often as you would like. Our platform also runs in a Sandbox of Chrome, which limits it to only running while you are in your exam. This means, it does not record you outside of the exam environment. Even when the extension is running, it is only recording your activity within the exam. Please also keep in mind that the settings enabled on your exam are dependent on what your instructor has selected, not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Will B Jan 25, 2021 ★★★★★

This garbage is just spyware. Everyone who works for Proctorio and supports it should be ashamed of themselves.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Jan 25, 2021 ★★★★★

Crasht tijdens examen (heb goede specs en was geen internetprobleem).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Z Sm1tty Jan 25, 2021 ★★★★★

This is devious. Whoever invented this really wants to watch the world burn. A bunch of corporate scumbags.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



sootera Jan 25, 2021 ★★★★★

Extremely invasive to my privacy. can track all activity on my computer and is extremely inconvenient considering that I don't natively use the chrome browser. I would rate it 0 stars if I could. Teachers need a better way to prevent cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dan Conn Jan 24, 2021 ★★★★★

I think this extension sucks it drains my computers battery and honestly makes my computer sounds like a jet engine taking off every-time it starts to run the program, plus I dont really trust the system to distinguish between actual cheating and me moving my head. Plus there have been loads of problems with the system wrongfully kinking people off and thus wasting their exam time trying to get back in. This is a fail.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Abeer Ramadan](#) Jan 24, 2021 ★★★★★

Someone out there, please develop a proctoring software that ACTUALLY WORKS so schools aren't forced to opt for this trashy piece of malware. I'm begging on my knees. I'm pleading. I'll pay for it if I have to. The support livechat doesn't work, half of the time it won't even let you access the test, if something goes wrong during the pre-checks and you have to re-do them, the test keeps on counting down. Like, can't you wait till I'm past the pre-checks to start the countdown?!! LOGIC! Also, one of the things you have to do before you're granted entry to your timed exam is read their poorly written privacy policy and agree to it, which essentially means allowing them to breach your privacy. But guess what, if you try to click on the link cause you want to actually read it and not just blindly sign your privacy away, it won't let you! The browser is locked down :(

How is this even legal?

I guess the only good thing about Proctorio is that it has made me realize my goal in life: be rich so I can hire lawyers to sue exploitative software like Proctorio.

If U See Ca-illou, Proctorio

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Cosmik Gaming](#) Jan 24, 2021 ★★★★★

The exam tool sucks and is a extreme privacy invasion. Personally I don't want to give my information to some random sketchy company that is very secretive and unprofessional but I had to in order to take my acceptance exams for school. 1 star for basically everything in this app it does nothing correct and basically everything wrong. I hope I never have to use this thing again. If any devs read this please just pack up shop and delete this garbage app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Adrian Dominguez](#) Jan 23, 2021 ★★★★★

Worst invasion of privacy, I fear will delete and store all of my personal information. I am forced to download this garbage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[daniel Morag](#) Jan 23, 2021 ★★★★★

Please leave it off your computer

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[nadia Tag](#) Jan 23, 2021 ★★★★★

the worst and invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brancen Clement Jan 23, 2021 ★★★★★

It doesn't always work for me.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex A. Jan 23, 2021 ★★★★★

Very sketchy, asking way to many permissions. I only use this because it is required for my online classes. I do not trust this software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 26, 2021

Hello Alex, please keep in mind that the permissions Proctorio requests are completely dependent on the settings your instructor enabled on the exam. Because Proctorio is a Chrome extension, Google creates the wording for permissions so it may not always be clear why Proctorio is requesting certain browser permissions. Please visit our blog for more information about why Proctorio requests certain browser permissions:

<https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Ibrahim Ayyad Jan 23, 2021 ★★★★★

trash, kind of freaks me out, slows down other websites that isn't even canvas

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Hatcher Jan 23, 2021 ★★★★★

Proctorio is an invasion of privacy and should not exist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jeremy Jan 22, 2021 ★★★★★

Dog water

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor Reddish Jan 22, 2021 ★★★★★

I hate this thing, all it ever did was cause problems. Immediately after installing it, all my ad blockers stopped working and my computer was much slower than before. It says it is only active while you're taking the tests, but with all that happening I seriously doubt it. A major invasion of privacy and inconvenient. When I tried to take tests though this, it was just as likely to fail in giving me access as not. On several occasions when I tried to start a test, and was refused, saying it needed me to enter an access code that neither I nor my teacher knew.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 26, 2021

Hi Connor, we understand your concerns and are happy to clear some things up for you. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. You can always check whether or not the extension is running by the color of the shield icon in the upper right of your browser window. If the shield icon is green, that means it is running and collecting information from your device. As a friendly reminder, you can always uninstall the extension once you have submitted your exam, if that makes you more comfortable! If you run into another access code prompt in the future, please reach out to our Support Team via Live Chat, email or social media, and someone will be able to assist you in entering your exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Josh M Modified Jan 22, 2021 ★★★★★

This extension is an invasion of privacy yet still useless. It scans everything in your room, gathering data from the items in your surroundings. It is a way for companies to collect more personal data without your consent. However, it does not catch even the most blatant cheating. I have witnessed others using this extension but blatantly cheating with cell phones without detection.

Do your part for protecting our privacy and leave a 1 star review.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matan Bar Jan 22, 2021 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



mustafa hamidi Jan 22, 2021 ★★★★★

Why isn't this app off the web store already?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicholas Tantardini Jan 22, 2021 ★★★★★

all of the other reviews are true, it's the worst extension and an invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Spectre Kitty Jan 22, 2021 ★★★★★

mad stupid, needs to be removed as an extension

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Miller Jan 22, 2021 ★★★★★

complete invasion of privacy
should be removed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Schultz Jan 22, 2021 ★★★★★

invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tony H Jan 21, 2021 ★★★★★

Absolutely vile.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Grant Robinson Jan 21, 2021 ★★★★★

Should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jasmine Marzett Jan 21, 2021 ★★★★★

This is a big invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lea Couchon Jan 21, 2021 ★★★★★

This is a wildly stupid and invasive extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Riley O'Malley Jan 21, 2021 ★★★★★

An absolute invasion of privacy. It is amazing that this type of application is legal. However, as it is now the only way I can get a degree in college I must forfeit my privacy and hand over all of my data to Proctorio. I'm sure there is no way that they are selling my info, right? What a joke, can't wait for school to go back to in person. Proctorio is **horrible**.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 22, 2021

Hi there, Proctorio was developed with user privacy at its core, not an afterthought. Proctorio runs as a browser extension, which was a decision we made to protect the privacy of our users. This eliminates the need for test takers to download native software onto their devices, and allows for easy removal from your browser. Proctorio also runs in a sandbox of Chrome, which limits it to only running while you are in your exam and prevents it from running in the background and collecting information from your device when you are not in an exam. We utilize Single Sign-On with your institution's Learning Management System, so you will never have to create additional logins to use Proctorio. Proctorio utilizes Zero-Knowledge Encryption to protect exam recordings. This level of encryption restricts access to exam-related information to approved individuals with the appropriate credentials at your institution. Please also note that Proctorio never sells our users' data. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Johnny Nguyen Jan 21, 2021 ★★★★★

its literally is so junk, i guarantee 70% of students still cheat with it. It is more of a nuisance than an anti-cheat for classes. I wish I could rate this garbage 0 stars, professors please stop using this program, it does nothing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Escobedo Jan 21, 2021 ★★★★★

Invasion of privacy and we have no choice.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)**Miles Richey** Modified Jan 20, 2021 ★★★★★

Schools should NEVER use a closed-source proctoring service, and Proctorio raises many red flags for me... The amount of information provided to Proctorio is genuinely concerning, and I am even more concerned the further I read their "De-Identified Data and Aggregate Information" and "Information Collection and Use" sections from Proctorios Privacy Policy. As well as plenty of others. Proctorio lists that they comply with FERPA and never stores _unencrypted_ personally identifiable information; which, to me that says they most likely store personally identifiable information as well as student records (in an encrypted manner). But, I really doubt Proctorio would properly encrypt students information, and even encryption can't fully protect my information.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**Edward Morales III** Jan 20, 2021 ★★★★★

tried to uninstall and some weird looking men in black suits are parked outside my front door in a van now! I think they might be lost or something! going to go help them out right now

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**Spooki SpooPi** Jan 22, 2021

Oh no... they got him!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)**Edward Morales III** Jan 20, 2021

I retract my previous review for I now know Proctorio: Secure Exam Proctor is a 5-star extension for my web browsing computer! It is most definitely safe and not spyware! Very happy with this program I do recommend!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)**Chyna Pilz** Jan 20, 2021 ★★★★★

is this not literal textbook invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**Ghadir Mira** Jan 20, 2021 ★★★★★

You get recorded while your sitting at your own home having not to worry about your exams but about how this proctori flag you even if you don't cheat. Cant even move your eyes! Yes wifi gets bad for all of us and this stops us from taking are tests. I hate this! Makes you make a stupid answers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



StormGGZ Jan 20, 2021 ★★★★★

horrible program that is an invasion of privcy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



cadence wilson Jan 20, 2021 ★★★★★

Its just awful. honestly I probably won't pass my midterm because of this extension. 0-0

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erick Benitez Jan 20, 2021 ★★★★★

If could give it a half star i would specially zero stars. F this product and service and what it stands for.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anshul Desai Jan 20, 2021 ★★★★★

Complete garbage app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



AronDS 1 Jan 19, 2021 ★★★★★

my laptop doesn't have enough ram to handle it, keeps on crashing. Therefor i could not make my exam and school thought i was cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



C A Jan 19, 2021 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



L V Jan 19, 2021 ★★★★★

Literally the Anti-Christ

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Brust Jan 19, 2021 ★★★★★

horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jessica Garcia Jan 19, 2021 ★★★★★

You can't even set up the camera without a million lights on, and my place is not dark. As soon as I can uninstall this nonsense program I will be. It's a wonder that they can supposedly provide the service they do with how difficult it is to set up. However, I am not surprised in the least considering the user experience I have heard from those taking exams and the people giving them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ashley Sheesley Jan 19, 2021 ★★★★★

So freaking creepy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jack Ge Jan 19, 2021 ★★★★★

Why does it need "change your privacy setting" as a permission.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 21, 2021

Hi Jack, happy to help! Because Proctorio runs as Chrome extension, Google Chrome controls the wording of the permissions so it is not always clear why we request these certain permissions. Please note that requested permissions are dependent on the settings your instructor enabled on the exam. This specific permission is used to temporarily block the browser's "password" fill option during the exam. For more information about the permissions Proctorio requests, please visit our blog: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Imran Rabi Jan 19, 2021 ★★★★★

Its Stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emme Alsobrook Jan 19, 2021 ★★★★★

This is a violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 21, 2021

Hello, we recognize the privacy concerns that are often associated with remote proctoring solutions, which is why we developed a platform with user privacy at the core, and not as an afterthought. Proctorio runs as a browser extension, which was a conscious decision we made to eliminate the need for our users to download programs directly onto their devices. Deploying Proctorio as a browser extension also makes uninstalling it easy! Proctorio runs in a sandbox of Chrome, which means it is restricted to only running while you are in your exam. You can always tell when the extension is running because the shield icon will be green. The sandbox environment also prevents Proctorio from running in the background and collecting information from your device outside of the exam. We utilize Single Sign-On with your institution's LMS, so there is no need for you to create additional logins to use our program. Proctorio keeps user data safe using Zero-Knowledge encryption, a level of encryption that ensures only approved individuals at your institution have access to exam recordings. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kati Jan 19, 2021 ★★★★★

This is absolutely stupid and should not exist. It's hard enough trying to learn online. 0 stars

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jordan M Modified Jan 19, 2021 ★★★★★

This is an invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Snikiddy Ray Jan 19, 2021 ★★★★★

I just downloaded it and I already hate it. I don't trust this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tulus Jan 19, 2021 ★★★★★

Spyware, Invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gucci Goon Jan 18, 2021 ★★★★★



There are no words to express how I feel about this program I have to install on my Laptop. Programs like this should **not** be created. If a company or school is afraid of a person cheating on an exam then maybe, just maybe there should be people monitoring them instead of sending a spy and watching them. Violation of privacy and the only reason I have downloaded this is because my school requires it. Sending a letter to the Dean does nothing. Money hungry people who only think about **themselves** is why there is no change. From Deans to Counselors who do nothing for the students. What is crazy is that once the person gets the degree and becomes high in power they forget there place and who they used to be. But now that they are at the top they make sure they rain down hard on students and do not assist them. I pray it is only this class I have to use this for because it is primitive mentality to use such tactics.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bruce Leavitt Jan 18, 2021 ★★☆☆☆

disgusting spyware remove

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



logan roelofs Jan 18, 2021 ★★☆☆☆

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ana White Jan 18, 2021 ★★☆☆☆

Horrible privacy violation, there is no reason why I should have to scan my room to take an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 21, 2021

Hi Ana, we completely understand your concerns and are happy to clear some things up for you. Proctorio exams are customizable according to the settings the exam administrator would like to enable. This includes the room scan setting. This means that room scan was enabled by your instructor, not Proctorio. We encourage you to reach out to them for more information about why certain settings were selected for your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Lewis Pritchard](#) Jan 18, 2021 ★★★★★

We tested it before the exam and all worked fine. Then during the exam the calculator feature simply wouldn't work! Live chat was an absolute joke and couldn't help at all. I was aiming for a first but now will be lucky if I pass at all! Proctorio should be banned!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Don M](#) Jan 17, 2021 ★★★★★

F the developer

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Oliver Scargo](#) Jan 17, 2021 ★★★★★

oega boega, proctorio zuigt poo poo kaka

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Rami](#) Jan 17, 2021 ★★★★★

such a waste of time to set up and an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Hredrik](#) Jan 17, 2021 ★★★★★

if universities need this kind of programs, they should re-think the way of teaching, cause this shows a big distrust on your own students, and thinking they will always cheat is like thinking you suck at teaching.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Mauricio Alvarez](#) May 11, 2021

if you dont cheat there's no problem

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Inf Ay](#) Jan 17, 2021 ★★★★★

You put students in a difficult situation!! it makes my computes slower!! Another issue during this difficult time (COVID!!!) the creator is a son of a *!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Luc Burgerjon](#) Jan 17, 2021 ★★★★★

It is an absolute DISGRACE that schools and universities are able to force us to use this Spyware

These cookies block for the school and universities are able to force us to use the spyware.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maxwell Hayes Jan 15, 2021 ★★★★★

Had to pay \$50 per exam retake to install a breach of privacy that I did not want on my machine.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Daniela Elias Modified Jan 14, 2021 ★★★★★

i hate it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary N Jan 14, 2021 ★★★★★

Does not work! removes take quiz button on canvas, now I have to drop out of college!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alen Worley Jan 14, 2021 ★★★★★

thanks for taking my privacy away

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Ramos Jan 13, 2021 ★★★★★

Invasion of privacy, and it constantly thinks that I am doing something wrong. Please uninstall this extension. Remove from webstore.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 15, 2021

Hi Andrew, we completely understand your concerns and are happy to clear some things up for you. Proctorio was created with the privacy and security of our users in mind. We chose to deploy Proctorio as a browser extension, to eliminate the need for our users to download programs directly to their device and make uninstalling Proctorio easy. We utilize single sign-on with your institution's LMS, so there is no need for you to create additional logins to use our platform. Our extension runs in a sandbox of Chrome, which limits it to only running while you are in your exam so there is nothing running in the background of our device collecting information. We use Zero-Knowledge encryption to protect exam related information. This level of security ensures that only approved individuals at the institution with the appropriate credentials have access to exam recordings. Please also keep in mind that all decisions regarding grading are left up to the instructor. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Daniel Bowder Jan 13, 2021 ★★★★★

This app has a 1 star rating. Because of this, Proctorio has opted to remove itself from search results on the chrome.google.com webstore search.

That's dishonesty at it's finest folks.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



casualmk Jan 13, 2021 ★★★★★

its so bad who made this its literally the worst secure quiz thing whatever u call these things ive ever seen someone make a good one its like a china spyware thing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Daniel Moreno-Gama Jan 13, 2021 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Finnian McGillivray Jan 12, 2021 ★★★★★

very invasive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Heidi Hoth Jan 12, 2021 ★★★★★

This feels like a major violation of privacy when using, especially when you have to scan your work space in the middle of taking a test. I understand that teachers don't want students cheating on exams, but this feels like too much.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 15, 2021

Hello, we understand your concerns regarding privacy and are happy to clear some things up for you! Please keep in mind that exams with Proctorio are customizable, so your instructor selects the secure exam settings that are enabled, not Proctorio. This includes the Room Scan feature, so not every Proctorio exam will have this setting enabled. Proctorio utilizes Zero-Knowledge encryption, which is a level of security that restricts access to exam recordings to only approved individuals at your institution with the appropriate credentials, meaning no one at Proctorio has access to these recordings. For more privacy information, please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jared B. Jan 12, 2021 ★★★★★

I don't remember ever installing it, should I uninstall it? I'ma uninstall it, I don't/ never need(ed) it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ruben De Jan 12, 2021 ★★★★★

This is a privacy graveyard

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Soham Konar Jan 12, 2021 ★★★★★

No bueno

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joes Crab Shack Jan 12, 2021 ★★★★★

ABSOLUTY HATE IT.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nick de bruyckere Jan 12, 2021 ★★★★★

If we don't use this we aren't allowed to make our exams and we never even gave the school permission to view all of this data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Niels Okkema Mar 20, 2021

By your name I think you're Dutch. If you attend a Dutch school and they use this, they are legally obliged to inform you of exactly what is going to happen with the data, which data they collect and have to have something ready for when you do not want to agree with the far-reaching privacy consequences of such a test.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Dead Joey](#) Jan 12, 2021 ★★★★★

Basically spyware for schools lol

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mandy](#) Jan 12, 2021 ★★★★★

Why is this allowed? What a shame that schools have so much more faith in a literal spyware than their actual students. What a shame that people who has been through school, knows exactly what we have to go through, and decides to code this program, to make our lives even more miserable. I just don't understand, how is this even allowed? How is this even legal to begin with?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Gianni sinnaeve-osselaer](#) Jan 12, 2021 ★★★★★

Dit is echt smerig en dan nog verplicht ook.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Jesse Van Van Smissen](#) Jan 12, 2021 ★★★★★

erg gwn erg

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Gianni sinnaeve-osselaer](#) Jan 12, 2021

true T_T

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Natasha B](#) Jan 11, 2021 ★★★★★

Invasion of privacy. Can't believe this is legal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jan 12, 2021

Hi Natasha, we understand your concerns regarding privacy, and assure you that Proctorio takes the privacy and security of our users very seriously. Proctorio is a browser extension, which was a choice we made to make uninstalling it easy and to prevent our users from having to download programs directly onto your device. Our extension runs in a sandbox of Chrome, which limits it to only running while you are in the exam, meaning there is no program running in the background of your device, collecting information. Proctorio utilizes Zero-Knowledge encryption to protect exam recordings. This level of encryption ensures that no one at Proctorio has access to the encrypted data on our servers, and limits access to only approved individuals with the appropriate credentials at your institution. For additional privacy information, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Clayton McNinch](#) Jan 11, 2021 ★★★★★

I don't need Big Brother to watch me while I do A&P assignments, I'm a free adult. Students have already and will continue to find ways around these programs. If teachers and professors don't trust their students to learn, maybe they shouldn't be teaching.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kyle Saul](#) Jan 11, 2021 ★★★★★

Terrible. Don't use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nia Ruseva Jan 11, 2021 ★★★★★

no thanks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Beer x Skate Jan 11, 2021 ★★★★★

This should be banned for the following reasons.

An invasion of privacy Forcing cameras and microphones into the homes of students is a violation of everyone's online privacy. For some, this might not be a huge concern, but for many others it's spying on your home. Students do not want to have their identities exposed online, and that's exactly what this risks doing. Asking to have access to tracking body movement, logging mouse movement, clipboard access, etc. is asking students to install spyware, plain and simple. We will not have it. In addition to the immediate dangers of privacy, this also has much longer term societal ramifications in the normalization of surveillance. Should the university by any metric deem this a successful solution, then it gives the green light to continue doing this. It's a normalization of revoking privacy, which sets a very dangerous precedent.

A security risk As many universities move to online learning and exams, platforms for conducting such work are going to become the target of malicious attacks. Students are being asked to compromise their digital security to install platforms such as Proctorio. Proctorio is a piece of software that gives an unreasonable amount of monitoring power of your computer. Access to the clipboard, access to looking at their tabs, access to logging mouse movement, etc. This is an absurd amount of monitoring power that no one should be forced to install on their computer. Concordia University is, in every sense, demanding students to install Spyware on their computers to receive a passing grade. The idea that Proctorio is a secure piece of software is simply absurd. Using buzzwords such as "military grade" is meaningless, and can be claimed by almost every major piece of software in the world. Every piece of software has flaws, every piece of software has exploits, and with platforms such as Proctorio gaining traffic from universities are going to do nothing but make them more and more of a target for malicious behavior.

A demand for students to trade their morals for a grade There are many students at this university who make conscious decisions about the type of software they use. Students who do not use operating systems such as Windows, students who do not use web browsers such as Google Chrome, student who do not use software that requires unnecessary access to your computer. Forcing students to use this software is a demand for students to trade their morals for a grade. For many students, using software such as Proctorio or even Google Chrome is a violation of their morals. When students are fighting to make good decisions and fighting to have control over the types of companies they support, you are taking away their freedom asking them to install this software.

Discrimination against the less fortunate among the student body Students who do not have home internet, students who need to watch young children, students living in abusive households, students who can't afford a laptop, students who can't afford a webcam or microphone, etc. I know the university has offered to loan laptops and webcam equipment to students, but then that's asking immuno-compromised people to leave their homes to pick up a laptop, that they have no guarantees has been properly disinfected, and to bring that into their home. No student should need to do that, and asking it of students is simply unfair. Students who are single parents or living in abusive households can not guarantee a space conducive to taking an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gilles Goossens Jan 11, 2021 ★★★★★

bagger

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Base Jan 10, 2021 ★★★★★

Disgusting. Forced invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 11, 2021

Hi Anthony, we completely understand your concerns and are happy to clear some things up for you. Proctorio was created with the privacy and security of our users at its core, not an afterthought. Proctorio runs as a browser extension to make removal when not in use easy,

and to ensure there is no program running in the background and collecting information on your device. Our extension runs in a sandbox of Chrome, which limits it to only running while you are in your exam. Exam recordings are kept safe using Zero-Knowledge encryption, a level of security which limits access to only approved individuals at your institution with the appropriate credentials. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joel Lim Jan 10, 2021 ★★★★★

profs who use proctorio really be doing the absolute most major inconvenience

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jordan Leich Jan 10, 2021 ★★★★★

Way too much privacy invasion here. This should not be acceptable in an education manner.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 11, 2021

Hi Jordan, Proctorio recognizes the privacy concerns associated with remote proctoring, which is why we created a platform with the privacy and security of our users in mind. We chose to deploy Proctorio as a browser extension, which was a conscious decision made to protect your privacy by not requiring you to download programs directly onto your device, and makes removal easy. Additionally, Proctorio also runs in a sandbox of Chrome, which limits it to only running while you are in your exam, meaning there is no program running in the background on your device and collecting information when you are not in your exam. Proctorio utilizes Zero-Knowledge encryption, a level of encryption that restricts access to exam recordings to only approved individuals at your institution with the appropriate credentials. Please also note, the information that Proctorio collects during your exam is completely dependent on the exam settings your instructor enabled. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sonia Kuster Jan 10, 2021 ★★★★★

What a mess. Not able to contact. Won't take phone calls and chat is down. Sent email. So sad.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 11, 2021

Hi Sonia, we are so sorry you experienced issues with support and sincerely apologize for the inconvenience. Our support team responds to emails as quickly as they can, however, if you would prefer help over the phone, you can include your phone number in an email and someone will give you a call as soon as they can. Please also note that you can contact us for support through our social media channels, as well. We apologize again for the inconvenience and will escalate this issue to prevent it from happening again.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dominic Ruiz Jan 10, 2021 ★★★★★

ban this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alessia Lepori Jan 8, 2021 ★★★★★

Direi perfetto per rendere la procedura di accesso all'esame più complicata e stressante dell'esame stesso.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joppe Jan 8, 2021 ★★★★★

Torturous application. Truly horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tobias Rauch Jan 8, 2021 ★★★★★

terrible program, with lots of people joining at the same time, the program is struggling and kicks everyone out....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Levi Waldron Jan 7, 2021 ★★★★★

Proctorio is a complete invasion of my privacy! The extension has the potential to collect my personal information with ZERO CONSEQUENCES TO PROCTORIO! What they do with that info has not been disclosed but I know it is nefarious. DO NOT INSTALL THIS EXTENSION! It is mind boggling how Google and Chrome still allow extensions like this to exist on their store in the first place.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Levi Waldron Jan 11, 2021

Developer(s), why do the users of this extension, commonly students and test takers, have zero control over this extension besides installed and not installed? Is a little control too much to ask?

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Jan 8, 2021

Hi Levi, we completely understand your concerns and are happy to clear some things up for you. Proctorio uses Zero-Knowledge encryption, a level of encryption that restricts access to exam-related information to only approved individuals at your institution with the appropriate credentials. This means that Proctorio does not have access to the data on our servers. Because Proctorio does not have access to this data, we do not do anything with it. Please visit our website for additional privacy information:

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Suire Tiav Jan 7, 2021 ★★★★★

Helpless to this invasion of privacy as many schools require it for test-taking.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wonky Boi Modified Jan 7, 2021 ★★★★★

not a fan. Very creepy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Almost Messy Jan 6, 2021 ★★★★★

If your solution to concerns with privacy is to uninstall this extension when you're not using it, you have not solved the issue people have with your product. I tried reading the "full public privacy report" but had to send my email to Proctorio. I don't understand why you need my email to view something that is specifically labeled public on your website. I hope you actually take people's concerns in mind when you are making a product that has this much access to people's private data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Henry Sauer Jan 5, 2021 ★★★★★

It seems suspicious yet our teacher is making us download it... I don't trust it to properly regulate the test. I don't want to give it my info.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Portia Blue Jan 5, 2021 ★★★★★

ew

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maarten De Valck Jan 5, 2021 ★★★★★

Deze reviews lol, en nog steeds verplicht

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kaeli Perez Jan 4, 2021 ★★★★★

it sucks!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Elisa L. Jan 4, 2021 ★★★★★

fa schifo

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zuzanna Wójcik Jan 4, 2021 ★★★★★

Horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Colby Card](#) Dec 27, 2020 ★★★★★

The fact we have to pay for a proctoring sub-par proctoring software is ridiculous. Most of the time it does not work properly loading blank pages.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Anthony Schnitzer](#) Dec 22, 2020 ★★★★★

Be prepared to sign your life away! Should be illegal!!!
And illegal for schools to make us hand over our privacy to this company!!! Read all that they look at and change on your computer, tablet, phone, etc. Seriously, how is this legal?! My professor forces us to use this but it accesses our cameras and everything else on our devices. Total invasion of privacy. Professors didnt pay for our devices so why should they be allowed to look at ALL of what we do on them? They don't own it and neither does this company!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Dec 30, 2020

Hi Anthony, we understand your concerns and are happy to clear some things up for you. The permissions Proctorio requests are completely dependent on the settings your instructor enabled on your exam. If Proctorio requests access to your camera, this is because your instructor enabled Record Video on your exam. However, please keep in mind that Proctorio runs in a sandbox of Chrome, which restricts it to only running while you are in your exam. That means that once your exam is submitted, Proctorio stops recording anything on your device. All exam related information is kept safe using Zero-Knowledge Encryption, which limits who can view exam data, ensuring only approved individuals at your institution with the appropriate credentials can view exam-related information. Please visit our blog for additional information about the permissions Proctorio requests: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Riley Nelson](#) Dec 22, 2020 ★★★★★

invasion of privacy manipulated by the corrupt education system

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Conifer Maria](#) Dec 21, 2020 ★★★★★

Creepy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Yeon Joon Kim](#) Dec 21, 2020 ★★★★★

Worst invasion of privacy I have ever seen in my life. There has got to be a better way to do remote exam proctoring than this POS service.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Romina Kardashian Dec 21, 2020 ★★★★★

invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 28, 2020

Hi Romina, we recognize the concerns our users have regarding their privacy, and assure you that we take them very seriously. Proctorio was created with the privacy and security of our users at its core, not an afterthought. We chose to deploy Proctorio as a browser extension to protect your privacy by not requiring you to download programs directly to your device. This also allows you to uninstall Proctorio whenever it is not in use. Additionally, Proctorio runs in a sandbox of Chrome, which ensures that it only runs while you are in your exam, meaning there is no program running in the background collecting information from your device. Proctorio utilizes Zero-Knowledge encryption, a level of encryption that restricts access to exam-related information to only approved individuals at your institution with the appropriate credentials. Please also note that the information Proctorio collects during your exam is completely dependent on the settings that were enabled by the exam administrator. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



emesspi Dec 21, 2020 ★★★★★

North Korea simulator.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



S M Dec 20, 2020 ★★★★★

Absolute garbage app that should get sued into inexistence. Complete violation of privacy with management that abuses it an posts your private data on Reddit. Pathetic.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Francesco Restelli Dec 19, 2020 ★★★★★

Trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Grego Mok Dec 18, 2020 ★★★★★

The worst program,I my exam answers were not even saved.Very very bad!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua O'Neill Dec 18, 2020 ★★★★★

The worst. Works half of the time

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Keleon Rockett Dec 18, 2020 ★★★★★

You really need to send alerts when this needs updating. So dumb to just have it not work right before starting exam where you have to uninstall and reinstall

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Caitlin Kelly Dec 18, 2020 ★★★★★

Thats fine, just take all of my data and sell it in six months.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 28, 2020

Hi there, we understand your concerns and are happy to clear some things up for you. Proctorio never sells the data from our users. We utilize Zero-Knowledge Encryption to protect all of our users' data. This level of encryption ensures that no one other than approved individuals at your institution with the appropriate credentials are able to access exam-related information. This means that no one at Proctorio can access this data.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Manon S Dec 18, 2020 ★★★★★

Werkt niet, meer dan een anderhalf uur wachten op hulp, ik zit nog steeds te wachten. Schandalig.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Setsuna Mao Dec 18, 2020 ★★★★★

Ayo, what's up?

I am literally suffering from this plugin. I let it go, sit back watch memes, being someone's little pogchamp seems to a better option. I know I am making no sense, just like how this plugin rape my browser.

RIP chrome.

Regards,
You little pogchamp.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Remi Hogan Dec 18, 2020 ★★★★★

maybe if we get it low enough it gets taken down

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gabriel Ibarra Dec 17, 2020 ★★★★★

just no

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cyrus Wilson Dec 17, 2020 ★★★★★

I lost a 400 word mini-essay because I accidentally pressed f12, and when it forcefully opened another page to tell me it uninstalled itself because I used a developer tool (weeks after having not used the extension for school), the page refreshed.

Also, what's the application of an exam monitor when you're taking tests in a non-controlled environment? Almost everyone has a phone, and everyone with a physical copy of the course textbook can just look up answers.

The single worst extension I've had the displeasure of encountering, and definitely the most invasive (and that's coming from someone who uses chrome)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



CaveMan Jenkins Dec 17, 2020 ★★★★★

Trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Duke Dec 17, 2020 ★★★★★

Huge invasion of privacy. Tracks your location, watches you, and sees your surroundings. Useless and the company does not seem to take any responsibility for defects in the app. Terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 18, 2020

Hi Joshua, we understand your concerns and are happy to clear some things up for you. We chose to deploy Proctorio as a browser extension to protect the privacy of our users. This also means that you may uninstall Proctorio whenever you would like. Additionally, Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means there is no program running in the background of your device, collecting information. Please also note that Proctorio does not collect the last octet of IP address. What we collect only gets your approximate location within a 50 mile radius. It is also important to note that the settings enabled on your exam, including Room Scan or Video Recording, are selected by your instructor, not Proctorio. We also protect all exam-related information using Zero-Knowledge Encryption, which limits who can access this data. This level of encryption ensures that only approved individuals with the appropriate credentials at your institution can access this information. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dylan Goldstein Dec 17, 2020 ★★★★★

Absolute invasion of students privacy. Additionally, it slows down your computers performance, and as a result, if you are taking a timed exam, this can lead to complication with completing your exam on time. Happened to me, submitted my exam 3 minutes late because it messed up my computer and the professor took points off nonetheless. This program is an abomination and those who created it should think about the stress inducing, computer-ruining, terrorist of a program they've created.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake Fein Dec 17, 2020 ★★★★★

Not only is this a serious invasion of privacy, but for people like me who have anxiety issues, it is an incredibly terrible testing environment. It tells you it will monitor the smallest of eye movements and report you for academic integrity if you so much as look away from the screen. To have my academic status threatened on the basis of some AI that monitors my face is completely irresponsible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eric Lane Dec 17, 2020 ★★★★★

We need much less of this. Harmful software tries to track every movement, not good.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adrian Montes Dec 17, 2020 ★★★★★

I couldn't even find this extension on the chrome store, I had to look it up on my browser.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Thomas Sudweeks Dec 16, 2020 ★★★★★

Add "Proctorio"?

It can:

Read and change all your data on the websites you visit

Display notifications

Modify data you copy and paste online

Capture content on your screen

Manage your downloads

Identify and eject storage devices

This is an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Dec 17, 2020

Hi Thomas, we understand your concerns and are happy to clear some things up for you! Please keep in mind that, while Proctorio requests certain browser permissions, this is completely based on the settings enabled on your exam by the exam administrator. Meaning these permissions can vary by exam or course. Because Proctorio operates as a Chrome extension, Google controls the wording of these permissions, so it may not always be clear what exactly Proctorio is asking for. Please visit our blog to learn more about browser permissions and why Proctorio requests certain ones: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jakob Beach](#) Dec 16, 2020 ★★★★★

Very bad!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Spencer Terry](#) Dec 16, 2020 ★★★★★

The fact that they say it complies with the government doesn't really help their case with privacy. Since when have we trusted the government with our privacy...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Miss Rae](#) Dec 16, 2020 ★★★★★

This is the worst app I have ever had. Do not require your students to use this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Connor Lamont](#) Dec 16, 2020 ★★★★★

Trash invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jackson Cooper](#) Dec 16, 2020 ★★★★★

Malicious and dystopian.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[George Raptidis](#) Dec 16, 2020 ★★★★★

Probably the worst thing to exist ever

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Alison Hopkins](#) Modified Dec 16, 2020 ★★★★★

Would put 0 stars if I could. Just makes my anxiety worse every single time I have to use it. Not sure why it exists still.

Edit: as if finals weren't stressful enough, I now have to deal with this POS. this laptop is old and a bit clunky, so I can't just swivel it around. Also, this extension is real sketchy. Can't wait for it to just disappear off the internet for good.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Paola](#) Dec 16, 2020 ★★★★★



had to download it for an exam scheduled at 15.30 today - you could start it anytime before 17.00, and once started, I'd have 45 mins to finish it. For an entire hour I had been trying to solve the problems with my mic and camera this extension had through the chat support. the camera was perfectly working, as well as the mic. I've given any possible permission to the website in question. even if the first assistant on the chat was trying to help, nothing worked and I just tried to solve it myself. in the end, I basically had to download their two apps and uninstalled my antivirus.
I've almost missed the exam and had to finish in less than 20 mins. awful experience

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jackson Hippenstiel Dec 16, 2020 ★★★★★

Missed my exam cause the extension wouldn't record my screen properly. Thanks for making me go to retakes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyle Massey Dec 15, 2020 ★★★★★

It could not detect any of my webcams when every other program I have works perfectly. It would not connect to my correct audio device so that wouldn't work either. I couldn't troubleshoot any of these because proctorio takes it all out of my control.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 16, 2020

Hi there, we are sorry to hear you were having issues with Proctorio. If these issues continue, please reach out to our support team so they can assist you in troubleshooting. You can contact them by emailing support@proctorio.com or by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window. Our Support Team is available 24/7/365 and they will be able to see what is causing this issue and help you get it resolved.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Zachary Lazkani Dec 15, 2020 ★★★★★

A massive invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 16, 2020

Hello, we understand your concerns regarding privacy and assure you we take the privacy and security of our users very seriously. We created a solution that runs as a browser extension to protect the privacy of our users because using Proctorio never requires the download of native software onto your device, it simply runs through the browser. Proctorio also runs in a sandbox of Chrome, which ensures it is limited to only running while you are in your exam. Proctorio utilizes Single Sign-On with your institution's LMS, which eliminates the need for additional accounts or logins. Proctorio also never requires the collection of personally identifiable information or anything additional to what your institution has already collected. Please also note that Proctorio keeps all exam-related information safe using Zero-Knowledge Encryption. This level of encryption ensures that no one other than approved individuals with the appropriate credentials at your institution have access to exam-related data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



James Leach Dec 15, 2020 ★★★★★

Essentially un-opt outable malware under the guise of an extension. Bigger off.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Phill Phakename

Dec 15, 2020

★★★★★

Its criminal that something like this exists.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bram Teunissen

Dec 15, 2020

★★★★★

Love me some spyware!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren Boone

Dec 15, 2020

★★★★★

Im a student and i tried to take my semester midterm exam for apush online, using proctorio, it wont let enter the test and is asking for an "access code". My teacher told me to go on "live chat" with proctorio to resolve the problem, the first lady i talked to couldn't figure it out and LEFT THE CHAT, then the second persons directions weren't helpful nor solved the problem, its also not my computer because everything is up to date and i had just used proctorio for an english assignment a few days ago, in which it worked fine. This extension is horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Katt 4965

Jan 7, 2021

Not sure if you will ever see this but from one person fed up with this to another i've been consistently been able to fix this by closing down and reopening chrome! hope this helps!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood

Dec 16, 2020

Hi Lauren, we are very sorry to hear you were having issues with Proctorio and apologize for the inconvenience. We hope you were able to get this issue resolved, and if not please email support@proctorio.com so we can look into it further.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Boomer My Dog

Dec 15, 2020

★★★★★

How am I supposed to do a room scan on PC???

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eric Franck

Dec 15, 2020

★★★★★

Borderline spyware to collect data from minors

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyah Bilenki

Dec 15, 2020

★★★★★

Absolutely awful. Would never recommend this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bryan S

Modified Dec 15, 2020

★★★★★

I think this is a necessary evil to guarantee that degrees don't devalue due to online examinations. If there was no software like this, many students would just cheat devaluing the overall university reputation and degree.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christopher Luebcke

Dec 14, 2020

★★★★★

As soon as I installed this extension and took the practice exam to verify it was working (it was), it has been taking 100% of my CPU even when theoretically not in use. I sure would love to know what operations this extension is doing millions of time every second when I don't even have a tab open that it would ever run on. Mining BTC or something like that, probably, because who could accidentally engineer something so

terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[spaghettiilord](#) [O](#) Dec 14, 2020 ★★★★★

spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Billy Connors](#) Dec 14, 2020 ★★★★★

10/10 I love knowing my every move is being silently judged by an AI while I take an already stressful final exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Timothy Bui](#) Dec 14, 2020 ★★★★★

gross invasion of privacy and it's disgusting that it's allowed to be required in some classes

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Braydon Wirth](#) Dec 14, 2020 ★★★★★

pretty much the same privacy invading software hackers use to access information on peoples computers. The only difference is they turned this into a business and legally access anything and everything on your computer. If you can contact them for help using the software and they can take over my mouse and click on stuff for me you know they have too much access.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Dec 15, 2020

Hi there, We recognize the concerns our users have about their privacy, which is why we created a solution with the privacy and security of our users in mind. Please note that the permissions Proctorio has are completely dependent on the settings your instructor has enabled on your exam. For more information regarding permissions, check out our blog: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/> Proctorio utilizes Zero-Knowledge Encryption, a level of encryption that ensures no one other than approved individuals with the appropriate credentials at your institution can access any exam-related information on our servers. Please note that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means there is no program running in the background of your device, collecting information. It is also important to remember that our Support Team cannot view your screen or use your device to provide troubleshooting assistance unless you have given permission first.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



[CRABBYPATYDJ](#) Dec 14, 2020 ★★★★★

trash bruh im stoned :0

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)**Big fork** Dec 14, 2020 ★★★★★

man cant wait to have my personal info leaked

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**JR Oldham** Modified Dec 14, 2020 ★★★★★

Exam pre-tests are clunky and slow. Constant problems with the software scanning for my microphone. Terrible program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**PogFather** Dec 14, 2020 ★★★★★

SpyWare, its inviting a private company into my home against my will, and it being required for exams is absurd. I hate having proctorio and giving it access to my computer

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**Olivia Hood** Dec 15, 2020

Hello, we understand your concerns and are happy to clear some things up for you. Proctorio utilizes Zero-Knowledge Encryption, which ensures no one has access to exam recordings other than approved individuals with the appropriate credentials at your institution. This means no one at Proctorio has access. Additionally, Proctorio is fully automated, meaning there is no one watching you while you take your exam. Please also note that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam, meaning once you have submitted your exam, it stops monitoring your device. You can always tell when the extension is running because the shield icon will be green. As a friendly reminder, you may also uninstall and reinstall the extension as many times as you would like.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)**Caroline Daniel** Dec 14, 2020 ★★★★★

This extension is a spyware program designed to violate privacy and steal personal information. Any review above 2 stars is fake and was either written by brand or is someone paid to rate highly. It changes how you can see your screen, monitors keystrokes, and makes the originally intended purpose (proctored exams) nearly impossible. The fact that the program uses an "anonymous" user to rebut all one-star ratings should scream red flag, as should the number of 1-star reviews. The only way the brand is keeping this heinous personal violation in the Chrome Webstore is by submitting false or bribed 5-star reviews as a last-ditch effort to save themselves. If your professor tells you to download this abomination, drop the class or speak to your dean.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ordinary Gaming

Dec 14, 2020

★★★★★

my school tricked us to putting this on are macbooks i knew i should read the comments when the teacher said put this on i look at the reviews and said i ain't puttin this ##### on this macbook i use ig and discord after school and i use opera gx i recommend that browser

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bryton Heiselt

Dec 13, 2020

★★★★★

This program is mad invasive bruh. Stop spying on me and looking at my eyes you weirdo.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Madelyn Connolly

Dec 13, 2020

★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vineeth Joseph

Dec 13, 2020

★★★★★

Sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jucelino Filho

Dec 13, 2020

★★★★★

Anyone know how to delete this after use?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood

Dec 14, 2020

Hi there, to remove Proctorio, click on the three dots in the upper right of your browser window and select 'More Tools'. From there, go to extensions, and select 'Remove' under Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Shadow Network

Dec 12, 2020

★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Valery Kalinin

Dec 12, 2020

★★★★★

Terrible. Complete invasion of privacy and not compatible with the new M1 Apple Macs. How this extension is allowed to exist on the chrome web store is beyond me.

I wasn't able to take my final exam this morning on my laptop because the M1 chips aren't recognized by Proctorio. Tell your lazy development team to update the software to include this instead of giving me a warning about how MY system is outdated.

A bunch of buffoonery.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sean Meath

Dec 12, 2020

★★★★★

Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Swain

Dec 11, 2020

★★★★★

buggy, invasive, overall bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nikos Moustakas Dec 11, 2020 ★★★★★

Oh good god, this made my pc crash 7 times and wasted 30 mins on my exam. is buggy and stupid. please delete this from your store and quit your job.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cøyote Dec 11, 2020 ★★★★★

Awful extension. This is a huge invasion of privacy and this should not exist. Clearly this can be used to spy on people and access recording that they shouldn't. Schools should not require this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 14, 2020

Hi there, we understand your concerns regarding privacy, which is why Proctorio created a platform with the privacy and security of our users in mind. Proctorio utilizes Single Sign-On with your institution's LMS, which eliminates the need for the creation of additional logins and accounts. Proctorio never requires the collection of personally identifiable information from our users, and never asks for additional information than what your institution has already collected. All exam related information is kept safe using Zero-Knowledge Encryption. This level of encryption ensures that no one other than approved individuals with the appropriate credentials at your institution have access to exam information. Please note that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means there is no program running in the background, collecting information from your device. You can always tell when the extension is running because the shield icon will be green, and as a friendly reminder, you can always **uninstall** the extension once you have submitted your exam. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



George Mous Dec 11, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jose Bagginos Dec 11, 2020 ★★★★★

Terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ambiguous name Dec 11, 2020 ★★★★★

I feel bad for the devs imagine what **yall** could do if you were actual criminals. Terrible invasion of privacy. Do not install it. Just ask students to install webcam and desktop recording software instead so they can record two seperate videos :P its the exact same thing and it doesn't invade their privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



austin tseng Dec 11, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gina Peng Dec 10, 2020 ★★★★★

Tech support was very unhelpful. While I was taking an exam, I was stuck on the loading screen for thirty minutes in the middle. Tech support seemed like they didn't even understand their own software. They repeatedly told me to click click the three dots on the top right even when my computer was in full screen. They took far too long to finally autorefresh my exam to let me continue to finish it. In the end I did not have enough time to finish my exam. Terrible software that already violates my personal privacy and doesn't even work properly with its buggy system.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Connor Hancock](#) Dec 10, 2020 ★★★★★

give me back my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Cher Vezina](#) Dec 10, 2020 ★★★★★

ugly

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Andrew Alley](#) Dec 10, 2020 ★★★★★

It sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Joseph Caro Navarro](#) Dec 10, 2020 ★★★★★

get some popcorn and read the reviews bois

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Caroline Daniel](#) Dec 14, 2020

for real. i'd rather read through these than try to work with the spyware to take my final

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Sypriz](#) Modified Dec 10, 2020 ★★★★★

basically a violation of privacy lmao

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Ali G](#) Dec 10, 2020 ★★★★★

Invasion of my privacy. Where are these recordings stored and how long are they stored for?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Dec 10, 2020

Hello, we understand your concerns regarding privacy and assure you Proctorio takes the concerns of our users very seriously. Our platform was designed with the privacy of our users in mind, and you can learn more about our approach to privacy at our website: <https://proctorio.com/privacy> All exam related data is kept safe using Zero-Knowledge encryption, a level of encryption that restricts access to this data to only approved individuals at your institution with the appropriate credentials. This information is stored in Microsoft Azure data centers that are geographically located near the institution. Proctorio will store and maintain institutional data for up to 30 days after the termination of an agreement, unless otherwise specified.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Luke Eddy](#) Dec 9, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[William Silvert](#) Dec 9, 2020 ★★★★★

Impedes on my privacy being that it is required on personal devices.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[M R](#) Dec 9, 2020 ★★★★★

THE WORST

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Matthew Lagowski-Timoszuk](#) Dec 9, 2020 ★★★★★

Just awful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[David Vasquez](#) Dec 9, 2020 ★★★★★

Just an excuse for lazy teachers to repeat the same questions that have been on tests for years. This costs me hours of my time having to troubleshoot with their tech support many times. Not fair to students and

takes away the enjoyment of learning when I am being interrogated and cant even finish a test without proctorio giving me problems causing me to lose time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jaden Cross Dec 9, 2020 ★★★★★

I zoomed out and it kicked me out of my Chemistry final for cheating. Great

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 10, 2020

Hello, we apologize for the inconvenience and understand your frustration. Please keep in mind this was likely due to the settings enabled on your exam. We encourage you to speak to your exam administrator if you have any questions regarding the exam settings that are enabled on your exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Mboyd Dec 9, 2020 ★★★★★

Malicious piece of sypwhere that has in the past shown it cannot be trusted with the data it collects from students whos professors make it a mandatory application to take a test (CEO has posted personal identifying info of users on Reddit). Professors are using this spywhere to prevent students from cheating on tests when the real solution is to just actually do work to make the tests instead of getting all your questions from a prepackaged solution that has all its answers to every question one google query away.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Laurens P Dec 9, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 10, 2020

Hi there, we understand your concerns and Proctorio was created with the privacy and security of our users in mind. Proctorio leverages Single Sign-On with your institution's LMS, to eliminate the need for additional accounts or logins. We also never require the collection of personally identifiable information, or additional information than what your institution has already collected. All exam related information is kept safe using Zero-Knowledge Encryption, which restricts who can view exam recordings and data, ensuring only approved individuals at your institution with the appropriate credentials have access. For more privacy information, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Gino Montana Dec 9, 2020 ★★★★★

My antivirus says this is a malicious program, i understand why, this is really an invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



This Guy Over Here Modified Dec 9, 2020 ★★★★★

0/10 Would not use to invade my privacy again

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



This Guy Over Here Oct 29, 2020

Considering that my grade dropped on a test all because the software wasn't working, I see no reason to give this a good review.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jeremy Schachter Dec 9, 2020 ★★★★★

I thoroughly hate it. What is even the point of using ad-blockers and being safe on the internet when I have to install what amounts to spyware to do my classes? The only reason I gave it has a star is because it does what it says it does adequately even though I dislike how it works. I uninstall it whenever I don't need it and recommend you do the same. And every time I reinstall it I cringe at the amount of permissions this thing needs. I am not looking to cheat nor have I been caught cheating but I can't wait for someone to come up with a less invasive solution to online school. Good luck on your exams everyone!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sandra Lewis Dec 9, 2020 ★★★★★

horrible, absolutely horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tigriscabrera Modified Dec 9, 2020 ★★★★★

A pure piece of trash, and an invasion of privacy. Tons of bugs and terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Callum O'Connell Dec 9, 2020 ★★★★★

Really is an invasion of privacy, being forced to download it for exam purposes but knowing it can take everything I do even out of the exam, everything on my screen including anything i search, copy or paste etc etc etc. Awful application shouldn't even be legal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 9, 2020

Hi Callum, Proctorio recognizes the concerns our users have with protecting their privacy, which is why we created a product with privacy and security at its core. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means, Proctorio will not be recording anything outside of the exam environment. Please note that you are able to tell when the extension is running because the extension's shield icon will be green. As a friendly reminder, you may also uninstall the extension as soon as you have submitted your exam, just remember to reinstall it before your next exam.

Was this review helpful? ☐ Yes ☐ No [| Mark as spam or abuse](#)



Sibtain Khan Dec 9, 2020 ★★★★★

garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



dalilah Diaz Dec 9, 2020 ★★★★★

HORRIBLE to say the least!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cal Johnson Dec 8, 2020 ★★★★★

I just finished the course that required I use this extension, and I deleted it from my computer. I reinstalled it just to write this review. This should be illegal. If I could give it 0 stars, I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Wiggins Modified Dec 8, 2020 ★★★★★

The absolute worst option for a university to use. STAY AWAY AT ALL COSTS. If you are MANDATED to use it, UNINSTALL IT as soon as you are finished.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ally Knudsen Dec 8, 2020 ★★★★★

This feels like an invasion of my privacy. I understand wanting to keep academic honesty in times like this, but I am honestly not comfortable with using this on my laptop. It feels like spyware, and capitalising off of invading the private lives of students who don't have a choice.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arni Custodio Dec 8, 2020 ★★★★★

I don't understand why it needs to take a picture of my ID. Isn't video footage of me taking the exam enough proof? The other issue is that there are bugs when using saved passwords on chrome. For some reason it does not allow me to auto fill my login for mcgraw-hill connect. I need it to login to take my exam. At the same time, the program is recording my password information as I pull it up on chrome, this is due to the fact I let chrome create strong passwords for me. I have also had it crash or log out in the middle of exams. Invasion of privacy is one thing, but to have so many bugs is another headache.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 9, 2020

Hello, we understand your concerns and are happy to answer some of your questions for you. Please remember that Proctorio exams are completely customizable by the exam administrator, and they are able to choose which secure exam settings they would like to enable on each assessment, including ID Verification and Record Video. Proctorio protects all exam information using Zero-Knowledge encryption, a level of encryption that ensures that, if a breach were to occur, the data would be useless to the bad actor. Please visit our website for additional security information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Arni Custodio Dec 8, 2020

I forgot to add more information on privacy. Though it is compliant and "only instructors can access the information" the information is store somewhere. if that server or the company becomes compromised, practically anyone one the web would be able to access the information that was saved.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Sherry Tuza Dec 8, 2020 ★★★★★

My teacher used this for her test but still had me upload all my work anyways so all this does is cause test anxiety.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hideaki Tendo Dec 8, 2020 ★★★★★

Privacy abuse and dumb program to waste 15 minute plus in exam. Wasting a lot of my battery life just for "additional security"

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Robbie Clausing Dec 8, 2020 ★★★★★

It cannot register that I've turned off my second monitor, meaning that every time I take a test i have to unscrew my second monitor from my DVI port. I also don't feel comfortable with this installed on my computer. 0/5 stars if you will

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor Robertson Dec 8, 2020 ★★★★★

Massive Invasion of Privacy. Should be Banned.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Gracie DeGroft](#) Dec 8, 2020 ★★★★★

total invasion of privacy for students. Security risk.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Dec 8, 2020

Hello Gracie, Proctorio recognizes the privacy concerns from our users and assure you we take privacy and security very seriously. Proctorio was created with the privacy of our users at the core of our product, not an afterthought. Proctorio utilizes Single Sign-On with your institution's LMS, which eliminates the need for the creation of additional logins and accounts. Proctorio never requires the collection of personally identifiable information from our users, and never asks for additional information than what your institution has already collected. Proctorio protects all exam-related information with Zero-Knowledge encryption, a level of encryption that restricts who can view exam related data to approved individuals at your institution with the appropriate credentials. For additional privacy information, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Britt B](#) Dec 7, 2020 ★★★★★

Absolutely awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[harrison Lee](#) Dec 7, 2020 ★★★★★

b0000000000000000000

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jonathon Chavez](#) Dec 7, 2020 ★★★★★

0 stars, 0 points, F-, I ought to contact my university to request professors be asked not to use this privacy invading garbage. An absolute joke.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ryan Flore](#) Dec 7, 2020 ★★★★★

Quite possibly one of the biggest wastes of my lifetime. If your instructor requires this, they need to re-evaluate their course. You're required to screen capture an ID... You're required to show your room... But none of it actually matters because my ID was a coffee card and I showed them my ceiling. It disabled the spellcheck within Chrome (But why?) and wouldn't let me do anything else. Okay, fair. It's an exam.

Never before have I felt so violated by a professor needing to see inside my life than right now. And let's be

honest. Our education system in America is already decades behind where it should be. Standardized testing doesn't help. Resources we have in the real world should be available during exams. I'm certainly not going to guess when I am in front of a client because I don't know. I am going to google or do actual research before I answer their question. Why have we not adapted the education system to this? Anyways. 0/300,000,000 stars. Would not recommend. Ultra-creepy. Unnecessary. This company is flagged as malware and spyware by several anti-virus companies. And their own website, of this company we're trusting to access our computers, still shows 2013-2017 as their copyright dates. What in the world... What a joke.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 8, 2020

Hi there, we completely understand your concerns and are happy to clear some things up for you. Please keep in mind that Proctorio exams are completely customizable according to the settings enabled on the exam by the exam administrator, not Proctorio. This includes ID verification, Room Scan, and other secure exam settings. Please note that the photo of your ID and the room scan are available for review by your instructor within the Proctorio Gradebook, once you have submitted your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Michael Hinnebusch Dec 7, 2020 ★★★★★

Absolutely terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ぽかあなたわ Dec 7, 2020 ★★★★★

An absolutely atrocious excuse for a program. I have had multiple times that I have been booted from a test because the system flagged me as cheating because I looked the wrong way, laughed at a comedic answer from the professor, or a calendar notification appeared in the background. Not only that but this is a blatant invasion of privacy as well. This does not even take into consideration how unfair this program is to people with less powerful computers, people who might not have webcams, or people who don't have incredibly strong internet connections. If even one of these dips down below optimal, you're branded a cheater and kicked from the exam. I can not recommend this to anyone and in fact, strongly recommend Proctorio take their blatant excuse for malware and shove it where the sun doesn't shine. >{

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 8, 2020

Hello, please keep in mind that the settings enabled on your exam are determined by the exam administrator, not Proctorio. Additionally, all flagged behavior must be reviewed by the instructor, who is able to make determinations regarding grading or if the behavior is allowed. Proctorio takes the privacy of our users very seriously, which is why we use Single Sign-On with your institution's LMS. This ensures that our users do not need to create additional accounts or logins to use our platform. Proctorio also never requires the collection of personally identifiable information from our users, and never asks for additional information than what your institution has already collected. Proctorio protects all exam-related information safe using Zero-Knowledge Encryption, a level of encryption that ensures no one other than approved individuals at your institution with the appropriate credentials are able to access exam data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kevin Zhang Modified Dec 7, 2020 ★★★★★

As opposed to the hateful students that dislike the app because it prevents cheating but more of someone that's hating the app because it removes a lot of access in canvas. I am someone that uses a lot of keyboard shortcuts to navigate through chrome and sometimes when you're moving quickly through pages to submit your essay on time you mis-click keys. However, on a normal website and such (and even canvas before the extension) accidentally right clicking or hitting ctrl-shift-c doesn't automatically removes the extension and refresh the page. Because of the refresh and remove extension function, I've summited papers late and been locked out of quizzes and tests- I believe Proctorio should just flag actions like right

clicking an shortcuts instead of immediately locking down and refreshing the page. Thanks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 8, 2020

Hi Kevin, we understand your concerns and are happy to clear some things up for you! Every Proctorio exam is customizable according to the settings exam administrators would like to enable on the assessment. In this case, the inability to use these keyboard shortcuts you are used to, are due to the settings your instructor enabled, which is why you are still able to perform these shortcuts outside of the exam environment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jean-Baptiste Chaussade Dec 7, 2020 ★★★★★

This should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake Hafertepe Dec 6, 2020 ★★★★★

Stinky

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jared VDB Dec 6, 2020 ★★★★★

smh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeffrey Beaudette Dec 6, 2020 ★★★★★

the amount of privilege's that this programs wants makes me uncomfortable. I would avoid installing it but my grade hinges on me downloading and installing this spyware. This feels a lot like the original Patriot Act of the early 2000's, the only thing the program doesn't ask for is your passwords and login info to other sites, but don't worry, it has the ability to access that information. So thank you proctorio, you've gained the last bit of access to my personal information to sell that my school couldn't access to sell for their own profit.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 7, 2020

Hello Jeffrey, we understand the concerns our users have regarding privacy and assure you that Proctorio takes the privacy and security of our users very seriously. Please keep in mind that the permissions Proctorio requests are completely dependent on the settings your instructor has enabled on the exam. You can learn more about the permissions Proctorio requests and why at our blog: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/> Please also note that Proctorio does not have access to your passwords or login info on other sites. Proctorio runs in a sandbox of Chrome, which ensures that it will only run while you are in your exam. Because our platform runs as a browser extension, it does not have access to additional information outside of the exam environment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dea Bonita Dec 6, 2020 ★★★★★

It worked well at first. But then the succeeding times I had to use it, it did not work anymore and I missed 2 tests already because of it. my finals are coming up and for sure I will be required to use this again. But I have to commend their support team, they are very responsive and detailed with their response, unfortunately, none of their troubleshooting instructions worked. After a ton of troubleshooting, I got it to work and get to the exam prechecks but then it stopped working again there. The thing is, you can't test if the extension is working before your exam and my exams are very time sensitive. I wish they find a way for you to test this before the actual exam because having to troubleshoot it during the exam takes off from

your time, even if their support team is responsive, I cannot rely on that since my exams are very strict with the time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Harrison Follett Dec 5, 2020 ★★★★★

This extension is terrible and is not necessary, could easily be stealing data.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ty McMahon Dec 4, 2020 ★★★★★

Literally does not work most of the time. Normally i have to install and uninstall the extension multiple times in order for it to work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aashay Patel Dec 4, 2020 ★★★★★

Garbage and keeps running in the background using a TON of CPU.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 7, 2020

Hello, we understand your concerns and are happy to clear some things up for you. Because Proctorio runs in a sandbox of Chrome, it is limited to only running while you are in your exam. This means that Proctorio does not run in the background on your device. You can always tell when Proctorio is running because the extension's icon will be green. Please note, you may also uninstall the extension once you submit your exam, if that makes you more comfortable. Just make sure to reinstall before your next exam!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Daniela De La Torre Dec 4, 2020 ★★★★★

it is an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



agile whisk Dec 4, 2020 ★★★★★

Proctorio is incredibly invasive and is blatant spyware in every sense of the word. It's one thing to lock down one's browser (which in of itself is invasive), but to double down again and again on what it wants to know and see is beyond unreasonable. To see every open window, every open tab, what is copied to my clipboard, to have my face visible, my hands visible, take an entire scan of my room with a webcam, a microphone active, a photo ID, and to be located in a quiet and well-lit room. All of this is an invasion of privacy. As online learning via live streaming using tools such as Zoom, we must understand that the college classroom environment is not the same as the home environment. From what I hear it can go as far as to use eye and body tracking and logging of mouse movements. If professors and colleges are asking for students to install software like this, it's asking to place vulnerable spyware onto students' computers and have their very personal and detailed information exposed. All this new software such as Proctorio is exactly that, new. It's not been refined yet to the point where it is sufficiently secure and with how popular these tools are becoming; they are prime targets for attack. Zoom was already attacked in early 2020 and their secure private environment was a joke as anyone could get in (one economics class I was in experienced a 'Zoom Raid' in early 2020) and the software needed to be updated heavily. Proctorio also easily enables professors to power trip as it gives a great deal of control over their students. One such example I have of this is from another student who received an email from their professor stating that everyone in the class had not followed the Proctorio guidelines in some way or another. Be it a lack of video, too many eye movements, head movement, wearing of a hat, the room not being well lit, and so on. This professor then threatened that students will have to buy the paid version of Proctorio "if things don't improve". Online testing has been in use for years, I don't understand why it must be so drastically changed for the worse now.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood

Dec 7, 2020

Hi there, we recognize the privacy concerns of our users, which is why we created a solution with privacy and security at its core. Proctorio utilizes Single Sign-On with your institution's LMS, eliminating the need for additional logins or accounts to use Proctorio. Proctorio also protects all exam related information using Zero-Knowledge Encryption, which restricts who has access to exam related information. This means that only approved individuals with the appropriate credentials are able to access and review exam related data on our servers. Zero-Knowledge Encryption also ensures that all data is scrambled in transit and at rest and, if a breach were to occur, the information would be useless to any bad actor. Proctorio has been recognized by the iKeepSafe Coalition for our unique approach to privacy and security, and our security measures have been verified by White Oak Security. You can read more about the audit here: <https://proctorio.com/about/data-security> Please note that the settings on your exam are enabled by your instructor, not Proctorio. This includes all screen, video, and audio recording, ID verification settings, etc. Please also note that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means that you may uninstall the extension once you have submitted your exam, if it makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



s Dec 4, 2020 ★★★★★

Invasion of my Privacy. I don't trust companies like these. I wish there was another way, but i have to use this. I will say it once , if Kids want to cheat they WILL find a way it doesn't matter if proctorio is added. So with that in mind this website is useless.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Julia Mossy Bones Dec 3, 2020 ★★★★★

This is an extreme breach of privacy. No program, or teacher for that matter, should be allowed to look into my personal life like this. Especially if it is against my will.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 4, 2020

Hello, we understand your concerns regarding privacy and are happy to clear some things up for you! Proctorio was created with the privacy and security of our users in mind. Our platform utilizes Single Sign-On with your institution's LMS, which means you never need to create additional logins to use Proctorio. We also never require the collection of personally identifiable information from our users, and never collect more information than what your institution already has. Please also remember that Proctorio protects all exam related information using Zero-Knowledge Encryption, which restricts who can access exam recordings. This means, only approved individuals at your institution with the appropriate credentials are able to access exam related information. All Proctorio exams are completely customizable based on the settings enabled by your instructor, including video and recording. This means that Proctorio has no default settings and we never require instructors to enable these on exams. Please also note that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. You can always tell when the extension is running if the extension's shield icon in the upper right of your screen is green. As a friendly reminder, you may also uninstall the extension whenever you would like, if that makes you feel better. Just make sure to reinstall it before your next exam!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alec Lusk Dec 3, 2020 ★★★★★

I am a College student attempting to take an exam, when I download this, then switch tabs to take the exam, proctorio has deleted itself, from the top bar extension, even when pinned. I am now asked to download it again back on this page like it never downloaded. This even being in existence has literally sent all but one of my exams straight to 0. LOL ban this invasive data mine fake trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 4, 2020

Hi there, we apologize for the inconvenience and understand your frustration. We encourage you to reach out to our support team and explain the issues you are experiencing so they can assist in troubleshooting. You can contact our support team by starting a live chat by clicking on the extension's shield icon in the upper right corner of your browser window or by emailing support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Ignacio De La Cuba González](#) Dec 3, 2020 ★★★★★

Esta extensión viola mi privacidad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Sophai Scribblez](#) Dec 3, 2020 ★★★★★

How am I supposed to scroll through memes during my final exam now??? >:(
for legal reasons that's a joke

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[aurivella](#) Dec 3, 2020 ★★★★★

I hated this extension. I was forced by my teachers to use this extension only to be invaded by my privacy. All of the 5 star reviews are most likely insane adults or fake reviews. And most of the people who joined I bet are actually children forced to use this extension when taking tests.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[sweetly](#) Dec 3, 2020

hi soy sus

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Morgan Stickney](#) Dec 3, 2020 ★★★★★

Using zoom for an exam is a lot less invasive and stress inducing. Why do I have to scan my room? I have a roommate, what if they get back? I live in a house with other people and a dog, will their noises get me kicked out of an exam? You never know! The idea is fine, I guess, but in practice, I feel like this is a violation of something or another. We're stressed enough, you don't have to add fuel to the fire by watching us to this extent. Zoom is good enough.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Dec 3, 2020

Hi Morgan, we completely understand your concerns and are happy to share some more information about our platform with you! Proctorio exams are completely customizable according to the settings the exam administrator chooses to enable on the assessment. This means, settings such as Room Scan are enabled by your instructor, not Proctorio. Proctorio has no default settings and never requires any secure exam settings be enabled. Please keep in mind that Proctorio utilizes Zero-Knowledge Encryption, which restricts who can view exam recordings to only individuals at your institution with the appropriate credentials, meaning no one at Proctorio has access.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Camryn Kwiatkoski](#) Dec 3, 2020 ★★★★★

this is a major violation of privacy, i always feel extremely uncomfortable when taking an exam and proctorio is enabled.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Dec 3, 2020

Hello Camryn, we understand your concerns and are happy to clear some things up for you. Protecting user privacy is at the core of our product, not an afterthought. We never require the collection of personally identifiable information from our users and utilize Single Sign-On with your institution's LMS, which means you are never required to make additional accounts to use Proctorio. We ensure all exam related data is kept safe using Zero-Knowledge Encryption, which limits who can access exam data. This means that only approved individuals at your institutions with the appropriate credentials can view exam related information. Please visit our website for more information about privacy and security: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Synx](#) Dec 3, 2020 ★★★★★

This thing is garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Logan McDonald](#) Dec 3, 2020 ★★★★★

Its just creepy and adds way to much extra stress during exams Im terrified if I take my hands out of view for more than a few seconds I get an automatic fail

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Soham B.](#) Dec 2, 2020 ★★★★★

I wish I could give this extension 0 stars. Proctorio is a huge invasion of privacy and is so unnecessary!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Hyxciinth](#) Dec 2, 2020 ★★★★★

I absolutely hate this extension i only have it installed because of school. It literally deleted my files this has never happened until i downloaded proctorio. This is trash and you remember that.I would rate this 0 stars if i could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tara Johnson Dec 2, 2020 ★★★★★

why cant i leave 0 stars lol this isnt a good app..

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ranieri Grasseschi Dec 2, 2020 ★★★★★

Terrivel

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Easton Dec 2, 2020 ★★★★★

It makes you share your camera, really annoying

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 3, 2020

Hi there, we understand your frustration and are happy to clarify some things for you. Please keep in mind that all Proctorio exams are completely customizable according to the settings your exam administrator chooses. This means that Proctorio has no default settings, and video recording must be enabled on your exam by the exam administrator. Please also remember that Proctorio utilizes Zero-Knowledge Encryption to protect all exam related data. This ensures that only approved individuals at your institution with the appropriate credentials are able to access exam data.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Simon Ramos Rodriguez Dec 1, 2020 ★★★★★

Por favor saquen esto de webstore, está muy mal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sergio Romero Dec 1, 2020 ★★★★★

hate using this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



mariahhh. Dec 1, 2020 ★★★★★

a literal invasion of privacy. failed my spanish test lmao

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 3, 2020

Hi there, we understand your concerns with privacy and security, which is why Proctorio was designed with the privacy and security of our users in mind. Proctorio utilizes Single Sign-On with your institution's LMS. This means our users do not have to create any additional accounts to use Proctorio, and we never require the collection of personally identifiable information. Proctorio uses Zero-Knowledge Encryption to protect exam related information. This level of encryption ensures that no one is able to access the exam related information on our servers other than approved individuals with the appropriate credentials at your institution. Please visit our website for additional privacy information:

<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Elizabeth McLaughlin Dec 1, 2020 ★★★★★

Not only is this a massive violation of my privacy, it is also low quality. It does not work well to prevent cheating, but it does make the testing process 100x more stressful. :(

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kiersten fogleman Nov 30, 2020 ★★★★★

If I could give this horrible extension zero stars I would. I have spent so many hours balling my eyes out due to not being able to get this to work in order to take tests and quizzes. I have received zeros solely because I can never rely on this extension to work. I am supposed to take my final exam this week and I have two tests that I still have no completed because no matter how many times I remove and redownload it will not work. So now I am scrambling trying to find someone's laptop to use so I don't fail my class because of this. Universities should ban the use of this absolutely horrible thing because it is not worth the mental distress and anguish that comes along with using it. I would not wish having to use this on my worst enemy. Zero stars out of five.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 1, 2020

Hi there, we are so sorry to hear you are experiencing issues with Proctorio and sincerely apologize for the inconvenience. If you have not already, please reach out to our support team by emailing support@proctorio.com and someone from our team will be in contact with you as soon as they can. Our support team is available 24/7/365 to assist our users in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nick Brush Nov 30, 2020 ★★★★★

Literal spyware we are forced to use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Youri B Nov 30, 2020 ★★★★★

Zou verboden moeten worden. Absoluut spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Night_RL Nov 30, 2020 ★★★★★

This extension is such A invasion of people privacy and thats messed up and should not be allowed in no matter what kind of circumstance it's in.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 30, 2020

Hi there, we understand your concerns regarding privacy and assure you that Proctorio was created with the privacy and security of our users in mind. Proctorio utilizes Single Sign-On with your institution's LMS, and never requires the creation of additional accounts or the collection of personally identifiable information from our users. Proctorio uses Zero-Knowledge Encryption to protect all exam information. This level of encryption ensures that only individuals at your institution with the appropriate credentials have access to exam related information. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Basmah Altimimi Nov 29, 2020 ★★★★★

worst extension on the chrome web store

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maerrick Nov 29, 2020 ★★★★★

INVASION OF PRIVACY ALLOWS MY TEACHERS TO PEEP INTO MY HOUSEHOLD IF THEY SO CHOOSE WHICH IS NOT OKAY BY ANY STANDARDS AND ALLOWS ACESS TO CREEP TEACHERS WANTING TO GET A VIEW OR TWO ALSO WHILE DOING THE ROOM SCAN IT STARTS EATING AT MY TIME FOR TESTING

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zingy Meng Nov 27, 2020 ★★★★★

This extension legitimately installed viruses on my laptop, overwrote my audio files, forced me to reboot my laptop twice! I lost every files in my laptop. An advice, Do NOT forget to remove this once you finished your quarter, don't be lazy, remove it before it overwrite your files.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jimmy Nov 27, 2020 ★★★★★

Chinese spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mike T Nov 26, 2020 ★★★★★

Spyware that schools permit for whatever reason

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MochaAndAlchemy Nov 25, 2020 ★★★★★

This is the most disgusting app I've ever seen on the web. Everyone is talking about how it's a huge invasion of privacy, and I didn't believe them until I had to use it myself. Yeah, it's awful. Not just that, but it doesn't even function well. I'm waiting for literal minutes for the program to recognize my school ID, and I always have to use the manual function... which you have to wait for the prompt to even select it. I have to disable so many of my other extensions to use Proctorio as well, which is just annoying. It deletes stuff after I take tests, too! My cache is just straight up gone. Seriously, what's the point of that one? And don't even get me started on the anxiety this poorly-made app induces. I have to look directly at my webcam whenever I'm waiting for the next question to load because anything else is deemed "suspicious." I can't tell you how many of my classmates have been locked out of a test for looking away at something during loading times. (Also, the loading times take forever even with every tab closed.) This app is just university-approved spyware. I hope universities and colleges recognize this soon and stop using this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 30, 2020

Hello, we are sorry to hear that you have been experiencing issues with the ID check and apologize for the inconvenience. Please remember that disabling other programs and the clearing of your cache are completely dependent on the settings that your instructor enabled on the exam. It is also important to note that decisions regarding behavior and grading are left up to the instructor, not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Fernando Ruiz Nov 25, 2020 ★★★★★

It Glitches ,and Invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 30, 2020

Hi there, we are sorry you have been experiencing glitches with Proctorio. If you continue to have trouble with the extension, please reach out to our support team by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window, by emailing support@proctorio.com, or by contacting us through social media. Proctorio was created with the privacy of our users in mind, which is why we utilize Single Sign-On with your institution's LMS, and never require the creation of additional accounts or the collection of personally identifiable information from our users. Proctorio keeps all exam related data safe using Zero-Knowledge Encryption, which means no one at Proctorio has access to this information. It can only be accessed by individuals at your institution with the necessary credentials. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Heervansh Keswani](#) Nov 25, 2020 ★★★★★

A complete invasion of privacy. Shameful that they have the entire education industry in their pockets.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[John Sayle](#) Nov 25, 2020 ★★★★★

Invasion of provacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Target 193](#) Nov 24, 2020 ★★★★★

I should not have to give my my online privacy just to take a test. I do not want my instructor to record my computer activity.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[_Voon](#) Modified Nov 23, 2020 ★★★★★

哪位老总开发的?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Alex Hernandez](#) Nov 23, 2020 ★★★★★

Essentially malware masquerading as software to proctor. Poor security and lacks end-to-end encryption. Massive vulnerabilities on client-side as the extension has an unnecessary number of privileges that are unnecessary for proctoring students. Astounded at the lack of technical proficiency in academia that has allowed this excuse for a "service" to proliferate.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Nov 30, 2020

Hi Alex, we understand your concerns and are happy to clear some things up for you. Proctorio utilizes Zero-Knowledge Encryption, which takes encryption a step further than just end-to-end. This level of encryption ensures that no one other than individuals at your institution with the appropriate credentials have access to exam information. Please keep in mind that the permissions the software has are completely dependent on the settings your instructor enabled on the exam. Please visit our website for additional privacy and permissions information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Dennis Sweeney](#) Nov 23, 2020 ★★★★★

It messed with my laptop trackpad's zoom in/out "pinch" features and made it so that I couldn't zoom in without zooming in 10x and I couldn't easily return to standard zoom level.

Also, the same complaints as everyone else about privacy and such. Be sure to uninstall right after use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Drew](#) Nov 23, 2020 ★★★★★

Genuinely awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Orwa El Wafi El Idrissi Nov 23, 2020 ★★★★★

spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Isaac Abolitz Modified Nov 22, 2020 ★★★★★

absolutely not

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Shirin Nataneli Nov 22, 2020 ★★★★★

I'm a student and Proctorio has been an absolute nightmare. I don't mind being proctored during exams, but this method is not the way to go. Even with applications completely closed, they can still cause popups which void your quiz/exam. Even on "do not disturb" mode, I've had this problem. I'm constantly stressed during exams, not because the material is unfamiliar, but because the whole time i'm worried my quiz will be voided because of something thats out of my control. It is also ridiculous to expect students to completely reconfigure their computer or delete applications and reinstall them after every exam, especially since many applications are built in and can't be deleted. This is completely ruining my online learning experience (which already sucks by the way). I would absolutely not recommend this to anyone, I would give it zero stars if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kerrigan McHood Nov 22, 2020 ★★★★★

I have a Windows 10. Every time I take an exam I have to redownload the extension and half the time it doesn't even download properly and automatically removes itself. I should be able to run this on my system, but I have to use my friends computer now every time I want to take an exam. Very disappointed that my university chose this monitoring system for online school.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Omar Ahmed Nov 22, 2020 ★★★★★

This is being used by schools to track children, have you heard of the Children's Online Privacy Protection Act (COPPA), is this not illegal?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 23, 2020

Hello Omar, we understand your concerns and are proud to share that Proctorio is COPPA certified. Proctorio is the first and only remote proctoring solution to earn the iKeepSafe certification. We are also FERPA and California Student Privacy Certified. Please visit our website for more information regarding our certifications and compliance: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Preston Hong Nov 20, 2020 ★★★★★

disgusting

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Ugboma Nov 20, 2020 ★★★★★

I wish i could rate a zero. This is the most unstable and annoying platform to take an exam. It throws you out with the slightest internet fluctuation. Unbelievable, ridiculous and frustrating

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lucas Botero Nov 20, 2020 ★★★★★

Got points off on a test cause I was looking around. How am I supposed to keep my eyes glued to the

screen for an hour and a half and not get distracted?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 23, 2020

Hi Lucas, we completely understand your frustration and are happy to clear some things up for you. Please remember that Proctorio does not grade assessments or make any decisions regarding grading. While Proctorio is able to flag certain behavior based on the settings enabled on your exam by the exam administrator, only approved individuals at your institution are able to access exam recordings and make grading related decisions.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Max S Nov 19, 2020 ★★★★★

Way too invasive, I get super uncomfortable with it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Elijah Henderson Modified Nov 19, 2020 ★★★★★

Honestly I generally don't care about comments on the internet, but I do agree that Proctorio does seem a suspicious. It doesn't collect any of your personal information just restricts the use of some of the functions of your computer. It doesn't compare to what Google collects from users anyway just by having an account and using chrome in the first place. If you are super concerned about privacy, you need to use TOR browser, TAILS OS, a virtual machine, a VPN (and avoid using Google Chrome at all), then avoid using this extension if you are as concerned about your privacy as 90% of the other reviewers on here. I highly doubt half of the people who complain about this extension even use a simple paid VPN service in the first place.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Elijah Henderson Nov 19, 2020

Daniel Call. I am aware that a VPN cannot be used with this extension. What I am saying is base google chrome and google in general collect more personal information than this extension ever could (which it doesn't).

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Daniel Call Nov 1, 2020

Proctorio will not work with a VPN or any other alternate browsers. Believe me I've tried

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Oct 26, 2020

Hi Elijah, thank you so much for your review. Proctorio was created with the privacy of our users in mind which is why utilize single sign-on with your institution's LMS, use Zero-Knowledge Encryption to protect exam related data and restrict who can view exam related information to only the course administrator. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Roman Sanchez Nov 19, 2020 ★★★★★

Failed during testing with students. This just isn't ready for the college level.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tiffanie Calcote Nov 18, 2020 ★★★★★

really sucks should be removed from here

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zach Garber Nov 18, 2020 ★★★★★

HUGE invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 19, 2020

Hello, we recognize the privacy concerns of our users and take them very seriously. Maintaining test taker privacy is at the core of our product, not an afterthought. Proctorio uses Single Sign-On with your institution's LMS, meaning test takers never have to create additional accounts and we never require the collection of PII to use Proctorio. Because we utilize Single Sign-On, we also never require additional information from our users than what their institution has already collected. All exam related information is kept safe using Zero-Knowledge Encryption, which restricts access to this data to only individuals at your institution with the appropriate credentials, meaning no one at Proctorio has access to the unencrypted data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryan Diep Nov 18, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Shoji Tsushima Nov 18, 2020 ★★★★★

Screw you. Messed up my midterm just because I accidentally touched the F11 while typing, and Chrome console popped out, then the exam window just shut down. Thanks proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathaniel Mitchell Nov 18, 2020 ★★★★★

This is an invasion of privacy, it's ridiculous that a school, or really any institution would need to see my camera. The fact that things like this still exist is astonishing to me. This needs to be taken down for the sake of all children's privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 18, 2020

Hello, we understand your concerns and are happy to clear some things up for you. Please remember that each Proctorio exam is completely customizable based on the settings your instructor chooses to enable. This means Proctorio has no default settings, and Video Recording is not enabled on every exam. Please keep in mind, as well, that Proctorio runs in a sandbox of Chrome, meaning it will only run while you are in your exam. Once you submit your exam, Proctorio will stop recording. We completely understand the privacy concerns of our users and we take them very seriously. We utilize Zero-Knowledge Encryption which ensures that only individuals at your institution with the appropriate credentials are able to access exam data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Amish Ashish Saxena Modified Nov 18, 2020 ★★★★★

Stupidest proctoring solution made. Simply doesnt work well. Try something else and save yourself from the pain.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Modified Nov 17, 2020 ★★★★★

Thanks to students like me who don't buy into Proctorio's BS responses, it is not being used at my school

next year! Don't you worry, Proctorio. We're dedicated to finding solutions so that any programs we may apply to in the future will acknowledge the validity of our courses and the exams we take within them. Enjoy the lost revenue!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



T K Nov 17, 2020 ★★★★★

This extension is being used by institutions to forcibly and illegally monitor and collect data from individuals' private computers against their will. Our grades and progress in programs for which we have already paid thousands of dollars in tuition are being held hostage. This is a coercive and gross violation of individual rights and privacy. This extension should be illegal and is a tool for privacy abuse.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Ausman Nov 17, 2020 ★★★★★

Big brother is not the future.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Tamers Art](#) Nov 17, 2020 ★★★★★

After using Proctorio, and logging into a different website, I got an alert from Google that "19 passwords have been compromised." I absolutely loathe using this app and I wish there was a better alternative, or not be monitored at all because I only have one class that requires Proctorio and it's a nightmare. I do not want to have to change all of my passwords again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jitske Cauwenbergh](#) Nov 17, 2020 ★★★★★

spyware/malware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Joel Ryken](#) Nov 16, 2020 ★★★★★

No reason schools should have access to what I see on my computer

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Nov 16, 2020

Hi Joel, we completely understand your concerns. Please remember that Proctorio runs in a sandbox of Chrome, meaning it will only run while you are in the exam environment. Proctorio does not run in the background, so your instructor can only review your activity during the exam. Please also keep in mind that what is recorded during the exam is completely dependent on the settings your instructor enabled on the exam. Because each exam is customizable, not every exam will have recording options enabled.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Katie Johnson](#) Nov 15, 2020 ★★★★★

always seems to have some sort of issue that prevents me from getting my work done

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Christian Renner](#) Nov 15, 2020 ★★★★★

School required spyware. Uninstall as soon as you're done with it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Mia Watson](#) Nov 14, 2020 ★★★★★

Unresponsive chat team, very delayed response when trying to log in and use feature. Extremely slow and always problematic for teachers and students. Never had an easy proctorio experience.

Absolutely horrible and a complete invasion of privacy. The company has never made a statement about what they do with previous records and images taken during these exams or quizzes. Very unsafe for users because they are not only using facial recognition and detecting the users but also tracking and recording full house content. Completely invasive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 16, 2020

Hi Mia, we apologize that you had difficulty getting in contact with our support team and will escalate this issue to avoid it happening again in the future. We take the privacy concerns of our users very seriously. We utilize Zero-Knowledge Encryption, which limits access to exam-related data to only approved individuals at your institution with the appropriate credentials, meaning no one at Proctorio has access to these recordings. Proctorio does not use facial recognition technology. Instead, our platform utilizes facial detection, which is only used to identify if there is a person in the frame when video recording is enabled. Facial recognition, on the other hand, is used to identify a person's facial features and biometric information. Proctorio runs in a sandbox of Chrome, which restricts it to only running while you are in your exam. Please also keep in mind, each Proctorio exam is completely customizable according to the settings your instructor chooses to enable. This means that not every exam will have recording options enabled, and only instructors have access to these exam recordings.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dale C Nov 13, 2020 ★★★★★

Glorified spyware. Whatever you do, never install this extension on any browser/device you care to have any privacy on. If your school makes you use this, demand they provide a laptop for you to use. Don't install this on your own machine.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua Meredith Nov 13, 2020 ★★★★★

I had to use this for class, we had to take an entire class period telling how to work it and I needed to call my professor because it wasn't working. it was just exhausting to use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 16, 2020

Hello Joshua, we are sorry to hear you are having trouble with Proctorio, and apologize for the inconvenience. If you continue to experience issues with the extension, we encourage you to reach out to our Support Team so they can assist in troubleshooting. To contact Support, you can start a live chat by clicking on the extension's shield icon from an exam page. You may also email support@proctorio.com or contact us on social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Meaghan Bovee Nov 13, 2020 ★★★★★

Terrible. Crashes during exams, extremely slow, locks you out of your exam when it freezes. INSTRUCTORS PLEASE STOP REQUIRING THIS. There must be some better alternatives out there...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gracie Galvan Nov 13, 2020 ★★★★★

App sucks.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Miguel Torres Nov 13, 2020 ★★★★★

it used to be like setting up camera, mic and sound but not i need to scan my room? hell no but i cant uninstall it because i need it for those goddamn tests

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 13, 2020

Hi Miguel, please keep in mind that each exam is customized by the exam administrator, meaning different exams will have different settings enabled. If you are asked to scan your room, it is because your instructor has enabled that setting on that assessment. As a reminder, you can always uninstall and reinstall the extension as often as you would like, as long as it is reinstalled before your next assessment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Patrick Redden Nov 12, 2020 ★★★★★

kept claiming that I had a VPN installed on my computer, when this was the only extension that I had downloaded. Because of this it wouldn't allow me to open my exam, which I turn failed. I have literally never hated an application more in my life than i hate proctorio. I hope that its creator and their family are cursed for one thousand years.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Whitley Nov 12, 2020 ★★★★★

this program has given me a lot of problems. it hasn't worked for me. it has made me re download it about 59 times and not even once has it worked. i have tried it on different accounts and different computers and still it doesn't work. now i'm behind in classes and i have to go to school, which i ain't comfortable with due to covid 19. this program has me stress

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rahul Nov 12, 2020 ★★★★★

Stop selling my data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 13, 2020

Hello Rahul, we understand your concerns and assure you that Proctorio never sells our users' data. We utilize Zero-Knowledge Encryption, which ensures no one at Proctorio has access to the exam data on our servers, only approved individuals at your institution with the appropriate credentials are able to access this data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Irvin le Nov 12, 2020 ★★★★★

This extension keeps crashing during my exam and I have to keep retaking it with permission from my professor. Fix it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Dylan Li Nov 12, 2020 ★★★★★

useless garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rachel A Kauffmann Nov 12, 2020 ★★★★★

It keeps undownloading. I have downloaded it, but then when if I back out and go to a new tab, I have to redownload it. This has happened several times.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cynthia Zhang Nov 17, 2020

yo I've been having the same problem as you, this is only a temporary fix but make sure you have all security extensions turned off like mcafee, it sometimes works and sometimes doesn't

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zenoodle Nov 12, 2020 ★★★★★

Should honestly be removed from the web store its so bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anime Lover Nov 12, 2020 ★★★★★

PRIVACIDADE NÃO EXISTE NÉ AMORES? VAI PROCURAR A CURA DO CÂNCER EM VEZ DE FAZER ESSE TIPO DE APLICATIVO. VIOLANDO POLITICAS DE PRIVACIDADE, QUE ABSURDO, TO ATÉ ESPERANDO COMPRAS DE PASSAGEM PARA A SUIÇA NO CARTÃO DOS MEUS PAIS, AFINAL TEM ACESSO A TUDO QUE EU TENHO AQUI, ESCOLA FALA DE SAÚDE MENTAL MAS NO FINAL ADORA FAZER A GENTE PASSAR PREÇÃO AQUI PARA FAZER PROVA, JÁ QUE NÃO PODE NEM FAZER BARULHO, VOU CONVERSAR COM A MEU CACHORRO E PEDIR PARA ELA PARAR DE LATIR, SERÁ QUE ELA VAI ENTENDER A SITUAÇÃO? 😂😂

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jaroslav Nassedkin Nov 12, 2020 ★★★★★

Manage your privacy and downloads, and the worst eject usb devices lol.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



kyle rivas Nov 11, 2020 ★★★★★

As soon as I install this to my computer, IT IMMEDIATELY starts using over 35% of my CPU capacity. I don't know for sure if this is doing some sort of crypto mining in the background but i'm not even using this app to take a test at the moment. This should be off right now. This is very suspicious and Im uninstalling as soon as i'm done with my test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Yasir YILMAZÇOBAN Nov 11, 2020 ★★★★★

I wish I could rate 0 or even negative stars

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Inaho Kaizuka Nov 11, 2020 ★★★★★

I don't feel safe using it, yes its an anti cheat system, but just a fraction of a move makes proctorio log you out, and fail you. Absolutely terrible, remove please

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mia Martinez Nov 11, 2020 ★★★★★

literally no

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arya Ghorbani Nov 11, 2020 ★★★★★

This is a spyware and an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 12, 2020

Hello Arya, we understand your concerns and are happy to clear some things up for you. Maintaining the privacy of our users at its core, not an afterthought. Proctorio never requires personally identifiable information from our users, and because we utilize Single Sign-On with your institution's LMS, we never require the creation of additional accounts or collection of additional information to use our platform. The only time Proctorio is running and collecting information from your device is during your exam. Proctorio runs in a sandbox of Chrome, which limits it to only running within the exam environment. Our solution also uses Zero-Knowledge Encryption to protect the data of our users. This level of encryption ensures that no one at Proctorio has access to the data on our servers, and only approved individuals with the appropriate credentials at your institution can access this data. Because Proctorio runs as a browser extension, you may uninstall and reinstall the extension as many times as you would like, if that makes you more comfortable. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Niyati Sur](#) Nov 11, 2020 ★★★★★

This is literally the worst thing I could ever imagine, teachers should encourage their kids to not use this. if you have any substitute for this take it. This is the most invasive extension ever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Cam Rob](#) Nov 11, 2020 ★★★★★

Was able to take three tests no problem, fourth and fifth? Nope, not even allowed to read a single question, the moment I try to do so, the program locks me out! Tried multiple times and still the same result.

So, I try to contact the support staff, what do they tell me?

"oh it is because you have no time left"

me: my test ends in thirty minutes, I have time

"oh, it is your connection"

me: I only get kicked out when I try to read a question, and, every other site I access? I have no issues connecting to

"oh, you must be cheating"

me: all I am trying to do is read the questions

"well, it must be a problem on your end"

me: really? so tell me, how come I was able to successfully complete tests before now?

"oh, well...it has to be your connection, or your web camera"

me: if it was my camera, then why did your program tell me, that it was working, and that I can take the test?

additionally, if it was my connection, then a) how can I communicate with you, and not have any issues? and b) how am I still connected to your site?

me: are you sure it is not just an issue with the way your program tracks eye movement?

"no, it is a problem on your end, our program is working just fine!"

me:....if that is the case then why...

"you must be trying to cheat"

me: (....great...talked to this punk for so for long I am almost out of time...rather have taken the test...)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aubrey Germann](#) Nov 11, 2020 ★★★★★

Every time I add Proctorio to my Chrome to take a quiz, it starts popping up random web tabs and glitching my computer so that I can't select anything but to close out of the entire window. In order to get the extension to work long enough to take my quiz, I have to go into my settings and erase all my saved passwords and user information which does not feel right to me; and even then, it only works 25% of the time (if that). I have to redownload the extension several times and go through this entire process each time, and it only brings frustration. When I tried to get help, they lost my email. I had to have a contact from McGraw Hill reach out to them in my place to get a response, and when they finally did it took several days and three missed quizzes to get the issue solved. I'm now having the same issues again, which tells me that this is just a poorly made product.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dany Menendez Nov 11, 2020 ★★★★★

Trying to steal my memes

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kenan Bayer Nov 13, 2020

We all know proctorio just steals our spicy dank memes and posts them on reddit for juicy internet points

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Vittorio Galleazzi Nov 11, 2020 ★★★★★

ladrão de informações

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Fried Eggs Nov 11, 2020 ★★★★★

It breaks brazilian personal data laws.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jens Van Den Top Nov 11, 2020 ★★★★★

Hoe trots zou je moeder zijn als je zo'n programma ontwikkelt

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dominic Caronna Nov 10, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 12, 2020

Hi Dominic, we completely understand your concerns regarding privacy, and we take the privacy and security of our users very seriously. Our platform utilizes Single-Sign On with your institution's Learning Management System, meaning we never require users to create an additional account, or collect more information than what your institution has already collected. Additionally, Proctorio never requires the collection of personally identifiable information from our users. Proctorio uses Zero-Knowledge Encryption to protect our users' data. This level of encryption ensures that no one at Proctorio has access to the data on our servers. Only when the information is unlocked by an authorized user with the appropriate credentials at your institution. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Electro Nov 10, 2020 ★★★★★

"Let me not to the marriage of true minds
Admit impediments. Love is not love
Which alters when it alteration finds,
Or bends with the remover to remove.
O no, it is an ever-fixed mark
That looks on tempests and is never shaken;
It is the star to every wand'ring barque,
Whose worth's unknown, although his height be taken.
Love's not Time's fool, though rosy lips and cheeks
Within his bending sickle's compass come;
Love alters not with his brief hours and weeks,
But bears it out even to the edge of doom.
If this be error and upon me proved,
I never writ, nor no man ever loved."

I never writ, nor no man ever loved.

in other words... its spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan L Modified Nov 10, 2020 ★★★★★

terrible basically spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Electro Nov 10, 2020

"Let me not to the marriage of true minds
Admit impediments. Love is not love
Which alters when it alteration finds,
Or bends with the remover to remove.
O no, it is an ever-fixed mark
That looks on tempests and is never shaken;
It is the star to every wand'ring barque,
Whose worth's unknown, although his height be taken.
Love's not Time's fool, though rosy lips and cheeks
Within his bending sickle's compass come;
Love alters not with his brief hours and weeks,
But bears it out even to the edge of doom.
If this be error and upon me proved,
I never writ, nor no man ever loved."

Yea I agree

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kevin Dotter Modified Nov 10, 2020 ★★★★★

I have been using Proctorio for my classes since around March 2020 (it is now November), and every single time I attempt to take an exam, there is an issue. This is the worst proctoring service I have ever used, and I hope to god that nobody else has to use it and become frustrated like this. I am currently waiting to live chat with their support, which nobody has responded to in over 10 minutes. So instead of me taking my exam that has a time limit of one hour (of which, 32 minutes has passed already waiting for Proctorio to input a password), I am writing this review to hopefully deter teachers and professors from using this garbage software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 12, 2020

Hi Kevin, we understand your frustration and sincerely apologize for the inconvenience. We will escalate this to our support team to prevent this from happening again in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Rodion Yakub Nov 10, 2020 ★★★★★

Very intrusive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gregory Bleiziffer Nov 9, 2020 ★★★★★

Wow.... Not only does this have access to all your data, it also demolishes your computer and is ridden with bugs. I am not impressed in the slightest.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 12, 2020

Hi Gregory, we completely understand your concerns and are happy to clear some things up

Hi Gregory, we completely understand your concerns and are happy to clear some things up for you. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. The extension will stop running once you submit your exam. Please also keep in mind that the permissions Proctorio requests are dependent on the settings the exam administrator enabled on your exam. If you would like to learn more about the permissions Proctorio requests, please visit our blog: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/> You may also uninstall and reinstall the extension in your browser as often as you would like, if that makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Callum Hay Nov 9, 2020 ★★☆☆☆

They claim they are FERPA, GDPR, and COPPA compliant without actually telling you how they comply. I'm sure they have some incredibly colorful interpretations of those guidelines that no sane person would agree with. Just to spite them I am going to take a test completely naked, dance around in front of the screen, and then sue them for filming me in such an inappropriate manner. I suggest others do the same thing so we can take this malicious spyware down!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Callum Hay Nov 9, 2020

Wow it deletes all your personalized chrome settings too. Thanks! I hate these people so much.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



C Valdes Nov 9, 2020 ★★☆☆☆

Invasive service remove immediately after your tests

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Tallan Groberg Modified Nov 9, 2020 ★★☆☆☆

Tele-screen from 1984.

I shouldn't be paying a school to force me to give up my data to build a 3rd party dataset like this.

I have never been more nervous taking an exam than when I was forced to use this service.

I know I did worse on this exam because of how being watched by a service like this made me feel.

The developers that worked on this should be ashamed of themselves.

Just used this extension again.

Don't trust the potential for abuse of my data or understand the access to system processes that I am giving as it uses quite a bit of GPU.

Don't like the sycophants posting bureaucracy responses about it either why something like this is ok.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 5, 2020

Hi there, we completely understand that taking exams with remote proctoring services can be nerve-racking for students. Unlike other solutions, Proctorio is completely automated, meaning no one is watching you take your exam, and only your instructor or approved individuals at your institution are able to review exam recordings, if record video was enabled on the exam, and only they are able to view your exam information. We also utilize zero-knowledge encryption, which scrambles all exam data as soon as it leaves your device and only when it is unlocked by an approved individual, is the data unencrypted. This zero-knowledge encryption scheme also means that no one at Proctorio has access to test taker information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Solomon Deas Nov 9, 2020 ★★★★★

Why does this program need access to my photo files. That makes no sense. It makes sense that it can detect a screen shot but the fact that it has access to my files is invasive. It knows my IP address and messes with my browser usage even when not taking a exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bob Dillinger Nov 9, 2020 ★★★★★

After reinstalling Chrome and even creating a new Gmail account to download the extension to, Proctorio deletes itself the minute I leave the extension store page to go to Canvas. This has happened multiple times after even playing around with site settings to the point where if I even send video-proof to my teachers, I still feel extremely guilty.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jack Kappler Nov 9, 2020 ★★★★★

I have to use this for my classes and it doesnt even work half the time and flags me for things out of my control like a car driving by

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Poisnel Nov 9, 2020 ★★★★★

We trust the university with thousands of dollars, and they can't trust us to take exams... Mind-blowing these extensions are even legal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cameron Zagone Nov 9, 2020 ★★★★★

this sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erin Nov 8, 2020 ★★★★★

This company seems to spend more money hiring a guy to defend it on social media/reddit/chrome store reviews than actually providing technical support. It is horrible in every way (I won't rehash the other comments on here, but all the negative ones are correct, 5-star ones are clearly spam).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luke Gehring Nov 8, 2020 ★★★★★

Not even well built...huge security risk!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Kostenko Nov 8, 2020 ★★★★★

I was forced by my University to intentionally install spyware onto my computer. The amount of permissions required by this extension is ridiculous. It is a blatant invasion of privacy done by this garbage extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luca Urso Nov 8, 2020 ★★★★★

bro are you kidding me? this kind of thing is ridiculous

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jose Ayala](#) Nov 8, 2020 ★★★★★

Awfully invasive, requires you to unplug monitors even when there is nothing other than chrome is running.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Nov 9, 2020

Hello Jose, please remember that the requirement to unplug your monitors is due to the settings enabled on your exam by your exam administrator, not Proctorio. Because each exam is customizable, Proctorio has no default settings, allowing instructors to enable the settings they need on a per exam basis. If you have any questions about the settings enabled, we encourage you to speak to your instructor.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Films by Dale](#) Nov 8, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Alin Pica](#) Nov 7, 2020 ★★★★★

MAJOR VIOLATION OF PRIVACY

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[David Michelsen](#) Nov 7, 2020 ★★★★★

Blatant invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Nov 9, 2020

Hi David, we understand your concerns regarding privacy, and assure you we take the privacy and security of our users very seriously. Proctorio uses single sign-on with your institution's LMS so our users never have to create additional accounts to use our platform. We never require the collection of personally identifiable information or collect more information than what your institution has already collected. Proctorio utilizes Zero-Knowledge Encryption which restricts access to exam information, only allowing individuals at your institution with the appropriate credentials to access and review exam information. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joshua Hall Nov 7, 2020 ★★★★★

I get kicked out almost every time I take an exam. Sometimes while I try to get back in the timer on the test is still running. It takes forever to start an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dez Smith Nov 6, 2020 ★★★★★

A distraction for test taking. I shouldn't be worried that everytime my eyes or head move in a direction away from the screen that my test will get flagged.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dez Smith Nov 6, 2020

Not to mention, whenever I prepare to run the test, I've gotten a message numerous times saying that the software may not work properly with other apps running in the background. I had all tabs closed, and it's a Chrome extension, meaning that it's limits are within Chrome. So how exactly does it know if apps outside of Chrome are running? I don't exactly know much about what Chrome extensions should be able to see, but that sort of bothers me.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Keegan McGlynn Nov 6, 2020 ★★★★★

Super creepy, not to mention it made my computer run very slowly (and I have a top of the line surface book 2 that usually runs well).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



e Lujan Nov 6, 2020 ★★★★★

Invasion of privacy. Truly scary that I have to use this to take my class. Very unprofessional. You MUST Give it access to all your computer!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 9, 2020

Hello, protecting the privacy and security of our users is at the core of our product, not an afterthought. Proctorio utilizes single sign-on with your institution's LMS, meaning we never require the creation of additional accounts. Proctorio never requires the collection of personally identifiable information from our users, and we never collect anything beyond what your institution has already collected from users. We utilize Zero-Knowledge encryption, which means no one at Proctorio has access to exam recordings or data, and exams can only be reviewed by individuals at your institution with the appropriate credentials. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy> Please also keep in mind that Proctorio's permissions are based on the settings your instructor enabled on the exam. Proctorio also runs in a sandbox of Chrome, meaning it can only run while you are in your exam, so the permissions are only necessary during that time. Once you submit your exam, Proctorio stops running and monitoring your device.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Manny Rivera Nov 6, 2020 ★★★★★

It stopped working during my test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 9, 2020

Hi there, we are sorry to hear that you had trouble with Proctorio during your exam. Should you run into issues with the extension again, we recommend contacting our support team so

you can then reach out to the extension again. We recommend contacting our support team by emailing support@proctorio.com, or by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Derrick Mehaffy Nov 6, 2020 ★★★★★

Obfuscates their extension code and prevents security researchers like myself from ensuring the public's security by searching for potentially dangerous malware. Per the google developer guidelines for chrome extensions:

Code Readability Requirements:

Developers must not obfuscate code or conceal functionality of their extension. This also applies to any external code or resource fetched by the extension package. Minification is allowed, including the following forms:

Removal of whitespace, newlines, code comments, and block delimiters

Shortening of variable and function names

Collapsing files together

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erik McEntire Nov 6, 2020 ★★★★★

Horrible. Nothing but trouble to get set up.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



FrostyFlamez Nov 6, 2020 ★★★★★

Awful. Breaks half the websites you visit (even if they are for homework).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 6, 2020

Hi there, please keep in mind that Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. Proctorio does not have access to the websites you visit outside of the exam environment. As a reminder, you can always uninstall the extension once you have submitted your exam, if it makes you more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ben Olsson Nov 6, 2020 ★★★★★

Forces browser scale to 100% which is completely unacceptable from a disability standpoint, I can barely read my browser at 75% at 100% my exam was untakeable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gabriel Steiner Nov 5, 2020 ★★★★★

Orwell's rolling in his grave.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeroen van der Laan Nov 5, 2020 ★★★★★

Spyware. Offshore company that is not transparent. Don't trust

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Danny Nov 5, 2020 ★★★★★

spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Craig Penwarden Nov 5, 2020 ★★★★★

sucks kicekd me out of my test for accidently hitting a button screw this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 5, 2020

Hi Craig, we understand your frustration and apologize for the inconvenience. We encourage you to reach out to your instructor and let them know what happened, since this was likely based on the settings that were enabled on your exam. Your instructor will be able to make any decisions regarding grading, or even reopen the exam for you if they decide to. We also recommend reaching out to our support team, as they may be able to allow re-entry into the exam, if you run into this issue again in the future.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Pedro C Nov 5, 2020 ★★★★★

This extension is flawed, caused me to lose tests, the parameters for fraud are unclear. It just sucks in general

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



George Nov 5, 2020 ★★★★★

HORRIBLE! Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Steve Nov 4, 2020 ★★★★★

Litteral spyware. Can see any and all data on you browser and computer.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 5, 2020

Hello Steve, we understand your concerns and are happy to clear some things up for you! Proctorio software only runs as a browser extension while you are in your exam. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. Proctorio never has access to your personal data files or browsing history outside of the exam environment, so once you submit your exam, the extension will stop monitoring your device. We are also transparent about the permissions we request from our users. You can learn more about the permissions we request and why [here](https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/): <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/> Please also keep in mind that Proctorio is only running when the extension's shield icon is green.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Brice Babcock Nov 4, 2020 ★★★★★

It's difficult to make it work and is massively invasive. I make sure to uninstall it after every test and reinstall before the next. This is dystopian.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sarim Aleem Modified Nov 4, 2020 ★★★★★

So I can't even use the ctrl key to backspace words? I can't copy and paste (to make coding easier)? this is actually ridiculous.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 5, 2020



Hi there, we understand your frustration and apologize for the inconvenience. Please remember that keyboard restrictions are due to settings that were enabled on the exam by your instructor.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Devon Musselman Nov 4, 2020 ★★★★★

There should be laws prohibiting programs like these from ever existing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rowan Frost Modified Nov 4, 2020 ★★★★★

Complete violation of privacy, causes added stress when writing an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 4, 2020

Hi there, we completely understand your concerns regarding privacy. Which is why Proctorio was created with the privacy of our users at the core of our product, not an afterthought. Proctorio never requires the collection of additional personally identifiable information from our users, and we utilize Single Sign-On with your institution's LMS so you never have to create an additional account to use our platform. Proctorio also uses Zero-Knowledge encryption to protect exam data. This means no one at Proctorio has access to this data, only approved individuals at your institution do. Please visit our website for additional information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



于晓航 Nov 4, 2020 ★★★★★

Trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Aleksey Galipchak](#) Nov 3, 2020 ★★★★★

This is literally a rootkit. The application gives access to all your entire system, including your peripherals. They say it "monitors" like a listening post, however that's not quite true. A smart person can figure out how to bypass the crappy safeguards they have in place and take control of your machine.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[PolarDweeb](#) Nov 3, 2020 ★★★★★

This application accesses so many things, I absolutely hate it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Gurshant Sandhu](#) Nov 3, 2020 ★★★★★

Really invasive. This should not be available on the chrome web store

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aaron Prinz](#) Nov 3, 2020 ★★★★★

It is disgusting for Universities to have the legal ability to use these draconian big brother programs. I don't care how "secure" the program is or how many certifications they have. It is still a MASSIVE invasion of privacy. This violates basic human rights!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[dominique gorissen](#) Nov 3, 2020 ★★★★★

This should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Tyler Ferreira](#) Nov 2, 2020 ★★★★★

It doesn't work and it took me hours waiting on a getting ready screen when my internet connection and everything else was perfect. I missed a college assignment because of this horribly constructed add on.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Nov 3, 2020

Hi Tyler, we apologize for the inconvenience and understand your frustration. In the future, we encourage you to reach out to our support team so they can assist you in troubleshooting this issue! To contact support, you can start a live chat by clicking on the extension's shield icon in the upper right of your browser window, or you can email support@proctorio.com and someone will be in contact with you as soon as possible.



[Santiago Sahagun](#) Nov 2, 2020 ★★★★★

stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Sciwizja](#) Nov 2, 2020 ★★★★★

spies on you

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Nov 4, 2020

Hello, please keep in mind that Proctorio utilizes Zero-Knowledge encryption for exam data. This level of encryption ensures that no one at Proctorio has access to the exam data on our servers, and only individuals at your institution with the appropriate credentials can access this data. Proctorio also runs in a sandbox of Chrome, which means it only runs while you are in your exam, and once your exam is submitted, Proctorio stops monitoring your device. You may also uninstall the extension once you have submitted your exam, if that makes you more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[GreeneDaeye](#) Nov 2, 2020 ★★★★★

Pretty sure 1984 warned against this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[iTzShades NLD](#) Nov 2, 2020 ★★★★★

Ongelooflijke schending van mijn privacy. Ze kunnen letterlijk alles op je computer zien, je bestanden, cookies, geschiedenis, downloads en ALLES wat er op het netwerk gebeurt waarmee jij bent verbonden. Dit betekent dat als jij met je telefoon op hetzelfde internet netwerk zit kan dit programma alles monitoren en opslaan wat er op het netwerk gebeurt. Het is belachelijk dat ik verplicht ben om dit te downloaden van mijn Hogeschool.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[alex coughman](#) Nov 2, 2020 ★★★★★

don't trust this extension it probably take snapshots of you naked so the creators can pound off to your sexy body. always put tape over your webcam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Raymond Ingram](#) Nov 2, 2020 ★★★★★

Gotta love the privacy invasion forced upon criminals..excuse me I mean students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Alexandre P.](#) Nov 2, 2020 ★★★★★

Removed all criticism and proofs of paste bins and on youtube of this being spyware and shady.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Drew Levinson](#) Nov 2, 2020 ★★★★★

This is a horrible extension. It is very clear spyware. Shame on the university for requiring this obscene invasion, and shame on the developers for providing this "service"

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mostafa Youssef Nov 2, 2020 ★★★★★

kaka

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



The GalaxyMne Nov 2, 2020 ★★★★★

i hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



patrick Barner Nov 2, 2020 ★★★★★

crappy program

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



brittany munday Nov 1, 2020 ★★★★★

awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rebecca Gogos Nov 1, 2020 ★★★★★

I have to troubleshoot every single time I have to take a quiz or test. I have never had to work so hard just to access coursework.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Paolo De Bonis Nov 1, 2020 ★★★★★

Its an invasion of privacy and the worst thing I have ever used. If you use this, consider your data stolen

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Leonardo Augusto Nov 1, 2020 ★★★★★

SPYWARE.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Protorio Sucks Ass Nov 1, 2020 ★★★★★

I had to make a whole other google account just to get the program on my computer. This thing just does not work. The invasion of privacy is criminal. I hope there are lawsuits

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Daniel Call Nov 1, 2020 ★★★★★

After 6 hours with tech support going over every inch of my computer settings the program finally decided to work so I could take my exam that was now due in 30 mins. Forget the blatant invasion of privacy, this piece of s*** program just doesn't work. Even after my exam it was difficult to navigate chrome without tabs popping up saying access denied. As soon as school is over this joke of a program is being deleted from my computer and I will do all I can to purge any and all influence this criminal spyware left behind.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MA A Nov 1, 2020 ★★★★★

Nakken alleen je info

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rumpl3d Oct 31, 2020 ★★★★★



Literal spyware, disregarding the fact that someone is watching you in your own home, the level of access this garbage has is beyond ridiculous.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[« Prev](#) 926 - 950 of 972 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[theinfeno2](#) Oct 30, 2020 ★★★★★

I am upset that my school even feels the need to spy on me using this application.

If they have to write a whole essay on why it is okay their spyware uses my data and how it is not really a big deal, then it is a big deal.

I will uninstall once I am done with my classes. I will NEVER take a class again, if they require proctorio or any other proctoring software. This is directed at YOU teachers and professors out there.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Norman Wang](#) Oct 30, 2020 ★★★★★

yucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Landon Towers](#) Oct 30, 2020 ★★★★★

My main beef with this app isn't the quality necessarily (Though, it does have many technical issues), but rather that it is a clear manifestation of what is wrong with our education system. Instead of realizing that our forced use of educational tech opens the doors for new possibilities, solutions like Proctorio rise up, which serve only to make sure that we never progress. With all of the academic research that has gone into how to effectively teach and learn, 2020 would have been a PERFECT year to accelerate our progress and move to other proven teaching methods, such as project based learning. But no, we must stick to testing, and make it even more difficult for extra measure.

As for the technical side, Proctorio forced me to uninstall several professional audio plugins that I need for work and other projects, as they registered as extra mics to Proctorio's system scanning. I talked with the support team, and they said that if I wanted to take my midterm, I had no choice but to uninstall that software. That is absolutely ridiculous.

To college students out there (especially if you are a bad or high-stress test taker): if you have a choice between classes or sections where you can avoid this, AVOID IT. You will honestly perform better in a testing center, where at least you won't be failed for using the restroom, internet connection glitches, or loud roommates. Not to mention the massive invasion of privacy Proctorio requires of you, which frankly should be illegal.

PS, to those of you at Proctorio. There are several ways to cheat your system, and the extreme measures to which you go to prevent this will never be sufficient. People who want to cheat will cheat, and people who otherwise wouldn't have cheated, who hate this forced invasion of privacy, will cheat out of spite. This is why we need to move past testing, and on to better methods that legitimately demonstrate skill mastery.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Jerry Herrera](#) Oct 30, 2020 ★★★★★

Extremely invasive and broken. Using this makes me feel like I'm going to school in a dystopian

surveillance state. Online learning should not and cannot be policed like this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samuel Dahl Oct 30, 2020 ★★★★★

Accidentally bumped the keystrokes to inspect element (cmd, option, c) which is easy to do when you copy and paste. It immediately logged me out of my session and submitted my test. I wasn't done. Hope it doesn't damage my grade too much.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 2, 2020

Hello Samuel, we are sorry for any inconvenience you experienced during the exam and encourage you to speak to your instructor about what happened. They will be able to see why your exam attempt ended within the Gradebook, and make any decisions regarding grading. Because Proctorio utilizes Zero-Knowledge encryption, only instructors have access to exam information and recordings, we leave any grading decisions up to them.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Shiv Mital Oct 30, 2020 ★★★★★

I fail to understand why so many privacy-related extensions and features are implemented into this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



aly fisk Oct 30, 2020 ★★★★★

This was the most horrible app extension i have EVER used in my life.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alexa Wong Oct 30, 2020 ★★★★★

I'm so mad. Proctorio suspended me three times. I had to each time go through all the mic, screen, connection checks again AND have to do the stupid scan my id(I always have to do it manually). Wasted my time. I didn't have enough time to change my answer for a question I wanted to change or go over my quiz with my plenty remaining time. I'm glad I still got a 90%, but my god if I wasn't prepared or if it did this to me on an exam this would be absolutely detrimental to my grade. I'm salty I didn't get my 100% for this easy flipping quiz it actually affected my graded by a whole 1-2 percent.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mohanad Alfayoumi Oct 30, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Benjamin Callaghan Oct 30, 2020 ★★★★★

Overall, this is the worst way to take an exam that I have ever seen. Privacy issues aside, Proctorio is barely functional. In a traditional exam, I would be allowed to use scratch paper to organize my thoughts and a scientific calculator. The scratchpad/whiteboard that is available during an exam is worse than using physical paper or a physical whiteboard. There is no way to move or align text or drawings that have been created. It is not possible to erase or alter text without deleting the entire board. Similarly, there is no eraser function for hand-drawn items. All they offer is changing the pen color to match the background, but the pen width is too small to be effective.

The on-screen scientific calculator is unfit for anything except basic arithmetic. It often fails to follow the proper order of operations, even when explicit parentheses are used. The limit on input length makes it infeasible for the classes I'm taking, especially when dealing with irrational numbers. Attempting to use any trig functions immediately evaluates whatever expression was written, then performs the operation on that expression, destroying the original expression in the process. Again, it violates the commonly accepted order of operations in this scenario.

Just recently, Proctorio forcefully removed me from an exam that I was taking before the time limit had expired. I was presented with a black screen and a link that invited to learn why I had been removed and to have support staff resume the quiz. The link took me to a live chat with the Proctorio support team, who promptly informed me that they could not resume the quiz, nor did they know why I was removed in the first place. Their best advice was to contact my professor. Thankfully, he allowed me to re-enter the quiz, though he implied the initial error was my fault, and he left me with no clues why the quiz and been suspended.

In conclusion, Proctorio is a terribly-designed extension that inhibits the exam process. It is inconvenient (to say the least) for students. Most of my professors have expressed complaints about limitations on their end, being unable to allow all of the test aids (notes, scratch paper, calculators, etc.) that they would normally allow on a traditional exam. The privacy concerns have been well-documented by other reviewers, and I second those concerns.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 2, 2020

Hi Benjamin, we completely understand your frustration and apologize for any inconvenience you experienced. We encourage you to speak to your instructor about your concerns regarding scratch paper and a calculator, since they would need to allow it during the exam. Instructors can choose to enable certain settings when creating the exam that would allow for additional materials such as scratch paper, notes, calculators, etc. We are always looking for ways to improve our software and appreciate feedback from our users. We will definitely bring these concerns back to our engineering team so we can improve.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



sam d. Oct 30, 2020 ★★★★★

yeah this is suspicious

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Md Bilal Hossain Oct 30, 2020 ★★★★★

If I had chance to reviewed 0 then I did that. I was not able to do my exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 30, 2020

Hi there, we are very sorry to hear you were not able to get into your exam and apologize for the inconvenience. We encourage you to reach out to our support team by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window, or by emailing support@proctorio.com so they can assist in troubleshooting and helping to ensure you do not run into the same issue in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Matin Nikoomanzar Oct 29, 2020 ★★★★★

respect people's privacy...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 30, 2020

Hello, Proctorio was created with privacy at the core of our platform, not an afterthought. We understand privacy concerns related to remote proctoring, which is why Proctorio runs as a browser extension, and why we utilize Single Sign-On with your institution's LMS. Proctorio never requires the collection of personally identifiable information from our users and we never collect more than what your institution has already collected. Additionally, Proctorio utilizes Zero-Knowledge encryption to protect all exam-related data, ensuring no one at Proctorio has access to this information and restricting access to only people at your institution with the appropriate credentials. Please visit our website for more information about privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jade Melgar Oct 29, 2020 ★★★★★

It is a literal invasion of privacy. I understand why schools would like to use a program like Proctorio to proctor exams and what not but this is NOT it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ruadhan Lundberg Oct 29, 2020 ★★★★★

A complete invasion of privacy, and frankly it shouldn't be legal to make students have to put spyware on their computer to be able to pass their classes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



justin coffman Oct 29, 2020 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex G Oct 29, 2020 ★★★★★

Does not pick up internal mic on the 2017 Macbook Pro 15", which leads to students missing half the exam to troubleshoot a server side issue

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Astrid Greenhill Oct 29, 2020 ★★★★★

sub par

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joe Duhamel Oct 29, 2020 ★★★★★

It is a legal version of the patriot act, complete and utter bs

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



theinfeno2 Oct 30, 2020

Could not have been said better.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Karl Fahrenholtz Oct 29, 2020 ★★★★★

Hard to use and highly-invasive. Kicked several people in my class out during an exam and they had to convince the professor to let them retake it. If you can avoid using this you should.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 30, 2020

Hi Karl, we are sorry to hear some students in your class experienced issues with Proctorio. As a reminder, our support team is always available to provide assistance to students who get disconnected from their exams or experience technical difficulties while taking their exams. To contact support, you can email support@proctorio.com or start a live chat by clicking on the extension's shield icon in the upper right of your browser window. Please keep in mind that allowing re-entry into an exam is a setting that must be enabled by instructors when creating the exam, and retakes are up to the institution, as well.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Henrique Cause Oct 29, 2020 ★★★★★

This site breakes most of braziliam web safety laws. Besides that this site outsources the function of defending the user data. Your safety can't be assured, because every single navigation detail is in the hands of a school server, probably a poorly coded site considering my very own experience.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ben Rozeff Modified Oct 28, 2020 ★★★★★

T- Pain without the T

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tolga Cam Oct 28, 2020 ★★★★★

çöp

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gianna Termine Oct 28, 2020 ★★★★★

This is honestly just creepy. I get it, cheating is a big issue.

But recording:

Your microphone

Your webcam

Your physical location

Your identity

Your clipboard

Your mouse location

Your browser size

Your browser tabs and windows

Your head movements

Your eye movements

Your mouth movements

Your entire screen

Any website you visit

Any other applications running

Number of display screens connected

Seriously? Talk about over the top. I feel violated every time I take a test. I cannot wait to uninstall this hack job.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 30, 2020

Hi Gianna, we understand your concerns and assure you that Proctorio takes the privacy of our users very seriously. Please remember that while Proctorio is able to monitor these items you mentioned, these are completely dependent on the setting enabled on your exam. This means that Proctorio could be monitoring only a few or even none of these, it just depends on what your instructor has chosen to monitor for the exam. Additionally, Proctorio has no default settings, meaning each exam is completely customizable according to the needs of your institution. We encourage you to visit our blog for more information regarding browser permissions: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



ShuKai Fu Oct 28, 2020 ★★★★★

有毛用? 还麻烦! useless!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Coolbrosdead](#) Oct 28, 2020 ★★★★★

Invasion of my privacy. It can modify and access data, eject and remove storage devices and much much more. They should remove it from chrome.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 29, 2020

Hello, Proctorio was created with the privacy of our users in mind. Please remember that Proctorio's permissions are completely dependent on the settings your instructor enabled on the assessment, not Proctorio. Learn more about these permissions here: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Konstantin](#) Oct 28, 2020 ★★★★★

Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[bad girl from chinatown](#) Oct 28, 2020 ★★★★★

Eats up battery, flags way too easily, locks test if I look away for a bit. Overall a mass invasion of privacy. Take it off the chrome store!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[João Neto](#) Oct 28, 2020 ★★★★★

Escolas que forçam o uso dessa ferramenta infringem regulamentações do ECA.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[jorgi vdgzd](#) Oct 28, 2020 ★★★★★

spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Zachary Fraley](#) Modified Oct 27, 2020 ★★★★★

Absolutely horrible software. EXTREMELY invasive software to say the least that borders being considered a spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jp Bergado

Oct 27, 2020

★★★★★

INVASION OF PRIVACYYYY!!!! PRIVACY SHOULD NOT BE AT RISK IN RETURN OF JUST TAKING A TEST AND QUIZZZ!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood

Oct 29, 2020

Hi there, we completely understand your concerns regarding privacy, which is why we designed a solution with the privacy and security of our users in mind. Proctorio utilizes single sign on with your institution's LMS, meaning we never require you to create additional logins, and because Proctorio runs as a browser extension, no native software download is required. Proctorio never requires the collection of personally identifiable information (PII) from our users, and we never ask for any additional information than what your institution already has. Because our solution runs as a browser extension and in a sandbox of Chrome, Proctorio only runs while you are in your exam and stops running once your exam is submitted. All exam data is encrypted using Zero-Knowledge encryption, which means no one at Proctorio has access to the data on our servers, and only when it is unlocked by an individual with the appropriate credentials at your institution is the information decrypted and viewable. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Stefan Todoran

Oct 27, 2020

★★★★★

I have never in my life seen an extension with such egregious and malicious invasion of privacy as proctorio. This app is like something out of 1984; it is actually insane that our society has not collectively decided that this should be extremely illegal. The dumbest part is that its pretty easy to cheat with it anyway, so its really just pushing the boundaries of what kind of spyware schools can force on students without helping anyone.

We've all been students at some point in our lives, and at some point we need to realize that the answer to student cheating and plagiarism is not an ever escalating cold war of privacy-destroying anti-cheating malware but instead to treat the root cause and change how we educate and test students in the first place. I know I can't blame proctorio for the systemic issues that plague our approach to education, but they sure as hell aren't helping anybody by inching us toward a privacy-free dystopian future.

We need to draw the line somewhere. This should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aubrie Crawford

Oct 27, 2020

★★★★★

Had to use this for an exam at my university, can't believe they made me download actual spyware. Complete invasion of privacy, I'm disgusted.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Benjamin Vrana

Oct 27, 2020

★★★★★

sus

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wyatt Case

Oct 27, 2020

★★★★★

I feel super weird using this when I have to take exams, I remove it after every exam. Makes me feel gross.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Elliott Poulin

Oct 27, 2020

★★★★★

It should be illegal to force people to use this,

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kylie Dawn Oct 26, 2020 ★★★★★

Rarely ever works. "Support" is barely responsive. Can't wait to fail, thanks to Proctorio!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Burger_Man Oct 26, 2020 ★★★★★

Its horrible it wont even let you take exams, and loves to go through private stuff. Waste of time take it down.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Koploper77 Oct 26, 2020 ★★★★★

Absolutely disgusting piece of software

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Prince Baire Oct 26, 2020 ★★★★★

This should be removed from the google store. It's a tool for oppressive grading practices, and is essentially providing spyware for your professors. I stress to anyone who is required to use this for your course the best option is to find a separate or school provided computer to use this program on if possible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Savana Colegate Oct 26, 2020 ★★★★★

This extension is difficult to remove after a test. Proctorio keeps coming back. It takes so much of your information, this HAS to be considered illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 26, 2020

Hi there, to remove Proctorio, simply click on the puzzle piece in the upper right of your browser window, select the three dots next to Proctorio and click 'Remove from Chrome'. You can also remove the extension by clicking on the three dots in the upper right corner, go to 'More Tools', select 'Extensions' and remove Proctorio from there. Feel free to reach out to our support team if you continue to have trouble.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Brandon Spurlock Oct 26, 2020 ★★★★★

"we trust you to be honest people, but download spyware because we really don't"

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Serge Oct 26, 2020 ★★★★★

Privacy violation

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A W Oct 25, 2020 ★★★★★

A way for horrible institutions to read every single thing you do, because it's more important to catch cheaters, than to create a healthy environment where the teachers TRUST the students.

What a backwards idea, right?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Fogs Oct 25, 2020 ★★★★★

It bugged out and closed all my tabs permanently

It bugged out and closed all my tabs permanently.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emily Oct 25, 2020 ★★★★★

invasion of privacy. should be taken down

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Star Spirit Oct 25, 2020 ★★★★★

I felt like my privacy was completely and totally invaded.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Achromatopsium Oct 25, 2020 ★★★★★

Complete invasion of my privacy. I don't want my stuff to be monitored but I have no choice. Any human being should be worried about this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jason Zampanti Oct 25, 2020 ★★★★★

Complete and total invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Diego Araque](#) Oct 25, 2020 ★★★★★

asco

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Malcolm Cannon](#) Oct 25, 2020 ★★★★★

Crashed multiple times during my exam. Support were unhelpful and didnt seem to understand the issues I was facing, simply asking me to refresh and then login multiple times. I hope that universities quickly realise how bad this is as an exam experience and find alternatives.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[SUMS](#) Oct 24, 2020 ★★★★★

This is just a form of spyware, a very easy to abuse back door into your computer and shouldnt be forced onto students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[kobi greyson](#) Oct 24, 2020 ★★★★★

Let's cut right to the point, anyone here reading this was forced to download this for a university exam. Proctorio is a absurdly horrible unethical invasion of privacy, and it should not even exist let alone be required for many schools. Proctorio is spyware disguised as an education tool. On top of all this IT COSTS MONEY , depending on your school you could have to pay up to 100\$ just to be spied on, this doesn't help students on exams it just causes more stress for them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[enfacestudent assistant](#) Oct 24, 2020 ★★★★★

Literally worst program ever! Having to download an extension just to take an exam is just plain dumb. Then when your not taking an exam just doing regular discussions in canvas a new window will pop up saying error 403! Oh the best part of it all is when you ask for the code, and they won't give it to you!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[totally real person](#) Oct 24, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[A P](#) Oct 24, 2020 ★★★★★

Huge breach of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Twild Oct 24, 2020 ★★★★★

I have had an onslaught of issues with Proctorio every time I needed to use it. I dread taking exams because I know that I will have to mess around with the extension for a couple hours beforehand. The browser simply won't let me install it unless I disable my protective software. Does that not raise a couple of eyebrows? Not to mention that there are better ways to keep an eye on an exam. Canvas already keeps an eye on cheating. Not to mention the fact that it is SO difficult to contact them when you have issues, particularly if you are in the middle of an exam. I really, really hated this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



R - Oct 24, 2020 ★★★★★

this program messes up all your tabs in chrome

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zoey Davis Oct 24, 2020 ★★★★★

unethical as hell lol

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Buluo Ray Oct 24, 2020 ★★★★★

I have been experiencing getting logged out of the exam every 3-5 minutes on two of my 2 hours exams. I had to resume the quiz like 100 times. 🙄

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



LukeyCharmz Oct 23, 2020 ★★★★★

Illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Amin Sheini Oct 23, 2020 ★★★★★

Total garbage and absolute invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 26, 2020

Hi Amin, Proctorio was designed with the privacy of our users in mind, and has been recognized by the iKeepSafe Coalition for our unique approach to privacy and security. We utilize single sign on with your institution's LMS, and never require the collection of personally identifiable information, or additional information than what your institution has already collected from you. All exam related data is kept safe using Zero-Knowledge Encryption the second it leaves the test taker's device and only when it is unlocked by an approved individual at the test taker's institution does the information become decrypted. This level of encryption also ensures that no one at Proctorio has access to the information on our servers, as well. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Fazal Ali Oct 23, 2020 ★★★★★

I didn't know chrome extensions had the ability to blue screen a computer until I tried proctorio. Brand new computer with a fresh installed of windows that I stress-tested before so I know it wasn't anything else. If you're going to write crucial software that's used in exams, at the very least make sure it doesn't crash. Extremely disappointed and wish I didn't even have to use it but I do - It's like being asked to use a knife to eat soup.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Gunnell Oct 23, 2020 ★★★★★

This is bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Conner Ingram Oct 23, 2020 ★★★★★

Gotta love being booted from an exam because proctorio cant tell the difference between your USB-C laptop charger and a thumb drive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mathieu Scaccino Oct 23, 2020 ★★★★★

This is essentially spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 26, 2020

Hi there, it is a misconception that Proctorio is spyware, however, Proctorio makes test takers fully aware of the permissions we request prior to starting your exam. Proctorio's software only runs during an exam as a browser extension, meaning its access to a test taker's device is limited and it can not access personal files or change system settings.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Will Lento Oct 22, 2020 ★★★★★

Despite battling with my prof and school IT department, kept getting kicked out of my exam. Utter trash, avoid this garbage program at all costs.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Marissa Green Oct 22, 2020 ★★★★★

Literally flags me for every little thing thing I do. Whenever I'm trying to think, I look away and it flags me because my eyes moved away from the screen. Got a bad grade on my test just because I was THINKING.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 26, 2020

Hey Marissa, we understand your frustration and would like to clarify that all grading and decisions regarding exam behavior are left up to the exam administrator not Proctorio. Your instructor is able to review all recordings once the exam has been submitted and determine the validity of the flagging.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Raghav Agarwal Oct 23, 2020

Yea i know man. On my geometry i like need to show some work and my teacher said that it flagged everyone. One in world geo, i got kicked out for no reason and it was proctorios issue and i ended up failing and had to retake the test. Worst thing and is an invasion of privacy. I would rate this negative stars.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Muhamad Ilham Arrouf Oct 22, 2020 ★★★★★

tidak berguna

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan De La Torre Oct 22, 2020 ★★★★★

Professor made me get it. kinda sus

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Surya Shetty Oct 22, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



justin lau Oct 22, 2020 ★★★★★

Huge privacy violation. Also really stupid to use. I don't see how colleges are allowed to force us to download this onto our computers. Also it only works with wifi and not a hotspot which is super sus.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pheelicks Canari Oct 22, 2020 ★★★★★

no one likes this extension, just look at the reviews its clear to see that a revolution is stirring, lets purge this world of old people.... or is rona doing that for us??

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Martin Strong Oct 22, 2020 ★★★★★

Honestly not my cup of tea.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Lois Dw](#) Oct 22, 2020 ★★★★★

Can you shutdown this ? so I can have my test postponed ?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kristian Nefjodov](#) Oct 22, 2020 ★★★★★

Such an unpleasant feeling when you are being recorded for 2 hours and you don't even have a choice... After the exams the app is still working on passive mode read your data on every site you visit.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Daniel Call](#) Nov 1, 2020

yes indeed it records data after the exam is done. Why else would it try to block me from using chrome on other websites? Give me a break!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 26, 2020

Hi there Kristian, I am happy to clear some things up for you. Proctorio runs in a sandbox of Chrome which limits it to only running while you are in your exam. This means, Proctorio does not run in the background and collect data without you knowing. You can tell if the extension is running when the extension's shield icon is green. If it is not green, it is not running or monitoring your device. You may also uninstall the extension once you have submitted your exam, if that makes you feel better.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Kelli Zane](#) Oct 22, 2020 ★★★★★

If I could rate this 0 stars I would

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[leann best](#) Oct 22, 2020 ★★★★★

take this off of the store

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[TonioPlayzYT](#) Oct 22, 2020 ★★★★★

Most malicious and worst app I have ever used. Tried to take multiple tests and crashed, failed both. I hate this whole app including the bugs and "malicious software" in the app. I watched my computer crash five times.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Erik Oct 22, 2020 ★★★★★

Maybe our society needs to come up with a better way to test students on material.

1. Tests in an online environment are already stressful, most students don't cheat.
2. I do not want to install an extension that monitors my web client, no matter how "Secure" it is
3. Open book exams are much better, teachers highly overestimate how much students can cheat in the exam time. Furthermore, forcing students to install this kind of software simply because you are too lazy to come up with new original exam content is pathetic.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Slezak Oct 21, 2020 ★★★★★

Proctorio

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Tilley Oct 21, 2020 ★★★★★

worst software ive ever seen, it automatically uninstalls itself after every time you use it, and you can't inspect element or it gets mad. do not buy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abubeker Kemal Oct 22, 2020

Dude, that happens to my friend too he needs to download it and it deletes itself. BRU

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Damian Oct 21, 2020 ★★★★★

Invasion of privacy. I have heard terrible things about this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 21, 2020

Hi Damian, we completely understand your concerns regarding privacy. Proctorio was created with the privacy of our users in mind, which is why we never collect additional information than what your institution already has, and do not collect anything unnecessary according to the settings your instructor enabled on the exam. We utilize Zero-Knowledge Encryption which ensures no one at Proctorio has access to exam information. All information is encrypted as soon as it leaves your device, and only when individuals at your institution with the appropriate credentials unlock it, does the information become decrypted. Please visit our privacy page for more information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Wyatt Kupfer Oct 21, 2020 ★★★★★

This is the worst software ive ever used omm

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pierson Kwiatkowski Oct 21, 2020 ★★★★★

This is the worst thing ever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

Sarah Forestell Oct 21, 2020 ★★★★★

After using this extension, 52 of my passwords were compromised and I was forced to reset ALL of them. This type of invasion of privacy should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abubeker Kemal Modified Oct 21, 2020 ★★★★★

Dude my friend, me, and all my school needed to download it for final exams, but it seriously keeps GETTING DELETED! I don't know what they're trying to do, take our private information, or do that while trolling. If they ruin my files, I am ruined!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



M Drechsler Oct 21, 2020 ★★★★★

This program is absolutely pathetic, we were not able to start the exam on time, most students had a hard time to open the program and some even got kicked out. Plus this is a huge invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



PHJ T. Oct 20, 2020 ★★★★★

This program and Company is an absolute Disaster. Due to Covid our University switched to an online environment with proctoring to keep its academic integrity. This extension however, did not work. Most of the students got kicked out, couldn't write the exam or started earlier for whatever reason.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Brady Walton Oct 20, 2020 ★★★★★

Straight up Orwellian

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ethan bertsch Oct 20, 2020 ★★★★★

Frightening. Immediately dropped one of my classes once I found out that the exams were conducted through Proctorio and took it at a different college

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vital Productions Oct 20, 2020 ★★★★★

literal spyware can't wait to have my info sold off or leaked thanks American education system for making us install this just to pass our classes or possibly get contaminated in the building here's a bright idea reform your system

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



C.R.J. Cordoba Lenis Oct 20, 2020 ★★★★★

Spyware trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Denning Oct 20, 2020 ★★★★★

Terrible app.

1) It requires a seamless connection. If you're on wifi and other people in your house are working from home on the same wifi, the connection will dip for an instant every few seconds. Apparently this is enough to disconnect from this terrible program. If your ISP is prone to spotty connections or dropped packets, you're screwed.

2) It's so restrictive, it stops its own assets from being loaded. Seriously, graphics that are supposed to be part of the test get blocked making questions unanswerable.

3) It's basically spyware. Look, any electronic invigilator will need a lot of access to properly supervise an exam, but this is the worst. If you are unfortunate enough to have this extension required for your class,

uninstall it as soon as your exam is done.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 21, 2020

Hi there, we completely understand your concerns. Proctorio actually has the lowest bandwidth requirements of any remote proctoring solution, and we also allow for 2 minutes of disconnection from your network before you are disconnected from the exam. In the event that you are removed from the exam due to connectivity issues, we encourage you first to reach out to Proctorio Support, as they might be able to allow re-entry, depending on the settings your instructor has enabled on the exam. We also encourage you to speak with your instructor and they can verify that you had connectivity issues within the Gradebook and can reopen the exam, allow another attempt, or do whatever they choose to accommodate. Proctorio will not stop assets from being loaded in the exam, this could also be due to connectivity issues. Finally, Proctorio takes security and privacy very seriously. Our platform only runs while you are in your exam, and only approved individuals at your institution are able to view exam information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Will Andersen Oct 20, 2020 ★★★★★

This is ridiculously frustrating and invasive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carry Please Oct 20, 2020 ★★★★★

Total invasion of privacy, leaks keychain passwords, needs to be removed from the store.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 21, 2020

Hello, this is false information. Proctorio does not have access to any passwords on your device. Our platform runs in a sandbox of Chrome, which restricts to only running while you are in your exam. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Luke Lokhorst Modified Oct 20, 2020 ★★★★★

Steals your data this is the worst thing possible for kids taking exams

Edit

Just took my exam with it today and it cant get worse than that if i could give it negative stars i would. This is made by the Chinese government to steal you information. DO NOT DOWNLOAD

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jan Mooiweer Oct 20, 2020 ★★★★★

Kk bizar, programma crasht tijdens tentamen en raakt kostbare tijd kwijt waardoor je het vervolgens niet afkrijgt na een heerlijke paniekaanval te hebben gehad. Nog afgezien van alle privacy issues die dit tyfus programma biedt.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sebastian Oct 20, 2020 ★★★★★

Extremely invasive and crashes all the time

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[floris boef](#) Oct 20, 2020 ★★★★★

10/10 werkt gvd niet.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Floris Willering](#) Oct 20, 2020 ★★★★★

This program is made by Koen van Geest. Never seen a worse program. The idea of such a program should be enough to hate it. Fortunately the program doesn't even function properly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jacob](#) Oct 19, 2020 ★★★★★

Absolutely terrible. The sooner no one needs this the better. Honestly I'm furious. Please rid this from the face of the planet.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mark Tobler](#) Oct 19, 2020 ★★★★★

The worst! Freaks out if you use navigational keys, cntl+arrows or cntl+shift+arrows. The screen flashes, the window reopens, and you're at the beginning of the exam. It's an like aversion shock treatment for those with experience. Plus, it's recording you while it's freaking the flip out. yay.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Anthony Olguin](#) Oct 19, 2020 ★★★★★

This is an invasion of privacy and creates a more stressful environment for anyone that's using it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Braden Staley](#) Oct 19, 2020 ★★★★★

Had to buy a webcam to use this extension for school I will be sending Proctorio the bill. I shouldn't have to make a purchase so I can use free software, since a webcam is required I insist someone reimburse me. I get a Pell Grant for a reason I'M BROKE.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 21, 2020

Hi Braden, we understand your frustration and apologize for the inconvenience. Please keep in mind that Proctorio does not require Video Recording on exams, this is a setting that was enabled by your instructor. Our platform has no default settings, meaning each exam is completely customizable according to the settings your institution chooses.

was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



alex Oct 19, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Andrews Oct 19, 2020 ★★★★★

total invasion of privacy its horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan D Oct 19, 2020 ★★★★★

No one likes this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pang Haoyuan Oct 19, 2020 ★★★★★

feel bad about this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mel McLaughlin Oct 19, 2020 ★★★★★

Invasion of privacy should be illegal and robotic responses about me having to take your word for my data being safe are terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor G Oct 19, 2020 ★★★★★

Buggy extension with terrible support

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Marcus Bradley Oct 19, 2020 ★★★★★

This is a terrible service. It completely disregards privacy rights and the steals your data. Certainly not appropriate for student use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 21, 2020

Hello Marcus, we understand your concerns and assure you that Proctorio takes the privacy and security of our users very seriously. We utilize Zero-Knowledge Encryption, which means no one at Proctorio has access to exam data. Only when individuals with the necessary credentials at the test taker's institution unlock the information does it then become decrypted. Please visit our data security page for more information:
<https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



GOLDENPAC Oct 19, 2020 ★★★★★

this is an invasion of privacy. no way professors really read the terms and conditions and saw this would record screens look at data and storage ETC. and thought this mess was a good idea.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 21, 2020

Hi there, we understand your concerns regarding privacy and protecting the privacy of our users is at the core of our product, not an afterthought. Proctorio never requires additional

information from our users than what their institution already has, and we utilize Zero-Knowledge Encryption to protect all exam related data. No one at Proctorio has access to exam information, only individuals at your institution with the appropriate credentials are able to. Proctorio exams also have no default settings, meaning each exam is completely customized according to the settings determined by the institution. This includes any recording options, such as Record Screen.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gijs Peters Oct 19, 2020 ★★★★★

wat vooral erg fijn om te weten is is dat mijn informatie elk moment naar de verenigde staten kan worden verzonden, waar hele andere privacy regels gelden dan hier in Nederland. Ook staat in hun privacy-statement dat als ze failliet gaan ze hun informatie klakkeloos mogen doorverkopen aan derde partijen, erg fijn om te weten!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gijs Peters Jun 10, 2021

@menno @nick zie comment van Peter B.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Peter B. May 26, 2021

Zie <https://proctorio.com/privacy>

Business Transfers: If Proctorio is involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction. The promises in this Privacy Policy will apply to your information as transferred to the new entity.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Menno van Wijk Jan 18, 2021

Hey Gijs ik ben ook benieuwd naar het laatste. Kan je ons misschien de goeie kant op sturen? Zou wellicht eindelijk genoeg kunnen zijn dat onze Hogeschool afstapt van het verplichten van deze spyware.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



Yousef Ahmad Oct 19, 2020 ★★★★★

Everyone, due your DD. The CEO of Proctorio leaked a student's transcript on reddit to prove a point. The CEO's twitter handle is ArtfulHacker. Your information will forever be compromised if you install this on your computer.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Max Alings Oct 19, 2020 ★★★★★

this is a wild invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maddox Tidwell Oct 19, 2020 ★★★★★

Bad system

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin V Oct 19, 2020 ★★★★★

As someone who doesn't cheat. It is very dumb and unnecessary. Cheaters will cheat, they'll find a way. If anything, let them pass ;/

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bora Fidan Oct 19, 2020 ★★★★★

Absolute horrible program that invades the privacy of your own home.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wouter Oct 19, 2020 ★★★★★

From their website: "Proctorio serves to improve lives by increasing access to quality education. Developing new educational technologies while protecting academic integrity allows institutions to securely deliver high-quality learning to more people than ever before.". What does this even mean? Inviting the university into your bedroom increases access to quality education and improves lives?

Sure, they're GDPR compliant, respect your privacy and what not. But imagine 20 years ago someone predicted your school can look inside your bedroom, detect when people enter the room and track your eye movements. That would have been insane. And now it's normal. Now there is a company that makes money by invading privacy and claims it 'serves to improve lives'.

Imagine the youngest generation that grew up in this time. Almost everywhere they go there is a camera watching. Even in their own bedroom, when they make a test at home due to a pandemic. In a few years, camera's in the public space will flag suspicious behaviour as well. Perfected by companies like Proctorio. Which 'serve to improve lives' while also being private companies. These kids will grow up thinking it's normal everyone is watched at all times.

And then they grow up and form companies like Proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joep van Dijk Oct 19, 2020 ★★★★★

It is absolutely disgraceful of universities to sink this low, in times where students are the ones being punished so harshly already. Disgraceful program for a disgraceful way of handling the situation.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Thomas Hutchinson Oct 18, 2020 ★★★★★

Literally in the middle of taking a midterm and a pop up suggestion to restart my computer come on out of no where and my session is suspended how could something so small somehow suspend my entire test session. Very disappointed horrible service there's a reason for so many poor reviews. Keep it up Thanks!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kellen Oct 18, 2020 ★★★★★

This is a garbage product.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tom Siekmann Oct 18, 2020 ★★★★★

Its ridiculous how this can be legal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Robin van Acht](#) Oct 18, 2020 ★★★★★

I feel that my privacy is incredibly violated

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aaron Le](#) Oct 17, 2020 ★★★★★

Does not work. It tells me I have to scree share which I reluctantly did, but then tells me I did. Tech Support did not help either. If you want to waste your time, give up your privacy to a shady company, and use an extension that does not work this app will be perfect for you.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Illiad Easte](#) Oct 17, 2020 ★★★★★

I tend to 1 star apps I catch falsifying reviews. Further I don't like that it is running in the background even when I'm not taking a test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 19, 2020

Proctorio runs in a Chrome sandbox, which prevents it from running in the background when you are not in an exam. You can always check when the extension is running by the color of the extension's shield icon in the upper right of the browser window. If the icon is green, it is monitoring your device but if it is not, it is no longer monitoring. Keep in mind you can also uninstall the extension once you submit your exam if it makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[DADGBE](#) Oct 17, 2020 ★★★★★

glorified spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[MrFDM z](#) Oct 17, 2020 ★★★★★

Hello? Big Brother?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[harold de quincey](#) Oct 17, 2020 ★★★★★

Kanker programma.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



NS Oct 16, 2020 ★★★★★

This is an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Mehrshahi Oct 16, 2020 ★★★★★

One of the worst creations of all time on planet Earth.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kenny K Oct 16, 2020 ★★★★★

Just horrible... Google needs to and will get rid of this extension. Breaks privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Killian Dato Oct 16, 2020 ★★★★★

Funny how they can "eject storage devices" or have access to my data files, and can manage MY privacy settings, etc. This thing is awful for one. I have been trying to do a midterm for an hour but if I add this thing, it automatically removes itself after I go back to canvas. Also before that, it was forcing my laptop to shut down, it did this 5 times. I have been very upset with this program and suspect it of malware. Oh btw any of the reviews that are 5 stars are fake. They are definitely alt accounts and fake reviews. You download this you are actually increasing your risk of fraud.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 19, 2020

Hi there, we understand your concerns and I am happy to clear some things up for you. Proctorio's permissions are completely dependent on the settings your instructor has enabled on your exam. Proctorio also does not utilize all permissions, either. Additionally, our platform will only run while you are taking your exam. Please visit our [blog](https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/) for more information regarding Proctorio permissions: <https://blog.proctorio.com/why-proctorio-requests-certain-browser-permissions/>

We are sorry to hear you have been having trouble with the extension, and encourage you to work with our support team to troubleshoot these issues. You can contact our support team by starting a live chat by clicking on the extension's shield icon in the upper right of your browser or by emailing support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



kenny Oct 16, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sathvika Akula Oct 16, 2020 ★★★★★

The breach of privacy that this extension imposes is absolutely preposterous, to say the least. It should not be used in schools by any means.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Penelope Gasaway Oct 16, 2020 ★★★★★

disgusting!!!!!!! invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anna Hajek Oct 16, 2020 ★★★★★

Absolute dogshit. There are so many better ways to securely proctor an exam other than requiring webcam feed, mic feed, and other completely irrelevant stuff. A student in my class couldn't even take the test on his

laptop because his webcam built in to his laptop was not placed in the middle of the screen and this sad excuse for an exam proctor wouldn't allow him to pass the webcam check. I hope to the god that does not exist that one of the staff for this app does not try to reply to my review and argue with me because I don't want to hear it. This extension reads your browser history, clears your cache among other things.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 16, 2020

Please keep in mind that all exam settings (webcam, microphone, etc.) are determined by your institution, not Proctorio. Each exam with Proctorio is completely customizable, meaning we have no default settings for exams. Proctorio's permissions are also completely dependent on the settings your instructor enabled, including clearing your cache. Proctorio is a browser extension that runs in a sandbox of Chrome, meaning it does not run outside of the exam. Please visit our website for additional information regarding our approach to privacy and permissions: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jasmine Dragon Oct 16, 2020 ★★★★★

Just plain stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Isabel Pruett Oct 16, 2020 ★★★★★

Probably the worst invasion of privacy I've ever experienced. It is literal spyware. It also has awful tech support

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jonathan Girdzis Oct 16, 2020 ★★★★★

Hard to believe I paid for this. Wow! There are better alternatives out there that are completely free.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



AC Fan Oct 16, 2020 ★★★★★

下载之后vpn基本用不了，可以考试时候开起来，其他时候禁用掉。
别问为什么这样设计，问就是开发者没🧠

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew 888 Oct 24, 2020

这东西究竟怎么下载下来？我有Google Chrome，但就是页面弹出来找不到 Add to Chrome的标志

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mateo Gutierrez Oct 16, 2020 ★★★★★

Complete invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew S Oct 15, 2020 ★★★★★

Had to download this garbage for university in order to complete exams during COVID; only way to complete the exam and pass. The download says I need to give you access to change my privacy setting, are you (insert all cuss words) serious?!?! definitely don't like that!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Danny R45 Oct 15, 2020 ★★★★★

If I could rate zero I would complete invasion of privacy. Get this off the Chrome Web Store

Love Dans

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adam yeager Oct 15, 2020 ★★★★★

ruined my life

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Willse Oct 15, 2020 ★★★★★

Invasion of privacy. Immediately makes chrome "Managed by organization" pooppy app! dumb! stupid! loser! Idiot!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



trey castillo Oct 15, 2020 ★★★★★

10/15/2020 - Randomly kicked me out during and exam, and you can not resume the exam without doing a live chat which would not work, both through the extension or on their website. Tried all normal trouble shooting feasible to do in an exam time limit (clear cache, log out, back in, close chrome etc.). Live chat still didn't work. Finally got ahold of someone on another computer and they basically told me they couldn't do anything because I wasn't on my computer that didn't work. Terrible customer service. If you're a professor PLEASE do not use this tool. It turned my half hour exam into a 3 hour ordeal that still was not resolved at the end of it. You would think 8+ months into online learning they would figure it out. Normally I don't blame tech issues on the developer but as you can see, from their overall ratted I'm not the only one.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 16, 2020

Hi Trey, we are very sorry to hear you had trouble with the extension and apologize for the inconvenience. Please note that re-entry with an agent was a setting enabled on your exam by your instructor, not a default of Proctorio. To access live chat, you must be on the page of an exam with Proctorio enabled, however, if you are unable to start a live chat, you can always email our support team at support@proctorio.com and they can either contact you through email, or via phone if you include a callback number. We also always recommend letting your instructor know that you are working with support so they can provide accommodations if necessary.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Fangfang Lyu Oct 15, 2020 ★★★★★

As I am taking a hour long exam, my screen suddenly increases its brightness and because of this app I can not go setting and changing the brightness. 10 secs it not enough bro, my eyes hurts now. And the feeling of being record really isn't good, so 0 star!!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Nick Gaydos](#) Oct 15, 2020 ★★★★★

Should not be allowed on the chrome store, this is malicious spyware made to steal your passwords and information from your computer. Why does it need my password and user info? How is that related to school exams and quizzes? Google please remove from store for safety of users.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 16, 2020

Hi there, I am happy to clear some things up for you! Proctorio is the first and only remote proctoring solution to utilize Zero-Knowledge Encryption to protect user data. This means that no one at Proctorio has access to this data, and only individuals at your institution with the appropriate credentials can access exam data. Proctorio does not collect passwords or any information from your device, outside of the exam environment. We use single sign-on with your exams learning management system, so no additional login information is ever required to use our platform. Proctorio also runs in a sandbox of Chrome, which restricts it to running only while you are in your exam. Please visit our website for additional information regarding our approach to data security: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Ryan Choy](#) Oct 15, 2020 ★★★★★

This invades privacy on so many levels.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Mark](#) Oct 15, 2020 ★★★★★

This is very buggy and not professional. I told my class to download this but it turned out that there was a bunch of very bad reviews and they "invade your privacy" I will not have this installed and will delete this immediately. 0/5

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Daniel Holmes](#) Oct 15, 2020 ★★★★★

This is the most invasive thing...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[tjóman 55555](#) Oct 15, 2020 ★★★★★

Invasion of privacy, the company only cares about google browser. They are a narrow minded company that has no skills in innovating and improving. It's disappointing that all their help centers are computers answering emails. They are just scammers stealing information and storing it. If they really think they can

protect it they are wrong. Other companies cant protect our info and they have much better security measures and they still fail. Its only a matter of time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 15, 2020

Hello, while our solution is currently available on Google Chrome, additional browsers are on our product roadmap. Our support team is a full team of humans providing troubleshooting steps—we do not use automated emails for support. You can always chat with someone directly using our Live Chat feature by clicking on the extension's shield icon in the upper right of your browser window. Proctorio is the first and only remote proctoring solution to utilize Zero-Knowledge Encryption, which means no one at Proctorio has access to any of the information on our servers. Please visit our data security page for more information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Videogamingfires Oct 15, 2020 ★★★★★

hope you guys know that you can make a case against this program because it does not have a terms of service or liscence agreement, but only if this program was forced on your pc.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Sanchez Oct 15, 2020 ★★★★★

Just sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Yu Modified Oct 15, 2020 ★★★★★

Its an invasion of my privacy and I have trouble scanning the card and it delays my time. WASTED

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Camille Keene Oct 15, 2020 ★★★★★

I wish I could give 0 stars. We live in a surveillance state.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Juan Sett Oct 15, 2020 ★★★★★

Its stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Shu Oct 15, 2020 ★★★★★

bad app trash not good invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Le Zheng Oct 15, 2020 ★★★★★

often disconnected

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cayden Clayton Oct 15, 2020 ★★★★★

i can't cheat anymore

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bella Hart Oct 15, 2020 ★★★★★

terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Magnus Chan](#) Oct 15, 2020 ★★★★★

INVASIVE.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Brent Saldivar](#) Oct 14, 2020 ★★★★★

god it just makes no sense and so conveluted

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Camila](#) Oct 14, 2020 ★★★★★

Invasive spyware that universities get bought out to use. Unethical.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[John S](#) Oct 14, 2020 ★★★★★

Garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Dana John](#) Oct 14, 2020 ★★★★★

Doesn't work well as it never detects my microphone, and is a huge invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Andie](#) Modified Oct 14, 2020 ★★★★★

Terrible invasion of privacy. I have to use this extension to take my exams, and it's a terrible feeling to have someone spying on your every move while taking an important test. I uninstall the program after every exam and reinstall it only when I'm forced to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 14, 2020

Hello, we completely understand your concerns, which is why Proctorio leaves all exam review to the exam administrator. Our platform is completely automated, so no one is watching you while you take your exam. We also utilize Zero-Knowledge Encryption, which ensures no one other than approved individuals at your institution have access to exam information, including exam recordings.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Madden Randall](#) Oct 14, 2020 ★★★★★

its bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jessica Lamantia](#) Oct 14, 2020 ★★★★★

This extension is awful!!!! It never works correctly, and the support for issues is not helpful at all. No number to call, just a live chat that constantly suggests to try the same things when they haven't worked. Horrible, I hope I never have to use this to proctor my exams again!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 14, 2020

Hi Jessica, we are sorry to hear you have been experiencing issues with the extension. If you

would like to speak to a support agent directly, please email support@proctorio.com and include your phone number and someone will give you a call back quickly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



DY)Safeway Oct 14, 2020 ★★★★★

i absolutely LOVE it when my privacy is being invaded and recorded , isn't so cool when some software is watching always us
its so amazing !!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan I Oct 14, 2020 ★★★★★

This should not be allowed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Enders Oct 14, 2020 ★★★★★

The nature of having something that records my screen at all during test taking is an invasion of privacy regardless of what I do or do not do with my computer at all other times of the day that isn't taking exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 14, 2020

Hi James, all secure exam settings are determined by your instructor, not Proctorio. This includes screen recording. Please also keep in mind that Proctorio uses Zero-Knowledge Encryption, which means no one at Proctorio has access to any exam information. Please visit our privacy page for more information regarding our approach to privacy:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Anita Vrins](#) Oct 14, 2020 ★★★★★

Het enige positieve aan Proctorio is dat de gebruiker kan huilen in de vertrouwde setting van zijn/haar eigen huis.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Farmer Davidson](#) Oct 14, 2020 ★★★★★

Invades privacy totally will remove it after school is finished

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Tadd Davidson](#) Oct 14, 2020 ★★★★★

This is a total invasion of privacy, I can't believe schools are using this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Cole Kaminski](#) Oct 13, 2020 ★★★★★

Terrible. This should not exist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Bella Malamud](#) Oct 13, 2020 ★★★★★

yall how is this legal?? also im noticing bots to up the reviews, again how is this legal? Having spyware on your computer only defeats test efficiency and ability to perform because you decrease confidence as well as you have increased distractions with looking at your self on the screen. It is quite a shame teachers resort to this because it shows your human characteristics. Perhaps your relationships were not good as kid that is why you have no trust in kids? also we are in a pandemic it's not like we get to worry about dying everyday alongside being spied on... anyways if anyone has a lawsuit for this illegal extension lmk. RIP rbg <333

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Ben Drumm](#) Oct 13, 2020 ★★★★★

God awful invasion of privacy. Shame on you

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Maya Frame](#) Oct 13, 2020 ★★★★★

I'm just genuinely uncomfortable without the amount of information and computer access I HAVE to allow this app have access to in order to use it. I don't mind the whole proctoring system itself, but the ability to control and change what data I send to sites I visit is just one of the things that goes way to far in my opinion.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 14, 2020

Hello, we understand your concerns regarding privacy and Proctorio's permissions. Please remember that Proctorio's permissions are completely dependent on the settings your instructor has enabled on the exam. While Proctorio does use some of the settings and permissions listed within the extension, we do not utilize all of them, and also keep in mind that Google controls the permissions requests, so the wording of what we are requesting may not always be clear. Please visit our website for more information regarding permissions and how they work: <https://proctorio.com/about/privacy> Please also keep in mind that Proctorio runs in a Chrome sandbox which means it is limited to only running while you are in your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



bryan nesler Oct 13, 2020 ★★★★★

It will not let me access my exams despite clicking share screen! Its terrible and the troubleshoot is of no help

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 14, 2020

Hi Bryan, there was a recent update with Google Chrome with the sharing screen functionality. It now requires you to select the image of the screen, then select 'Share Screen'. Please ensure you are doing that and you should be able to access your exam. If that still does not work, double check your permissions with Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



aok Oct 13, 2020 ★★★★★

pain

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ding zixuan Oct 13, 2020 ★★★★★

0 is the best score it can get

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

hamid diallo Oct 13, 2020 ★★★★★

proctorio is the impostor, i was on cams and i just heard a vent behind me, then i saw proctorio walk out from medbay so its definitely them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carson King Oct 13, 2020 ★★★★★

As everyone else has said, Its an invasion of privacy and schools need to quit using it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 13, 2020

We completely understand your concerns regarding privacy, which is why maintaining test taker privacy is at the core of our product, not an afterthought. We never require the collection of personally identifiable information from our users, and use single sign-on with your institution's LMS, which means you are never required to create additional login information or share more information than your institution already has. All exam data is also kept safe using Zero-Knowledge Encryption, which means no one at Proctorio has access to any of the data on our servers. Only when the data is unlocked by an individual at your institution with the appropriate credentials, does the data become readable. Please visit

your institution with the appropriate credentials, does the data become readable. Please visit our privacy page for additional information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Avry smith](#) Oct 13, 2020 ★★★★★

hated it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Essa Hejazin](#) Oct 13, 2020 ★★★★★

Do not recommend

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[mystery guest](#) Oct 13, 2020 ★★★★★

Verplichte spyware op de universiteit.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mike Sherman](#) Oct 12, 2020 ★★★★★

Worst software ever, complete spyware, messed up my passwords, bookmarked websites. the world would be a better place if the creators of proctorio weren't in it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 13, 2020

Hey Mike, we are sorry you feel that way. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. This means Proctorio does not have access to any of the information on your computer including passwords, website bookmarks, etc. Please remember you can always uninstall the extension as many times as you would like if that makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Marissa Allison](#) Oct 12, 2020 ★★★★★

It literally does not work, it makes me try to download it 75 times before it will take me to a page for test taker support, where I can not even get support for my problems.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 13, 2020

Hi Marissa, I am so sorry to hear you were having trouble with the extension. If you are having trouble getting to chat or test taker support, please email support@proctorio.com and someone will be in contact with you quickly to provide you with troubleshooting steps.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Navin Thakurdial](#) Oct 12, 2020 ★★★★★

Creepy invasion of privacy. My NSA agent should be the only one watching me, not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Andrew Engle](#) Oct 12, 2020 ★★★★★

Huge invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Luca Locascio](#) Oct 11, 2020 ★★★★★



Awful program and company

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Miki Bethke Oct 11, 2020 ★★★★★

It has a feature where it makes you scan the room while you are taking the test, I believe that is an invasion of privacy. It also makes me extremely uncomfortable knowing that it keeps the video up for a while, and the teacher can go look at it whenever they please.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brett Bernard Oct 11, 2020 ★★★★★

It is literally spyware and shouldn't be allowed on the chrome store.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Autrey Oct 11, 2020 ★★★★★

The extension constantly uninstalls when i need to use it the most. I have to redownload it each week for my classes quizzes. That use to work but now it uninstalls the second i click to start my quiz. And the support page only tells you how to install the extension. I get no help for troubleshooting and the help line "Live Chat" doesn't exist on the support website

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 12, 2020

Hi Jacob, we completely understand your frustration and apologize for the inconvenience. Sometimes the extension can uninstall itself if a user attempts to access developer tools while using the extension, or if you are using a proxy server. Please also ensure that your Google Chrome is up to date, as this can sometimes be a cause for it uninstalling. To start a Live Chat with our support team, you must be on the page of an exam with Proctorio enabled. Click on the extension's shield icon in the upper right of your browser window, and start a live chat from there. If you are unable to start a live chat, you can also contact our support team through email at support@proctorio.com and someone will be in contact with you as quickly as possible to provide you with some troubleshooting steps.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Nathan Macrae Oct 11, 2020 ★★★★★

this sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cole Harter Oct 11, 2020 ★★★★★

Not a fan of invasion.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Luke Nadeau](#) Oct 11, 2020 ★★★★★

Malicious invasion of privacy that schools should be ashamed for forcing their students to use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[McPomegranate](#) Oct 11, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Cannon Burton](#) Oct 11, 2020 ★★★★★

What a complete invasion of privacy. I understand that "monitoring" students while taking assessments is needed, but because of the pandemic professors should be thinking of innovative ways to make students put their knowledge to the test. Maybe projects? Think of something new. It's your job to think.

I am so disappointed that we are now allowing companies into our homes; allowing access to your networks, cameras, and basically your computer. What a great time to send all of your personal data and room layouts to someone else.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Flying Turtleman](#) Oct 14, 2020

Olivia my teacher shouldn't be peering into my room

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Olivia Hood](#) Oct 12, 2020

Hello, we understand your concerns regarding privacy and assure you that Proctorio takes the security and privacy of our users very seriously. Proctorio utilizes single sign-on with your institution's LMS and never requires the collection of personally identifiable information to use our platform. We also utilize Zero-Knowledge Encryption, which restricts anyone besides administrators with appropriate credentials at your institution from accessing exam related data. This means no one at Proctorio has access to the data on our servers. Additional information regarding our approach to privacy can be found on our website: <https://proctorio.com/about/privacy>. Please also keep in mind that all exam settings are enabled by the course administrator or your institution, not Proctorio. We have no default settings on exams, which means each exam is customized to the course specifically. Finally, Proctorio runs in a sandbox of Chrome which limits it to only running while you are in your exam. This means Proctorio does not have access to your entire computer and will only collect information relevant to the exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Cameron Adler Oct 10, 2020 ★★★★★

Huge invasion of privacy. I need to use it for a class required to graduate so unless I want to drop out I have zero options but to allow my privacy to be breached. It's frankly absurd this app is even allowed to be used in a learning environment.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Skyler Guyson Oct 10, 2020 ★★★★★

I cant take exams with my glasses on.... Enough said...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 12, 2020

Hi Skyler, if you are having trouble with the webcam image test while you are wearing your glasses, we suggest turning down the brightness on your monitor which can reduce the glare. Adjusting the angle of the webcam can help, as well. If you continue to have trouble with the image test, please reach out to our support team either through live chat or through email at support@proctorio.com. Our support team will be able to provide additional troubleshooting steps.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sarah Majdali Ryerson Oct 10, 2020 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christian Daniels Oct 10, 2020 ★★★★★

doesnt work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Marc De Guzman Oct 10, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 12, 2020

Hello Marc, Proctorio was designed with the privacy of our users at its core, not an afterthought. Unlike other solutions, we never require the collection of personally identifiable information to use our platform, and with our use of Zero-Knowledge Encryption, only approved individuals with appropriate credentials at your institution are able to view exam data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jack T Oct 10, 2020 ★★★★★

Absolute invasion of privacy. Garbage extension. Devs should be ashamed of themselves for creating spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abraham Gonzalez Oct 10, 2020 ★★★★★

terrible test taking experience and invasion of privacy issues

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Victor Adams Oct 10, 2020 ★★★★★



Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cody Oct 9, 2020 ★★★★★

the extension does not work and should be removed from the play store until it is fixed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 12, 2020

Hi Cody, we are very sorry to hear you are unsatisfied with the extension. We are always looking for ways to improve and appreciate feedback from our users. Please feel free to reach out with suggestions on ways we can improve!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tayif Ahmed Oct 9, 2020 ★★★★★

Breach of privacy at its peak. Enough said.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor Felt Oct 9, 2020 ★★★★★

Worst extension to use and on top of that a massive invasion of privacy. Schools shouldn't be allowed to make students scan their personal belongings and have a recording of themselves available for who knows who online. This is sickening !

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hugo Oct 9, 2020 ★★★★★

An absolute violation of my privacy. Never felt so disgusted/uncomfortable during an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex Sanchez Oct 9, 2020 ★★★★★

Horrible invasion>

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Raymond Sanchez Oct 9, 2020 ★★★★★

Total violation of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



peter anigbo Oct 8, 2020 ★★★★★

terrible, take it off the internet

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nick Phillips Oct 8, 2020 ★★★★★

Had to uninstall proctorio and reinstall proctorio to update the extension, just poorly designed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



wid ward Oct 8, 2020 ★★★★★

spyware for students how fun

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jasad khande Oct 8, 2020 ★★★★★



Markus

Oct 8, 2020 ★★★★★

I wish I could give less than a one star review. This extension is terrible and I can't wait for it to be removed from the chrome web store.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Spyridon N.T. Oct 8, 2020 ★★★★★

useless

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Noel Moskowitz Oct 8, 2020 ★★★★★

The requirements are too much to be realistic, the equipment needed to really create a practical test-space is too much of a barrier to education. It doesn't allow for using a monitor with a laptop computer, which is common practice in many households. When using a laptop you have to keep it so far away that you can barely interact with the test you are supposed to be taking. Too invasive, too many requirements, not intuitive, this is not a good product.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Logan Gibson Oct 8, 2020 ★★★★★

dont get this its terrible and doesnt work please dont make students use this its annoying and an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ashley Boyd Oct 8, 2020 ★★★★★

like others have stated....SUCH an invasion of privacy. Shocked that my school is forcing me to use this. This app can view and change my settings? unreal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 9, 2020

Hello, we understand your concerns regarding privacy, which is why Proctorio was created with the privacy of our users in mind. Proctorio utilizes Zero-Knowledge Encryption, which limits who can view exam related data and information to only individuals at your institution with the appropriate credentials. This also means that no one at Proctorio has access to any of the data on our servers. Please remember that any permissions Proctorio has are entirely based on the settings your instructor has enabled on the exam. Additionally, Proctorio runs in a Chrome sandbox, which restricts it to only running while you are in your exam. Please visit our website for additional information regarding permissions and privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Amtrak 130](#) Oct 8, 2020 ★★★★★

Terrible support team and poorly designed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Sarah Reen](#) Oct 8, 2020 ★★★★★

Even going beyond the hugely invasive nature of the app, and how so many different colleges are requiring that students use this, it just straight up DOES NOT WORK every single time I try to take a test. Every time I try a few different things will happen that wastes my time, further putting me at a disadvantage when taking my test. 1.) it will not acknowledge my web cam, meaning I cannot access the test until it does its ID Verification, and either have to reinstall Proctorio, or restart my laptop. 2.) I get it to acknowledge my web cam, but it remains stuck on the 1/3 part of the ID Verification, and their customer support is so incompetent that they can never help me, and I have to restart. or 3.) which is by far the worst, it will crash my laptop, forcing me to shut everything down and start over. The fact that I have to show a physical ID to take a test that a third party can then use without my consent is disgusting enough, but additionally that they have video and audio recordings of me makes it descend into completely malicious territory. Add this extension for your tests, and then IMMEDIATELY remove it, and wait until you have to have it again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 9, 2020

Hi Sarah, we are really sorry for the inconvenience and understand your frustration. Please remember that showing your ID is a requirement of your institution, not Proctorio. We utilize Zero-Knowledge Encryption, as well, which means no one at Proctorio has access to any of this information on our servers. Only individuals at your institution with the appropriate credentials are able to access this information, including video and audio recordings, and any other exam related information.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Korvin Carry](#) Oct 8, 2020 ★★★★★

Ridiculous breach of privacy that I only agreed to in order to not fail my classes. Why does it need to have access to my personal documents AND make changes to it? I will immediately uninstall this extension and delete all traces of it as soon as I finish my test. This type of breach should be illegal, in all honesty.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Chase Carnahan](#) Oct 8, 2020 ★★★★★

well the stars say it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jaysean Oct 6, 2020 ★★★★★

Get flagged for cheating when talking to yourself, kinda gay

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nishchay Bajaj Oct 8, 2020 ★★★★★

Removes the take quiz button on Canvas, no way to get to video chat, overall a pain in the neck and useless. I don't see why this company exists, if they can't provide the single service they exist to provide. I am trying to get a college education, and they are literally impeding my ability to do so with their unnecessary, broken software. My last online class didn't use this, and I don't see why the one I am in now does.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 9, 2020

Hello, we are sorry you have been having trouble with the extension. Proctorio does not offer video chat, however, you can work with our support team to troubleshoot any issues you are having by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window. You can also email support@proctorio.com to contact our support team.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Josh Regan Oct 8, 2020 ★★★★★

I would rate this a 0 out of 10 if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren Coletto Oct 8, 2020 ★★★★★

I live in a house with multiple people. we are all home doing work. There is no way i can get into a room in the middle of the day by myself. Which means while I am being videotaped my roommates are to and all of there business conversations. So they could be talking and now people know things they shouldn't because I have to take a quiz for class. I also already pay hundreds of dollars I can keep going with these small charges my professor is putting on. I don't have that money. There is a pandemic so i have limited amount of hours and income.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 8, 2020

Hi Lauren, we understand your frustration and apologize for the inconvenience. Please remember that any settings enabled on your exam are completely up to your instructor, not Proctorio. We encourage you to speak to your instructor and let them know your concerns, as only they are able to view exam recordings and information, and make any decisions regarding grading.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Maximilien Descampe Oct 8, 2020 ★★★★★

It's just so bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lyrielle Blanchard Oct 7, 2020 ★★★★★

As I was taking my midterm just now proctorio logged me out half way through the exam and I am not able to resume it. It also did not give me the live chat option to fix this mistake. This is not the first issue I have had with proctorio, (would not let me take my tests in the past because my computer was "too busy" when no other web page or system was running) but I am writing a review now because of how much this has just messed up my grade for the semester.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 8, 2020

Hello, we sincerely apologize for the inconvenience. If chat did not pop up immediately, you could have had a connectivity issue, which disconnected you from the exam. If this happens again and you are unable to start a live chat, you can also email support@proctorio.com and someone from our support team will reach out with troubleshooting steps. We also encourage you to speak to your instructor about this, as they will be able to see what caused your exam attempt to end early and they can reopen it for you or allow another attempt if necessary.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dillon Fritz Oct 7, 2020 ★★★★★

Horrible Brand

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Gordon Chambers Oct 7, 2020 ★★★★★

Invasion of my privacy, and waste of everyone's time. Most professors/teachers don't even look through the videos anyways.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Jonathan Kiener Oct 7, 2020 ★★★★★

Yea, I know, it's kind of a invasion of privacy. But honestly, thats on your professor not the chrome extension. Proctorio is a high-quality web extension that makes sure nobody is going to cheat on their tests, which I'm actually glad of because i'm graded on a learning curve. I feel like most these bad reviews are just kids that are triggered because they can't cheat.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Flying Turtleman Oct 14, 2020

Olivia finds one good review a week and even then it tells her that it is a breach of privacy lol

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joseph Oct 8, 2020

Did you really just say "Yeah it's an incredible invasion of individual privacy, but who cares"?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Oct 7, 2020

Thank you for your review, Jonathan! We appreciate your feedback. Good luck on your exams!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tim Saulino Oct 7, 2020 ★★★★★

This is malware

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Connor McNamara Oct 6, 2020 ★★★★★

literally garbage, doesn't even work and when it does its an invasion of my privacy

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Carlos Carrizal Oct 6, 2020 ★★★★★

Having to use Proctorio feels like an invasion of privacy.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Bryan Oct 6, 2020 ★★★★★

buggy and invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luckie Caelin Oct 6, 2020 ★★★★★

I have to constantly reinstall it for every test I take

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Patrick Sherry Oct 6, 2020 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mark Santos Oct 6, 2020 ★★★★★

THIS IS AN INVASION OF PRIVACY!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mokou Fujiwara Oct 6, 2020 ★★★★★

Despite the massive disregard for privacy, the app does not work very well. I had to download this for a class because the online textbook I was using had quizzes that required this. The quiz will not let you in unless you install this just before taking it, you cannot install this ahead of time or it will not let you take the quiz. I have to keep uninstalling and reinstalling the extension just for it to do its job. It only requires me to use my crappy laptop webcam so it does not capture much, but even the notion that one should buy a 30 dollar webcam just to take tests is ridiculous. I also had trouble getting this extension off my chrome. This is borderline spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 7, 2020

Hi there, we are sorry you feel that way. Proctorio was designed with the privacy of our users in mind, which is why we never require the collection of personally identifiable information or collect anything we don't need. We utilize Zero-Knowledge Encryption, as well, which means no one at Proctorio has access to any exam related data—only approved individuals at your institution do. I encourage you to visit our website to learn more about our approach to protecting the privacy of our users: <https://proctorio.com/about/privacy> We completely understand your frustration and apologize for the issues you have been experiencing with the extension. If these issues continue, you can work with our support team to see if they have any troubleshooting tips to offer that might prevent this from happening again in the future. You can contact them by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window, or by emailing support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Mustufa Khan Oct 6, 2020 ★★★★★

This software is buggy and interferes with my Canvas page it is honestly more of a pain than a help

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tony Liou Oct 6, 2020 ★★★★★

invades privacy. very bad for the user. User experience is crappy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 6, 2020

Hi Tony, maintaining test taker privacy is at the core of our product, not an afterthought. We

utilize Zero-Knowledge Encryption which means no one at Proctorio has access to any test taker data. We also never require the collection of personally identifiable information from our users, or collect data we don't need. Please visit our website for more information about our approach to privacy: <https://proctorio.com/about/privacy>

We are always looking to improve our platform and appreciate any feedback from our users for how we can improve the user experience. I encourage you to reach out and share your suggestions.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Lana Schleb](#) Oct 6, 2020 ★★★★★

This is in all forms, a violation of privacy. This is scary.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Oct 6, 2020

Hi there, we understand your concerns and assure you Proctorio takes the privacy of our users very seriously. Proctorio has been recognized for prioritizing test taker privacy by the iKeepSafe Coalition, making us the first and only remote proctoring solution to earn the iKeepSafe certification. Additionally, Proctorio is the first and only remote proctoring service to utilize Zero-Knowledge Encryption, which ensures nothing leaves your computer until it is unencrypted, and only when it is unlocked by an approved individual at your institution does the data become readable. We never require the collection of personally identifiable information or data we don't need from our users. Please visit our website for more information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Caleb Layton](#) Oct 6, 2020 ★★★★★

invasion of privacy, a product of lazy teachers who overestimate the value of their class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Jessica Lazaro](#) Oct 6, 2020 ★★★★★

never works! Every time I try to use it for my exams, I sit there on live support with 5 different representatives that give me the same solution over and over again with no solution. Eventually, after an hour or so I can finally get in but I am already down 1 hour for my test that I can not get back. This extension is so bad with the support as well, their reps come and go as they please in the middle of the chat and I am stuck having to type in the same thing over and over every time with the same solutions! Worse service and so hard to manage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 6, 2020

Hi Jessica, I am so sorry to hear about your experience using Proctorio and appreciate your feedback. I will bring this information back to our team to improve this process in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[sophie g](#) Oct 6, 2020 ★★★★★

not a useful program

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Aly Ghitany](#) Oct 6, 2020 ★★★★★

Its created a draconian method of home-examinations. Absolutely fallible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Stephen](#) Oct 5, 2020 ★★★★★

T. R. A. S. H.

INVASIVE TRASH

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Seventeen](#) Oct 5, 2020 ★★★★★

Need this for my class in order to take exams but I keep running into problem after problem this extension sucks and it's a terrible invasion of personal privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Oct 6, 2020

Hello, I am sorry to hear you keep running into problems when using the extension. I

encourage you to work with our support team so they can assist in troubleshooting. You can contact them by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window. You can also email support@proctorio.com or contact us through social media. Our platform was created with the privacy of our users at its core, not an afterthought. Please visit our website for more information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dodi Oct 5, 2020 ★★★★★

hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wes Papike Oct 4, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Colton Palfrey Oct 4, 2020 ★★★★★

Do not install

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jacquelyn Oct 4, 2020 ★★★★★

i hate it with a BURNING passion.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Amber Johnson Oct 4, 2020 ★★★★★

extreme invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 5, 2020

Hello Amber, we understand your concerns and, unlike other similar solutions, Proctorio was created with the privacy of our users in mind. We never collect information we don't need, or require the collection of personally identifiable information. Proctorio runs in a sandbox of Chrome, as well, which limits it to only running while you are in your exam, and by utilizing Zero-Knowledge Encryption, we ensure no one at Proctorio, or anyone without the appropriate credentials, is able to access exam information. Please visit our website to learn more: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Bennett Combs Oct 4, 2020 ★★★★★

Silence, brand

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Umar Abbas Oct 4, 2020 ★★★★★

Worst exam browser to ever exist. Absolutely horrifying that this is what we have come to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Avery Johnson Oct 4, 2020 ★★★★★

Only downloading because I've got a gun to my head.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



S. Khaled Oct 4, 2020 ★★★★★

Webcam gaat aan zonder dat je bezig bent met examen. Je krijgt het gevoel hele tijd afgeluisterd en bekeken te worden. NIET DOWNLOADEN!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



TN Production Oct 3, 2020 ★★★★★

Privacy violation

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 5, 2020

Hi there, we understand your concerns regarding privacy and assure you we take the privacy of our users very seriously. Maintaining test taker privacy is at the core of our product, not an afterthought. Proctorio never collects information we don't need, and our utilization of Zero-Knowledge Encryption ensures that no one besides individuals with the appropriate credentials at your institution have access to your data. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Seth Daly Oct 3, 2020 ★★★★★

Incredibly inconvenient to use, keeps uninstalling itself, so every time I reinstall it I see it has a 1 star average and I realize I'm not the only one who thinks it's awful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake Yorgason Oct 2, 2020 ★★★★★

Crashes all the time and gives reports to my professor when I talk to myself to better understand the question.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chris Depaola Oct 2, 2020 ★★★★★

0/5 if I could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Leo Do Modified Oct 2, 2020 ★★★★★

Proctorio is so annoying. It blocked my monitor and maximized my chrome window all the time. Since I use a big monitor with very high resolution, the test's text appeared tiny at the top left corner of the monitor. Couldn't even zoom it out.

(using high resolution + big monitors, we only use un-maximized windows/tabs that are placed at a specific area, mostly at the center, of the monitors for easy to read/work. We need zoom out sometimes because some websites don't have high resolution, and their text become very small in high resolution monitors)

Don't understand the purpose of this extension besides fulfilling the need of teachers who want to "guard" their students from cheating by using the internet and ignoring the fact that they don't care about students' privacy. If their tests can easily be found on the internet without any effort, those test themselves are ineffective + useless already. Why we have to remember a ton of things that are easily found on the internet with only a few clicks?!

Some of my other teachers design structures of test that students have to understand and cannot cheat by using the internet. That would be a much better way for learning.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 2, 2020

Hi there, we are very sorry to hear you were having trouble with your exam. Please reach out to our support team and they can assist in troubleshooting this issue. The quickest way to

to our support team and they can assist in troubleshooting this issue. The quickest way to contact support is by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window. You can also email support@proctorio.com or contact us through social media. We apologize for the inconvenience and encourage you to reach out ahead of your next exam so our support team can help ensure you don't have this issue again.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nate Mansour Oct 2, 2020 ★★★★★

Awfully made

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 2, 2020

Hi Nate, we are very sorry you feel that way! We are always looking for ways to improve and appreciate feedback from our users. Feel free to reach out and let us know how we can improve the platform.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Michael Ptak Oct 2, 2020 ★★★★★

It's literally spyware. It's the most 1984-esque thing that I've ever had the displeasure of experiencing in my life.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Reeder Oct 1, 2020 ★★★★★

major invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Michael Tene -Seven- Modified Oct 1, 2020 ★★★★★

This program is itself immensely intrusive.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Giordano Bua Oct 1, 2020 ★★★★★

Disgusting app, steals all data on your device.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 1, 2020

Proctorio takes the privacy and security of our users very seriously. We utilize Zero-Knowledge encryption, which means no one at Proctorio has access to any information on our servers. The Proctorio extension also runs in a sandbox of Chrome, which means it is limited to only running while you are in your exam. There is no additional program running in the background on your device collecting data. As a reminder, you can always uninstall and reinstall the extension as often as you would like. Please visit our security page for additional information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Adam Boren Oct 1, 2020 ★★★★★

Anything that can monitor and interrupt all processes on your machine is just asking for data security issues. All it would take is for one person to middle man the packet information before it's encrypted for your information to be stolen.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

« [Prev](#) 1201 - 1225 of 1253 [Next](#) »



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Plartopod](#) Oct 1, 2020 ★★★★★

It failed on me twice now. Almost failed admission to university and failed an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Willow Crosby](#) Oct 1, 2020 ★★★★★

Besides the fact it is violating my privacy, it does not even work well. If I am going to give up my privacy just to be able to do by school work, at least make the system work well.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Quinn Giguere](#) Oct 1, 2020 ★★★★★

Absolute garbage. One of the worst pieces of software I have ever been forced to use. It is also malicious spyware. If you are going to create malware and force students to install it in order to take a test, you could at least make it good malware instead of this trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ryan Brunk](#) Modified Oct 1, 2020 ★★★★★

should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Yukta Mehtaji](#) Oct 1, 2020 ★★★★★

To all teachers thinking of using this, just make the tests open book. Taking tests with proctorio is terrifying. i naturally look at other things (to give my eyes a break), and this makes me feel like i'm constantly being watched, which i am </3

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Joshua Lindley](#) Oct 1, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Noël Grijpink](#) Oct 1, 2020 ★★★★★

Ongelooflijke schending van mijn privacy. Ze kunnen letterlijk alles op je computer zien, je bestanden, cookies, geschiedenis, downloads en ALLES wat er op het netwerk gebeurt waarmee jij bent verbonden. Dit betekent dat als jij met je telefoon op hetzelfde internet netwerk zit kan dit programma alles monitoren en opslaan wat er op het netwerk gebeurt. Het is belachelijk dat ik verplicht ben om dit te downloaden van mijn Hogeschool

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mohammad Wadood Oct 1, 2020 ★★★★★

This basically ruins students' lives.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Creamy McGee Oct 1, 2020 ★★★★★

Absolutely worthless. Being force to download it to take an exam is bad enough but when the app doesn't even work properly its even worse. I'm running out of time to take an exam and proctorio still can't figure out how to access my webcam despite every other application on my computer being capable of doing so. I'm not even going to rant about having to download spyware to take an exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 1, 2020

Hello, we are sorry you have been having trouble with the extension and apologize for the inconvenience! Please remember that our support team is available 24/7/365 to help you with any technical issues you experience during your exam. The quickest way to contact support is to start a live chat by clicking on the extension's shield icon in the upper right of your browser window. You can also email support@proctorio.com or contact us through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Erik Sandoval Sep 30, 2020 ★★★★★

zero stars invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Augustus Cordero Sep 30, 2020 ★★★★★

This is sick and twisted. watching children in their home taking exams and tracking their location as well... this is a stalkers paradise and anyone on the Proctorio team is able to watch me. Not impressed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 1, 2020

Hi Augustus, I am happy to clear some things up for you! Proctorio uses Zero-Knowledge encryption to protect our users' data. This level of encryption means no one at Proctorio can access any of the data on our servers, including video recordings. Please also keep in mind that Proctorio has no default settings, so any secure exam settings must be enabled by the exam administrator. This includes video recording. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Cali Sep 30, 2020 ★★★★★

My public college require this piece of abomination to run while doing tests. This extension violates your privacy. I don't recommend it to anyone. Trash.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tina Nguyen Sep 30, 2020 ★★★★★

this sux

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Henrique Marti Sep 30, 2020 ★★★★★

Bando de ladroes de dados

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



J4ckie Chu Sep 30, 2020 ★★★★★

Total invasion of privacy and this totally stresses me out on my tests. DO NOT RECOMMEND!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Thanos Obama Sep 30, 2020 ★★★★★

BULLSH*T EXTENSION

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Big Man Oct 6, 2020

thank you thanos obama

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



DistinctPanda Sep 30, 2020 ★★★★★

This is an invasion into my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Snuff Wood Sep 30, 2020 ★★★★★

You do not need to have access to my screen, my webcam, and my microphone all at the same time. Threat to my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 30, 2020

Hi Joseph, please keep in mind that screen, video and audio record are all settings enabled by your exam administrator, not Proctorio. Proctorio has no default settings, so each exam is customized based on the settings required by your instructor or institution. Proctorio also utilizes Zero-Knowledge encryption which limits who has access to your exam information to only approved individuals at your institution. No one at Proctorio has access to any exam information or exam recordings. Please visit our website for additional privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



phill vill Sep 30, 2020 ★★★★★

Pretty bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



KryptonNebula Sep 30, 2020 ★★★★★

Spyware/malware DO NOT INSTALL

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anny Nimbus Sep 30, 2020 ★★★★★

This extension finally gave me the push to leave chrome. I use my tabs to keep things organized, and I can't close them every single time a teacher wants me to take a test. So now chrome is only for proctorio, and everything else will be done elsewhere.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kelsey Stone Sep 29, 2020 ★★★★★

Absolutely infuriating. This WILL NOT STAY ON MY ME COMPUTER. Literally the worst extension for

absolutely mandatory. This WILL NOT STOP ANYONE from using it. Literally the worst extension for proctoring that I have ever used.

Also, their support is incompetent and incapable of helping anyone.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeremy Schmidt Sep 29, 2020 ★★★★★

Why is it that when I downloaded it for my exam, something was downloaded to my computer without my consent. As I hit add extension, the bottom bar that shows what you recently downloaded pop up for a split second showing something just downloaded, then quickly disappeared, ALL WITHOUT ME DOING A THING. All I was add the extension. Nothing else. I didn't even have any other tabs open. Extremely sketchy and feels like a massive invasion of privacy. You tell me that you don't have access to anything but the test, so why was something downloaded with an attempt to hide that it was downloaded. Just so sketchy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lukbwvop Sep 29, 2020 ★★★★★

It's malware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tucker Peterson Sep 29, 2020 ★★★★★

SPYWARE for educational purposes. a complete violation of privacy for the students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Haley Webb](#) Sep 29, 2020 ★★★★★

Hello, I am attaching the email I just sent to proctorio here to see if I can get any additional help with my issue. I am at a time crunch to figure this out and it is massively reducing my time to study. If anyone can help please do. I don't know if I am missing a step at this point or if my teachers link isn't working but they expressed to me that it is working for other students so I am at my wits' end.

Hello, I am extremely frustrated experiencing technical difficulties with my proctorio chrome extension. I have already live chatted with proctorio support and they told me step by step things to do to help solve my problem but none of them have been successful. I have upgraded my computer, redownloaded the extension multiple times, enabled cache and cookies, allowed proctorio on all sites and incognito, and emailed my teacher updating them on my advances and have still not been successful in taking the practice test that I need to take before 4 o'clock to complete my payment for the actual exam. Please respond ASAP with any other solutions and if there is a phone number where I can reach an actual support team member that would be appreciated as well.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Dylan Weiss](#) Sep 29, 2020 ★★★★★

Truly just awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Kevin Thomas](#) Sep 29, 2020 ★★★★★

Total invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Thomas Zhang](#) Sep 29, 2020 ★★★★★

terrible design and sends user to the top of the page every time user attempts to scroll

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[marianne kira](#) Sep 29, 2020 ★★★★★

Really creates an anxious and uncomfortable test taking environment. An exam is stressful as is, the very personal monitoring creates more discomfort. Students are already undergoing stress turning their personal territory into a classroom, the close monitoring does nothing but increase this stress and test anxiety. There must be a better way of avoiding dishonesty in test taking, this is not one of them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ejiro Ohwodo](#) Sep 29, 2020 ★★★★★

I needed this app to take an exam at my uni. First of all, I think it's a big invasion of my privacy. It is basically spyware, but this time you consent to people spying on you. Secondly, the system didn't recognize my face.

Even though there was enough sunlight coming into my room, I had to turn on all my lights and shine a flashlight in my face before it could recognize me. Though I am dark skinned, I'm not that dark to the point that I'm unrecognizable in broad daylight with all my lights turned on and a flashlight pointed at me (turned everything off after starting my test by the way. No time for all of that when I need to concentrate on my exam). Overall, I wouldn't recommend this app to anyone ever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jimbo n Sep 29, 2020 ★★★★★

this is bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



William m. Sep 28, 2020 ★★★★★

Gross violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MOD TheFirst Sep 28, 2020 ★★★★★

S-H-I-T
Super
Highly
Invasive
Technology

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Grant Hendrickson Sep 28, 2020 ★★★★★

don't make me install this garbage to take a public university school test

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jon Doe Sep 28, 2020 ★★★★★

Invasive and unnecessary. Remove this from the chrome store. Now!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Spencer Heath Sep 28, 2020 ★★★★★

Garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Artarius Aurelius Sep 28, 2020 ★★★★★

garbage spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeffrey X Sep 28, 2020 ★★★★★

proctorio is an egregious invasion of privacy and violates our civil rights and liberties as human beings

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Stockton Stevens Sep 28, 2020 ★★★★★

Runs slow, annoying, easy to just use phone anyway. Not effective.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ryan Herzog Modified Sep 28, 2020 ★★★★★

Total invasion of my privacy and I can't always help it if my hosue can be quite.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake McGuigan Sep 28, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



J Jensen Sep 28, 2020 ★★★★★

This is a HORRIBLE breach of my privacy. You cannot punish students like this because of a situation that is out of our control. We didn't invent the corona virus why in the name of God are punished for it?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kira Sep 28, 2020 ★★★★★

It always lags, it doesn't allow me to even start the test, or even logs me out when it enters full screen mode. Its diagnostic prechecks is awful. I have wasted just for a practice test around 5 hours and had to try the next day. Completely lack of live chat support when needed the most.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jessie Guzman Sep 28, 2020 ★★★★★

literal spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alexander Mayo Sep 28, 2020 ★★★★★

As if the invasion of privacy wasn't bad enough. I just took a 90 minute exam using it, and spent almost an hour troubleshooting because it wouldn't load. The exam was 41 questions, and I had less than a minute for each question. I didn't get to finish it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary LaPierre Sep 27, 2020 ★★★★★

Man I really love having to install spyware under threat of failing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Breezi Lovejoy Sep 27, 2020 ★★★★★

ridiculous requirement for a class

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dylan Scott Sep 27, 2020 ★★★★★

Violation of privacy and laggy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



William Drewry Sep 27, 2020 ★★★★★

Spyware, should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Quarrelsome](#) Sep 27, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[mechabubba](#) Sep 27, 2020 ★★★★★

This is an invasion of privacy, and makes testing more difficult. I would much rather take my time taking a test physically.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Tristan Whaley](#) Sep 27, 2020 ★★★★★

This extension manages to be both Orwellian and Kafkaesque. Use only if you hate yourself.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Calif Holder](#) Sep 27, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Logan Lankford](#) Sep 27, 2020 ★★★★★

Steals your information

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Sep 28, 2020

Hi Logan, Proctorio utilizes zero-knowledge encryption which means no one at Proctorio has access to your information. This unique level of encryption, the last and most important of three layers, allows nothing to leave your device until it is encrypted, and only when it is unlocked by approved individuals at your institution, does it become unencrypted. Proctorio also runs in a sandbox of Chrome which limits it to only running while you are in your exam. This means there is no program running in the background, collecting information from your device. Please visit our data security page for more information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Crystal](#) Sep 26, 2020 ★★★★★

I spent two hours with customer support trying to take a quiz, they ended our discussion with it should work, and nothing was resolved.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Pickle Rick Sep 26, 2020 ★★★★★

Complete invasion of privacy. No question.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 28, 2020

Hi there, Proctorio was designed with the privacy of our users at its core, not an afterthought. We completely understand concerns regarding privacy, which is why, unlike other solutions, we limit who has access to exam information to only approved individuals at your institution. Proctorio never requires the collection of PII and we never collect more information than what is necessary for the exam. Please visit our website for more information about our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



A A Sep 26, 2020 ★★★★★

being forced to use this. dont like it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



g z Sep 26, 2020 ★★★★★

software like this should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Guillermo Quiroz Sep 25, 2020 ★★★★★

not the move chief

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Amani Laliwala Sep 25, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Tusinski Sep 25, 2020 ★★★★★

It's legitimately spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sagar Patel Sep 25, 2020 ★★★★★

This extension is not transparent about what it's actually doing on your computer. This is a huge violation of my privacy, and yet we are forced to use it in order to combat cheating, however, ask any student and they will tell you that it is still possible to cheat while this program is running, so why violate our privacy for what is already inevitable? At the very least, tell us everything that you are taking from my computer. My browsing history, my cookies, potentially my computer's files, photos, contacts, everything.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 25, 2020

Hi there, please visit our website for more information about permissions and how Proctorio is protecting the privacy of our users: <https://proctorio.com/about/privacy> At the beginning of every exam you will be told what information is collected, based on the settings that were enabled on the exam by the course administrator or your institution. Please remember that Proctorio only monitors activity during your exam, and once your exam is submitted, Proctorio stops running. If it makes you feel more comfortable, you can also uninstall the extension whenever you would like. Proctorio runs in a sandbox of Chrome which limits it to

running only while you are in your exam. This means that Proctorio does not have access to your computer's files, photos, contacts, etc.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



H F Sep 25, 2020 ★★★★★

disconnection happened

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Winston DeRoy Sep 25, 2020 ★★★★★

Need this for a class. I never would have taken the class if it was mentioned that I would be required to add this extension to my browser- it is an invasion of privacy and I will be removing the extension when my exam is over.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



David Lancaster Sep 25, 2020 ★★★★★

What a disaster.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bailey Ferro Sep 25, 2020 ★★★★★

yeah <3

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jake Walker Sep 25, 2020 ★★★★★

Just not good

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



colby mackey Sep 25, 2020 ★★★★★

Awful program, such an invasion of privacy, and terrible support.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



London Williamson Modified Sep 25, 2020 ★★★★★

it is way to intrusive over my laptop

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Peter K. Modified Sep 25, 2020 ★★★★★

I had initial problems with the program using the camera to recognize my face, until I took off my prescription glasses. Which I need to see. I understand the rationale behind holding people accountable, but this is Orwellian in nature. It is too invasive. Also I'm curious how this program will treat the inevitable occurrence of somebody needing to use the bathroom. Prior to taking the exam the user is recommended to drink water. If the program flags them for cheating because they got up to use the bathroom, that is problematic at best. It seems to be adding additional stressors to the test taking process.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sam Oliver Sep 25, 2020 ★★★★★

this is a violation of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jacob Billingsley Sep 24, 2020 ★★★★★

Literal spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[ASD is Medical](#) Sep 24, 2020 ★★★★★

A definite breach of Privacy. Its not the companies fault per se but I think the Universities are out of line here...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[caleb lawlis](#) Sep 24, 2020 ★★★★★

An invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jesse McConlogue](#) Sep 24, 2020 ★★★★★

Unnecessarily invasive plugin. Requires you to give full access of every function on your computer to use

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Sep 25, 2020

Hi there, please remember that Proctorio runs in a sandbox of Chrome, which limits it to running only while you are in your exam. Proctorio does not have access to any of your computers files outside of the exam environment or anything beyond what is necessary to monitor during the exam, according to the settings your instructor enabled. Please visit our website for more information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[August Kohrs](#) Sep 24, 2020 ★★★★★

This makes school hard

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Michal Cukanow](#) Sep 24, 2020 ★★★★★

i just want them to take it down

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Leo Li](#) Modified Sep 24, 2020 ★★★★★

Privacy concern

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Anita Venkat](#) Sep 24, 2020 ★★★★★

this app just sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Noah Heckel](#) Sep 24, 2020 ★★★★★

Silence Brand

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Stefan Shelton](#) Sep 24, 2020 ★★★★★

Terribly invasive, company has a history of being negligent with it's users data and privacy. Schools need to stop using this intrusive and ethically questionable extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Krishan Patel Sep 24, 2020 ★★★★★

Proctorio is terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gabriel Tkacz Sep 24, 2020 ★★★★★

Literally spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jalee horn Sep 24, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carlo Navone Sep 24, 2020 ★★★★★

Spyware. Immoral.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



AJ Stiles Sep 24, 2020 ★★★★★

This makes my laptop run slow which is very concerning when taking a test. The camera detection is also garbage and requires very specific lighting. I ended up having to take my test in the middle of the floor in my room because the ceiling light from behind me created too much of a shadow, and the window coming from my side barely shadowed half my face. I could easily see my face in both instances but the program refused

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Svetoslav Ivanov Sep 24, 2020 ★★★★★

it sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Judd Peatross Sep 24, 2020 ★★★★★

SUX

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bill Xu Sep 24, 2020 ★★★★★

garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Bill Xu Sep 24, 2020

The worst extension on Chrome.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kaden Spellmann Sep 23, 2020 ★★★★★

That a terrible extension. It bugs like crazy, just generally not well made. The support is ok, but it's frustrating on tests for sure.

Also, huge invasion of privacy. Gotta get used to it, but they can record pretty much everything that happens

on your computer (all the time, even outside of exams). Truly not a fan, but the university says I gotta use it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kelsie Seel Sep 23, 2020 ★★★★★

INVASION OF PRIVACY.

How is this legal? I understand the concept of it and the goal is to minimize cheating in a virtual classroom atmosphere, but being FORCED to agree to these conditions is not right. I have more issues with the colleges that are requiring this but also that this is LEGAL, somehow.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Hale Sep 23, 2020 ★★★★★

It is an awful software and does not help teachers at all, cheating is even more rampant. It takes more information then needed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Devin Tomlinson Sep 23, 2020 ★★★★★

Privacy violations, don't even know who is seeing my data. Almost certain this entire thing is illegal. Had to disable my antivirus because it kept flagging this extension as a threat to my private data, that says enough about this piece of garbage extension. I care not for your copy and pasted bot responses to any negative reviews, spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



treasure jones Sep 23, 2020 ★★★★★

This is an invasion of privcay. I hate this and anyone who made this. Seems like they want to make it harder for people to graduate. When this technology was not around and no one had to take it before.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eminent Sep 23, 2020 ★★★★★

literally a virus

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jalal Riyaz Sep 23, 2020 ★★★★★

worst app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sean Cunniff Sep 23, 2020 ★★★★★

Massive privacy infringement required by school, should not be supported or supplied by Google Chrome.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hibobbyebob 13 Sep 23, 2020 ★★★★★

This is a huge invasion of privacy and makes exams more stressful than they already are. The seemingly fake reviews praising it and copy paste responses to negative reviews seem fishy as well. There is no reason to need to show ID prior to a basic midterm.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 24, 2020

Hi there, Proctorio takes the privacy of our users very seriously, and encourage you to visit our website for information regarding our approaches to privacy and security:
<https://proctorio.com/about/privacy> Please keep in mind that ID Verification is a setting that is required by your institution, not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Joey Bourg Sep 23, 2020 ★★☆☆☆

This is the same as life 360. Give us some trust.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[« Prev](#) 1301 - 1325 of 1355 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)

[Jacob Carney](#) Sep 23, 2020 ★★★★★

Putting aside from the privacy debate, this program just doesn't work well. I had to spend half of my test-time troubleshooting because it didn't activate properly. Had to uninstall and reinstall just to get it to work.

Just so other users know, it also doesn't automatically update (at least on some computers) even though their website claims that it does. You have to manually force it to update, such as by reinstalling it or other methods, to get it to work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Sep 23, 2020

Hi Jacob, I am so sorry to hear that you have been having trouble with the extension and completely understand the frustration this would cause. Please keep in mind that our support team is available 24/7/365 to assist you in troubleshooting any issues you may have. If you are in your exam, the easiest way to contact support is to start a live chat by clicking the extension's shield icon in the upper right of your browser window. You may also email support@proctorio.com or contact us through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Larry Theophile](#) Sep 23, 2020 ★★★★★

This is an invasion of privacy.... should have gotten banned...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Karim](#) Sep 23, 2020 ★★★★★

Such an invasion of privacy that was made somewhat acceptable because of the current COVID situation. I HATE it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jesse Lee](#) Sep 22, 2020 ★★★★★

Honestly, I wouldn't have a problem if it wasn't so INVASIVE and if the programmer who designed this didn't suck at their job.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[James G](#) Sep 22, 2020 ★★★★★

A massive privacy invasion and security risk is imparted on every person that installs this extension not only by the company itself but also by any organization that forces its constituents to use it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor Sep 27, 2020

It's a poorly run app. It fails to sync with the test hosting websites.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



James G Sep 22, 2020

Also, it is ridiculous to see the company respond to reviews by essentially saying "well you dont have to install our spyware or click yes to having your data collected" when they know full well the only alternative for people who dont want to consent to having their data harvested and their security made vulnerable is to fail crucial exams.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Billie H Sep 22, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dylan Carty Sep 22, 2020 ★★★★★

As many have already stated this is pure spyware. This does not prevent cheating on exams. If I really wanted to cheat I could just use a virtual machine or another system entirely. Horrible breach of privacy in an age where we need to safeguard our online rights more than ever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sophie C. Sep 22, 2020 ★★★★★

Used by obsessive professors who are controlling and paranoid to the point of sacrificing your privacy and security to put themselves at ease. This extension should not be allowed to be a requirement for test taking especially since it will boot you if you have connectivity issues. This unfairly targets people with unstable wifi or operating systems during this pandemic.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sarah Shaw Sep 22, 2020 ★★★★★

Gross invasion of privacy!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Krew Diphart Sep 22, 2020 ★★★★★

Love that my school makes me download spyware that doesn't even do what its supposed to do. Been trying to log into this exam for 30 minutes now.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dan Morose Sep 22, 2020 ★★★★★

This is REQUIRED to continue taking classes. I was told it would be assumed I'm dropping my class unless I installed this to take exams. Here's the information it collects: "Your microphone, Your webcam, Your physical location, Your identity, Your clipboard, Your mouse location, Your browser size, Your browser tabs and windows, Your head movements, Your eye movements, Your mouth movements, Your entire screen, Any website you visit, Any other applications running, Number of display screens connected."

Besides that it deletes your clipboard, disables right-click, erases your browser cache, and all sorts of other things.

If you can get past that (which you'll have to if you want to continue that education you or your parents are paying way too much money for), then it also oversteps into dictating what software you're even allowed to have installed on your computer. For example, it won't allow me to continue to the exam because it's saying "virtual microphones aren't allowed" I have a software installed that picks up the audio from inside my laptop, so when I'm streaming tutorials people can hear what I hear. Okay. I disabled it. But it's still telling me that I can't proceed because I have it installed. It's not running. It's not even active on my system, it's just

there. But this refuses to let me continue until it's gone.

Hijacking my webcam, microphone, location, demanding pictures of my ID... yeah yeah. All inconvenient and borderline privacy invasion, but it's kind of a necessity for the current circumstances. But going beyond that into dictating what I have installed on a computer that I use 99% of the time outside of exams? And if I don't get rid of those important pieces of software I can't continue with my education? Nah man. That ain't right.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ally Robinson Sep 22, 2020 ★★★★★

Now my testing anxiety has jumped from 10 to an 11

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alaa Garoot Sep 22, 2020 ★★★★★

The worst extension on Chrome

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Marco Tirado Sep 22, 2020 ★★★★★

This extension is complete spyware. If downloading Proctorio is optional for your class/quiz/test, BY ALL MEANS do not download this awful extension. This extension really screws with and steals information on your computer. Avoid this extension at all costs.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



sophia lavoie Sep 22, 2020 ★★★★★

invasion of privacy and stresses students out.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Catherine Hagelis Sep 22, 2020 ★★★★★

This extension is absolutely infuriating. I cannot seem to get this stupid thing to work so that i can take my quizzes and exams. I am so upset that my professor chose to use this in the first place! Its a gross invasion of privacy and wholly unnecessary. AND IT DOESN'T EVEN WORK A MAJORITY OF THE TIME. Its literally getting in the way of me succeeding in my class. This extension does more harm than good.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 22, 2020

Hi Catherine, we understand your frustration and are sorry you are unhappy with Proctorio. We recommend working with our support team prior to your next exam so they can assist in troubleshooting and help ensure you don't run into these same issues again. You can contact them by emailing support@proctorio.com or starting a live chat by clicking on the extension's shield icon in the upper right of your browser window. Please also visit our website for information regarding our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Michelle Madison Sep 22, 2020 ★★★★★

The time on canvas does not match the Proctorio time so my test was exited and I was unable to submit my test because this extension closed my test before I was even given a chance to submit. Out of no where with no warning, just closed the whole thing. Hate this with a passion.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tan Han Sep 22, 2020 ★★★★★

I feel like this is a breach of my privacy since the app can let my professor know the data of my browser

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Theresa Conn Sep 22, 2020 ★★★★★

I had to use the extension to take tests for school. I had to uninstall it after every test and sometimes multiple times in between in order to take the next test. They need to work on updating the software so that it actually works properly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nikitas Filosofof Sep 22, 2020 ★★★★★

You're forced to give away all your privacy otherwise, you fail the exam. take these apps down

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyle Hansz Sep 22, 2020 ★★★★★

Don't work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



isaac Barnhill Sep 22, 2020 ★★★★★

Stinky

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ScavsAteMyLegs Sep 22, 2020 ★★★★★

Borderline Spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sergio Hernandez Sep 22, 2020 ★★★★★

Awful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ernest Feng Sep 22, 2020 ★★★★★

We allow proctorio to have access to too many of our documents. This can lead to our information being stolen and sold if it is hacked. There is too much potential for hackers to access our info.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Hallykon](#) Sep 21, 2020 ★★★★★

I dont care if ya'll are compliant with whatever US regulations. This level of surveillance is absolutely reprehensible and should be illegal. Proctorio is spyware that tracks as much information as it possibly can in order to detect cheating. this sometimes includes facial recognition, which is notoriously poor at how it descriminates against certain races. Please sign petitions against the use of proctoring software at your schools.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ben](#) Sep 21, 2020 ★★★★★

I recognize the need the need for remote proctoring, but this isn't it. There needs to be more regulation regarding privacy. On numerous occasions glasswire has caught this plugin sending somewhat large amounts of data even when I am not taking a test. Proctorio...why don't you explain what you are doing turning my webcam on while I am not taking a test?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Khang Nguyễn](#) Sep 21, 2020 ★★★★★

Disgusting feature.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Connor France](#) Sep 21, 2020 ★★★★★

Invasion of privacy. Absolutely terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Lucy Gravitt](#) Sep 21, 2020 ★★★★★

An invasion of privacy that is being required by some schools and classes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Chen W](#) Sep 21, 2020 ★★★★★

The program would not let me access my exam even I've tested in the past. At the end, I was able to access my exam but it made me started late on my exam. This is extension is hard to use. I will uninstall this piece of junk as soon as my school does not require using it. I absolutely hate this extension!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Zigs](#) Sep 21, 2020 ★★★★★

this should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Connor Necaise Sep 21, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Sep 21, 2020 ★★★★★

terrible software very glitchy yikes.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



KrickiPanini Sep 21, 2020 ★★★★★

this dumb extension keeps glitching and I feel uncomfortable that it records my camera and screen.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren Good Sep 21, 2020 ★★★★★

Proctorio is a sheer violation of privacy for students. The software is inaccurate, flags for cheating over the slightest eye movement, and quite frankly is ableist against students with neurodivergent medical issues. Proctorio just ensures there is a memorization metric for classes. Terrible!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Iline Hylton Sep 21, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kal Pei Chia Modified Sep 21, 2020 ★★★★★

Literally an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abner Martinez Sep 20, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hawkins Sep 20, 2020 ★★★★★

this is an incredible invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Frakes Sep 20, 2020 ★★★★★

It's better than Honorlock I'll say that much

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dirk Boyd Sep 20, 2020 ★★★★★

This is an intense, violating invasion of privacy, and actively complicates test taking. It is not a tool for accessibility, it is a tool of obsessive surveillance and control. This does not make disabled people's lives easier in any way.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hunter Tapscott Sep 20, 2020 ★★★★★

I wish I could go lower than one star. Incredibly difficult to get set up. Ultimately didn't let me take exams because I don't have a web cam. terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Swen Vlaar](#) Sep 20, 2020 ★★★★★

It is an absolute DISGRACE that schools and universities are able to force us to use this Spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Parker Altman](#) Sep 19, 2020 ★★★★★

I do agree the issue of cheating should be stopped, but this program is a smaller scale of what the NSA did to the US during the Edward Snowden situation.

Proctorio I want you to send me the full log list that is created when I take my exam and the casual internet surf for the five minutes I will perform after my exam.

Also, doesn't this program run an N-map once installed and when its activated? Why do you feel the need to view every single device on my network and the need to view any data stored on google chrome?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Depwahn](#) Sep 18, 2020 ★★★★★

It makes me feel ugly xoxo

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Alexis Rivera](#) Sep 18, 2020 ★★★★★

If I could zero stars. Bad experience overall.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Cameron Lucas](#) Sep 18, 2020 ★★★★★

If i could give zero stars, I would. Absolute invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[周顾延](#) Sep 18, 2020 ★★★★★

IT even records everything literally everything on your desktop

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Duke Manchester](#) Sep 18, 2020 ★★★★★

My datas, noo

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Bowyer04](#) Sep 18, 2020 ★★★★★

Is a pain to have to set up for my test that i have on canvas.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jeremiah French](#) Sep 18, 2020 ★★★★★

This is the worst thing ever! COMPLETELY TRASH! You would think since universities are using this more often and proctorio is probably paid, they would invest in better more streamline process. It never works.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Kaitlin Boyd](#) Sep 18, 2020 ★★★★★

0 stars if i could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Darren Rutherford](#) Sep 18, 2020 ★★★★★

Invasion of privacy. By default the extension has access to every site you visit. If you are forced to use this software as I am, change it's settings to only activate when requested.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mark Topman](#) Sep 18, 2020 ★★★★★

Absolute garbage program and invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[JBRD](#) Sep 18, 2020 ★★★★★

Invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Mark](#) Sep 18, 2020 ★★★★★

Caused my to fail multiple tests because I couldn't switch tabs to upload photos of my work to my pc during the test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Phillip Harris](#) Sep 17, 2020 ★★★★★

Keeps crashing every time I take a test. Takes 20 minutes to get from one question to the next. The lag is really distracting. So annoying

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



How Thisf Sep 17, 2020 ★★★★★

downloaded it and not even an hour later my computer crashed. From what I could find online about the error it was because of a malicious program. Removed this and never had the problem again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



bertabeef Modified Sep 17, 2020 ★★★★★

A total invasion of my privacy that I'm forced to download. Not only that it runs horribly, and doesn't register my mic and camera even though they are the only ones I have plugged in. made me lose points on a test because I literally couldn't start it in time because of the technical bs that this app caused. TEACHERS, if you are going to invade my privacy at least find a different app that works well and not this garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rowan Mitschke Sep 17, 2020 ★★★★★

makes it impossible to take exam on time

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cale Crawford Sep 17, 2020 ★★★★★

Total invasion of privacy. Scummy company.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Emma Wong Sep 17, 2020 ★★★★★

Worst customer service ever. I tried multiple phone numbers that directed me to their website and then hung up. The website offers a "live chat" feature where I spend 15 minutes with no response. It seems all of my professors have issues with proctorio and proctorio is horrible at answering and helping students and teachers. Just needs to be wiped out and started over. Good idea in theory, terrible execution.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 17, 2020

Hi Emma, we are sorry to hear that you had a difficult time getting in contact with support. If this happens again, we recommend emailing support@proctorio.com and someone will reach out to you and give you a call, if you would like. You may also reach out to us on social media and we can provide support that way, or get you in contact with the support team if needed.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Kurt Helmich Sep 17, 2020 ★★★★★

Actual spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Delaney Michael Sep 16, 2020 ★★★★★

This should not be allowed. If you cant teach online then you shouldn't teach. This is an invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Russell Phillips Sep 16, 2020 ★★★★★

Gets access to every aspect of your browser and computer and then when it comes exam time and its time for it to do the one thing it's supposed to, it doesn't even work at all. Thanks prctorio!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Sep 16, 2020 ★★★★★

Terrible Program

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Molly Hooks Sep 16, 2020 ★★★★★

This is an invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyle Kamka Sep 16, 2020 ★★★★★

Huge invasion of privacy and needs to be removed from the web store to prevent students from being forced to download invasive software

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Julian Baldwin Sep 16, 2020 ★★★★★

Makes taking exams more work than they need to be, the students that want to cheat are gonna find a way to cheat with or without this which is another reason why I find it dumb. The lack of support is also baffling.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lucas Hernandez De Pablo Sep 16, 2020 ★★★★★

Ademas de violar mi privacidad, el computador cobro vida y me violó a mi.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joaquin Navarro Feb 28, 2021

x2

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



LUIS GONZALEZ MORAGA Feb 13, 2021

Lejos el mejor comentario.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Evan Dannenhirsch Sep 16, 2020 ★★★★★

Absolutely and utterly awful, someone please make a better version of this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lazy_Lapis Sep 16, 2020 ★★★★★

Proctorio does not identify people of color

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



matheus borges Sep 16, 2020 ★★★★★

This should be illegal extremely uncomfortable while taking my exam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Watchorn Sep 16, 2020 ★★★★★

Way too 1984 for me.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[gina zippo](#) Sep 16, 2020 ★★★★★

this extension does not work at all, it uninstalls itself from my computer every time i try and load into my test. garbage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Josh L](#) Sep 16, 2020 ★★★★★

Why can't we just take tests in-person?? This doesn't make it so you can't cheat, it makes it so that people who already wouldn't cheat feel super uncomfortable while taking their test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Obsessive](#) Sep 16, 2020 ★★★★★

Everything these reviews are saying are exactly what I'm thinking. A program that tracks when you're typing, including your usernames and passwords for sites you use? Let alone face recognition software. When this extension gets hacked into and my data is breached, I'm suing with full, relentless force. There is no doubt that an app like this is violating the privacy policy. It makes the app a bigger target to hackers. My choices are to use Proctorio or fail my classes. Guess who won today. Schools are really messing up here. Big time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Sep 16, 2020

Hi there, I am happy to clear some things up for you. Proctorio runs in a sandbox of Chrome, meaning it is restricted to only running while you are in your exam. This means Proctorio does not have access to your passwords or user names for any sites you use. We also utilize single sign-on with your institution's LMS, which takes away the need for any additional logins to use Proctorio. Proctorio does not use facial recognition software either. Our platform utilizes facial detection, which simply verifies that a face is in the frame of the camera, only if video recording settings have been enabled on the exam. Proctorio also utilizes zero-knowledge encryption, which scrambles all data as soon as it leaves your device, and only when it is unlocked by appropriate individuals at your institution, with the correct credentials, is the data readable. Please visit our privacy page for more information about our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Megan Beavers](#) Sep 16, 2020 ★★★★★

what is the point of this invasion of privacy tracking everything and movement i do this extension needs to be taken down

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dana Villareal Sep 16, 2020 ★★★★★

proctorio sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lawrence Jeter Sep 16, 2020 ★★★★★

blah

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



naomi Sep 15, 2020 ★★★★★

This extension literally never works and has so many issues. It makes test taking such a pain. It's so annoying. If I could give it 0 stars I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Angelica z Sep 15, 2020 ★★★★★

Unfortunately my class requires this. It's so unnecessary and so uncomfortable. Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zoe Woods Sep 15, 2020 ★★★★★

There is no way to get reimbursed for this extension as the company never emails you a receipt.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



fortygun37 Sep 15, 2020 ★★★★★

This software increases my anxiety 100x. Now normally I am not a person who has to worry about my anxiety in school often. I find that taking tests all my life has never really caused me any anxiety under any circumstance, however when using this for the first time for a quiz I could not focus on my quiz knowing that every head movements and eye movements are monitored closely, all I can think about is keeping my movement in check which forces my attention away from my quiz. I knew the material for the quiz confidently however knowing i'm being watched and recorded caused me a lot of anxiety and disrupted my rhythm. I know this is not a isolated case with just me having increased anxiety, I am willing to be if I asked 10 students using this software alongside me if proctorio caused them anxiety in a test/quiz, at least 9 will share similar experiences with me.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adam Claman Sep 15, 2020 ★★★★★

<https://www.theguardian.com/australia-news/2020/jul/01/ceo-of-exam-monitoring-software-proctorio-apologises-for-posting-students-chat-logs-on-reddit>

'Nuff said.

Does anyone really believe the person who keeps replying to all these reviews and saying "We are FERPA GDPR, and COPPA compliant"? Prove it.

Also, there is NO need for proctorio to have have the amount of control over my computer it requires. If it was only monitoring and recording data, that would even be one thing. But it requires me to let it control my downloads, USB drives, etc? No. No excuses. That is not appropriate.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tyson Danby Oct 11, 2020

Most useful review yet. Thank you Adam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Pranav R Sep 15, 2020 ★★★★★

Very hard to work with

very hard to work with

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chris McPherson Sep 15, 2020 ★★★★★

SO bad and always has problems

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carmen Vasquez Sep 14, 2020 ★★★★★

This extension is very difficult to use. It worked during my first mock quiz, but now it did not work during the second and I'm worried it will have the same issue during my first exam. Also, Proctorio is attempting to run on my laptop even though I do not have any tests open. I attempted to turn it off temporarily but it still continues to work. This is an invasion of my privacy and I don't understand how anyone would be comfortable to install this extension to their computer. If you are just starting in the semester and you see that this extension is a necessity to take your exams, I would recommend you to email your professor in regards to these issues you may also face. If they are not willing to help you even with this information, consider withdrawing from the class if this is a problem you do not want to deal with.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joe Rogers Sep 14, 2020 ★★★★★

This extension is a complete invasion of privacy. By downloading it, you give it access to nearly every aspect of your computer, even when you think it is not in use. The default settings upon download allow it to monitor you indefinitely even after the completion of your exam or whatever task proctorio is needed for. After your exam you should DELETE IMMEDIATELY.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 16, 2020

Hi Joe, Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam, meaning Proctorio does not run outside of the exam environment. You will know the extension is running by the colors of the extension's shield icon. If the shield is grey, this indicates that everything is stable but the extension is not running. Please remember that the permissions Proctorio has are completely based on the settings enabled on the exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



James Burrell Sep 14, 2020 ★★★★★

i don't like it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



S.N. Sep 14, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sarah Rea Sep 14, 2020 ★★★★★

This is a disgusting violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



aden gill Sep 14, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Taylor Mollman Sep 14, 2020 ★★★★★

Worthless. Taking the exam was allot less fun than normal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Rylee Angelina](#) Sep 14, 2020 ★★★★★

Feels a bit odd that they require that you show your ID (drivers license), almost like an invasion of privacy. It's a nightmare trying to get this extension to work in general, I always have to allow 20-30 mins to get the extension to work. They get 1 star because their support staff is actually very helpful. It's so frustrating getting this thing to work,

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Sep 15, 2020

Hi Rylee, thank you for the review. We are glad that our Support Team has been helpful. We completely understand your concerns regarding privacy. Please keep in mind that Proctorio has no default settings, and does not require users to show their ID. All exam settings are determined by the exam administrators, including ID verification. Please also visit our website for information regarding our approach to student privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Teh](#) Sep 14, 2020 ★★★★★

Invasive software, violates civil rights of a student academically. Subjective software that isn't even effective.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jack Davis](#) Sep 14, 2020 ★★★★★

invasion of privacy. Don't need your copy paste response, I wont read it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jared Keys](#) Sep 14, 2020 ★★★★★

far to invasive

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Benjamin Lambert](#) Sep 14, 2020 ★★★★★

Schools and universities should not be permitted to require programs that inherently invade privacy like this. Not to mention, programs like this generally require an external camera and microphone. It's completely absurd to have to pay for accessories to get spied on. Can't wait to auto-fail an exam because I live in a place that isn't completely still and silent.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Hector Lopez](#) Sep 14, 2020 ★★★★★

ion like it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Dillon Laurer](#) Sep 14, 2020 ★★★★★

wack in general

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Michael t](#) Sep 13, 2020 ★★★★★

privacy invasion

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[William Glad](#) Sep 13, 2020 ★★★★★

Does a poor quality of actually tracking eye movements and providing information, so every teacher I use with it has problems and reviews are poor if a camera is even slightly angled. INCREDIBLY invasive permissions to use, but heavy handed course requires make us. This app is sketchy with the permissions you have to give. Would not recommend.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Alexander Akins](#) Sep 13, 2020 ★★★★★

this app is so horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Sheldon Ennis](#) Sep 13, 2020 ★★★★★

An invasion of privacy!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Andrew Scholz](#) Modified Sep 13, 2020 ★★★★★

it's an invasion of privacy by forcing you to use the webcam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Sep 15, 2020

Hi there, please remember that Proctorio has no default settings, and we never require a webcam to use the extension. Exam settings are completely determined by exam

administrators.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Catherine Borden](#) Sep 13, 2020 ★★★★★

Proctorio is evil. It dehumanizes students in the name of making teachers feel in control of a situation. It is horrid at facial recognition to the point that it can't even recognize a person who has glasses on. It makes you change your testing environment to match its arbitrary standards even if said environment is set up for a reason. The one time that I have used it in the past the experience was so stressful and dehumanizing that I had a panic attack. They say "oh, we're there to help," but they can't. The entire nature of the product is literally evil. Any person who is okay working at an organization making this or other surveillance products like it is a much worse person than the theoretical cheaters they claim to catch.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Sep 15, 2020

Hi Catherine, I understand your frustration and am happy to clear some things up for you. Proctorio does not use facial recognition technology, as this technology collects biometric data from users. Proctorio instead leverages facial detection, which is simply used to determine if there is a face in the frame. If you are experiencing issues during the ID scan or verify camera portion of the prechecks, our support team is available to assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[M_Shaf 213](#) Sep 12, 2020 ★★★★★

I understand there is a higher chance of cheating when it comes to a pandemic. But using this program is very unsafe. and poses a threat for people's privacy. It doesn't matter what the staff or the people who work for this software. hackers can do anything to invade one's privacy and ruin their life on the way. It's unfortunate that the colleges allow this to be used. it's not a safe software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Night1172](#) Sep 12, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[ScuffedGravity7](#) Sep 12, 2020 ★★★★★

Programs like these are not only poorly built and break all the time, but allow for the over-invasion of instructors with no say from the student body. My math instructor has said the following in their Proctorio testing rules:

- No food
- No other technology
- No audio whatsoever (talking, music, tv, ANYTHING)
- No other people or exposed paper
- You CANNOT EVER LOOK AWAY FROM THE SCREEN

Failing at any point means you fail the class. And with a program as glitchy as this it not only allows corruption in the schooling system but will auto-fail innocent students with its tendency to false-flag and shut down.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Sep 14, 2020

Hello, please keep in mind that Proctorio has no default settings, meaning these rules were put in place by your instructor or institution and not Proctorio. It is important to remember that all exam recordings are only reviewable by your instructor or approved individuals at your institution. This means that Proctorio makes no decisions regarding student behavior. It is up to the instructor to review student attempts and decide if the students violated any integrity expectations.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ricardo Wong Sep 12, 2020 ★★★★★

Not good

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Romero Sep 12, 2020 ★★★★★

terrible software causing me to be unable to move my eyes because i like to think so im just staring deadpan at the screen until my dry eyes are sore and hurting

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lukas miller Sep 12, 2020 ★★★★★

invasion of privacy and should be illegal not mandatory

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joon Lee Sep 12, 2020 ★★★★★

Complete violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Damion Garcia Sep 12, 2020 ★★★★★

yeah you know why this is terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mia Middleton Sep 12, 2020 ★★★★★

This literally ruins your grade if your wifi quality changes. Very unnecessary. Disproportionately affects poor students, a group that is already infamously poor.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Kohlbacher Sep 12, 2020 ★★★★★

This is just spyware schools use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Robert Daniels Modified Sep 12, 2020 ★★★★★

Nearly destroyed my PC trying to make this software happy. As someone with an interest in cyber-security, I truly have visited room 101 by being forced to use this program.

Come unperson me, a google user

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gregory Harris Sep 11, 2020 ★★★★★

Aside from the terrible user functionality, non-existent customer support, and clunky interface, this program is literally spyware. The data and surveillance requirements are absurd, and the program itself should be marked as criminal, despite being a requirement by the school.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Taysom Whispers Sep 11, 2020 ★★★★★

I am immensely dissatisfied with this extension. For online schooling, Proctorio makes testing very difficult, incredibly complicated, and insanely stressful. During these trying times amidst the Covid-19 pandemic, this extension is putting even more weight upon students' shoulders. Students that are forced into taking their courses online already have enough stress and other problems. The lack of motivation is enough to

take many brilliant students off the rails of their education. If you are a professor, teacher, or another instructor, I beg of you to PLEASE find another way to administer your exams. I really cannot express to you how much this extension has made me hate online learning.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Owen DelMonte](#) Sep 11, 2020 ★★★★★

hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Caleb German](#) Sep 11, 2020 ★★★★★

Perfect for evil teachers, bad for students!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Cheyenne Gilmore](#) Sep 11, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Dereck B](#) Sep 11, 2020 ★★★★★

I tried to give to give it 0 stars but there was no option. It is a breach of privacy and red flags everything.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901

[Accessibility](#)

👤 2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jesse Ogden](#) Sep 11, 2020 ★★★★★

This extension is a piece of garbage, it straight up closed my exam for no reason what so ever. Luckily I was able to reconnect somehow even though the exam pre-check said that there was no reconnecting so good job there. I also hate having my computer vulnerable while taking an exam because it doesn't allow virus protections to be enabled. I also hate having my face being monitored, horrible app made by horrible people.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[ralp_vs_wrlld](#) Sep 11, 2020 ★★★★★

terrible app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[N](#) Sep 10, 2020 ★★★★★

Required for school, unfortunately, I get to pay \$15 to install spyware. A little odd that you don't provide payment information until after you have agreed to give it access to what ever it wants including:

Read and change all your data on the websites you visit

Display notifications

Modify data you copy and paste

Capture content of your screen

Manage your downloads

Identify and eject storage devices

Manage your apps, extensions, and themes

Change your privacy-related settings

After all of that you have to make sure to let it recore the entire room you are in, periodically, to "prevent cheating". Takes forever to load, takes up exam and quiz time while recording the room. Hopefully your instructor gives ample time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Sep 11, 2020

Hi there, we completely understand your concerns and appreciate your feedback. Please remember that the information Proctorio monitors during the exam is completely dependent on the settings that have been enabled by your instructor or institution. Additionally, **all** of this information is kept safe using zero-knowledge encryption, meaning only approved individuals with appropriate credentials can view exam data.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Joe Quaid](#) Sep 10, 2020 ★★★★★

this program is both an invasion of privacy and poorly designed. I shouldn't have to agree to have an extension constantly monitoring my internet browser in order to take a test. The plug in also wasn't working properly and the support had me uninstall it and reinstall it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 11, 2020

Hi Joe, Proctorio was designed with the privacy of our users at the core, not an afterthought. Please visit our website for more information about the steps we take to protect the privacy of our users: <https://proctorio.com/about/privacy> Please also remember that Proctorio runs in a sandbox of Chrome, which limits it to only run while you are in an exam. Because of this, Proctorio does not monitor anything on your device when you are not taking your exam. As a reminder, you can always uninstall Proctorio when you are finished with your exam, and reinstall it when you need it again.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



kareem Baba Sep 10, 2020 ★★★★★

rip privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nathan Wright Sep 10, 2020 ★★★★★

We used to be scared of accidentally installing spyware from sketchy emails. Now we actively install it to take quizzes online. The developers of the software as well as the, school deans, and professors who propagated its use should be ashamed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kylie Cox Sep 10, 2020 ★★★★★

Terrible program all around. Never works. Assistance by phone automatically hangs up blaming COVID. Not to mention the invasion of privacy by installing this spyware. 1 Star ratings don't even deserve to be compared to proctorio. 0/5

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tristan Matthews Sep 10, 2020 ★★★★★

how is this legal to do...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Katherine Sep 10, 2020 ★★★★★

disgusting

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brady Bowen Sep 10, 2020 ★★★★★

Hate

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jack Duvall Sep 10, 2020 ★★★★★

The software is invasive, the CEO acts like a child, and this company has already had questions about the authenticity of their privacy claims. I'd catch covid via in person exams at a university multiple hours away if that meant I could never touch this cursed piece of software again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sebastian Mesa Carmona Sep 10, 2020 ★★★★★

Really concerned about the privacy issues, they say they don't keep the info and only the test maker can

Really concerned about the privacy issues, they say the don't keep the info and only the test maker can access, but I don't trust them

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Katarina Nelson Sep 10, 2020 ★★★★★

I hate this thing. It is true that the company are technically not invading our privacy, but
a. they could if they wanted
b. the teacher can if they want
c. It sets up a bad standard for other apps

also it forces you to use chrome, is incredibly difficult to use, requires a webcam, requires only one monitor, the list goes on. Any teachers out there, don't use this, please. I would much rather take a verbal exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Flying Turtleman Oct 14, 2020

Olivia Hood, so that's why this happened?

<https://www.theguardian.com/australia-news/2020/jul/01/ceo-of-exam-monitoring-software-proctorio-apologises-for-posting-students-chat-logs-on-reddit>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Sep 11, 2020

Proctorio takes the privacy and security of our users very seriously. Proctorio utilizes zero-knowledge encryption, which means that no one at Proctorio has access to the encrypted data on our servers. Only authorized individuals with appropriate credentials at your institution are able to access exam related data. Expanding Proctorio's availability to other browsers is currently on our roadmap and please remember that the settings enabled on your exam are determined by your instructor, not Proctorio. Visit our website for additional privacy and security information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Nicolas Panganiban Sep 10, 2020 ★★★★★

It is great when it actually works. I am fine with being proctored for a test if it allows me to take it at home, but when I end up speaking in a support chat for upwards of a hour then ultimately having the support person stop replying then I am not too fine with it. I now have to drive 40 minutes to use a computer that may or may not work. Additionally, I have to rent out time on that computer meaning my original 105 minutes to take the test is now cut down to 60. Also, I have to do all this on my Friday. The one day off I get from class. Again, I like the fact I can take exams in my house. That's cool and I enjoyed doing that when this app worked. But now that it doesn't work, I feel compelled to leave a review in hope that this gets fixed. Or at the very least, teachers stop using an unreliable app and maybe trust their students to take the exam honestly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 10, 2020

Hello Nicolas, we are sorry to hear you had trouble with the extension. We are always looking for ways to improve the extension and appreciate feedback from our users. I know you said you reached out to our support team, and I apologize that there was not a resolution. I encourage you, however, to email our support team at support@proctorio.com so we can assist in troubleshooting again and find a resolution so you don't have to travel to the testing center.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jenny Lee Sep 10, 2020 ★★★★★

Would give it 0 stars if I could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Nguyen Sep 10, 2020 ★★★★★



horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eric Guzman Sep 10, 2020 ★★★★★

Camera keeps turning on while I am not even using the extension. An evasion of privacy for when I am just trying to just work on my computer and not just when I am taking a quiz for my class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 10, 2020

Hi Eric, we understand your concerns and we assure you that Proctorio can not turn on your webcam while not using the extension. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in an exam. As a reminder, you can also uninstall and reinstall Proctorio as often as you would like.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Benjamin Suer Sep 10, 2020 ★★★★★

RIP Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[PART 6 NEVER] Sep 10, 2020 ★★★★★

Spyware This is illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ethan Tull Sep 9, 2020 ★★★★★

This should be illegal, you literally give them complete access to your computer

If I didn't need this for multiple classes for university I wouldn't dream of downloading this, as it is it's getting booted the second I graduate, and I'll probably just get a new laptop this is disgusting

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Suzanna Miller Sep 9, 2020 ★★★★★

Biggest invasion of privacy !!!!!!! Should be removed from the app store so that professors aren't tempted to use it. Absolutely disgusting how it's a requirement.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Toxicity Sep 9, 2020 ★★★★★

this extension can go die

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Reddy Sep 9, 2020 ★★★★★

invasion of privacy, terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maurice Castro Sep 9, 2020 ★★★★★

I don't know why schools are using this, invasion of privacy at its finest

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zade Sep 9, 2020 ★★★★★

trash spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[« Prev](#) 1451 - 1475 of 1508 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Caleb Sanders](#) Sep 9, 2020 ★★★★★

Anything forced upon students unwillingly and being forced to submit to arbitrary rules in your home is an invasion of privacy and decency.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Dinner Clvb](#) Sep 9, 2020 ★★★★★

this is a horrible app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Micheal McMillian](#) Sep 9, 2020 ★★★★★

Hated it. Absolutely horrible. An invasion of privacy and rights.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Campbell Godfrey](#) Sep 9, 2020 ★★★★★

all my homies HATE proctorio

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jud Murdock](#) Sep 9, 2020 ★★★★★

this is absolutely terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Chris Kurtz](#) Sep 8, 2020 ★★★★★

Other than being monitored during my exam (which isn't Proctorio's fault, it's why it was designed), I've never really had a problem with the software. My review comes today out of pure disgust when, in the middle of a proctored exam, Proctorio stops me, asks me to scan my room, and continues to eat into my time of scanning my room to make sure it's secure. This has got to be the biggest joke of a design I've ever dealt with. Proctorio couldn't figure out how to do a room scan PRIOR to me beginning my exam, but instead, waits until I've been in the exam for 5 seconds, then makes me scan my room while eating up my testing time. Not only that, my professor DID NOT ENABLE THIS OPTION FOR ANY OF OUR EXAMS. Proctorio is making students scan their rooms randomly, against their testing time, and when it is not required by the professor or the institution I attend. This software is officially nothing short of spyware and I cannot wait to remove this off my computer forever after this semester is over. Thank you for being the single most stress-inducing item in addition to attending school in the middle of a Pandemic -- I hope you enjoyed seeing my room for no reason.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2020

Hello, I completely understand your frustration and am happy to clear some things up for you. Because Proctorio is completely dependent on the settings enabled on the exam, the software would not be able to randomly initiate a room scan, without room scans being enabled on the exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Augusto Bracamonte Sep 8, 2020 ★★★★★

UNA MRD DE PROGRAMA

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Caio Ramos Sep 8, 2020 ★★★★★

doesn't work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2020

Hi Caio, we are sorry to hear you are having problems with the extension. We encourage you to work with our support team to troubleshoot any issues and prevent them in the future. The quickest and easiest way to contact our support team is by starting a live chat by clicking on the extension's shield icon in the upper right of your browser window from your quiz page. You can also email support@proctorio.com and contact us through social media, too.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jacob White Sep 8, 2020 ★★★★★

I have had to and still use this program this semester for my anatomy exams, and it has been the biggest headache I've ever had technology wise. I use canvas for my school, but each time I use it with the program it signs me out and messes up my exams. I've contacted both canvas and proctorio via live chat and each gave me ways of a possible fix. Proctorio has been the program with issues though and each time I've done what they asked it still doesn't work. Then when I post back in the chat I never left, I get the response of "Hi" as if the technician has reset the chat log. I do not recommend this app for any kind of use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Harry Kim Sep 8, 2020 ★★★★★

Randomly crashes all the time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Martin Sep 8, 2020 ★★★★★

Maybe they can port it over to firefox??? I dont want to be using chrome

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



The Fire Factory Sep 8, 2020 ★★★★★

spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jasmine Liang Sep 8, 2020 ★★★★★

It doesn't work, all it does is tell me I have an error and when I wanted to inspect the error, it told me I was hacking it. Their support was no help at all either, none of their method works! One of the support people I talked to ditched me and erased the chat once I told her nothing worked.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2020

Hello, I'm sorry to hear you encountered an error when using Proctorio and we are sorry the troubleshooting steps were not helpful. We encourage you to reach out to our support team prior to your next exam so they can work with you and try to solve the issue so you do not have trouble again before your next exam. The message you received when trying to inspect the error is triggered when users attempt to enter developer tools. We take this step to protect the extension and encourage our users to work with the support team for the best results when troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Quintin Litten Sep 8, 2020 ★★★★★

disgusting invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyoto Dream Sep 8, 2020 ★★★★★

Pretty poorly made app. That along with it being shady spyware doesn't sit well with me.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sebastian Modified Sep 8, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vittorio Calderón Poppe Sep 8, 2020 ★★★★★

Recolecta informacion confidencial presente en la computadora

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Myoungsoo Choi Sep 8, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Lee Sep 8, 2020 ★★★★★

This extension is malicious spyware made to steal your information from your computer, and overall invade your personal privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ImYourFriend Sep 8, 2020 ★★★★★

Great, thanks for all you've 'helped' with...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



iam Vanessaluna Sep 8, 2020 ★★★★★

sucks tbh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samuel Sep 7, 2020 ★★★★★

Invasion of privacy, doesn't work on chromebooks, had to borrow a computer from my cousin just because this thing wouldn't work. Dumbest extension since the chrome web store has been made

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2020

Hi there Samuel, Proctorio actually does work on Chromebooks so I am sorry you had to borrow a computer. In the future, please reach out to our support team so they can help you troubleshoot any issues you may be experiencing. You can contact them by starting a Live Chat by clicking on the extension's shield icon in the upper right corner of the browser window, by emailing support@proctorio.com or by contacting us through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Adam Sep 7, 2020 ★★★★★

Love invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jorge Sanchez Sep 7, 2020 ★★★★★

deep invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brighton Bensley Sep 7, 2020 ★★★★★

school

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

Overview

Privacy practices

Reviews

Support

Related

User Reviews

[Write a review](#)

All languages

Recent



[Nav Patel](#) Sep 7, 2020 ★★★★★

Sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Tim Chiu](#) Sep 7, 2020 ★★★★★

Horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Trevor Jex](#) Modified Sep 7, 2020 ★★★★★

Big Brother is watching...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Vladimir Pogosyan](#) Sep 7, 2020 ★★★★★

invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[April McMillan](#) Sep 7, 2020 ★★★★★

Massive invasion of privacy i end up uninstalling the chrome extension after every test because i refuse to have my privacy violated like this. And don't bother responding with your "oh we're compliant" bs because you know darn well you're just being petty

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[William Mengwasser](#) Sep 7, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Fabricio Paolo Iglesias Rodriguez](#) Sep 7, 2020 ★★★★★

tremenda porqueria

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Marquitos Lugo](#) Sep 6, 2020 ★★★★★

Used it before for other classes, professors, students, and myself all hate it with all the problems it comes with and just the sheer invasion of privacy. Not cash money

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jhony 934 Sep 5, 2020 ★★★★★

Total invasion of privacy, but it is forced by my professor.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Milan Marino Sep 5, 2020 ★★★★★

Terrible system - lots of bugs

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Waldman Sep 5, 2020 ★★★★★

Everyone report the Olivia Bot for spam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anna Currier Sep 4, 2020 ★★★★★

invasion of my privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Harrison McKenzie Sep 4, 2020 ★★★★★

Trash. I should not be using this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



jellyfish01 Sep 4, 2020 ★★★★★

Practically spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Benny Portilla Sep 4, 2020 ★★★★★

I have to reset my computer and waste 30 minutes every time I take a test or quiz because the software is terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brandon Ly Sep 4, 2020 ★★★★★

Any teacher that is lazy and untrusting enough to enforce this borderline spyware invasion of privacy is pathetic. Zero stars if I could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Cole Sep 4, 2020 ★★★★★

Complete invasion of privacy but forced to use it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jojo Rabbit Sep 4, 2020 ★★★★★

"You asked me once, what was in Room 101. I told you that you knew the answer already. Everyone knows it. The thing that is in Room 101 is the worst thing in the world." - George Orwell 1984

Turns out it was Proctorio in Room 101.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



VinceDaPrince Sep 4, 2020 ★★★★★

This is dumb and schools should not use this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adam Brunkhorst Sep 4, 2020 ★★★★★

Very invasive program. Almost to the point of being spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Allora Hern Sep 4, 2020 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



JNS Sep 4, 2020 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zachary Dillon Sep 3, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Russtin Esfahani Sep 3, 2020 ★★★★★

Invasion, of, privacy.....that is all. Have a good day

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hunter W Sep 3, 2020 ★★★★★

Unfortunately one star is the lowest possible review. This extension is a heinous invasion of privacy. I am trying to get a degree not live in Orwell's 1984. Although it's not likely, I hope colleges and universities choose to abandon this horrible system. The devs of this sorry excuse for an app should be ashamed of themselves for bringing this monstrosity into the world.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 4, 2020

Hi Hunter, we understand your concerns and encourage you to please visit our website for more security and privacy information: <https://proctorio.com/about/data-security>. Please also remember that clearing your cache is a setting that was enabled by your institution or exam administrator, not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Hunter W Sep 3, 2020

Also, after the exam is over this spyware automatically wipes your browser cache.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Peter Gjonaj](#) Sep 3, 2020 ★★★★★

As a university student, I find this app a massive invasion of my privacy and borderline spyware. No professor or teacher should be allowed to assign this to their students and no student should be obligated to download this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Cezan Caralto](#) Sep 3, 2020 ★★★★★

Complete invasion of privacy, I would be surprised if this remained legal for professors to force upon their students in coming years, but then again I wouldn't be. Get this dystopian **** out of my sight

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[D](#) Modified Sep 3, 2020 ★★★★★

Why the hell do they have to record everything and take pictures of my I.D.? If they really do send the footage to my professor then he should be able to recognize me without taking all of my information.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Sep 4, 2020

Hi there, please remember that all exam settings are completely up to your course administrator or institution, and not Proctorio. While Proctorio offers a robust suite of secure exam features, we do not have any default exams, and each exam is completely dependent on the settings the instructor has selected, including ID Verification and any recording settings.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Bilge Çetin](#) Sep 3, 2020 ★★★★★

Just because of cookies or applications I had no idea about working in background, app has stopped my exam for a while. Also app made me quite insecure about my personel datas.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[JesterInPeril](#) Sep 3, 2020 ★★★★★

Absolute violation of privacy and internet security. As convenient as it is to be able to take exams remotely, especially during COVID-19, this extension is intrusive and overbearing, not to mention poor quality for what it actually does.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jacob Helton](#) Sep 3, 2020 ★★★★★



This extension is a total invasion of privacy on way too many levels, not to mention that it violates the Chrome Web Store policies on "Developers must not obfuscate code or conceal functionality of their extension. This also applies to any external code or resource fetched by the extension package." It forces me to give up way more information that I am comfortable giving up. I don't see any reason they need to see my 30 day download history, or everything on my clipboard to proctor my test. Feels like Big Brother is watching me, terrible all around.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gabriel Boghosian Sep 3, 2020 ★★★★★

Requiring me to buy a webcam the week classes start, making me unable to take quizzes and receive late scores is detrimental to my, and everyone else's education. I've taken online courses for many years and now that people are staying home, we suddenly have to download this program, just another hurdle in an already difficult situation. Everyone downloading this program in college are already paying thousands of dollars to receive an education, the expectation that students will then cheat themselves out of this education and an in room guardian is needed at all times belittles students and expresses a universities true views on their student population. A simple time limit is just as effective at preventing cheating, as people will not have time to look up every question, but now instead, if my Mom or Boss calls me, I get invited to a discord chat or I simply turn away to look/pet my cat, I'm at risk for failing an exam. The implementation of this program is also often done by professors and teachers who themselves have difficulty turning on a projector or are incapable of stopping a YouTube video, so for them to expect students to interact with an A.I. with one star on google reviews and go through a series of tests and identity confirmations just to take a quiz is unsympathetic and idiotic.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Carson Kolb Sep 3, 2020 ★★★★★

I would give it 0 stars if I could. Unreliable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jason Wilkerson Sep 3, 2020 ★★★★★

one of the worst things i have used in my life.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gerald Megnitus Sep 3, 2020 ★★★★★

Privacy breaches on my computer coming from this source according to my anti malware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Shayla Sep 3, 2020 ★★★★★

This chrome extension is a gross invasion of privacy. If my employer ever decided to use spyware to track my work I would walk away from the job. Professors and academic institutions are trying to reclaim some kind of normalcy for the exam experience during COVID instead of thinking differently and coming up with new noninvasive testing practices.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Sep 3, 2020

Right??? There's an anatomy professor (one I was hoping to take the class with) at my school who is doing one-on-one Zoom oral exams. Oral exams are an excellent way to prove one's knowledge. If you can't talk about something, you don't really know it. I wish more professor's were willing to shift to that method of testing. My assumption is that professor's are lazy and don't want to deal with that, but it's a counterintuitive to argue against oral examinations. Instead of having to grade a bunch of written work, they could grade right on the spot!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Aydan Sportsman Sep 3, 2020 ★★★★★



This is literally school-mandated spyware. You wouldn't allow a teacher to enter your home and inspect your room and yourself so why let them do it remotely?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Charbie Smornk Sep 3, 2020 ★★★★★

Spyware and it doesn't even work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Andrew Hurtt Sep 3, 2020 ★★★★★

had to create an account to make this review because I don't want my personal account to be spied on. This software doesn't even work and is a breach of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Senne Raats Sep 2, 2020 ★★★★★

made my laptop crash during the exam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Isabella Vinelli Sep 2, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alec Sep 2, 2020 ★★★★★

This is a horrible software with data leaks and is a threat to my personal data. Schools need to stop using this because its jeopardizing all of our private data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Anthony Sep 3, 2020

"We understand your concerns about data security, and assure that Proctorio takes the privacy of our users and security of their data extremely seriously." So why did your CEO post private chat logs that a student had with a member of your support staff on REDDIT? Get real!

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Olivia Hood Sep 3, 2020

We understand your concerns about data security, and assure that Proctorio takes the privacy of our users and security of their data extremely seriously. We utilize zero-knowledge encryption, which scrambles the data as soon as it leaves your device, and only when it is unlocked by an approved administrator at your institution, is the data readable. Zero-knowledge encryption also means that no one at Proctorio has access to this data, and we never grant access to third parties either. Please visit our data security page for more information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Eric Hutmire Sep 2, 2020 ★★★★★

This is a horrifying invasion of privacy. It's like some 1984 stuff.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adam Parker Sep 2, 2020 ★★★★★

The whole idea of this is garbage. Somewhat ironically, the webcam test couldn't pick me up in a well-lit room until I *turned on blank white browser pages on my other 2 monitors hooked up to the PC that is entirely separate from my laptop*. I can literally set my iPad next to my laptop screen with all of the

answers I would need on it, which leads to a single, inescapable conclusion - this does not work for the function it claims, it is purely an inconvenient invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[John Calabrese](#) Sep 2, 2020 ★★★★★

Horrible customer service, Does not work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Michael Smith](#) Sep 2, 2020 ★★★★★

Absolutely disgusting invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Green Arrow](#) Sep 2, 2020 ★★★★★

Garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Alyssa Kang](#) Sep 1, 2020 ★★★★★

Its not that its an invasion of privacy but I was on zoom while taking my exam WITH THE PROFESSOR ON THE CALL and bc of this extension i looked up and stretched and my professor said I was cheating because of this extension. I showed her on the call (with other students) my WHOLE ROOM FLOOR TO CELING to show her I was not cheating and this was before the exam. I can't rest my eyes while taking an exam like staring at a screen over 40 min hurts my eyes and I just needed a 5 second break like a normal person would do during an exam. Why would anybody cheat during U.S History anyways?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Slade Turner](#) Sep 1, 2020 ★★★★★

i hated it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Justin Sy](#) Sep 1, 2020 ★★★★★

borderline criminal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Marc Trepanier](#) Sep 1, 2020 ★★★★★

This extension directly violates Chromes Developer Guidelines against malicious software. In the extension details page, there is an option to view the scripts that are running in the background. If you click this, Proctorio removes itself and brings to a non-affiliated URL that says you tried to hack proctorio, your IP has been logged, and your picture taken.

This is completely unacceptable conduct from an extension with over one million users.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Jake Searle](#) Modified Sep 1, 2020 ★★★★★

This app is an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Matt Brown](#) Sep 1, 2020 ★★★★★

This is some of the clunkiest spyware I've ever been forced to download and give access to my computer. I'm just waiting for the headlines, "Russia/China hacks proctorio and steals millions of users data." This is a garbage application and is not necessary normal college testing. Consumers should be protected from terrible products like this and colleges should be ashamed for relying on such a company.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Mark Clay](#) Sep 1, 2020 ★★★★★

An absolute violation of privacy. Needing this level of security for tests does not help any institution. Whereas it may help disincentivize cheating, it also creates a toxic environment for the students that causes more anxiety and can cause students to do worse on their tests than if they had not needed to use this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Jake J.](#) Sep 1, 2020 ★★★★★

Horrible invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[J L](#) Sep 1, 2020 ★★★★★

Invasion of privacy aside, I have been attempting to set up proctorio for a practice test for over an hour now. I have had to disable so many security settings to let it run and it still doesn't function properly. Truly the worst google extension I have ever used.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



J L Sep 3, 2020

I would like to add that I have been in contact with 4 different people from the support team and reinstalled the extension several times and yet it still doesn't work.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Sep 2, 2020

Hello, we completely understand your frustration and apologize for the inconvenience. Our support team is available 24/7 to provide assistance in troubleshooting any technical issues you are having. You can reach our support team via live chat, email or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jessica Blevins Sep 1, 2020 ★★★★★

An extension which is supposedly designed to be used by a wide array of students is ONLY available on chrome.

Either the developers are too lazy/incompetent to make proctorio cross-browser.
OR

Proctorio is so intrusive that it only works with Chrome's deep reaching features.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evan Johnson Sep 1, 2020 ★★★★★

its just sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ruusaan Sep 1, 2020 ★★★★★

This is spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex Stevens Sep 1, 2020 ★★★★★

Complete and total invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Seal Sep 1, 2020 ★★★★★

A HUGE invasion of privacy beyond just watching your eye movements. I don't trust this app with the success of my school year.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jan Lochtenberg Sep 1, 2020 ★★★★★

Invasive, ridiculous, and uncomfortable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jim jaloho Sep 1, 2020 ★★★★★

Steals so much data and doesn't offer even the most basic privacy protection. Real nightmare of a program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 2, 2020

Hi Jim, Proctorio was created with the privacy of our users in mind which is why we utilize zero knowledge encryption to protect user data. This level of encryption scrambles data as soon as it leaves your device, and only when it is unlocked by an approved individual at your institution does it become readable. This encryption scheme also means no one at Proctorio

has access to the data on our servers, and we never grant any third party access to that data either. Please visit our privacy page for more information:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Maddy Ochoa Modified Sep 1, 2020 ★★★★★

This extension glitches often. If my grades, my education, my career did not depend on this extension functioning properly, then I wouldn't be so upset. But when you studied for days, you have an exam at 8:00 and Proctorio decides to glitch with the "app reloading too frequently", which means you can't take your exam, pass your class, or get your degree, and you are left CRYING and emailing your professors in a panic, then you start to wonder why any institution would elect to use Proctorio at all. If you are an executive member of any educational institution look elsewhere for proctoring technology. The students who use this hate it and so the professors with all the emails they have to answer. We deserve dependability.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 1, 2020

Hi there, we are so sorry to hear you have been experiencing issues with the extension. Our support team is available 24/7 to assist with troubleshooting whenever you are experiencing technical difficulties. You can contact our support team via live chat, by clicking on the extension's shield icon, by emailing support@proctorio.com, or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Clay Payne Sep 1, 2020 ★★★★★

Privacy violations, but my university requires it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Samantha Carden Aug 31, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Colton Massic Aug 31, 2020 ★★★★★

An extension with this many reviews complaining about the structure of the app being generally bad and having a lot of bugs is not an extension I want to give such a high level of access to my computer as it asks for... yet I have to. Get rid of Proctorio and make a better extension at least that I can actually feel comfortable using

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Citrowske Aug 31, 2020 ★★★★★

:(makes me nervous

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Luke Lantern Aug 31, 2020 ★★★★★

Not only is this extension an unabashed invasion of privacy, despite whatever claims of information safety they may give, it's also ridden with bugs and glitches. Half my class couldn't get it to work properly, even a while into the semester. It's unethical and impractical. But, alas, it's required. BS.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Matthew Sain Aug 31, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Romain Casanova Aug 31, 2020 ★★★★★

Glorified spyware with access to all of your information that I am forced to sell my soul to in order to take my online classes during pandemic. Enjoy all of my data...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Wayne Aug 31, 2020 ★★★★★

If i could give less than 1 star, I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Orang Sicle Aug 31, 2020 ★★★★★

Abusing data

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Danielle Geneser Aug 31, 2020 ★★★★★

I hate using this for my online classes during the pandemic. I have been kicked out of a quiz for looking away from my screen because my roommate knocked on my door. It is way too touchy and badly programmed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 1, 2020

Hello, we completely understand your frustration, and as a reminder, exam settings are completely determined by your instructor, not Proctorio. Being removed from your exam was due to the settings your instructor had selected when creating the exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Martin Patterson Aug 31, 2020 ★★★★★

My school wants me to install this extension, but it is very shady. I have no way to know that it isn't always watching me, and there are rumors about it selling data. Awful app, should be removed immediately

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 1, 2020

Hi Martin, Proctorio runs in a sandbox of Chrome, which restricts it to only run while you are in an exam. You will know when the extension is running because the shield icon in the upper right corner of your browser will be green. Proctorio never sells user data and all data is kept safe using zero-knowledge encryption. This means that no one at Proctorio knows anything about the data on our servers, and we never grant any third party access to this information either. Please visit our website to learn more: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[JT](#) Aug 31, 2020 ★★★★★

Not only does Proctorio not provide a mock version on their website to test whether your webcam works so as to not get screwed during test time, but GOOGLE also hides the search engine visibility of this extension! You cannot find this extension on any search engine. I stopped using Chrome because of their deceptive practices concerning advertisements and I understand I made the right decision.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Figet_lard](#) Aug 31, 2020 ★★★★★

awfull

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[AirWolf2301](#) Aug 31, 2020 ★★★★★

Borderline spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jeffers FSAG](#) Aug 30, 2020 ★★★★★

Wow oh wow. It thought I cheated when I was looking down at the keyboard.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Sarah Elder](#) Aug 30, 2020 ★★★★★

It has a lot of bugs and causes issues to my brand new computer

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Van Henderson](#) Aug 30, 2020 ★★★★★

I'll be damned, George Orwell was right.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Ritchie Cruz](#) Aug 30, 2020 ★★★★★

Awful!!!! This program flagged all 80 students in my class for "suspicious activity". Our professor blindly believed this and has threatened to give everyone a zero. The eye tracking software is extremely sensitive and seems to not account for the fact that our eyes move when we read. I know with 100% certainty that I did not cheat however this program still flagged me and reported me to my professor along with the entire class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Darci Welty Aug 30, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ian Linkletter Aug 29, 2020 ★★★★★

It shouldn't be legal. Proctorio gives every student a Suspicion Level based on Abnormalities. It compares everyone in your class to each other: your eye movements, head movements, mouth movements, browser behaviour, and room audio. This is wrong! Demand your professors do not use surveillance software. Tell them it is harmful to you and we can get this banned.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kenny Aug 29, 2020 ★★★★★

Listen idk about other proctoring apps because I've never had to use any for an online class. But I am so so uncomfortable with being forced to download literal spyware as part of a class, I guess I should take that up with the teacher but I'm too scared to do that. Taking a simple quiz is 10000x more stressful for me because I'm stressed out by my privacy being invaded on top of normal testing stress. This app makes you show the camera your actual physical ID card. It records your screen, camera, and microphone. It collects your physical location. It tracks your head movements, eye movements, mouth movements??? That is absolutely a violation of privacy, even if it's just while you're take a test, I truly don't know how this is legal. I'm already paranoid about this kind of stuff so I am so stressed out having an extension thats sole purpose to record everything I do. I don't care if "its up to the school to decided what data is needed!!" they're the ones offering it to the schools. I don't care what organizations its compliant with, I feel like my privacy is being violated. I don't feel safe or comfortable with it on my computer. Any one (probably bots) that replies to this and tries to tell me that the extension doesn't do that and "its completely safe!!" isn't going to make me more comfortable with this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua Salas Aug 29, 2020 ★★★★★

Invasive. Counterproductive to learning.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zoë Westhoff Aug 29, 2020 ★★★★★

Absolute invasion of privacy that should not be allowed by universities. The extent of permissions I had to give this app scare me to my core and make me consider changing courses just so I don't have to give up my ability to comfortably take an exam without some creepy, disgusting program watching my every move so I can answer some questions that barely even matter. Even in a real classroom I do not have to give up this much personal freedom. If teachers have this much distrust in students then maybe they shouldn't offer garbage, quizlet generated standardized tests that test nothing but your ability to remember useless information rather than actually being able to critically think on our own. This is the fault of teachers and proctorio taking advantage of their distrust and poor teaching abilities.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Curtis Khanh Aug 29, 2020 ★★★★★

Invasion of privacy, plus who knows where they can sell your data to if given the right price!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 31, 2020

Proctorio takes the privacy of our users very seriously and we never sell data to third parties. In fact, all data is kept safe using zero-knowledge encryption, which scrambles the data and makes it unreadable, until it is unlocked by the exam administrator. This encryption scheme means no one at Proctorio has access to this information. Please visit our website for more privacy information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



shasheng wan Aug 29, 2020 ★★★★★

Nasty

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Chinese Faker Aug 29, 2020 ★★★★★

Our prof had us install this for a quiz. This extension is unnecessary and useless. Our Prof can go suck a Lanjiao!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



julius berman Aug 29, 2020 ★★★★★

Like other said it is an invasion of privacy. Why would they make us install this. The developers should have to install this on their computers too so we can make sure they are working and the school administration too. It seems totally unfair. This has kind of made paranoid because I will never be sure that it is spying on me out side the quiz. So I make sure the extension is off as soon as I am done with my quizzes and I go into the settings and turn off the mic for the whole computer too plus I have a shutter for the web cam built in so I slide that too. We must stand up for our rights especially in this covid era.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



spewn U Aug 28, 2020 ★★★★★

This extension sucks. Always have issues with it and it seems like it takes me 30 min just to start a quiz.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 31, 2020

Hi there, we're very sorry to hear you have been experiencing issues with the extension. Our support team is available 24/7 to assist with troubleshooting. You can contact support through our Live Chat function, by emailing support@proctorio.com, and through social media.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



William Moon Aug 28, 2020 ★★★★★

I had many other tabs open, but the quiz page said I needed to close them out before taking the quiz. I clicked the button saying Proctorio would close them for me. However, it closed the tabs one by one instead of all at once, so I was unable to reopen most of them with Google Chrome's "Recently closed" feature. This is a terrible method of closing tabs and it caused me to lose so many important tabs.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 31, 2020

Hi William, we understand your frustration with your tabs closing and appreciate the feedback. All of your tabs should be restored after you submit your exam and quit out of Proctorio. Please remember, this is a setting that was required by your institution and not Proctorio.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



William Moon Aug 28, 2020

I take it back, it is horrible. I took the quiz and closed the window, but only a fraction of my tabs reopened. Please fix this issue. I just lost so much because of pitiful programming on your part.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



William Moon Aug 28, 2020

I figured out that it reopened the tabs after I closed the quiz window. There should be a note saying that the tabs will open after the page is closed to avoid giving users an unnecessary scare.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Micah Aug 28, 2020 ★★★★★

trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



HUNK Aug 28, 2020 ★★★★★

This program can literally change the security and privacy settings on your computer, it can disable anti-virus, and can eject files from your device. This is a complete violation of privacy, and there should be some form of laws or regulations against this. To add to all these negatives it rarely works properly, and there's so many steps to taking a test like showing ID, having it record audio and video of you. It's very hard to see any good in the use of intrusive software like this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 31, 2020

Hello, please remember that any changes to your settings would be due to the settings enabled on your exam by your exam administrator. Proctorio has no default settings, so each exam is completely customizable to the needs of your institution. Additionally, any changes that are made are only required for the duration of the exam. Following submission, you may restore your settings back to normal, and delete Proctorio from your browser. ID Verification and Audio/Video Recording are also settings that were enabled by your institution, nor Proctorio, and only individuals at your institution with the appropriate credentials are able to review this information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Maddie Aguilar Aug 28, 2020 ★★★★★

This is the worst piece of technology to ever come out of academia. I've been trying to get this to work since Monday (it's now Friday and I have a quiz that I can't even open due tonight). I've used the live-chat feature, emailed the company, and shared my screen with them over google hangouts. I've done every trouble-shooting tip I could possibly find online.

They basically just told me to ensure that it's working for my professor, even though she's assured me multiple times that it is. I'm so lost, and I've never had such a bad experience with a company.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



VTheMighty Aug 28, 2020 ★★★★★

Terrible program, there are many alternatives to this invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua Thompson Aug 27, 2020 ★★★★★

Gross misuse of an exam proctor tool. I had to download this because of my university, but it made me enter personal info, even though I clicked a teachers link, and it had me scan my ID. It also demanded that I take my GLASSES off or else I was CHEATING????!!!! How am I supposed to do well knowing that my information is not safe and I cannot even wear glasses while taking tests? Terrible app used for exploiting universities and their students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 28, 2020

Hi there, please remember that ID verification is a setting that was enabled by your instructor or institution, not Proctorio. We understand the concerns regarding privacy and security that accompany this, so I am happy to clear some things up for you. All exam information is kept safe using three layers of encryption, the last being zero-knowledge, which scrambles all exam data and only when it is unlocked by an approved individual, does the information

become unscrambled. Zero-knowledge also means that no one at Proctorio knows anything about the data on our servers. Please visit our security page for more information about how we protect your data: <https://proctorio.com/about/data-security>

I apologize for you being told you cannot wear your glasses during the exam. You may absolutely wear them. Occasionally there may be a glare on them during the prechecks process, which can easily be fixed by turning the brightness down on your screen.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



DT Aug 27, 2020 ★★★★★

Absolute invasion of privacy, and please report the professors that support this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



kate babcock Aug 27, 2020 ★★★★★

Creepy, useless, invasion of privacy and security. Spyware like this should be illegal, not to mention it generates a Hawthorne effect. Also, they could not have chosen a more threatening logo if they tried. If I could rate it 0 stars I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Seth Milton](#) Aug 27, 2020 ★★★★★

Massive invasion of privacy, and it closes all other windows opened in chrome. Gee bill, have non school things opened in other tabs? Enjoy that getting closed! Also, who else has noticed that all these 5 star reviews are from a few days in 2018. Pretty suspicious if you ask me!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Aug 27, 2020

Hello, we completely understand the privacy concerns associated with remote proctoring, which is why we created a solution with the privacy of our users in mind. Please visit our website for more information: <https://proctorio.com/about/privacy> The requirement to close all of your tabs/windows is a setting that was enabled by your instructor or institution and not Proctorio. We offer a robust suite of secure exam features and have no default settings for exams. Instructors are able to customize exams based on the needs and requirements of the assessment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Jason Venuti](#) Modified Aug 27, 2020 ★★★★★

absolute mess, complete invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Trevor Tecson](#) Aug 27, 2020 ★★★★★

This is a terrible extension. The facial recognition is so bad that I had to face my webcam towards the ceiling and look down at it to make it work. It forces you to close literally everything and cleared my browser cache after testing which is not cool.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Aug 27, 2020

Hi Trevor, I understand your frustration and am happy to clear some things up for you. Proctorio does not use facial recognition. Proctorio uses facial detection technology instead, which does not collect biometric data like facial recognition. Please remember that clearing your cache and closing other applications are settings enabled by your instructor or institution, not Proctorio. Our platform has no default settings, so each exam can be customized to the assessment's needs. If you continue to experience issues with the ID check, we encourage you to reach out to our support team via live chat during the ID check process. They will be able to walk you through some troubleshooting steps to get you through the process.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Hannah Rae Aug 26, 2020 ★★★★★

I am not at all pleased about having to use this for school. I understand that Proctorio states it won't use our information but it is overall unfair that students have no alternate choice. There is no good reason to trust that a third party website/company would not sell information or step on people's privacy. This happens all the time, calling it now that we'll hear about this company selling information and being sleazy underwraps. Not to mention the app itself is poorly made and difficult to use. It always seems to get stuck on checking your ID or some other step. Not impressed and honestly, I am so uncomfortable using it. There is a reason why it has a 1 star on the app store. Shame on the universities for thinking this was a good idea or fair to make it a requirement for students (and all the other third party companies students have to use in order to even do their work. Just causing students/parents to fork out money over and over again)

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 27, 2020

Hello, we understand your concerns and assure you Proctorio never sells data to third parties. All exam data is kept safe using zero-knowledge encryption, which scrambles the data as soon as it leaves your device and while it is in transit. Only when it is unlocked by an approved individual at your institution is the data readable. Zero-knowledge also means that no one at Proctorio knows anything about the data on our servers. We understand that sometimes alternatives are necessary, and within our contracts with institutions, we require they offer students alternatives to using Proctorio. We are very sorry to hear you have been having trouble with the ID check. Please reach out to our support team so they can assist if you continue to run into issues.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryan Ramsdell Aug 26, 2020 ★★★★★

Horrible invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 26, 2020

Proctorio was created with user privacy in mind. We never require the collection of PII from our users, additional information than what your institution already has, we utilize single sign-on with your institution's LMS and finally, we restrict access to exam related data to approved individuals at your institution. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brandon Rosales Aug 26, 2020 ★★★★★

The entire software is sort of clunky, however the U.I. is intuitive. I don't agree with tests being remotely proctored like this, there should be another way to ensure students don't cheat. This is overkill.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christos2130 Aug 26, 2020 ★★★★★

Have fun trying to take a test while getting interrupted to scan your room because a car honked two blocks away

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

A R Aug 25, 2020 ★★★★★

Invasion of privacy. As a student not only will it make you feel pressured knowing that every little move can cost your grade but even at the own comfort of your home you feel violated.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lexie Stewart Aug 25, 2020 ★★★★★



Well-crafted spyware. Sucks.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Rashniel Ranu Aug 25, 2020 ★★★★★

Difficult to use on canvas, and made it hard to navigate through with it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sam Daigre Aug 25, 2020 ★★★★★

Amazing device to spy on people and breach my privacy! Also it downloaded a file to my computer I cant find. I hate the scumbags that made this and will uninstall this garbage as soon as online school is over. Can't wait for that day!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 26, 2020

Hi there, since Proctorio runs as an extension of Google Chrome, no file would have been downloaded to your computer. Please visit our website for information about our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [| Mark as spam or abuse](#)



Kaylynn Rauch Aug 25, 2020 ★★★★★

Absolute disgusting invasion of privacy. Useless and horrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nhung Nguyễn Aug 25, 2020 ★★★★★

Why can't I install it ? It has been blocked by admin

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jenny M Aug 25, 2020 ★★★★★

I've tested my camera/audio checks like fifteen times today and it keeps saying that I've either got a missing or outdated extension (spoiler alert - I used the link to download the most recent version provided to me from the website itself to download the extension). I take the LSAT on freaking Saturday, three days from now. I can't deal with this now

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 26, 2020

Hello, we are sorry to hear you are having trouble with the extension. Please ensure that your Google Chrome is up to date, as well as the extension. If you are still experiencing issues, please reach out to our support team so they can provide assistance in troubleshooting and make sure you are ready for your exam! You can contact them by emailing support@proctorio.com

Was this review helpful? ☐ Yes ☐ No [| Mark as spam or abuse](#)



Dylan Doole Aug 25, 2020 ★★★★★

I am doing my part.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Michael wedlock Aug 25, 2020 ★★★★★

hated it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Zach Huesgen Aug 25, 2020 ★★★★★

awful disgusting app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tristan Perez Aug 25, 2020 ★★★★★

Complete invasion of privacy, makes taking quizzes and tests a nightmare. Just to think someone is glaring down the camera at you the whole time you take a quiz is enough to make me cringe. Go on and add insult to injury like I'm already anxious about online classes and a lack of instruction but now we have to be watched through our own webcam the whole time while we take quizzes and tests, honestly illd rather go in and just take them in person and get covid.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 26, 2020

Hi Tristan, we understand your concerns with remote proctoring and I am happy to clear some things up for you. Unlike other solutions, only your instructor or approved individuals at your institution have access to your exam recordings, so rest assured that no one at Proctorio is watching them.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Cody Henry Aug 25, 2020 ★★★★★

Clearly spyware. Don't care what the automated response says.. It's an invasion of privacy and there's no amount of security that you have that I even care about, it's wrong. I saw that this is required for a GenEd class... what?! Guess i'm switching to a new one, what professor wants to watch these??

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Dillon Flynn Aug 25, 2020 ★★★★★

University's all want to talk about being scanded out of their money by students trying to gain some advantage. How about the amount students are paying to attend, let alone the old money history of practically every single college. Another perfect example of students getting the short end of the stick, universities need to get the sticks out of the behinds and start thinking about the students otherwise community colleges will continue to grow and will eventually outgrow big name state schools.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Paul McMahon-Carter Aug 25, 2020 ★★★★★

it doesn't work. it will not share the screen

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 26, 2020

Hello, we are sorry to hear you are having trouble with the extension. When sharing your screen, make sure you click on the actual image of the screen that is displayed within the white box, then click share. This will automatically share your screen with the system. If you continue to have trouble, please reach out to our support team so they can assist in troubleshooting. You can contact them via live chat, through social media, or by emailing support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Dalton Pils Aug 24, 2020 ★★★★★

Terrible application

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Troy Arthur

Aug 24, 2020



Invasion of privacy. Institutions are now requiring this for us to graduate on time with calculus. We have no choice but to install this or graduate late. Rather than just allow for in-person exams, universities prefer this site. Pain in the neck too. Difficult for a lot of people to use this, especially when they are running off a desktop without a laptop. Requires video and microphone access. This means that this site disproportionately hurts the lower class by advertising itself as a viable alternative to in-person testing. I am not sure where this information goes but its existence is worrying enough. Disgusting. I want this company to disappear and I hate the fact that I am forced to use it.

Was this review helpful?



Yes



No

[Reply](#) | [Mark as spam or abuse](#)



Olivia Hood

Aug 26, 2020

Hi Troy, please remember that the settings enabled on your exam are completely determined by your instructor, not Proctorio. All exam recordings are only viewable by your instructor and institution, no one at Proctorio or any third party has access to this data. Please visit our security page for more information on how we are protecting this data:
<https://proctorio.com/about/data-security>

Was this review helpful?



Yes



No

[Mark as spam or abuse](#)



Kayla Jade

Aug 24, 2020



worst app ever, its an invasion of privacy.

Was this review helpful?



Yes



No

[Reply](#) | [Mark as spam or abuse](#)



Brandon Sanchez

Aug 24, 2020



invasion of privacy

Was this review helpful?



Yes



No

[Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jimin Bang](#) Aug 24, 2020 ★★★★★

MAGIFICENT spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Jonathan Z](#) Aug 24, 2020 ★★★★★

Invasion of privacy, remove app

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Quinn Francis-Cummins](#) Aug 24, 2020 ★★★★★

This is a complete pain to use. When you do a room scan, it takes time out of your exam, which is completely ridiculous and lacking all sense and reason. It expects you to move your camera slowly, which is hard enough when using a built-in camera, but would be fine if it didn't take time away from your actual exams. The ID identifier also doesn't work well, doing it manually is the only way to make it work. It also is not a good option for anyone with any sort of concentration issues. I'm not a fan of being watched, but I also understand that it is necessary to prevent cheating somehow. They just need to fix a lot of issues and then it would be slightly reasonable.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Aug 24, 2020

Hello Quinn, we are sorry to hear that you have been having trouble with Proctorio. We always encourage exam administrators to add extra time to the exam when they have enabled room scan, to allow for random scans students may be asked to do. Please keep in mind that this is a setting enabled by your institution, not Proctorio. We are always working on our product and appreciate feedback from our users, letting us know how we can improve! If you are having a difficult time with ID verification in the future, you may also reach out to our support team at any time so they can walk you through the process and help ensure you do not run into the same issues again.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)[Romario Rayo](#) Aug 24, 2020 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Matt Coyle](#) Aug 24, 2020 ★★★★★

Privacy invasion and that's it. I had other classes not require it and go by smoothly. Shouldn't be required to download spyware on my own device.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wibbity Wobbity Aug 24, 2020 ★★★★★

Trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A.M. Mickle Modified Aug 24, 2020 ★★★★★

My first review was kind of long winded, so allow me to shorten it for ease:

-I've had my identity stolen in the past and am not comfortable with a third-party browser extension scanning an ID with my full legal name and photo on it.

-Setup to take the exams were difficult and glitchy: two setups within ten minutes of each other under the same position and lighting conditions, first worked fine, second couldn't get a clear shot of my face despite the "unclear" shots looking exactly like the approved "clear" shots.

-Did NOT kick me from the test when I stood up and moved OUT OF FRAME to get a pen and paper.

Ineffective as a proctor.

-DID kick me when I clicked to upload an image for one of the questions.

My personal feelings about my privacy aside, the app just doesn't work well. Maintaining academic honesty is important, but this app is not effective.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 24, 2020

Hi there, we completely understand your concerns regarding the ID scan and assure you that no one has access to your ID (or any exam information) other than approved individuals at your institution. All exam data is kept safe using zero-knowledge encryption, which scrambles the data, making it useless to any bad actors. This also means no one at Proctorio has access to any of the exam data either. We are sorry to hear you had a difficult time with the exam prechecks process and we appreciate your feedback because we are always looking for ways to improve. Please remember that being removed from your exam is completely based on the settings your instructor has enabled on your exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Waikiki7807 Aug 23, 2020 ★★★★★

This is creepy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Junqi Shao Aug 23, 2020 ★★★★★

TRASH

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



zayn Dr. Aug 23, 2020 ★★★★★

no privacy, piece of s

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nilevia Aug 23, 2020 ★★★★★

koneksi saya memiliki upload dan download 50mbps saat dites dengan speedtest tapi pada ekstensi sampah ini koneksi gagal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ella McIntosh Aug 22, 2020 ★★★★★

extremely difficult. this is the absolute worst. i understand the importance of academic honesty but there has to be a better way than using this browser extension

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Petr Suchomel Aug 21, 2020 ★★★★★

Regardless it is de facto virus, it is impossible to make it work - my notebook has a camera on the bottom (Dell XPS13) and this thing is unable to deal with it no matter what.

So trying to take the first test, I am spending minutes in an endless loop of: Oh no! We're having a little trouble seeing you. Please adjust the camera so your face is centered and clearly visible. Tip #250 If you're in a dark room, try turning on additional lights.

This junk should be prohibited by law...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



ManuelEPQ Aug 21, 2020 ★★★★★

i hate it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Sydney Gleaves Aug 21, 2020 ★★★★★

I already have test anxiety, so having to trust that no one comes into my dedicated space and interrupts is stressful. Having to scan my surroundings hoping that there is nothing that could resemble a semblance of academic dishonesty. Having to bank on the fact that I will have a reliable internet connection. Having my eye motion monitored so it doesn't go outside a certain range. Having noise levels monitored, hoping that the landscaping company isn't scheduled to mow that day. All of this IN ADDITION to the normal stresses of reviewing and knowing material all within a time constraint. Anxiety through a whole new level. Proctorio amongst other things is an invasion of privacy and creates extreme discomfort for me. Not a fan.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 21, 2020

We completely understand that taking exams can be very nerve racking for students and I am happy to clear some things up for you. Please remember that exam recordings are reviewed by your exam administrator, and they are able to make determinations regarding audio levels or any behavioral abnormalities. Even if a certain behavior is flagged, your instructor is able to review and determine if any violations of integrity actually took place. We recognize that privacy concerns are very real and valid, which is why we take them very seriously and have designed a product with user privacy in mind. Please visit our privacy page to learn more about the steps we take to protect your privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Frostbyte - - Aug 21, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 21, 2020

Proctorio takes a proactive approach to protecting the privacy of our users. Please visit our website for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Lam Tran Aug 20, 2020 ★★★★★

Invasion of my privacy and extremely restrictive interface usage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 21, 2020

Protecting student privacy is at the core of our product. We never require personally identifiable information from our users, and only collect information that is necessary for the exam, based on the settings enabled on your exam. We also restrict access to exam information to only approved individuals at your institution. Please visit our privacy page for more information: <https://proctorio.com/about/privacy> We are always looking for ways to improve our platform and appreciate feedback from our users! Feel free to reach out to us and share some suggestions for how we can improve the interface.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nadeen Saleh Aug 20, 2020 ★★★★★

WORST APP EVER! Big brother is always watching you.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 21, 2020

Hi Nadeen, Proctorio runs in a sandbox of Chrome, which limits it to only run while you are in your exam. As a reminder, you can always uninstall and reinstall the extension as often as you would like.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Collin Lewis Aug 20, 2020 ★★★★★

Pain in the butt

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



JustSeb Aug 20, 2020 ★★★★★

bro this sucks. you realize that people can use phones. this is doing hardly anything.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Tyler Hampton Aug 19, 2020 ★★★★★

Never have I ever came across an extension are poorly made as this. Of course it's a clear security breach but more than that, it doesn't even work correctly half the time. Tests usually make me nervous in general, but thanks for the added level of stress!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 20, 2020

We are very sorry to hear you are unhappy with Proctorio. Please remember if you are having technical issues with the extension, our support team is available 24/7/365 to assist with troubleshooting. Regarding security, we take the concerns of our users very seriously, which is why we developed a product with privacy and security at the core. Proctorio utilizes three layers of encryption to protect user data. The final layer, zero-knowledge encryption, means no one at Proctorio has access to any of the encrypted data on our servers. Please visit our website for more information about our approach to data security: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nick Munoz Aug 19, 2020 ★★★★★

Yep, Hated it. Thanks Cuesta

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Josh Weller Aug 19, 2020 ★★★★★

Wow, reading what the extension can makes me never want to install this spyware bs, but my college requires it for testing. Can't wait to uninstall this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Aug 19, 2020

Hi Josh, we completely understand your concerns and I am happy to clear some things up for you. Please remember that each exam is dependent on the settings your instructor has enabled, so not every exam will have every Proctorio setting enabled. We encourage you to reach out to your instructor and ask them exactly what settings they have selected for your exams. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. Finally, since Proctorio runs as a browser extension, you may uninstall and reinstall it as many times as you would like!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Liam Porterfield](#) Aug 19, 2020 ★★★★★

I'm looking at all the reviews, and the comments on all of them are definitely from Proctorio or someone affiliated with the company. "Check out our website" and renaming the certifications and compatibility from the parent company themselves does not ensure anyone that they are still safe. It's literally saying "hey I know you don't trust me but I'm here to tell you again that you should trust me bro." The fact that the company has to disguise itself as "a google user" when replying just to link their own website and just list the certifications again is kind of sad. If you're going to try and persuade us from an "outside" source, at least act like you aren't affiliated with the company.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Brenlen Dorow](#) Aug 19, 2020 ★★★★★

Awful appliance

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[lucas garcia](#) Aug 19, 2020 ★★★★★

Spyware <-----
Delete RIGHT AFTER ALL TESTS/QUIZ
Clear invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[pup P](#) Aug 19, 2020 ★★★★★

This is literally spy ware. omegalul

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Chun Yin Ng](#) Aug 19, 2020 ★★★★★

What a trash, can't even let me pass the webcam test because my room is a little bit dark. I've already turn on the light!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Ewan Whaley](#) Aug 18, 2020 ★★★★★

Used by universities to invade a student's privacy and allows them to view anything on a student's browser, universities that use this should reexamine their application of this technology.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Aug 19, 2020

Hi there, please remember that Proctorio only runs while you are in your exam and what is recorded during the exam session is completely dependent on the settings your instructor enabled on the exam. All of this exam data is only viewable by your instructor or approved individuals at your institution. If it makes you more comfortable, you may **uninstall** and **reinstall** the extension as often as you would like.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Grace Everett](#) Aug 17, 2020 ★★★★★

Honestly, I'd probably have even more to be mad about if I was ever able to use the program. Despite multiple option checks, done by myself, my family, and multiple Proctorio IT helpers, the program REFUSED to acknowledge that my laptop has a camera. Not that it was saying it couldn't access it - Proctorio was saying my laptop straight up did not have a camera, and absolutely nothing anyone did was able to change its mind.

As for other issues, I ended up not needing a work-around because any classes I had that were planning to use it (Spring 2020) had so many people with non-workable problems that they all dropped it. I'm having to

use it again for Fall classes and I already hate it. Do you know how many tabs I like to keep open??? Too many to risk losing is how many.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Waldman Sep 5, 2020

that is still proctorio doing it though lol

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Aug 18, 2020

Hi Grace, we understand your frustration and apologize for the inconvenience. Please remember that being required to close your tabs is due to the settings your instructor has enabled on the exam, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Anthony Sayre Aug 17, 2020 ★★★★★

Their extension is a joke, constantly cant find hardware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 18, 2020

Hello, we are very sorry you have been having trouble with the extension. Please remember our support team is available 24/7/365 to assist in troubleshooting any issues.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Your local Goblin shark Aug 17, 2020 ★★★★★

overall experience was horrible and am disgusted

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 18, 2020

We are very sorry you feel that way and are always looking for ways to improve. Feel free to reach out to us and share your feedback!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dylan Gardner Aug 17, 2020 ★★★★★

software is an obvious invasion of privacy, that is evident before you even start it up. beyond that it is buggy and has almost no options for support even though it is essential that it works consistently if you are a student and you have a high stakes exam that you can only take at one time. every time I see a professor require this extension I die a little inside.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 17, 2020

Hi Dylan, we are sorry to hear you have been experiencing issues with the extension. We completely understand your concerns regarding privacy, which is why we designed a solution with the privacy of our users at the core of our product, not as an afterthought. Because Proctorio runs as a browser extension, rest assured there is no additional program running in the background collecting data from your computer. Proctorio runs in a sandbox of Chrome, which limits it to only running while you are in your exam. We never require the collection of personally identifiable information, and all exam data is kept safe using zero-knowledge encryption. Our support team is available 24/7/365 to assist you with any issues you may have with the extension, and you can contact them via live chat, email or through social media. In the future, we recommend starting a Live Chat, as that is the quickest and easiest way to connect with a Support Agent. This can be done by clicking on the extension's

shield icon in the upper right corner of your browser window from your exam page.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Susan Pan Aug 16, 2020 ★★★★★

poorly designed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 17, 2020

We are sorry you feel that way, Susan! We are always looking for ways to improve our product and appreciate input from our users. Feel free to reach out with any feedback you have for us.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



SpecialKM1 Aug 15, 2020 ★★★★★

After I take the exam am I able to uninstall the Proctorio browser extension without being fail immediately?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 17, 2020

Absolutely. Once you are done using the extension for your assessment, you can uninstall and reinstall as many times as you would like. Simply click on the extension's icon, go to 'Manage extensions' and remove the extension from your browser. Just make sure to reinstall it before your next assessment!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



El DA Aug 14, 2020 ★★★★★

NO PUEDO CREER QUE SE HAYA HECHO ESTA EXTENSION CON EL FIN DE VIOLAR LA PRIVACIDAD DE LAS PERSONAS QUE CLASE DE EXTENSION ES ESTOO

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



EliGamer01 Oct 19, 2020

Cribart, pero es fácil burlar la seguridad de proctorio, la verdad no lo hice pero pude

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Crisbart Aug 15, 2020

Pero solo esta activa en los exámenes en linea. Me parece una buena forma de llevar un control en clases, cursos y exámenes en linea, ya que es muy fácil que algunas personas puedan hacer trampa

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Felix Marrar Aug 14, 2020 ★★★★★

This app is literally the biggest invasion of privacy ever. Any professor/teacher who uses Proctorio should be ASHAMED of themselves for even allowing this extension on their students' computers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 17, 2020

Hi there, we completely understand that privacy is a very real and valid concern, which is why we created a solution that protects the privacy of our users, unlike similar solutions. Proctorio never requires the collection of personally identifiable information, or anything additional than what your institution has already collected from you. All exam data and

information is also encrypted using zero-knowledge encryption, meaning no one except approved individuals at your institution have access to this data. Proctorio also runs in a sandbox of Chrome, so it is restricted to only running while you are in your exam. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kaylee Thompson Aug 14, 2020 ★★★★★

Had a timed (\$109) test I needed to get on, the program wouldn't 1. recognize me staring/smiling @ the camera and then when I got past that part 2. Would not load the room scan, just kept saying internal error. I closed and reopened the program AND re-downloaded the program many times, restarted my laptop.. STILL wouldn't work. Tried for almost an hour, had to email my (rude) proctor telling her about my issues and was told to figure it out or don't even take the test (not an option). Changed computers, finally got the room scan and face picture to work after a few tries, started taking the test and either this program or my testing website started having issues and/or had issues sending information back to each other and crashed the sites. :) At this point, I have hardly any time to take this 4 hour test because I wasted an hour and a half trying to deal with this program and the testing site. Was told by other students that they had the same kind of issues when testing with proctorio, so if this is a teacher/proctor reading the reviews, and you choose to use proctorio, **BE KIND TO YOUR STUDENTS IF THEY ARE HAVING ISSUES, OR use Zooms breakout rooms**, I have had MUCH BETTER EXPERIENCE THROUGH IT. My whole experience with this app created so much chaos and stress during an important test that was either make or break for me to get into my nursing program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 17, 2020

Hello, we are very sorry you had trouble with the extension and understand your frustration. We always recommend testing the program and doing the prechecks ahead of the exam, so you can work with our support team to troubleshoot any issues beforehand.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Luke apple Aug 13, 2020 ★★★★★

this is trash

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



kayla rodriguez Aug 12, 2020 ★★★★★

I have had nothing but issues with this extension. It is extremely sketchy most importantly and even auto fills personal information such as; credit cards for proctors to see and allows access to my personal computer. It is now being REQUIRED by my school in order to take tests due to Covid. Its being used in a way that completely violates my privacy and I have no choice but to use it in order to pass the classes I need.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 14, 2020

Hi Kayla, we are sorry you have been experiencing issues with the extension and our Support Team is always available to assist in troubleshooting when issues arise. Please remember that no one at Proctorio has access to your exam information, including your credit card information. Your information being autofilled is due to the settings enabled in your browser, not Proctorio. We require institutions to offer students alternatives to Proctorio within our agreements. The alternative they offer is completely up to them. We completely understand your privacy concerns and assure you that we do take the privacy of our users very seriously. <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



J Bell Aug 12, 2020 ★★★★★

It's truly appalling that we have to give a third party access to our microphones, and cameras. A gross violation of privacy. And Olivia can give us all of the cut and paste responses she has, and it won't change

the fact, that we are being asked to trust a company with our most sensitive information and actual recordings of us.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 14, 2020

Hello, we understand your concerns and I am happy to clear some things up for you regarding Proctorio. All exam settings (microphone, camera, etc) are enabled by your institution, not Proctorio. Each exam is completely customizable, meaning Proctorio has no default settings and does not require your institution to enable anything on the exam. All of this exam information is kept safe using zero-knowledge encryption, which scrambles the data as soon as it leaves your device, and only when it is unlocked by an approved individual at your institution, is the data unscrambled and readable. Zero-knowledge encryption also means that no one at Proctorio has access to any of this information at all, including exam recordings.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Son of Gondor Aug 11, 2020 ★★★★★

Forget the privacy complaints, I can't even get that far because this extension is a barely-functional piece of garbage. I understand that this is par for the course in online education, where basic functions like discussion forums for classes are using formats that would have been archaic fifteen years ago, but this is no excuse. Entire classes are unable to take tests, the troubleshooting steps provided by proctorio are worthless, and professors are clueless in providing assistance. I highly urge any educators considering this app to reconsider. It will not help you, it will not help your students, and it is absurd to continue to support such poorly designed academic software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 12, 2020

Hi there, we completely understand your frustration and apologize for the inconvenience. We are very sorry that the troubleshooting steps we have provided did not work for you. Please continue to reach out to our support team so we can get to the bottom of the issue and ensure it does not happen in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Allaina Lippolt Aug 10, 2020 ★★★★★

sucks noodles

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jaedong Park Aug 9, 2020 ★★★★★

The part where I had to scan my ID was janky and frustrating, and the facial recognition where they tell you to smile wasn't any better. Oh and they definitely don't sell your data, just like Facebook and Google don't officially sell your data either.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 10, 2020

Hello, we are so sorry to hear you experienced issues with the ID scan during the pre-check process. If this happens again in the future, you can always start a live chat with our Support Agents and they will be able to walk you through the ID verification process, to ensure you do not run into the same issue. Proctorio does not use facial recognition or sell your data to third parties. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jett JS Aug 7, 2020 ★★★★★



Awful extension. The program disabled my second monitor in order to take an exam. Now, I can't re-enable it because it needs to receive signal from the monitor to do so. Now, I can't use my computer for work, and even specialists have told me i'm basically screwed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 10, 2020

Hi Jett, we understand your frustration and apologize for the inconvenience. Please remember that the requirement to disable your second monitor was due to the settings your instructor enabled on the exam, not a requirement from Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Heri Aug 2, 2020 ★★★★★

Learned about all the security risks associated with this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 3, 2020

Hello, unlike other similar solutions, Proctorio takes security very seriously. We understand and recognize the risks associated with using remote proctoring tools, which is why we are the only proctoring solution to utilize zero-knowledge encryption. All exam related data is encrypted the second it leaves a student's device and remains encrypted until it is unlocked by an approved individual at the student's institution. Our security page shares more information about our approach to security and how your data is protected:
<https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Isobela Gloria Aug 2, 2020 ★★★★★

Counterintuitive and buggy. Doesn't even work with my Lockdown browser. Do not install.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Aug 3, 2020

Hi there, we are very sorry to hear you are experiencing trouble with the extension. Please remember, our Support team is available to assist in troubleshooting whenever you are having issues with Proctorio. You can contact them via email, live chat or through social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



孙笑川 Jul 31, 2020 ★★★★★

I will rate it zero if I could.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



KingZ Lee Jun 14, 2021

大师兄宁来了

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jef smith Jul 29, 2020 ★★★★★

This program is a great idea however the way that its interface works make it extremely bad. For example scanning my room after the test starts while time is still counting down puts me in a great deficit for time. Along with the amount of ram this and chrome takes slows my computer down drastically and with 50 question exam. If it takes 10 seconds to load a question that 8 minutes and with a room scan taking another minute or two now you are already ten minutes down per test. Along with my antivirus software

always starts scanning right when I open of the program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 31, 2020

Hi Jeffrey, we are always looking for ways to improve the user experience and interface and appreciate feedback from our users. Feel free to reach out if you have suggestions for how we can improve. Please also remember the **Record Room** setting is enabled by your institution, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Erik Lüth](#) Jul 28, 2020 ★★★★★

This is a massive privacy invasion and shouldnt be allowed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Sam Wahl](#) Jul 27, 2020 ★★★★★

I only had to download this extension in order to take my final exam for a WSU class. It does not work. When I try to open it it just constantly crashes while reminding me to install Google Chrome. I have Google Chrome installed! Hopefully, this failure by Proctorio doesn't result in me failing the final. Regardless, I am going to urge my institution to end any agreement they have with this company. WSU used other proctoring formats last year and they NEVER had issues. If I could give this zero stars I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 27, 2020

Hi there, we are very sorry to hear about the inconvenience you have been experiencing and will escalate this issue to our engineering team.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[ExteelBananaMoon](#) Jul 25, 2020 ★★★★★

Honestly don't know how this app is still allowed to run. This is an obvious privacy threat and nothing is being done. Every bit of information is gathered to take a school exam! It's unlawful and against my rights.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 27, 2020

Maintaining the privacy of our test takers is at the core of our product, not an afterthought, and we have been recognized for prioritizing privacy within our product. Proctorio never requires personally identifiable information to take an exam and, because we utilize single sign-on, we never require additional information than what your institution already has collected. Proctorio also utilizes zero-knowledge encryption, meaning we do not have access to your exam information, only administrators at your institution have access to it. Please visit our website if you are interested in learning more about our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Doug](#) Jul 24, 2020 ★★★★★

Student has to pay to have their privacy invaded. Not only that, this thing barely even works on blackboard. I also think this system is only a scare tactic, so actually the student is just paying to be uncomfortable. They also attempted to make me download this sketchy windows fixing app when my webcam wasn't immediately enabled. I recommend just telling the student to hit the lock button next to the search bar and allow webcam, do not download the weird malware they recommend. It might not be malware that's just a conspiracy theory, but still, come on proctorio. Just tell the student to enable webcam, no one wants some weird app that can enable your webcam for you, that's creepy. I assume that app is how they get around the

invasion of privacy thing, since that app is not proctorio, proctorio can say they do not control your computer at all, but the secondary app just did not look right. Bye have a beautiful day.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

Hi Doug, I am happy to clear some things up for you. Proctorio takes privacy very seriously and since we utilize single sign-on, we never require personally identifiable information from our users. We appreciate the feedback. Student pay was agreed upon by your institution within their contract with Proctorio, however, we are offering free exam vouchers on your website due to COVID-19. We understand your hesitation with downloading another application and assure you that our Proctorio agents would never encourage you to download something malicious. If you have more concerns regarding security and privacy, we encourage you to visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mayhem Maverick Jul 23, 2020 ★★★★★

Just a friendly F.Y.I. when the inevitable data breach happens for all that data "THAT IS NOT COLLECTED" just understand I plan on becoming a very rich man via suing my college into oblivion and getting every penny I can from this sorry excuse of a company making profits by basically being a peeping Tom. Sickos....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

Hello, please visit our website for information regarding our approach to security: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



matthew leger Jul 23, 2020 ★★★★★

it sucks lol

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

Hi Matthew, we are sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



zhou c Jul 23, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

Hello, unlike other similar solutions, Proctorio was designed with user privacy in mind. Please visit our website to learn more about our approach to protecting your privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



William Brewer Jul 23, 2020 ★★★★★

The positive reviews here seem to state that Proctorio is the 'least-bad' option in Proctoring software.

You know what the actual least-bad option is? Writing a short-response test that requires critical thinking and then allowing students to take it open-book. Why? Because it gets students to engage with the text and,

if they want an A, to actually think. "But then someone has to grade it" ...ok? Professors themselves, in the online paradigm, have to record lectures for a course exactly once and then spend the semester fielding emails from students to help solve technical issues. My class that uses Proctorio has TAs (as in... people getting paid to assist the teachers), and from the student side I have absolutely no idea what they're doing. Proctorio isn't the problem, it's a symptom, an extension of the standardized testing ideology that has already destroyed America's public schools, and an excuse for all teachers who use it to do significantly less work than they would in traditional classes. But you know what? These few years of laziness will evaporate when administrators get hip and let go of their entire teaching staff, retaining all of the courses they've developed, and establish 'course manager' roles for helping students with logistics. By making teaching 'easier' (and less effective), programs like Proctorio are also making teachers themselves redundant -- this is in addition to the accessibility issues, privacy issues, and justified anxiety felt by students that a random internet outage or neighbor coming to the door will result in a failing grade.

Let me propose an alternative business model: Recruit free-lance graders to read and grade short responses in online classes to help universities with an honest problem regarding an academic labor shortage. When the American university system collapses later this decade, you'll have thousands of out-of-work PhDs ready to grade full-time for 15/hr, enabling a more robust system of higher education and keeping those who thought the education bubble would never burst fed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kareem Sanchez Jul 22, 2020 ★★★★★

Yes, this extension is "creepy." I hate online tracking, ads, cookies, etc, so this is like a privacy nightmare. I disable it the second i finish an exam. BUT I get that we need software like this, otherwise online courses mean nothing. I don't want healthcare staff treating me, or health insurance people sending me bills, when they don't understand what they're doing and only "earned" their degree by Googling their answers during non-proctored online exams.

This extension was okay, at least at my university (medical school). My exam only required microphone and webcam access during the exam. It never asked to scan my ID, or to scan my room. I would be seriously worried about sending photo IDs. There have been MANY online data breaches that exposed driver license numbers on photo IDs, even from companies who promised they were following safety protocols.

Anybody who uses this extension should BLOCK OUT the DL number on their driver license (with black tape), and disable/uninstall the extension as soon as they finish.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

Hi Kareem, thank you for your review! We appreciate your feedback. Please remember that all test-taker data, including ID card images, are protected using zero-knowledge encryption.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jaymes The Slime Rancher Jul 22, 2020 ★★★★★

dystopian, and a violation of my privacy. only downloaded it because i literally need it to graduate.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 27, 2020

We completely understand your concerns regarding privacy, and our platform was designed with privacy at the core, not an afterthought. We never require personally identifiable information from our users, and never collect anything more than what your institution already has. All exam information is only reviewable by approved individuals at your institution, as well. If it makes you feel more comfortable, you may uninstall and reinstall Proctorio as many times as you would like. Just make sure you have it installed for your exam. Please visit our privacy page for more information:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Lucas Park Jul 22, 2020 ★★★★★

invasion of privacy dont feel safe

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 22, 2020

We understand that taking exams with remote proctoring software can be nerve racking for some students, which is why we created a platform that takes the privacy and security of our users very seriously. Please visit our privacy page for more information about our approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



ingmaster5 Jul 21, 2020 ★★★★★

While it does what it needs to the program does indeed affect Your Chrome, altering your theme, etc. Be sure to uninstall this "Extension" as soon as your need of it has ended.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 22, 2020

Hello, Proctorio runs in a sandbox of Chrome which limits it to only running while you are in your exam. Certain settings enabled on your exam could require changes to be made to your Google Chrome settings in order for the exam to run effectively, however, once you submit your exam and remove the extension, everything should go back to normal.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Rezeq Khader Jul 21, 2020 ★★★★★

garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 22, 2020

Hi Rezeq, we are very sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kickassidy !! Jul 21, 2020 ★★★★★

invasion of my privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 22, 2020

Hi there, we understand your concerns regarding privacy and take them very seriously. Rest assured, your information is only accessible by approved individuals at your institution, and is protected using zero-knowledge encryption meaning no one at Proctorio has access to it. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tiffany Earp-Hogan Jul 20, 2020 ★★★★★

If Zero stars was an option! Tech support are complete morons!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

We're very sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Santi Pugo Jul 19, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hello, we understand your concerns and assure you Proctorio takes the privacy of our users very seriously. We never require the collection of personally identifiable information from our users, and restrict access to exam information to only approved individuals at your institution. If you are interested in learning more about our approach to privacy, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Stijn de Milliano Jul 19, 2020 ★★★★★

This spyware does 4 things:

- 1 - It violates any and all privacy you have.
 - 2 - GREATLY inconveniences anybody forced to use it.
 - 3 - NOT do what it claims to do (I lost over an hour of exam time because proctorio claims to disable your extensions, but I had to do so manually).
 - 4 - NOT achieve its goal of preventing fraud, as this is still very easily possible.
- Nobody should use this extension and if I could give a lower rating, I would.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nuno Clauzing Jul 19, 2020 ★★★★★

Horrible, unable to take test due to the fact that proctorio is not working.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hi Nuno, we are very sorry to hear you are having trouble with Proctorio. Please reach out to our support team through email, live chat or social media so we can assist in troubleshooting!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Daniel Mathis Jul 17, 2020 ★★★★★

Worst product ever. Waste of money, time and resources. Hate it. Wish it was gone. Don't like it. Hate it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

We are very sorry you feel that way! We are always looking for ways to improve and appreciate feedback from our users. Feel free to reach out and share your ideas on how we can improve.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Preston Gold Jul 17, 2020 ★★★★★

it is invading my privacy and I don't like it

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

At Proctorio, we take the privacy of our users very seriously. We understand your concerns

and encourage you to visit our website to learn more about our approach to privacy:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



John Jul 17, 2020 ★★★★★

This extension is a total violation of security. They can remotely access your microphone and camera to record you while you take a test. If anything remotely suspicious gets "flagged", they send it to your professor for review. I understand we have to make exceptions right now but this is crazy. If this was a school-owned computer, I'd understand it, but this is my personal laptop. They can take remote control of your personal computer during a test at any time without your knowledge. They say it can only do that during a test, but with online security as low as it is today, I do not trust it. Aside from the obvious security concerns, I have a nice, fairly new MSI laptop. I have never had a virus on this computer before, and I run regular scans. After downloading proctorio extension, my antivirus software identified a virus for the first time ever. To me that is no coincidence and universities need to figure out a better way to manage student testing during this hard time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hi John, Proctorio takes security very seriously, which is why we keep all exam information safe using zero-knowledge encryption. This means no one at Proctorio knows anything about the data on our servers and only approved individuals at your institution have access to this information. As soon as the data leaves the student's device, it is scrambled so if a breach were to occur, it would be untraceable back to the owner and useless. Proctorio runs in a sandbox of Google Chrome, which restricts its access to only run while the test-taker is in an assessment. If it makes you feel more comfortable, you may also uninstall and reinstall the extension as many times as you would like. Please visit our website to learn more about our approach to security: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Asher Litchfield Jul 17, 2020 ★★★★★

Invasion of privacy and terrible program! Idk why anyone in their right mind would download this app. Sad!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hello, we understand your concerns regarding privacy and assure you that, unlike other solutions, Proctorio was created with user privacy in mind. Please visit our privacy page for additional information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brendan Dilloughery Jul 16, 2020 ★★★★★

WAY too much access to your data and machine. I was required to use it for an online college course. Borrowed a school computer and created a new throwaway Google Account to add the extension. If you can avoid this at all, do it. In this digital age, do not give away your privacy and data for these throwaway apps you are required to use once or twice. Such shady business practices - then they make extra money on the backend selling away your privacy. Win win for them. I bet they are rooting for Covid to go on forever so they can reap in the shady profits.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hi there, I am happy to clear some things up for you, as it seems you are misinformed. Proctorio never requires the collection of personally identifiable information from our users, and we never collect additional information than what your institution already has. We do not sell data to third parties, and all information is kept safe using zero-knowledge encryption, meaning we don't know anything about the data that has been collected.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Josh Mist Jul 16, 2020 ★★★★★

Why are programs such as this even allowed? Some students wanna graduate without having their data stolen. I guess that's not an option anymore, is it? Shut this thing down.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 20, 2020

Hello Josh, Proctorio exists to protect the integrity of assessments in remote learning environments. We understand your concerns with remote proctoring solutions and privacy, and we assure you that Proctorio does not steal your data. We never require the collection of personally identifiable information and never ask for additional information than what your institution already has stored within the LMS. All exam information is kept safe using zero-knowledge encryption, which means no one at Proctorio has access to this data, and we never sell data to third parties. For additional information regarding privacy, please visit our website: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Molly Klussmann Jul 16, 2020 ★★★★★

I have had to use programs like Proctorio in the past for different classes, but Proctorio is in a league of its own in the worst way possible. I am currently taking summer classes, and all of my exams require Proctorio to complete, but out of the 5 exams I have taken, I have only gotten Proctorio to work without a problem once. Also, this may be a misunderstanding on the part of my university, but my school claims that I can get help with Proctorio while sharing my screen, but when I follow their instructions, nothing happens.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 16, 2020

Hi Molly, we are very sorry to hear you have been experiencing issues with Proctorio. Our support team is available 24/7 to assist in troubleshooting any software issues, and our agents are able to help if you share your screen. Before sharing your screen, our support agents will ask for permission and they will then walk you through the process of sharing and fixing any issues you are having. We encourage you to reach out to our support team via email or live chat prior to your next exam so you can check your system and ensure everything is working correctly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Anna Robson Jul 14, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 16, 2020

Hello, we understand the privacy concerns associated with remote proctoring and assure you we take the privacy of our users very seriously. All exam information is kept safe using zero-knowledge encryption, meaning no one at Proctorio has access to your information. Please visit our privacy page for more information about our approach to protecting privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Charlie Wells](#) Jul 13, 2020 ★★★★★

This a complete violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 14, 2020

Hi there, we completely understand your concerns regarding privacy, which is why, unlike other solutions, Proctorio was designed with privacy and security at the core of our product. We do this by utilizing single sign-on with your institutions LMS and ensuring exam information is only reviewable by approved individuals at your institution. Please visit our [privacy page](https://proctorio.com/about/privacy) for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Berkiel Molinard](#) Jul 12, 2020 ★★★★★

Terrible. Students are going to cheat regardless. Rather than monitoring the student, make the exam so hard that it is impossible to cheat and curve off of that.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Dalton England](#) Jul 12, 2020 ★★★★★

Terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 14, 2020

We are very sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Courtney Sechrist](#) Jul 10, 2020 ★★★★★

I have had many issues while using this extension. I wish my University would use something else...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 14, 2020

We're very sorry to hear you have been experiencing problems with the extension. Our support team is available 24/7/365 to assist with troubleshooting any issues you have with the extension. Feel free to start a live chat any time by clicking on the extension's shield icon in the upper right corner of your browser window, emailing support@proctorio.com or

reaching out to us on social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Saloni Singh](#) Jul 9, 2020 ★★☆☆☆

Their live chat literally never works or is helpful

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 10, 2020

Hi there, we are very sorry you have been having problems with live chat. In the future, if you are having trouble getting in contact with someone, please remember you can also reach out to us through email or social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Skylar Moyer](#) Jul 8, 2020 ★★☆☆☆

To be honest, it worked for a single exam without issue. However, after it does not work at all. The customer service is non-existent. No one available by phone, the online doesn't answer and advised me to uninstall my security software in order for proctorio to run. All the while none of this was the solution to the problem and I've officially spent more time dealing with proctorio than I have studying for my midterm today. I do not recommend this on many levels but most specifically for its poor design and launch and terrible customer service.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 9, 2020

Hi Skylar, we are sorry to hear you have been experiencing issues with the extension and apologize for the inconvenience. Please remember you may email our support team, or reach out to us through social media for immediate assistance. We are always looking for ways to improve our platform and appreciate your feedback.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[eugene van der walt](#) Jul 7, 2020 ★★☆☆☆

for one this thing is the reason why struggle to write my exams....everyone in my class struggles with this thing so it is not me....maybe get a better UI and I'll consider to change my review....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Thank you for your review, Eugene. We are always looking for ways to improve our platform and appreciate suggestions from our users. Feel free to reach out and share your concerns so we can improve!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Hung Le](#) Jul 7, 2020 ★★☆☆☆

Terrible add on. Slow down your computer and change the default set up of my school canvas pages. I only used it because it is a requirement for an exam. My teachers also hate it as I do.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Hi there, we are very sorry you feel that way and understand why this would be frustrating. Proctorio does not change any programs or the default of your school's Canvas page. Additionally, our platform only runs while you are taking your exam. Feel free to also uninstall and reinstall the extension whenever you are not taking an exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Stephanie Jongsma Jul 7, 2020 ★★★★★

waardelooos verbindt niet

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Adam Rey Jul 7, 2020 ★★★★★

Pros:

It really is a great benefit to be able to take exams at home without a human proctor, especially for students with hectic schedules.

Its true its better than the alternatives.

The Proctorio live chat is quite good, and is now built in so you no longer have to shut down the exam to open another window and find the support.

Cons:

I think some privacy concerns are simultaneously fair and some overblown. While yes the software is certainly legal, its for me in a somewhat grey area of legal vs ethical. Some of the features professors are allowed to add are to me uncomfortable at best and problematic at worst. It feels like there should be a better tradeoff between privacy and ensuring academic honesty, but proctorio's point that a lot of this is on your educational institution is somewhat fair.

I worry about students with disabilities, medical conditions, unstable housing, dependents, etc. Please test this extension well in advance of an exam. Please also be early and vocal in asking for accommodations/exceptions if you feel you need them.

The extension for me consistently has technical issues. I've used it maybe a dozen times over 2-3 years and always have minor issues. Since this extension by its nature is invasive, things like antivirus software and VPNs can cause headaches. This isn't entirely Proctorio's fault but it is frustrating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi Adam, thank you for your review. We appreciate your positive feedback. We completely understand your concerns regarding privacy and we ensure the privacy of our users is protected at every layer of the platform. Please remember that only approved individuals at an institution are allowed to access and review exam data and recordings, and all information that is collected is kept safe using zero-knowledge encryption. Proctorio is fully compliant with accessibility standards and we leave it up to the instructor to provide accommodations for students who need it. We never require students use Proctorio, and within our agreements with insitutions we require that they provide students with alternatives. We apologize for the inconvenience and technical issues you have been experiencing. We completely understand that this can be frustrating and assure you our support team is always available to help in any way they can.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Rikko Jul 7, 2020 ★★★★★

Literal spyware, complete invasion of pricvacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Proctorio is not spyware and we take the privacy of our users very seriously. Please visit our [privacy page](#) to learn more about how we are protecting our users:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



emma wang Jul 7, 2020 ★★★★★

this literally take your data. completely unsafe. invasion of privacy. wish i could give this a lower rating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Proctorio only collects data necessary for the exam according to the settings enabled by your institution. We do not steal data or sell it to third parties and all data that is collected is kept safe using zero-knowledge encryption, which means no one at Proctorio has access to this data. Please visit our privacy page for more information:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



marisa polatsidis Jul 6, 2020 ★★★★★

this is horrible!! i have anxiety and this does not help me concentrate while taking tests which ends up me failing because i cannot think because all i can think about is me being recorded and how i look!!!! this sucks id be better off taking a quiz on my own so i can peacefully think.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hello, we completely understand that taking exams can be nerve-racking for some students. Please remember that only your instructor or approved individuals at your institution have access to your exam recordings and data, no one at Proctorio can see this information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tanner Jul 6, 2020 ★★★★★

It is basically institutionally required spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi there, we understand your concerns and are happy to clear some things up. Proctorio is not spyware. Before you take your exam, we will tell you exactly what information is collected. Only your institution has access to this and we never collect anything that is unnecessary for the exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Bo Huang Jul 6, 2020 ★★★★★

Should be illegal honestly...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



C. E. Jul 6, 2020 ★★★★★

Terrible...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



JAY XI Jul 5, 2020 ★★★★★

useless

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Christian Paul Jul 5, 2020 ★★★★★

I don't like the idea of my own computer spying on me

I don't like the idea of my own computer spying on me

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Please remember that Proctorio runs in a sandbox of Google Chrome, which restricts it to only running while you are in your exam. You may also uninstall and reinstall the extension as many times as you would like, if that makes you more comfortable. Also please note that all exam settings, including recording options are enabled by your institution and not Proctorio. We don't have access to your exam information or data, this is restricted to only approved individuals at your institution.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



[danny morris](#) Jul 5, 2020 ★★★★★

Worst app, worst idea of all time

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[rabbit Miss](#) Jul 5, 2020 ★★★★★

useless

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[William wang](#) Jul 5, 2020 ★★★★★

Useless, it is nothing but a spy extension, it records me on a test sure, but why does it frikin requir access to all of the sites I'm accessing? It even records me on paypal page, with my credit card info!!! please, all the schools and teachers if you value the privacy of your students, stop using this thing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Graham Junghans](#) Jul 5, 2020 ★★★★★

Complete invasion of privacy. Should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Jag Takhar](#) Jul 3, 2020 ★★★★★

would give a 0 star if i could

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[nick johnson](#) Jul 3, 2020 ★★★★★

Being forced to use a program that gives all of my data to the professor of a college class. Even if the data is not sold to a 3rd party there is still a massive amounts of data somewhere that can and probably will be hacked into.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Hello, we understand how you feel and would like to, hopefully, ease your concerns. Proctorio never requires that anyone use our product and within our contracts we actually require institutions to provide students with an alternative. The alternative is up to the institution, but we recognize that some students are unable to use our platform and we would never force anyone to use it. Your security concerns are extremely valid, which is why we protect all data using zero-knowledge encryption. This scrambles all of your data as soon as it leaves your device, and while it is stored on our servers, until it is unlocked by an approved individual at your institution. If a breach were to occur, this scrambled data would be useless and untraceable back to the owner. Please visit our website for more security information: <https://proctorio.com/about/data-security>

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Anand Date Jul 3, 2020 ★★★★★

I won't even give it a star as it is simply refusing to connect and I'm getting 403 error. Their support staff tells standard answers like restart, reinstall, uninstall antivirus (who will remove anti-virus for Proctorio and expose the system to all malicious attacks), etc. Last answer was to check with ISP.

Only thing I wasn't told to format the whole system :(

Nothing worked and I could not give my exam.

Useless extension.

I've given exams where I was monitored using my laptop's webcam and mic but this is utterly useless and too complicated. Why can't it be simple instead of so much complications and fuss?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We are very sorry to hear you experienced issues with the extension and were having trouble connecting. If these issues continue, we encourage you to speak with your instructor and let them know you were working with our support team so they can provide accommodations.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Jannine Vergara](#) Jul 2, 2020 ★★★★★

I see a lot of unhappy users and you have a very low rating and I can see why. I don't have a problem with privacy issues, my problem is with the glitching issue. I was in the middle of taking my quiz and followed my professor's instructions prior to taking the quiz and it still logged me out. Please fix your software. It might be undated and needs an update. It's very inconvenient when you're in the middle of taking a quiz/exam and it suddenly glitches and logs you out.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 8, 2020

Hi Jannine, we understand your frustration and apologize for the technical issues you have been experiencing. In the future, please remember that our support team is always available to assist in troubleshooting. When a student is logged out of their exam it is likely due to one of two things, either you lost connection to your network or were logged out based on the settings your instructor enabled on the exam. Any time you are disconnected, you may work with our support team to re-enter the exam, as long as your instructor allows it. If your instructor does not allow re-entry, you will need to communicate with them regarding alternatives.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Joshua Wetzel](#) Jul 1, 2020 ★★★★★

sure I don't like the idea of the school spying on us, but I understand that the people have their trust misplaced. however, to rant about the instructor to required us to acquire this extension, you see, this extension gives the instructor/teacher a variety of different settings to configure to make the exam/tests more strict. besides his/her rules about cheating (which includes that there must be no other electronic devices present), the person set the proctor's rules so that the test is full screen, a huge amount of ID verification, and a ridiculously short timer before it closes itself. Although this extension has complete and utter control of the camera and microphone, the teacher wants us to upload a physical piece of paper into the computer before the logging off timer runs out and we are forced to do the entire 5 minuet verification process again. Soo.. in conclusion it would be better if we could take pictures with the extension, that would be a huges time saver, and it may lower my stress a little.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Jul 8, 2020

Hello, please remember that all exam settings are determined by your instructor and not Proctorio. Force full screen, ID verification, video and audio recording, and showing your work once your exam is complete is completely up to your institution, as our platform has no default settings. It seems that your concern is mostly with the time restrictions set for your exam and the inconvenience of having to upload your work separately. We do not set time restrictions for exams, and our system does also allow students to upload their work through Proctorio once they are complete with their assessment. We encourage you to take

your concerns to your instructor.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



SuperAirJake Atkinson Jul 1, 2020 ★★★★★

This extension is awful. I have never had it work correctly the first time around and I would categorize this extension as malware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We understand your concerns and assure you that Proctorio is not malware. If you continue to experience issues with the extension, please reach out to our support team via email, chat or social media so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Barry Jul 1, 2020 ★★★★★

Invasion of privacy. Ultimately ineffective if someone actually wants to cheat. A step backwards in remote learning.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Unlike other solutions, we have prioritized protecting the privacy of our users throughout every layer of our product. Please visit our website to learn about the proactive approach we take to protect the privacy of our users: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sarah E. Wibert Jul 1, 2020 ★★★★★

Maybe instead of spying on your students, just write new exam material. This app barely works, and when it does, it is decidedly unpleasant.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We're sorry to hear you experienced trouble with the app. In the future, please reach out to our support team so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alexander Zarazel Jul 1, 2020 ★★★★★

Had to use this for a class... All I can say is that my computer worked perfectly for exams before I was required to use it, and I even was able to pass all the checkpoints with proctorio... but before I was able to answer my first question it would say that I had lost internet connection (even though my roommate was still connected perfectly) and thus scored a 0 on my exam. My teacher stated several times to contact support but guess what? They are not having call in support due to COVID, which is ridiculous because there is nothing stopping them from having the support staff work from home since this is an online program. It's not all their fault however, my teacher should have never required this program so I'm putting the fault at 50/50.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We understand your frustration and apologize for the inconvenience. Students are allowed up to 2 minutes of disconnectivity from their network before losing connection to the exam. While your roommate may have still been connected, it is important to note that based on

the settings that your instructor enabled on your exam, it could have required a higher bandwidth than you had. Please also remember that Proctorio does not grade your exams, this is left up to your instructor. They would also be able to see in the gradebook that you lost connection to your exam because of loss of internet connection and how your instructor chooses to accommodate is completely up to them. We apologize for the difficulty contacting our support team and for future, please note that you may also contact support through live chat, email and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wren Barkley Jul 1, 2020 ★★★★★

Yeah this really sucks. So many connection issues.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hello, we are very sorry to hear that you experienced connectivity issues. In the future, please reach out to our support team so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Shae B Jun 30, 2020 ★★★★★

horrible, nobody in my class likes it. It's so annoying

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We're sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brand Evans Jun 30, 2020 ★★★★★

Complete waste of my time. "Face detection" technology is from last century. Can't find me in the brightest of rooms. This is the worst thing to come out of internet technology in a long long time, and if you can't tell that it's obviously a front for chinese spyware, you're absolutely wrong. Nothing but hate for this app! Will be excited to never see it again, and never support it again when I graduate!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi there, our use of facial detection technology is actually to protect the privacy of our users. Unlike similar solutions that use facial recognition to collect biometric data from students, we utilize facial detection to simply verify that the test taker is present, interacting with the exam, and that there are no additional people in the room, if not permitted. We understand your frustration and apologize for the inconvenience you have experienced with our facial detection. We recommend reaching out to our support team so they can assist you in troubleshooting. Proctorio is not a Chinese company, we are headquartered in Arizona and have additional offices in Serbia and Germany.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



uv dub A Jun 30, 2020 ★★★★★

This is a straight invasion of privacy, no service should be allowed to offer these illegal practices just for a online test, its easy to compare this service to hackers but the only hackers are the schools and software is this app.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020



Hello, we understand your concerns and are happy to clear some things up for you. Proctorio is not illegal and takes the privacy of our users very seriously. Please visit our website for more information about the steps we take to protect your privacy.
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jeroen Van Vuuren Jun 29, 2020 ★★★★★

Schandalige schending van de privacy. Toegang tot alles wat ik doe op mijn laptop, zodat frauderen onmogelijk zou worden. Guess what, dat kan nog steeds. Makkelijk. Vertrouw mijn integriteit of maak een toets die je vaardigheden toetst en niet je reproductie capaciteiten.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jason Wang Jun 29, 2020 ★★★★★

Feels extremely uncomfortable, saying it will analyze my every movement, my eyes, my facial muscles etc. Don't like it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We completely understand your concerns and assure you that these settings must be enabled by your instructor or administrators at your institution, and only they are able to review the exam recordings. Proctorio also utilizes facial detection technology, simply to verify that the test taker is still within the frame, interacting with the exam and ensure there are not additional people in the testing environment. Our system does not analyze facial muscles.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Codi Funderburg Jun 29, 2020 ★★★★★

Will not even function

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cossie's World Jun 28, 2020 ★★★★★

This is the worst extension ever and I've had nothing but problems. This is the 2nd time I've not been able to take a quiz because of issues with this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We're very sorry to hear you have had been experiencing trouble with the extension. Our support team is always available to assist in troubleshooting as needed.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kooteck Kirby Jun 27, 2020 ★★★★★

Has made testing extremely stressful. I don't mind being physically proctored but I especially do not like allowing someone monitoring myself and my screen via computer. Only does more harm than good.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi there, we understand your concerns. Please remember that recording settings are determined by your instructor or institution, not Proctorio. We restrict who can access these recordings, as well, and limit access to only approved individuals at your institution.

Proctorio runs in a sandbox of Chrome, which means it only works while you are in your exam page. If it makes you feel more comfortable, you can always uninstall and reinstall the

exam page. If it makes you feel more comfortable, you can always uninstall and reinstall the extension as many times as needed.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



yu peilin Jun 27, 2020 ★★★★★

useless+1

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Thomas Hebert Jun 26, 2020 ★★★★★

This is a trash extension that needs you physical location and takes a 360 degree image of the testing space. Unless you own a completely sanitized faraday cage you are forced to allow this invasion of privacy, due to instructors being to lazy to design testing appropriate for the style of class delivery. This extension can FOD. Try using your talents to actually do some good in the world instead.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi there, we understand your frustration and would like to clear some things up. Your location is only available to exam administrators and our support team, if it is required when they are troubleshooting. Proctorio does not collect the last octet of the IP address, to protect user privacy. The 360 room scan is a setting that is enabled by your institution, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



jamario harrison Jun 25, 2020 ★★★★★

It turns laptops into bricks there is nothing more to say

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Edward Liu Modified Jun 25, 2020 ★★★★★

Garbage application, had so many issues, it would sense my face in two of the five test frames even though I hadn't even moved at all, this is an atrocious app not really ready for mass use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hello, we are very sorry to hear that you had problems with the extension. In the future, please contact our support team by emailing support@proctorio.com or starting a live chat, so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



abel stam Jun 25, 2020 ★★★★★

Sucks, it even block you from changing to a virtual webcam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kenina Jun 24, 2020 ★★★★★

This is an invasion of privacy, teachers and educators are able to see through what you're doing. Saying that it gives "integrity" when really you're just spying on your students screens.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Please remember that no one from Proctorio has access to your exam recordings. This information is only accessible by approved individuals at your institution. All recording

settings are also determined by your institution, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Karen Mkrtchyan](#) Jun 24, 2020 ★★★★★

basically a violation of a constitutional right to privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

At Proctorio, we take the privacy of our users very seriously. Please visit our website to learn more about our proactive approach to privacy: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Osvaldo Amezcua](#) Jun 24, 2020 ★★★★★

Trash, what a violation of privacy lmao.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Hi there, we completely understand your concerns and Proctorio utilizes a privacy by design approach to ensure the privacy and security of our users is protected. Please visit our privacy page for more information: <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[McKaylee McElroy](#) Jun 24, 2020 ★★★★★

This is much better than all other proctor services I've used, particularly in that it's recorded, so you do not have to schedule a certain hour ahead of time. You can take it whenever you want and it's quick and simple. The live chat also makes everything a lot less stressful. Any hiccups I've experienced were due to my school and not the service. Maybe I just have an updated version, but I don't understand what all the complaints are about. I think people are just annoyed that their school requires proctoring. The service is great and does what it's supposed to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Thank you for your review, McKaylee! We really appreciate your positive feedback.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Jason zheng](#) Jun 24, 2020 ★★★★★

Proctorio is horrible and an invasion of privacy, I believe that the people and company developing this software have no concept of privacy. Where is the most basic trust between people???

I also believe that this development team also thinks that what they do is very evil, Think about it, first of all they don't know what trust is. Second, all replies from this company on this page are called "a google user", So I have reason to suspect that some 5-star reviews in the reviews were bought. Third, their youtube video prohibits comments, which is really strange.

I hope we can join forces to resist such malicious plugins

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Hi there, unlike other similar solutions, Proctorio was designed with user privacy at the core of our product, not an afterthought. Proctorio was not created because there is no "trust",

our platform exists to expand educational opportunity to students everywhere, who otherwise may not have access to education. We completely understand your concerns, and as a reminder, all exam settings are determined by your instructor or institution, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users

Add to Chrome

[Overview](#)

[Privacy practices](#)

[Reviews](#)

[Support](#)

[Related](#)

User Reviews

[Write a review](#)

All languages

Recent



[Robin Singh](#) Jun 23, 2020 ★★★★★

invasion to our privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

Hello, we understand your concerns and assure you that Proctorio takes privacy very seriously. Please visit our website for privacy information:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Sean Driscoll](#) Jun 23, 2020 ★★★★★

Invasion of basic human rights. Should be removed.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

We completely understand your concerns regarding privacy, and our solution was designed with the privacy and security of our users in mind. All user data is kept safe using zero-knowledge encryption and only approved individuals at your institution have access to exam recordings and data. Please visit our website for more privacy and security information:
<https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Railfan 9743](#) Jun 23, 2020 ★★★★★

poorly designed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Jul 8, 2020

We're very sorry you feel that way and are always looking for ways to improve. Feel free to reach out and share your feedback.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Genevieve Rishel](#) Jun 23, 2020 ★★★★★

Horrible design! As a university student being forced to take this class at home instead of in-person, this is THE WORST alternative to in-person test taking. I've spent a whole hour (so far) desperately trying to take

this test. DO NOT RECOMMEND. DO NOT MAKE YOUR STUDENTS USE THIS.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hello, we are sorry to hear you are having trouble with Proctorio. We always appreciate feedback on ways we can improve, so feel free to reach out and share suggestions. Please remember, our support team is available 24/7 to assist in troubleshooting via live chat, email and social media.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



R Vieira Jun 22, 2020 ★★★★★

I get that the institutions want a 100% secure, academic honestly exam thing going on... And that Proctorio swears up and down and all around that the information is safe, secure, not sold, etc etc etc
But still, just... why. I feel like I'm going through a privacy invasion. For a grade. Why is this the online future we live in. Where I have to go out on a limb and TRUST my privacy not to be invaded for a /GRADE/.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

Hi there, we understand your concerns with remote proctoring and assure you we take the privacy and security of our users very seriously. Within our agreements with institutions, we require that alternatives are offered to students who are unable to use our platform. Please also remember that all exam settings are determined by your institution, not Proctorio, and only your instructor or approved administrators at your institution can view your exam attempts and data.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



William Brunst Jun 22, 2020 ★★★★★

absolute garbage. should be illegal

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We are very sorry you feel that way and take the privacy of our users very seriously. Please visit our website for more privacy information. <https://proctorio.com/about/privacy>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Christian Floyd Apr 16, 2020 ★★★★★

Just awful for a number of reason. First and foremost, complete invasion of privacy. Proctorio remotely monitors your camera and microphone regardless of active/enabled status. They're like the government, but worse. Second, the slightest motion or sound will result in a flag for suspicion of cheating. God forbid your dog farts in the background proctorio will mark you for cheating because an equal opportunity test environment should be completely still and silent.
All jokes aside teachers and instructors PLEASE DO NOT use this software for your students. It is cumbersome and a complete pain in the neck for students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2020

We're sorry you feel that way. Proctorio is fully committed to protecting student privacy at every layer of our platform. Our platform does not run unless a student is in the exam, and because it is an extension, rest assured that there is no other program running in the background collecting your data or information. You may also uninstall the extension whenever you are done taking your exam, if that makes you feel better. We understand your

concern regarding flagging, however our system is not sensitive enough to pick up slight movements, and we leave exam review up to your instructor anyway, so they can make any determinations regarding student behavior. Please also remember that every exam is different and completely dependent on the exam settings your instructor has enabled.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Amy Greene Apr 16, 2020 ★★★★★

Not really into spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



T J Apr 16, 2020 ★★★★★

*****.

Feel free to creatively interpret the censored sentence.

There is nothing positive about this app. Avoid it like rabies if at all possible (recall that there have only been 9 documented survivors; this app leaves zero).

The 80/20 rule applies to the "5 Star" reviews. Meaning, 80% are obviously fake, illicit, or otherwise artificial because this app is SO TERRIBLE that they have to boost their ratings to get anything above a single star. If it were mathematically possible, I assure you this app would have an average rating below a single star if the rating mechanics were: A) untampered with and B) a zero star rating was an option. The 20% are more likely entirely clueless on the extent of which their computer is compromised, with only the minority actually being okay with such an extent of invasion.

The app is already recording my screen against my will, watching my every action, and nosing in on my personal business; yet I must allow further restrictions on something as simple as having more than a single monitor? Despite already invasively recording my PC? And indiscriminately wipe my browser history/cookies/cache? AND EJECT MY STORAGE DEVICES? Mhmm, and how does this program not eject something that is critical to my PC functioning?

Again, *****.

Sure, they claim to meet certifications. But I do not trust it in the slightest. It is trivially easy to evade subscribing to the certifications they claim to uphold. It is trivially easy to claim that 'help/info' pages like "https://proctorio.com/about/personal-data-protections" (among others) accurately represents what the program is actually doing/capable of.

I'm simply at a lost of words for how abhorrent this program is. Proctorio, in combination with your school & instructor, are holding a loaded gun to your head here.

Run. Run far, run fast. I implore you to leave a scorched earth policy in the wake of anything related to this app. I intensely hope they fail as a 'business' and some actual, legitimate options that encourage and work with students to take exams in virtual/distant environments.

The program is not even effective at preventing cheating. All a student needs is their notes or another smart device nearby. It is that simple to evade a program that somehow attempts to justify extreme surveillance measures to prevent cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Maximilian Snopek Apr 16, 2020 ★★★★★

Completely broken system. Have waited over an hour to take my final exam (still isn't working) and the tech support was utterly useless.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 16, 2020

We're sorry for the inconvenience. We recommend that you contact your instructor if you are having any issues accessing the exam, so they are aware. They also may be able to help your situation.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jeffrey Wong Apr 16, 2020 ★★★★★

Such a pain to use. Some of the stuff Proctorio does (like detecting multiple displays and monitoring your clipboard) is downright creepy. The only difference between this extension and downright malware is what the folks over at Proctorio HQ decide to do with all your data.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 16, 2020

We apologize for the inconvenience. The settings you refer to are enabled and chosen by your instructor and your instructor only. Proctorio has no "default" settings and thus never dictates which settings are used for a given exam.

Proctorio stores exam data (which is never personally identifiable) with zero-knowledge encryption. This means that not even us, here at Proctorio, have access to the data on our servers. This data only becomes unencrypted when your instructor or an approved school administrator accesses the data.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mark Reischman Apr 16, 2020 ★★★★★

As a university student, I find this app a massive invasion of my privacy and borderline spyware. No professor or teacher should be allowed to assign this to their students and no student should be obligated to download this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 16, 2020

We're sorry that the software makes you anxious about your privacy. Privacy is important to us as well. Which is why we have designed our product with your privacy and security at the core. Please see the following on our approach to test-takers' privacy and security:

<https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Eddie Steffani Apr 16, 2020 ★★★★★

Crazy just reading that i have to be recorded 100% while taking an exam, obviously we gotta be proctored somehow but i would prefer most of my home environment not be recorded. This is way too extra, the fact that it needs to scan your room before beginning....

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 16, 2020

The 360 degree room scan is a setting that is only enabled by your instructor. Proctorio does not dictate which settings are enabled for each individual exam, only the instructor has this authority. If any of the enabled settings make you uncomfortable or increase your exam anxiety, we highly recommend that you speak to the instructor about your concerns.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ebube Alfred-Igbokwe Apr 15, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 16, 2020

We're sorry you feel that you feel that way. Best of luck on your next exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Denny Apr 15, 2020 ★★★★★

Inconsistent in accepting anything. Takes students out of the exam periodically, adds stress on top of the exam environment without necessity. Unfortunate for anyone to have to use this tool. Usual proctoring with a camera feed is much easier, these tools serve their purpose to raise the barrier to cheating, and this specific one goes to far to effect the general performance of anyone using it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 15, 2020

If a test-taker is unable to complete an exam due to technical difficulties or for any reason whatsoever, we strongly recommend that they start a chat with our support team by clicking the Proctorio shield icon in the upper right hand corner of their browser. This will help them avoid issues in the future and allow for Proctorio, you and your instructor to participate in the conversation of what went wrong and avoid misunderstandings. We also recommend that students who encounter issues during the exam contact their instructor immediately to let them know they had issues with their exam.

Perhaps, when you refer to "usual proctoring with a camera feed is much easier", you mean live proctoring, with a human proctor watching you take an exam in your home? We find this method of proctoring less preferred and, with the growth in remote proctoring needs due to the spread of COVID-19, less able to meet the needs of students, instructors and institutions.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ting Jun Chen Apr 15, 2020 ★★★★★

Useless

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aidan Cundal Apr 14, 2020 ★★★★★

It wont let me open other windows on my computer after I've closed it. Worst App Ever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Arianna Irwin Apr 15, 2020

That is definitely unfortunate! However, Proctorio only runs during an exam. If you are having issues with your computer after the exam has been submitted, we suggest simply restarting your computer. If you are still having issues we encourage you to reach out to support by starting a chat and clicking the shield icon in the right hand corner of your browser. Good luck!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryan Mcfarquhar Apr 13, 2020 ★★★★★

bad

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry for the inconvenience and wish you luck on your next exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



arda karayan Apr 13, 2020 ★★★★★

I'm a student and I'm using the Proctorio for my online class exams without any problem. Due to Pandemic term I had to take my Calculus class exam with Proctorio and first time I had issues during exam. First of all I noticed that there is no test page before exam to adjust the angle of camera. Second that I used my work

computer first time to take exam however system didn't recognize the camera which is weird because I'm using this computer for meeting with my webcam with different application such as Zoom, MS team. I believe still needs improvement.

Thanks,
Arda

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry for the inconvenience! These issues can be resolved by requesting a support chat with our team, by clicking the Proctorio shield icon in the upper right hand corner of your browser. Hopefully, they will be able to fix any webcam issues you are having.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Bill Johnson Apr 13, 2020 ★★★★★

I have to remove and add this extension every time I go to take a test with my online school just to get it to work. Absolutely annoying.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry you're having difficulties. We recommend that you contact support by starting a chat by clicking the Proctorio shield icon in the right hand corner of your browser. It may be a simple issue with the version of Google Chrome you're using.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Preston Beach Apr 13, 2020 ★★★★★

Feels like an invasion of privacy. Regardless of what it says is kept private, the things this program has access to makes me feel very uncomfortable.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry that you are uncomfortable, that is never our intention. In fact, we go out of our way to ensure test-taker privacy. All record and lockdown settings are determined by your instructor, and your instructor only. Only when and if these settings are enabled will Proctorio record or lockdown during the exam period only, never before or after. If it offers you more peace of mind, we recommend uninstalling the extension right after an exam is submitted. Just remember to reinstall it for your next online exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Seth Adams Apr 13, 2020 ★★★★★

sucks

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry you feel that way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Cris Salda Modified Apr 13, 2020 ★★★★★

Privacy issues, No way of interacting with instructor to clarify any issues.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

We're sorry that you are unable to address your concerns about privacy with your instructor. Please check out our approach to privacy at <https://proctorio.com/about/personal-data-protections> to alleviate some of your concerns. If you are having issues within the exam, we suggest starting a chat with Proctorio support by clicking the shield icon in the upper right hand corner of your browser. Hopefully, they will be able to assist you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryo Do Apr 13, 2020 ★★☆☆☆

Please google, this is a 1 star app and it makes people feel worry about their privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Michael Vilker Apr 13, 2020 ★★☆☆☆

Gives problems and flags you for doing simple things, like spacing out during an exam. Results in unnecessary problems with exam issuer, having to explain yourself for anything you were flagged for. Ridiculous.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 14, 2020

Only instructors can deem what actions are flagged and what behavior is considered suspicious. Proctorio has no control over which actions or behavior is flagged as suspicious.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3.901

[Accessibility](#)

2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Sophia C](#) Apr 12, 2020 ★★★★★

Does not allow to take tests with a hotspot which is my main source of internet.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Apr 13, 2020

Proctorio does allow students to use hotspots to take their exams.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Allan](#) Apr 12, 2020 ★★★★★

This isn't as much a review of the app itself as much as it is the practice of using a proctoring program to monitor someone while inside their home. After switching classes to an online format, it is a given that some aspects about the class have to change to accommodate. Testing should be one of those things. Tests are designed around the fact that students will be in a classroom environment when taking them, so when the classroom is instead replaced with the student's bedroom; the test should also be replaced. Replace it with assignments or anything else that would not need a creepy monitoring system listening to you and watching you. I have no problem with using video chat to speak with others face to face over the internet, however using this to take a test made me nervous and caused me to lose focus.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Apr 13, 2020

We understand your concerns and encourage you to speak to your instructor in regards to this. Please remember that this is a place to review the extension. Online testing is something that has existed even before all classes shifted to online. Even once everything returns to normal, not all students will have the opportunity to take their exams in person or at a testing center. Utilizing remote proctoring platforms makes education more equal, by ensuring students earn the grades that they deserve. By providing a solution to protecting integrity, students are more prepared heading into the workforce and companies are more confident that students earned their degrees. Finally, by protecting the integrity of assessments, remote proctoring platforms are protecting the value of degrees.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Grace Kohut](#) Apr 12, 2020 ★★★★★

I can't even begin to describe how disappointing this extension is. Disregarding its invasion of student privacy, it is highly unreliable and often fails its "system checks" when verifying cameras and microphones. I have had several occasions in which this app could not verify my STRONG, STABLE, AND RELIABLE connection and I lost opportunity to improve my grades on a quiz with multiple attempts allowed. Don't even get me started on the blatant disregard for student privacy within this app. I do not care that it falls under regulations. Students shouldn't be filmed in the privacy of their homes just so they can take a test. I

would give this extension zero stars if I could. It unreliable and shameful to higher education.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We're sorry to hear that you experienced issues with the extension. We encourage students to take the practice quiz before entering any exam or quiz so they can ensure their device will meet all of the system requirements. Should you run into issues, please reach out to support so they can assist you in troubleshooting. Regarding privacy, please remember that it is your instructor that determines the settings on your exam, including video recording, not Proctorio. We understand that it can be a nerve-racking situation for students and we do require institutions to offer an alternative for students. We assure you that only your instructor or approved individuals at your institution have access to your exam recordings, just as if you were taking the exam in class or at a testing center.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



sawyer kitting Apr 12, 2020 ★★☆☆☆

This is an invasion of privacy. I shouldn't be forced to give access for a company to track my eye movements.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We understand that privacy is extremely important and your concerns are very valid. Please first remember that, while Proctorio has these capabilities, that does not mean that it has been enabled on your exam. Exam settings are left to the discretion of the course instructor based on the stakes of the exam or the course material. Proctorio is also only designed to recognize inconsistencies in test-taking behavior, just like if you were taking an exam in class. Our system is not sensitive enough to capture small, normal movements, but rather if someone is frequently looking around the room in the same direction. Also remember that no one at Proctorio has access to your exam recordings so only your instructor is able to review and determine if exam behavior was acceptable or not.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Jacky Lin Apr 11, 2020 ★★☆☆☆

Crashed my laptop

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We're sorry to hear you experienced issues with the extension. Proctorio has the lowest system requirements of all remote proctoring platforms, however, depending on the settings your instructor has enabled on the exam, the system requirements may vary.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Eric Bolan Apr 11, 2020 ★★☆☆☆

Intrusion of privacy. Should not even exist.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We're sorry you feel that way. Proctorio was created using a privacy-by-design approach to protecting student and exam data. We utilize a zero-knowledge encryption scheme to protect all data in transit and at rest. This means that we, at Proctorio, have no knowledge about the data that is on our servers, and only approved individuals at your institution can access it. Please visit our personal data protections page for more information:

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zach Powell Apr 10, 2020 ★★★★★

I usually don't write reviews for things, but I am glad this will be the first review I write. This is a terrible app that is so intrusive that is laughable. The fact that I am forced to download something that doesn't work as well as it probably should and the fact that has permission to control way to many things on my personal computer. Additionally, this app seems to only be made for a laptop which makes working on my actual desktop and extreme work around. Can it work on desktop? Yes, but in a extremely terrible way. I hope in the future that I never have to use this again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

First and foremost, please remember that the permissions are completely dependent on the exam settings your instructor has enabled on your exam. Proctorio has no control over the settings your instructor chooses, and because we utilize a zero-knowledge encryption scheme, we don't know anything about your exam information. Although Proctorio is only a browser extension that runs while you take your exam, please remember that you may uninstall it whenever you are done taking your exam. Also, Proctorio was designed to work on all computers the same. Again, since it is a browser extension, it runs out of your Chrome, not your computer. I recommend that you take the practice quiz before starting an exam so you can identify any possible issues and support can assist in troubleshooting to make sure your exam runs smoothly. If you have any suggestions as to how we can improve the extension to work better on a desktop, though, we always appreciate feedback from our users.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nicole Daniels Apr 10, 2020 ★★★★★

This is hands the worst service I've ever used in my life. The live chat support workers have horrible response time, I have to restart my computer multiple times to get it working and I have to delete ALL other extensions. Since I am an active photographer, I have to delete many pictures to make room for this extension to allow me to take exams. After 3 full past attempts, I have never been more disappointed in a service. User support is absent. Please be wary, don't use this if you don't have to!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We're very sorry that your experience was less than satisfactory and I can assure that this will be discussed with our support team to ensure it does not happen in the future. Please keep in mind that the system requirements are completely dependent on the settings your instructor has enabled on your exam, and you may also delete the extension whenever you are done using it.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Bruce N. Apr 10, 2020 ★★★★★

Pretty shady stuff

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 13, 2020

We're sorry you feel that way. Proctorio was designed to protect the privacy of our users and we do so with security at every layer of our platform. We utilize single sign-on with your LMS, we never require the collection of personally identifiable information and all data is kept safe using a zero-knowledge encryption scheme. We are also fully FERPA, COPPA, SPC, CSPC and GDPR compliant. For more privacy information please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joshua Worthington Modified Apr 9, 2020 ★★★★★

This thing is a violation of privacy that no student should ever be required to download into their browser. Making sure that students can't cheat on a test is fine, but it should be done professionally through the school and made available on all devices. Personally, I had to buy a new 630 dollar computer just so I could take my quizzes because this thing isn't compatible with any mobile devices.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

Proctorio was created to protect student privacy and we take a proactive approach to security at every layer of our platform. Review of exams is still done through your institution, as you suggest should be done, since only approved individuals at the institution have access to exam information. Proctorio utilizes zero-knowledge encryption, which means we know nothing about the information on our servers. Proctorio works on all laptop or desktop computers and compatibility with all other devices is on our road map.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Christy Xiong Apr 9, 2020 ★★★★★

It crashed on me when taking my math final for the semester and now it won't even let me contact the support to resume my final.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We're sorry you had issues with the extension. We always encourage our users to test their internet connection before entering their exam, and making sure it is stable enough for the duration of the exam. If you are unable to reach support via live chat, please email support@proctorio.com and one of our support agents will reach out to as soon as possible.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryley Wheeler Apr 9, 2020 ★★★★★

This is horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We're sorry you feel that way. We always welcome feedback from our users on how we can improve our product. If you have any suggestions, please feel free to reach out to us and let us know.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Derik Cruz Apr 9, 2020 ★★★★★

Major violation of privacy... Anything and everything you've got on your computer is compromised, and I mean EVERYTHING. If you don't believe take a second to google ALL permissions Proctorio has. This is absurd.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We understand that privacy is a very important concern, which is why we created a product that is dedicated to protecting it. Please remember that Proctorio only runs while you are in your exam, and you may uninstall the extension when you are done taking your exam. The permissions that Proctorio has are completely dependent on the settings that your instructor

has enabled on your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Karissa Callis Apr 9, 2020 ★★★★★

Do you like getting 403 messages every 10 seconds and being unable to touch your laptop until the messages decide that they have berated you enough? Then you're in luck! This is the absolute worst extension I have ever had. Not only does it reload so frequently that it is unusable, but the support staff take their sweet time and rarely respond as well! Oh wait- you are soooo close to being able to take your test. But- what's this? It needs an access code? Silly proctorio, everyone knows that access codes are for kids and not required for any of the tests, as stated by my professors. I spent 3 hours clearing every possible file off of my computer that I could, cleared unused caches and cookies, allowed cookies to be used on all sites, and found out that chrome's Google Chrome Helper (renderer) and GPU are RAM thirsty anarchists. At this point I know more about computers than I ever hoped to, and proctorio still doesn't work. Cheers to failing classes due to proctorio's inability to function during a pandemic in which this is the only way I'm able to take tests. Cheers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We are sorry you have been experiencing issues with the extension and support and assure you that your concerns will be shared with our support team. When a student is asked for a password, this usually means there is a connectivity issue to where your exam is stored and can usually be solved pretty quickly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ismael Ish Apr 9, 2020 ★★★★★

it makes me feel uncomfortable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We're sorry you feel that way. As a reminder, you may always uninstall the extension whenever you are not taking an exam if this makes you feel better.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zach Bowie Apr 9, 2020 ★★★★★

As a student I'm not a fan of it. It's a bit of an invasion of privacy. I understand why this exist, but those cheaters got to make it unfair for the rest of us. 0 stars.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

We appreciate that you recognize why our platform exists, however, Proctorio was not created to "catch cheaters". Our platform was created to protect the value of degrees and expand opportunities for learning to students everywhere.

Proctorio also takes a proactive approach towards protecting privacy, by implementing multiple layers of security throughout our platform. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



David McNeary Apr 9, 2020 ★★★★★

This extension interferes with normal web browsing, resulting in refused connections from popular websites, even when not taking proctored tests. It is clearly malware which is actively monitoring and

affecting connections outside of its stated use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Driggs Apr 13, 2020

it does even when i am off browser it would shut it because i am using a vpn

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Apr 10, 2020

Proctorio does not run outside of the exam setting. Our platform only records your behavior while you are taking the exam and once you submit your exam, Proctorio stops working. As a reminder, you may always uninstall the extension once you are finished with your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Hit Ash Apr 9, 2020 ★★★★★

Terrible app, the idea that it record a lot of privacy info even my scans my driver license is insane. How do I know that this is not shared with scammers? I really hope that apps like this will become illegal one day since this is a huge intervention in my privacy and I have no idea how reliable the servers where they store the videos and the idea that anyone can now see my driver license info makes me feel terrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Bouwmeester Modified Apr 9, 2020 ★★★★★

Absolute trash. Clearly spyware. Probably has it's uses for classes followed at home, but for University study this should never be considered a alternative. I find the whole stress and fear of fraud nonsense to begin with, how come half my grade can be determined by assignments for which i can use the material and whatever i like next to it, but when i have to do a test they are suddenly afraid of fraud. They keep saying it is GDPR compliant, but during my test run, not once did i encounter a checklist in which i had to agree to every data collection (with its purpose, and not use whether the program can use my camera/mic/etc). Questions would start at the bottom of the page (had to manually scroll back). As for the camera recording, i would be fine with it if I would need to take an exam at a discreet location (a university in a different country), but having to film my own home?

The test run immediately made me rethink whether or not i even want to do a test with this software. Should be a stand-alone program, and be for devices that are not owned by individuals (i.e. having to make an exam for another University/school on a university/school owned laptop). Being required to install this spyware on a personal device should be illegal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joshua dionisio Apr 8, 2020 ★★★★★

bad.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 9, 2020

We're sorry you feel that way and always welcome feedback from our users of how we can improve our solution. Please feel free to reach out to us with any suggestions you have.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jesse De La Cruz Apr 8, 2020 ★★★★★

doesnt work keeps freezing

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 9, 2020

We're sorry you have experienced issues with the extension. Please reach out to our support

team so they can better assist in troubleshooting and ensuring your exam runs smoothly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Rick Presnell Apr 8, 2020 ★★★★★

This is an invasion of privacy. It doesn't matter if only people at my institution see it, they shouldn't get to see it at all. The programs and windows I have on my computer are my business and my business alone. I understand needing to prevent cheating but this level of invasion of student's privacy is inappropriate. No one should use this, and if I didn't need a good grade in my class I would abstain.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 9, 2020

We completely understand your concern & agree with you. Our platform only runs while you are taking an exam, so the tabs and the programs you use outside of the testing environment are not being recorded at all. Also, if your instructor does not implement lockdown browser, which would require you close your tabs, they will likely not even be looking at what other programs you have open. Although our solution does stop running after you take your exam, keep in mind that you may uninstall it from your device to ensure it is no longer running, if that makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Chris van der Heijden Apr 8, 2020 ★★★★★

"GDPR compliant" they say, but when I ask what the procedure is to request the deletion of all personal data, as required by GDPR, I get told that there exists no such procedure.

Very nice.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Ellis Quinn Apr 7, 2020 ★★★★★

The permissions they require and things they can monitor would raise massive red flags even if it were the best system on the planet. As it stands, I don't think I could say it's even barely functional.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 8, 2020

We understand student concerns regarding privacy, which is why we take it extremely seriously. It is important to remember that exam settings are determined by your instructor and not Proctorio. Our platform is an extension, which only runs while you are in your exam. You may uninstall the extension whenever you are not taking the exam, as well, if it makes you feel more comfortable. If you experience issues with the extension, please reach out to our support team so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Caryda Apr 7, 2020 ★★★★★

My skin blends too well with the dark backdrop and so I am stuck taking selfies for 15 minutes, losing essential exam time for this stupid program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 8, 2020

We don't want you wasting valuable time during an exam on selfies. Next time, try taking the Proctorio practice quiz to make sure that everything, including your webcam and microphone, are working properly before your exam begins. We also recommend that you find a neutral space in your home that has a blank backdrop, good lighting and is free of distractions to take your exam, like your dining room, office or living room. This will set you up for success in your exam. If you are still experiencing issues, start a chat with Proctorio

support by clicking the Proctorio shield icon in the right hand corner of your Chrome browser.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[« Prev](#) 1776 - 1800 of 1838 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[A. Weaver](#) Apr 7, 2020 ★★★★★

Taking an exam with Proctorio was literally the most stressful 20 minutes of my life. This application tracks the following (copy and pasted from their own setup screen):

- your microphone
- your webcam
- your physical location
- your clipboard
- your mouse location
- your browser size
- your browser tabs and windows
- your head movements
- your eye movements
- your mouth movements
- your entire screen
- any other applications running
- number of display screens connected

Proctorio claims that their program is compliant with FERPA, GDPR, and COPPA, which is all very well and good, but the real invasion of privacy is the mere fact that it records all of the above, not what it then does with the information. Knowing that a program was TRACKING MY EYE MOVEMENTS during an exam caused me a considerable amount of distress which I believe negatively impacted my performance.

Not to mention the numerous program errors experienced by my classmates, some of which caused the browser to crash entirely and disallowed my peers to complete their exam, or when finally allowed to re-attempt, glitched and only allowed them 10 minutes out of the intended 75.

This is a horrible, invasive program.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Apr 8, 2020

While Proctorio is sometimes able to track those items, I would like to clarify some things for you. First, Proctorio only tracks your exam environment and activity based on the settings enabled by your instructor. This means that while Proctorio may track those items, it is completely dependent on whether your instructor has enabled those settings on your exam. Second, Proctorio is an extension of your browser that only runs while you are taking an exam with it enabled. Because our platform only runs as an extension, you may uninstall it whenever you are done taking an exam.

We are extremely transparent with our practices and because we utilize zero-knowledge encryption for all data, we have no access to student information and we know nothing about this data. This type of encryption scheme scrambles all of the data in transit and at rest so, even if a breach were to occur, the data would be useless to any bad actor. Proctorio is the only remote proctoring solution to take a proactive approach towards privacy and security and the only one of similar solutions to not sell student data to third parties. Finally,

we only allow instructors or approved individuals at an institution to review student exam attempts, just as if they were taking the exam in class or at a testing center.

We understand that taking exams can be stressful for anyone, which is why we have tried to create a solution that allows students to take their exams wherever they are most comfortable. By tracking eye movement our system isn't designed to watch your eye's every movement, just to identify inconsistencies in test taking behavior. Think about it like a student taking an exam in a classroom and looking around the room during the exam. The instructor might suspect the student of acting unethically and pay close attention to their exam behavior. This is what our system does as well, since Proctorio does not make any decisions regarding grading or behavior—all of this is left up to the instructor.

If you or anyone else experience issues with the extension, please reach out to our support team so they can assist in troubleshooting and ensure your exam runs smoothly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mike Sweet Apr 7, 2020 ★★★★★

Total invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 7, 2020

We're sorry you feel that way. Proctorio is the only remote proctoring solution to take a proactive approach to student privacy. Our platform has several layers of security throughout and ensures student privacy from the minute the extension is downloaded into the student's browser. You can learn more about privacy by visiting our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ju Hoon Lee Apr 7, 2020 ★★★★★

Spyware trash that violates the hell out of your privacy and turns your home into a prison cell. Would not recommend ever, the only reason I'm using it is because my professor requires its use. What a trash extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 7, 2020

Proctorio isn't a jailer, nor does it record your entire home. Proctorio only records during your exam and if your instructor enables the audio, video and screen recording settings. The only person who will be able to see these recordings is your instructor or school administrators. Also, please keep in mind that you may take your exam from anywhere that is quiet and has a stable internet connection. Proctorio only runs while you are taking an exam, however, you may also uninstall the extension whenever you are not in the assessment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jonathan Gaspar Apr 6, 2020 ★★★★★

Their 24/7 support has been nonresponsive. Whether or not you can actually start an exam is so hit or miss. I would not recommend this to any instructors as it leaves your students with nothing but a headache.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 7, 2020

We're sorry you're having difficulties with our support team. Have you tried starting a chat by clicking the proctorio shield icon in the upper right hand corner of your browser, when taking the exam. It is also helpful to take the practice quiz before starting the exam to make sure everything is working properly and if there is a problem you can get in touch with support before the start of your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Henry Marciano Apr 6, 2020 ★★☆☆☆

this software is horrible and is an invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 7, 2020

We're sorry you are experiencing problems with the extension. Please work with our support team to troubleshoot and ensure it doesn't happen in the future. Proctorio is the only solution to take a proactive approach towards protecting student privacy. By utilizing single sign-on and never requiring personally identifiable information, Proctorio never requires additional information from students than what your institution already has. We also ensure that only your instructor or approved individuals have access to your exam data. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Aly Eckley Apr 6, 2020 ★★☆☆☆

Invasive app that requires far too many permissions for comfort. There have been technical issues everytime I use it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 7, 2020

We are sorry you are experiencing technical issues with the extension. Please reach out to our support team if this continues to happen so they can assist in troubleshooting. Regarding privacy, we understand that it is a serious and valid concern for students, which is why we take it very seriously. Proctorio's Learning Integrity Platform utilizes a privacy-by-design approach to ensure student privacy is protected in every layer of our solution. This is achieved by using single sign-on with your institution's LMS, never requiring personally identifiable information from students. We also ensure that only your instructor or approved individuals at your institution have access to your exam information. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Andrew Perry Apr 5, 2020 ★★☆☆☆

harable extension that is an invention of privacy!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

Although we didn't invent privacy, we are the only remote proctoring solution that takes a proactive approach to protecting it. If you experience issues with the extension, please reach out to our support team and they can assist you with any problems you may have. Also, we are always working on improving our solution so if you have any suggestions for how we can improve, we appreciate the feedback!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



CheShin Chew Apr 5, 2020 ★★☆☆☆

Closed all tabs for an exam but did not bring them all back after the exam is done. Also feels like a huge invasion of our privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

We're sorry that this happened. The requirement to close all of your tabs is enabled by your instructor when they set up your exam. We recommend checking your history, as you may be able to reopen the tabs from there. Proctorio was created to protect the privacy of students, while simultaneously protecting the integrity of the assessments they take & the value of the degrees they are earning. Our platform uses a privacy-by-design approach, so privacy and security are at each layer of our platform. Please visit our Personal Data Protections page to learn more about privacy: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Erica Baker Apr 5, 2020 ★★★★★

So confused on how it even works, it should say when it is on or not. Not sure if i even used it right for my exam!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

For any questions you may have regarding the extension, feel free to reach out to our support team and they can assist you. They are available 24/7 and you can reach them by emailing support@proctorio.com or by starting a live chat by clicking on the extension's shield icon in the upper right of your browser.

Proctorio was designed to be easy for students and instructors to use so in order to use it on your assessment, all you need to do is download it from getproctorio.com. Once it is downloaded, you simply access your quiz or exam by logging into your LMS, entering your course and selecting the assessment. There are no additional steps to get started. If your instructor has enabled Proctorio on your exam, it will run automatically when you start your assessment.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Redfridge Milkjug Apr 5, 2020 ★★★★★

I'm installing it, and it says it has the ability to eject and remove storage devices at any given time? Uh-uh. Nope. I'm talking to my professor about discontinuing use of this software in our class, and hopefully moving to something that doesn't compromise my entire computer. Why am I having to scan my room? Why do I have to go buy a webcam? This is supposed to monitor my quiz/test, not my entire computer or real-world-environment.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

We understand your concerns and assure you that other remote proctoring solutions are extremely invasive to student privacy. Our platform was created using a privacy-by-design approach, meaning student privacy is at every layer of our solution. Proctorio is only active while students are in their exam and once the exam is submitted, the extension will stop. Although Proctorio only runs as an extension and will discontinue when the exam is completed, some students feel more comfortable uninstalling the extension when they are not taking an assessment. The room scan feature was enabled by your instructor when they created the assessment, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



David Coles Apr 4, 2020 ★★★★★

Nothing but issues with this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

We're sorry you are experiencing issues with the extension. Please reach out to our support team by emailing support@proctorio.com or starting a live chat by clicking on the extension's shield icon in the upper right of your browser. They will be able to assist you in troubleshooting and help solve any issues you may have.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Robert Ramsworth Apr 3, 2020 ★★★★★

I go to a school where we commit to live by an honor code, so I'm all for openness and promoting honesty. I'm going full Karen on this though - Proctorio is terrible for a couple of reasons:

1. It's ridiculous that Proctorio makes us close all of the tabs on our computer. An app that is sophisticated enough to track your eye and head movement is surely sophisticated enough to report if you view another tab during a test. On top of that, the app records your screen constantly. I personally have 30+ tabs open right now that I always have open because they are important to my current internship. I'd much rather minimize these tabs and take the risk that Proctorio might think I'm cheating (then send the recording to my professor, who will realize that I'm NOT cheating) if I accidentally opened one than have to bookmark every tab.

2. The only computer I have is a MacBook Air. I don't have an ethernet port, so if my internet goes out for EVEN A SECOND (which is very common where I live) then my test ends automatically. Absolutely ridiculous. This can tank somebody's grade just due to misfortune. On another note, my router is in a common space within my home - if I want to have the lowest risk of losing internet connection, I need to tell my wife to lock herself in our room for 3+ hours while I take my test. Say whatever you want about FERPA or COPPA or GDPR, my wife should have the freedom to walk around her own house without me having to shun her so I have the lowest chance of getting cut off. I am positive that I'm not the only one with this problem - most people who have houses larger than a tiny shoebox will have issues with wifi in their rooms. On another note, most people using this are college students - what do they do if they live in a studio apartment with a significant other? Tell the S/O to get lost for a few hours? Highly unlikely during this pandemic.

All in all, smart enough idea, but ridiculous execution.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

First, it is not Proctorio that makes you close all of your tabs. This setting is determined by your instructor when they set up the exam. The program is definitely able to detect when a student navigates away from the exam page, however, some instructors feel more comfortable enabling settings that restrict this. If you were taking the exam in-class on paper, the instructor might not let you have other papers on your desk—it's a similar concept. Regarding your tabs, they will reopen when you submit your exam and Proctorio stops running.

Second, if your internet were to go out during the exam, this would be recorded and your instructor would be notified. This leaves the decision up to the instructor about whether or not to allow the student another attempt. If this does happen, we encourage you to reach out to support so they can assist you in getting back into your exam. We completely understand that students sometimes live with other people. We do encourage you to communicate with whoever you live with before the exam because, just as if you were taking the exam in class, communication with someone else could be viewed as unethical. That being said, all exam recordings are only reviewable by your instructor and they will be able to determine whether background noise or another person in the frame is acceptable or not. Please remember that all exam settings are determined by your instructor and they make the final call when grading exams. No one at Proctorio is able to review recordings and make decisions about a student's exam behavior.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gunnar Peterson Apr 3, 2020 ★★★★★

It's creepy how much this extension collects

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

We understand that privacy is extremely important for everyone, which is why we created a solution that protects student privacy and the integrity of assessments, unlike other solutions. Proctorio utilizes single sign-on, so we never ask for additional information than what your institution already has. We never require personally identifiable information from students, and all exam information is only reviewable by your instructor or approved individuals at your institution. Finally, please remember that Proctorio only runs while you are taking your exam. You may uninstall the extension whenever you are done, if you feel more comfortable, but once your exam is submitted, Proctorio will stop running.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ali Apr 3, 2020 ★★★★★

major privacy concerns. It's automatically set to read on all of the tabs that you open until you disable the setting manually.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

Proctorio only runs while you are in your exam and once you submit it, the program will stop running. This is to protect the integrity of the assessment, however, only your instructor will have access to this information. You may uninstall the extension whenever it is not in use if that makes you feel more comfortable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Andrew Richesson Apr 3, 2020 ★★★★★

It's so unreliable, you will learn to hate it. Kicked me out multiple times for unknown reasons which then shortens the time you have to take your exam.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 6, 2020

We're sorry you have experienced issues with the extension. Being removed from the exam can happen for a number of reasons but this is a setting determined by your instructor, not Proctorio. If this happens, please reach out to our support team so they can let you know what happened and whether or not you may re-enter the exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Broderik Craig Apr 2, 2020 ★★★★★

What is scary is despite all this talk about "taking security seriously", there is no such thing as perfect security on the internet. Hackers are smart.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

We completely understand that, which is why we take the proactive approaches we do to protect your data. All data is encrypted, which means it is scrambled in transit and at rest. If a breach were to occur, all data would be useless to any bad actor. We also conduct daily vulnerability and penetration tests, which ensure the strength of our infrastructure.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



ChiefOfTheHurricane Apr 2, 2020 ★★★★★

Illegal privacy invading app.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

Proctorio is not designed to invade our user's privacy at all. We take security very seriously & ensure that all user data is protected as soon as it leaves your computer. Our solution provides a platform to institutions that allows them to protect the integrity of their assessments. In doing so, institutions are promoting equity among students, expanding learning opportunities & protecting the value of their degrees. Unlike other solutions Proctorio takes a proactive approach to protecting student privacy. We do this by encrypting data and only making it accessible by approved individuals at your institution. We also never require any PII from you. Finally, Proctorio is fully compliant with FERPA, COPPA and is recognized by the iKeepSafe Coalition for meeting stringent test-taker data security standards.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tom Siebelt Apr 2, 2020 ★★★★★

Why are the good reviews almost all from two dates (oct 19, 2018 and sept 13, 2018)?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



George Floyd Gaming Apr 3, 2020

Workers of the company

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



spritess fluer Apr 2, 2020

they're likely fake ones

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gregory Laffoon Modified Apr 2, 2020 ★★★★★

This entire program is seemingly becoming more and more predatory. I've never felt comfortable with this program being able to obtain the amount of information from your computer and camera that it does, but it has gotten even worse. When it came to the camera they used to just record you and that was all, but they've increased their invasion of privacy recently. Now, you're required to show your entire room to the camera, and they're allowed to stop you during your test, even if it's timed, and force you to show your room again. I can't believe this any school allows this to be done to their students. I would much rather take my exams on campus, but given what's going on in the world right now it's obviously not possible. Even if the Proctorio staff are not the ones to look through my information and the recordings, my professors should not have the ability to force me to show MY HOME to them. I don't cheat, but if my eyes go off the screen because I'm staring at the ceiling trying to figure something out in my head, I get flagged. How is a program like this ok?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

Unfortunately it seems you are misinformed about our platform and I am happy to clear up some things for you. First, it is completely up to your instructor which settings are enabled on your exam. This includes the room scan. If you did not have this on your exam before, that is because your previous instructor or your previous exam did not have it enabled. Proctorio has not changed our platform or become more invasive, as you suggest. Second, all exam recordings are reviewable by your instructor, which means, it is up to them if they think you looking around the room was considered unethical or not. Proctorio does not make the call regarding what behavior is acceptable during the exam. We understand that many students would prefer to take their exams in person if they were originally signed up for in-person instruction earlier this semester, so try looking at it from this perspective. If you take a test in class or at a testing center and your eyes wander around the room, someone will likely take note of that if it seems to be unethical. That is what our program does, as well, by leaving exam behavior to the discretion of your instructor.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ashkon Kazemi Apr 2, 2020 ★★★★★

terrible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

We're sorry you feel that way. We are always looking for ways to improve our solution and appreciate feedback from our users. Please let us know if you have any suggestions on how we can improve.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wes Carmichael Apr 2, 2020 ★★★★★

Enough negative reviews will remove it right?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



George Floyd Gaming Apr 3, 2020

HAHAHAHAH this one rustled their jimmies

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

It's quite unfortunate that you would want to eliminate software that is giving you an opportunity to continue your education during this time. Truthfully, your instructor will continue to seek out solutions to protect the integrity of their assessments, and other options are concerning. There are also a lot of students who use our platform and appreciate it for giving them the opportunity to continue their education, without having to travel to a testing center, which is the whole point of our platform—to promote equity among students. Without using platforms that protect integrity, education has no value at all and by eliminating something that gives so many people access to quality education would be very harmful.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alton Crowley Apr 2, 2020 ★★★★★

This is an explicit violation of privacy. Proctorio might comply with laws regarding students, but disregards privacy laws that encompass everyone. They require you to show your entire room and leak personal information on your id.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 3, 2020

This is completely false. Please remember that it is up to your instructor to determine which secure exam settings are enabled on your exam. This includes room scan. However, if this makes you uncomfortable, remember that you can take your exam from anywhere. It does not have to be in your bedroom. Only your instructor or approved individuals have access to any of your exam information, including room scans. Regarding personal information on your ID, Proctorio never sells information to third parties and does not collect personal information from your ID. The federal government requires institutions to have a process in place to verify student identities in all testing environments so, showing your ID with Proctorio is just like showing it in class while taking an exam in person.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alec G Apr 2, 2020 ★★★★★

not favorable at all

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 2, 2020

We're sorry you feel that way. Many institutions choose to implement Proctorio because it is promoting equity and protecting the value of their degrees. Without integrity, unfortunately, education holds no value. By using Proctorio, you are ensuring that you are getting credit for the work you have done.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kevin Hines Apr 1, 2020 ★★★★★

The amount of this ~~that~~ proctorio has control over, that no one looks at, is atrocious.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 2, 2020

Proctorio is an extension, which only runs while you are taking your exam and we do not have control over anything. The settings that are enabled on your exam are determined by your instructor, not Proctorio. While we do offer video, audio and screen recording while you take your exam, rest assured that we are not taking control over your personal data or computer's hardware, and only your instructor or approved individuals at your institution have access to your exam recordings. Finally, because Proctorio runs as an extension, feel free to uninstall and reinstall it whenever you are not taking your exam and remember, once you submit your exam and exit out of the exam page, Proctorio will stop running.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joseph Walker Apr 1, 2020 ★★★★★

its really easy to get around their anti-cheat. simply place sticky notes on your laptop screen, now even during a room scan they cant find your illegal notes. maybe school should stop expecting people to have everything memorized and instead let us use the resources that are already going to be available to us in real life.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 2, 2020

It is important to remember that any decisions regarding behavior during the exam are left up to your instructor. While you may think that you are getting away with something, your instructor is able to view your exam attempt and review it for anything that might be unethical. Although you might feel like cheating is worth it, you are setting yourself back in preparing for your future and truly not getting the most out of your education.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[LoadULongTime](#) Apr 1, 2020 ★★★★★

This doesn't fly with Firefox. Use that and/or DuckDuckGo instead to combat the development of technofascism around the globe.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 2, 2020

Proctorio is currently only a Google Chrome extension, however, other browsers are on our roadmap. But, privacy is at the core of our product. We never require personally identifiable information and the data we do collect is encrypted with zero knowledge encryption, which means not even Proctorio has access to test-taker's data. The only person with access to this data is your instructor. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Daniel Guzman](#) Apr 1, 2020 ★★★★★

invasion of privacy and needs to be off google. I believe professors have forgot about the honor system...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 1, 2020

Without integrity, our education system holds no value. Proctorio exists to uphold the integrity of the assessments you are taking which, in turn, is protecting the value of degrees. Our solution was designed to protect the privacy of our users by utilizing single sign-on, zero-knowledge encryption, and limiting who has access to exam data, Proctorio sets itself apart from other remote proctoring solutions.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[MR YUP](#) Mar 31, 2020 ★★★★★

It gives the user no privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 1, 2020

Unlike similar solutions, Proctorio was created using a privacy-by-design approach because privacy is embedded throughout the product. We utilize single sign-on with your institution's LMS, so we do not collect any additional information than what your institution already has. We never require personally identifiable information from our users and keep all data safe using a zero-knowledge encryption scheme, meaning your data is scrambled in transit and at

rest, and if it were to be collected, it would be useless. This also means that no one at Proctorio knows anything about your data and only your instructor or approved individuals at your institution have access to your exam data. Our platform also runs as an extension of your browser, so there is no additional program collecting information & it may be uninstalled at any time. For more privacy information, visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



S. P. Sour Mar 31, 2020 ★★★★★

Overly invasive, asks too much of you, and doesn't even do its job well enough to warrant use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 1, 2020

Proctorio was not designed to be invasive, and compared to other solutions, we have the lowest requirements for use. Proctorio never collects any personally identifiable information, and keeps all data safe using a zero-knowledge encryption scheme. Only your instructor or approved individuals at your institution have access to your exam information, as well. If it makes you more comfortable, you may uninstall the extension whenever it is not being used. Finally, we always appreciate suggestions on how to improve our solution so feel free to reach out and let us know how we can improve.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Victoria Flewallen Mar 31, 2020 ★★★★★

Don't worry folks! You can put away your tin foil hats lolol

It was very simple setup and it was very straightforward. It did what it needed to and that's all there is too it. Honestly, I'd prefer using this to my school's testing center ANYTIME! I've had no problems with it and I don't feel that it's a huge invasion of anything to have a camera on me (since its really no different from being watched by live proctors in a testing center). If you're worried about the camera seeing your messy laundry pile, find somewhere else to take it. If you're worried about your computer information, you can disable it as soon as your done testing and its no big deal (it only monitors what your during the test anyway).

Let's be real. If you're worried about your information being looked at you'd be better off freaking out about Facebook and other big info collecting sites first ;) This really isn't a big deal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



George Floyd Gaming Apr 3, 2020

Hey buddy did your boss tell you to go thru the reviews for your training?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Apr 1, 2020

Thank you for your review. We are glad you are enjoying our solution and that it is benefiting you and your education. We appreciate your feedback!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ben Adkins Mar 31, 2020 ★★★★★

Ehh.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Gannon Mar 31, 2020 ★★★★★

This product is terrible. It made me delete audio extensions that I use for production just to take one exam. The whole process of figuring out what the problem was ended up costing me half of my test time and

resulted in me bombing the exam. Horrible horrible software.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 1, 2020

We are sorry you experienced issues with the extension and understand your frustration. Before each exam, we recommend taking the practice quiz so you can determine if there is anything that would cause the program to not run correctly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Raj Mar 31, 2020 ★★★★★

Hate this for online quizzes

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 1, 2020

We're sorry you feel that way. Thankfully, with our solution, you are able to continue your education and get credit for the quizzes you are taking!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ryan Shopher Mar 31, 2020 ★★★★★

It's stupid

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 1, 2020

We always appreciate feedback on ways we can improve. Feel free to reach out & let us know!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Learning Channel Modified Mar 31, 2020 ★★★★★

Compatibility problems. The system design is a house of cards. Use Respondus LockDown & Monitoring instead.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio has the lowest system requirements of any remote proctoring solution, however, if you experience any technical issues we recommend reaching out to support. The easiest way to do this is to start a live chat by clicking on the shield icon in the upper right of your browser or email support@proctorio.com

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



pelly heart Modified Mar 30, 2020 ★★★★★

Had to download this after classes were canceled due to quarantine and quite honestly, reading the information that this program would track, I was completely horrified. And this is coming from a young person who has grown up knowing everything about data-tracking social media sites or software that tracks your voice to personalize your ads. I still can't believe a professor would require their students to download a program that tracks everything from the room around you to your eye movements while it's running. This program is an excellent example of when technology begins to tread too far into a person's boundaries and right to privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio utilizes single sign-on so we do not have access to any additional information than what your institution already has. While Proctorio does provide a solution to protect integrity, it is ultimately up to your instructor to determine which settings they would like to enable on the exam. Proctorio was created with student privacy in mind, which is why we have a secure infrastructure, encrypt exam data and only allow data to be reviewed by approved individuals at your institution. We do understand that privacy is extremely important, which is why our platform takes it very seriously.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Josh Palmer Mar 30, 2020 ★★★★★

There are so many red flags with this extension I don't even know where to start. All I'll say is that it's 1.9 stars right now, and the only reason it's not even less is because of all the bottled 5 star reviews.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

We're sorry that you feel that way. Many students and instructors appreciate that our platform allows students to take exams without having to travel to a testing center. By using Proctorio, institutions are making education more accessible, diversifying the educational landscape, promoting equity and protecting the value of degrees.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dominic Martinez Mar 30, 2020 ★★★★★

Have to download it for class. Don't like things looking at my files.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio runs as an extension of your browser, so there is no additional program running in the background collecting information. Proctorio does not access your files. The extension only runs while you are taking your exam, as well, and only verifies activity while you are taking a test. If you feel more comfortable, you may disable or uninstall the extension when you are not using it.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ethan Sandford Mar 30, 2020 ★★★★★

This is an invasion of privacy and should be outlawed. I don't understand how my teacher is allowed to require this program as it is an obvious invasion of privacy. The data that they collect is not controlled and they take way more liberties than is strictly necessary to proctor testing. This program should be removed

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

We understand your concerns regarding privacy, which is why our platform was created using a privacy-by-design approach. Proctorio is trusted by many institutions because of our commitment to protecting privacy and integrity. Institutions that utilize Proctorio choose to do so to protect the value of their degrees. Proctorio only runs as an extension, so you can be sure there is no additional program collecting your info. Proctorio never requires the collection of personal information and never sells data to third parties. Only your instructor or approved individuals at your institution have access to your exam recordings & data. Compared to other similar solutions, Proctorio is the least invasive remote proctoring platform.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Purple Complex Mar 30, 2020 ★★★★★

Awful app used by teachers who want class integrity but don't recognize the privilege needed to use it. Terrible with a terrible connection.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio was created to securely expand opportunities for quality education to students everywhere, and our solution has the lowest system requirements of all similar solutions. We understand your concern about connectivity issues and suggest reaching out to support so they can assist in troubleshooting and identify possible solutions so you do not encounter these issues in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Dylan Scarsone Mar 30, 2020 ★★★★★

My experience was not very good with Proctorio. I was required to have Proctorio installed to take a quiz for class however with the extension installed, the quiz was not able to open and even black screened my computer multiple times. The same was true for 40+ other students. Moreover, I'm not too keen on the idea of having a software specifically designed to comb through my computer and webcam for information about me while taking a 2 question quiz. Yet, I fell as though I have no choice as it's required by my professor. I can't help but feel as though I'm living in a 1984 "thought police" society. I've also seen a number of comments on reviews outlining how Proctorio is "compliant" with a few regulations but I hope you realize this does very little for your customers confidence. I guarantee none of us, myself included, know what's spelt out by these regulations. Perhaps sale of our data is allowed under these regulations and Proctorio is simply "compliant" with these practices. I digress, I'll just have to settle with uninstalling Proctorio and taking a hit to my grade. USE AT YOUR OWN RISK

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Unfortunately it seems you are misinformed so I am happy to clear some things up. Proctorio does not comb through your computer and webcam for information about you. Proctorio does not collect any additional information than what you provide or what your institution already has. Please remember, video recording is enabled by your instructor or institution, not Proctorio. Since you admit yourself you do not know what these regulations are or mean, it might be beneficial to you to look into our privacy information in more detail. Proctorio never requires the collection of personally identifiable information, all data is encrypted and finally, Proctorio never sells data to third parties, unlike many other solutions out there. Because we are compliant with so many laws and regulations, we take privacy extremely seriously and guarantee the security of student information and data. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jeremiah Reilly Mar 29, 2020 ★★★★★

Requires a webcam and microphone to be able to use... what about those of us who cant afford to by new equipment like this when we're already struggling to pay for college. This app is BS. its literally spyware not even in disguise.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Please remember that the requirement for a webcam and microphone is determined by your instructor and institution, based on the settings that are enabled on your exam. We understand students are faced with many different challenges that can inhibit their ability to use our platform. We do our best to offer the most cost-effective and scalable solution, with the lowest system requirements, so students from all over the world can access their exams with Proctorio. However, our agreements with institutions require that they offer students an alternative to our platform if they are unable to use it.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nicholas Springett Mar 29, 2020 ★★★★★

Garbage Spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio was created to securely expand learning opportunities for students all over the world. Our solution is not malicious and does not collect information without the user's knowledge, nor do we ever collect personally identifiable information or sell to third parties. Proctorio is designed to protect integrity and student privacy.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Colleen Mason Mar 29, 2020 ★★★★★

I feel like this is a huge invasion of privacy. App marketing will no doubt reply that they are in compliance with various laws, based on their previous behavior, but look: just because it's legal doesn't mean it's not creepy as all hell when you have to make sure your exam can record both you and your screen, and also asks you to pan around the room. I don't care that people involved with the app never see these videos-- people at my school shouldn't get to either! Why should anybody at my school get to look around my bedroom?

To schools considering this tool for proctoring online exams: have you considered just NOT acting like an education is a police state? Maybe you don't need to surveil all your students? Maybe you could make your tests open book because where, in the real world, will anyone ever be required to do these tasks without looking at reference materials? Why is it necessary to control students' access to information in this manner?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

We understand your concerns regarding privacy, which is why Proctorio was created with student privacy in mind. Institutions choose to utilize remote proctoring platforms because not all students are able to travel to a testing center, and this gives everyone an equal opportunity to earn a quality education. Please remember that you are not required to take your exam in your bedroom. You can take it in any quiet place with a stable internet connection.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



bb8 133 Mar 29, 2020 ★★★★★

This service is spying on me and I don't like it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio is a browser extension and only runs while you are in your exam page. This means that there are no additional programs running the background collecting data, and that you may uninstall the app whenever you are not using it. Proctorio exists to protect integrity, not spy on students. Please remember that secure exam settings are determined by your instructor or institution, not Proctorio, and exam data is only reviewable by approved individuals at your institution.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Carlos magana Mar 29, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Unlike other solutions, Proctorio takes privacy very seriously. We utilize single sign-on with your institution's LMS, so we do not require any additional information from you than what your institution already has. We never require personally identifiable information or sell information to third parties. All data is encrypted using a zero-knowledge encryption scheme, which means we at Proctorio know nothing about the data that is on our servers. Finally, only your instructor or approved individuals at your institution have access to your exam data. For more privacy information please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



MrFunkers Mar 29, 2020 ★★★★★

This is disgusting. My professor is a creep and I'm sure he just gets off on watching the girls in the class take their exams and showing off their rooms. Why do universities use this program? Also it's written like a 10th graders science fair project and has horrible UI. What a shame.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

We completely understand your concern and it is extremely valid. Please remember, you do not have to take your exam in your bedroom. You can take your exam in any quiet place with an internet connection. Within our agreements with institutions, we do require that they have an alternative for students. We appreciate any feedback regarding the extension & the UI. We are always looking for ways to improve our platform so if you have suggestions, please email marketing@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wannabe Polyglot Mar 28, 2020 ★★★★★

Totally creeps me out while I'm trying to take my test. I requires way too many permissions. I feel like my privacy is being invaded.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

We understand your concerns regarding your privacy which is why we take it very seriously. Rest assured that no one is watching you while you take your exam and only your instructor and approved individuals at your institution have access to your exam data. Finally, all data is kept safe using a zero-knowledge encryption scheme, meaning no one at Proctorio knows anything about the data on our servers. Feel free to uninstall the extension whenever you are not using it. Since Proctorio only runs while you take your exam, you do not need to have it installed on your browser at all times.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Taylor Thomson Mar 27, 2020 ★★★★★

Takes over your computer should be removed because its like malware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 31, 2020

Proctorio does not take over your computer and it is not malware. Our extension is not malicious, and you are only required to have it while taking your exams so you may uninstall it whenever you would like.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brennan Aschemann

Mar 27, 2020



This is the most useless unconstitutional invasion of privacy I have ever seen in my life. Cant use it unless you have a webcam which I didn't so I had to buy one. This extension should not exist.

Was this review helpful?



Yes



No

[Reply](#)

[Mark as spam or abuse](#)



Olivia Hood

Mar 31, 2020

The requirement to have a webcam is based on the exam settings that have been enabled on your exam by your instructor or institution. We understand your concerns regarding privacy which is why, unlike similar solutions, Proctorio was created using a privacy-by-design approach. Our platform is designed to protect student privacy and security. For privacy information, please visit our Personal Data Protections page:
<https://proctorio.com/about/personal-data-protections>

Was this review helpful?



Yes



No



[Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Mateen Zadeh](#) Mar 27, 2020 ★★★★★

invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Mar 31, 2020

Our platform was created using a privacy-by-design approach, meaning privacy is at the core of Proctorio and not an afterthought. Unlike similar solutions, we never require personally identifiable information from students and any exam data is kept safe using a zero-knowledge encryption scheme, meaning we know nothing about the information encrypted on our servers. Also, only your instructor or approved individuals at your institution have access to your exam data. Finally, by utilizing single sign-on with your institution's LMS, Proctorio never requires additional information than what your institution already has. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Danielle](#) Mar 27, 2020 ★★★★★

The extension WILL NOT WORK! I had taken two exams through this site and it worked fine and then all of a sudden when I was trying to attempt my next exam it would not work. After uninstalling and reinstalling the extension multiple times, clearing my cache and resetting all settings on my google account... still nothing. I chatted with the support for 45 minutes and everything they recommend did not work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Mar 31, 2020

We are sorry you experienced issues with the extension. If you have worked with support to fix this issue, please let your instructor know so they are aware of the issue you have experienced.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Zhendong Chen](#) Mar 27, 2020 ★★★★★

how can colleges require students to use this?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Mar 31, 2020

Institutions utilize Proctorio for a number of reasons. First, the federal government requires that institutions have a process in place for verifying student identities & activity during

exams. Second, Proctorio was created to securely expand opportunities for quality education. By using Proctorio, institutions are able to offer more students an opportunity to earn a quality education, even if they can't travel to a physical testing center to take their exams. Also, by providing this solution to students everywhere, Proctorio is promoting equity within the educational system and protecting the value of degrees. Finally, Proctorio is trusted by institutions because we not only protect integrity but student privacy is at the core of our platform. Unlike other similar solutions, Proctorio is fully committed to protecting the privacy and security of our users.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tucker Storrs Mar 26, 2020 ★★★★★

Played Ram Ranch at max volume directly into the mic for the entire duration of the exam, which I failed because my professor stopped teaching b/c of corona, but the department is still holding exams anyway. Thanks for stealing and selling my data, hope you enjoyed my cowboy erotica.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Driggs Mar 29, 2020

BWAHAHAHAHAHAH

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jimbo Johnson Mar 26, 2020 ★★★★★

Huge invasion of privacy, absolute piece of garbage

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We're sorry you feel that way. Our platform was created with a privacy-by-design approach because we understand the importance of security. Please visit our [personal data protections page](https://proctorio.com/about/personal-data-protections) for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sebastian Mink Mar 26, 2020 ★★★★★

If we write enough 1 star reviews will this get taken down?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



spritess fluer Apr 2, 2020

hopefully

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Julissa Arango Mar 26, 2020 ★★★★★

Very glitchy and every little movement seems to appear as cheating.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

While Proctorio offers a solution to protecting integrity, it is up to your instructor to determine what settings are enabled and what behavior is unacceptable during the exam. We are always looking for ways to improve our platform, so we appreciate your feedback.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sarah Guy Mar 25, 2020 ★★★★★

Invasion of Privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio was designed to protect the privacy of our users. We never require the collection of personally identifiable information, and all exam data is safely stored using a zero-knowledge encryption scheme. Only your instructor or approved individuals at your institution have access to your exam data, as well. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Heather Hamblin Mar 25, 2020 ★★★★★

If I could give this extension no stars I would- it take's me 30 minutes to set it up prior to taking an exam, it invades my privacy (regardless of if they encrypt the information they gather or not, it's an invasion of privacy), and it won't even let me wear my prescription glasses while taking an exam. This software makes it so much more difficult to do exams and quizzes for school, but professors think it's the best thing ever. I don't think it's okay for this kind of software to be required for students to use- it's forcing me to give up my privacy, and I'm not okay with that.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio offers an alternative for students so they do not have to travel to their institution to take their exams. By utilizing single sign-on, we don't require any additional information than what your institution already has, and only your instructor has access to your exam recordings and data. Proctorio is only an extension and does not require an additional program to run, so you are still only taking your exam in your LMS. Finally, because our extension is based out of the Google Chrome browser, please make sure you have an adequate amount of RAM and you are using the most recent version of Chrome to ensure your exam runs smoothly and doesn't take a long time to set up.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Susan Flewelling Mar 24, 2020 ★★★★★

Knocks points off for invalid reasons like looking away from the screen for a few seconds or talking to someone in the room for a second

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio does not grade your assessments, your instructor does. All exam recordings are ultimately left up to your instructor's review, and they should share their expectations regarding exam behavior with you prior to the assessment. However, it is recommended that you take your exams in a quiet location, as you would if you were taking your exam at your institution.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mark Snyder Mar 24, 2020 ★★★★★

Absolute invasion of privacy. The in-app calculator doesn't work beyond basic functions, which screwed me for a math heavy exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We are sorry that your experience with the calculator was not what you needed.

we are sorry that you experienced problems with the extension and the calculator. We are always working on improvements to our platform. We appreciate your input.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Jaiden Hiett](#) Mar 24, 2020 ★★★★★

took 20 mins to load into my exam and then said i had 30 minutes to complete. Would not recommend using this program.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 26, 2020

We are sorry you had trouble with Proctorio. We recommend giving yourself enough time to take the exam in case you run into technical issues. Also ensuring you are using the latest version of Chrome and have enough free RAM can save you time as well.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Cameron Mairs](#) Mar 23, 2020 ★★★★★

Spyware

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



[Kaz Z](#) Mar 23, 2020 ★★★★★

Horrible

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 26, 2020

We are sorry you feel that way and always welcome suggestions on ways to improve our solution.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Brooke L](#) Mar 23, 2020 ★★★★★

Horrible. I feel like I'm in elementary school again taking a test and having my every move watched. Terribly annoying and hope my school chooses to opt out of using this soon.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



[Victoria Flewallen](#) Mar 31, 2020

Aren't you watched by proctors in your school's testing center? I don't see how its all that different honestly.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Bryce Beaty](#) Mar 29, 2020

lol Olivia Hood basically said "Rest assured that no one is watching you... except for an unspecified amount of people that will be watching you" absolutely bonkers response that.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Olivia Hood](#) Mar 26, 2020

We're sorry that you feel that way. Rest assured that no one is watching you. Only your instructor or approved individuals have access to your exam recordings and data.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Waverly L](#) Modified Mar 23, 2020 ★★★★★

the blackout screen telling me i have 15 seconds left needs work, automatically pops up when i have not clicked out of the test yet. v scary.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We are always making improvements to our platform and appreciate your input. Thank you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Paco Hall Mar 23, 2020 ★★★★★

Privacy is a fundamental right. I understand that sometimes students must sacrifice rights in school, but this seems excessive. Aside from the screen recording and clipboard clearing, the webcam necessity is a little outlandish. Students are required to be in a decent state, to take a test from home. In addition to having to get dressed and sit in an area by themselves, without lighting behind them, students must be prepared for someone to hack the company and get all sorts of personal information. This app has the potential to reveal private information on nearly half a million users including what they have copied, what tabs they have had open, and their audio and video recordings. The parent company has stated that this information is only revealed to "authorized personnel" but everything is hackable.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We completely agree that privacy is important, which is why our platform uses a privacy-by-design approach. First, please remember that secure exam settings, such as screen recording, clipboard clearing and video recording, are all determined by your instructor or institution, not Proctorio. The requirement for a webcam and a video recording are typically determined based on the stakes of the exam.

Because Proctorio utilizes single sign-on with your institution's LMS, we do not require any additional information than what your institution already has. All information is kept safe using a zero-knowledge encryption scheme, which means that, if a breach were to occur, the information is scrambled and would be useless to any nefarious character. Only your instructor or approved individuals at your institution have access to your exam recordings and data, so rest assured that no one at Proctorio is accessing this information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jaidan K Modified Mar 23, 2020 ★★★★★

Terrible extension, would not recommend

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We're sorry that you feel that way and always appreciate any feedback about ways to improve our platform. Thank you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Amanda Nelson Mar 23, 2020 ★★★★★

This service makes online education so much more accessible and is a wonderful alternative to driving to a testing centre and paying high fees. I could not be happier with this service.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Thank you for the review and are so glad that you are satisfied with the platform. We appreciate your feedback!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brian B. Mar 23, 2020 ★★★★★

Gave me the worst anxiety ever and did absolutely terrible on all my exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

We understand that taking exams can be nerve racking for students and we try to ease students' nerves by providing a solution that allows them to take exams from somewhere they feel most comfortable. Only your instructor or approved individuals at your institution have access to your exam recordings and data, just as they would if you were taking your exam at your institution.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Trevor Hellman Mar 23, 2020 ★★★★★

Horrible invasion of privacy. The fact that my school that I pay for is forcing me to utilize something like this is ridiculous

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Upholding integrity is important. Without integrity, degrees hold no value so institutions are required by the federal government to have programs in place to protect it. Proctorio was created with a privacy-by-design approach, so student privacy is protected while using our platform. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Yaseen Shabbir Modified Mar 23, 2020 ★★★★★

Terrible way to make already doing work from home worse by making me download things on my personal laptop that invade my privacy when i have no other choice. 0 stars if possible

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio's agreement with schools actually does require that they offer their students an alternative to using the platform. The federal government requires that institutions utilize solutions, like Proctorio, to protect the integrity of assessments and the value of degrees.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Liam Driggs Mar 23, 2020 ★★★★★

Tell me how do you expect students to take the test free of pressure and do the best while being bombarded by a live feed of their face, yellow contrast colors and 5 min camera rotation pit stops. I hope you guys go bankrupt

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Testing environments are always going to be stressful, however, our goal is to eliminate some of that stress by allowing students to take their exams in an environment that is comfortable for them. Please remember that the exam settings are chosen by your instructor or your institution. This includes video recording and room scans, which many instructors choose to implement for more advanced assessments.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Colin Knutson Mar 22, 2020 ★★★★★

Total invasion of privacy, would not recommend to anybody.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio uses a privacy-by-design approach for our product. To do this, we never require a student's personally identifiable information, keep all exam information safe using a zero-knowledge encryption scheme and only allow instructors or approved individuals at their institution to have access to exam recordings and data. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mohamad Sepehr Aienehvand Mar 21, 2020 ★★★★★

This is a huge invasion of privacy and can literally be used as a spyware. Shame on universities who have adopted these sort application.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 26, 2020

Proctorio exists to securely expand opportunities for education to students around the world and provides a solution for students who are unable to take exams at their institution and many institutions choose to utilize Proctorio to support their distance learners. Proctorio was designed to protect the privacy of our users. We never require PII from students and all exam data is kept safe using a zero-knowledge encryption scheme. Only your instructor or approved individuals at your institution have access to your exam recordings.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901

[Accessibility](#)

2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Seth](#)

Mar 21, 2020

★★★★★

Just another salty teenager emphasizing how invasive and extraneous this extension is.

Was this review helpful?

☐ Yes☐ No[Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#)

Mar 26, 2020

We're sorry you feel that way. Proctorio was not designed to be invasive at all, unlike other platforms, but rather provide a solution that protects integrity and the privacy of students.

Was this review helpful?

☐ Yes☐ No[Mark as spam or abuse](#)[Skylar Beaty](#)

Mar 20, 2020

★★★★★

This extension wont accept nothing less than me *physically unplugging* my second monitor from my pc every time an exam requires me to use this terrible software. This software does less to *stop* people from cheating than it does locking them out of their exam for suspecting cheating. I once hit f12 on my keyboard accidentally (which is directly next to backspace, and brings up the debug screen in chrome) during an exam using this and was immediately locked out, rather than it stopping it from popping up (like it stops new tabs and such). I had to drive to my school and take the final for my online class in-person. It does little to stop cheating and actively hurts its users, but no one cares because the users aren't the ones who decide to use it and the people who make that decision just care about things *seeming* fair.

Was this review helpful?

☐ Yes☐ No[Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#)

Mar 26, 2020

Please remember that it is up to your instructor to determine the secure exam settings that are enabled on your exam, this includes only allowing one monitor. Your instructor should communicate with you what their behavioral expectations are while you take the exam. Because our platform is designed to protect integrity, if you do not follow the exam rules, you are violating the integrity expectations that your institution has established. Ultimately all acts of dishonesty are left up to the discretion of your instructor, as they review exams and determine grades. We are sorry that you experienced issues with the extension and encourage you to speak with your instructor about what happened with your exam as this is all due to the settings they had enabled.

Was this review helpful?

☐ Yes☐ No[Mark as spam or abuse](#)[Bailey Hawk](#)

Mar 20, 2020

★★★★★

In the middle of my exam Proctorio shut down my computer and used my credit card information to buy drugs online. It has a mind of its own!

Was this review helpful?

☐ Yes☐ No[Reply](#) | [Mark as spam or abuse](#)



Sheng Liu Mar 20, 2020 ★★★★★

why need to close all the tabs?????????

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kyler Walsh Mar 19, 2020 ★★★★★

After installing it my computer shut down started speaking russian and it said thank you for your sensitive information. Proctorio will rule the world. Kinda scary

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Driggs Mar 23, 2020

you are not funny olivia

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Mar 20, 2020

Yikes! Sounds like you have us confused with another platform.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Israel Munoz Mar 19, 2020 ★★★★★

cancer virus spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Driggs Mar 23, 2020

it is spyware

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Mar 20, 2020

Proctorio is not spyware. Proctorio offers a solution for students to take their assessments whenever and wherever is most convenient for them, preserving the value of their degree. Our platform does not collect PII and we never sell data to 3rd parties.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



ikuper Mar 19, 2020 ★★★★★

>No personal info is sold
>Does not provide any alternative, only exist in GOOGLE chrome
No student should be obligated to download this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Liam Driggs Mar 23, 2020

he cute

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Mar 20, 2020

Proctorio does not require any personally identifiable information from students and we never sell information to third parties, for the sake of our users' privacy. If not selling personal info to third parties warrants a 1 star review to you, there are plenty of other solutions that do sell information and profit off of students—perhaps those are a better option for you.

Because we are dedicated to protecting student privacy and security, offering our software as a browser extension allows installation and use with limited access to the student's

computer..

It is not up to Proctorio to provide a proctoring alternative, rather the discretion of the institution that is implementing Proctorio in their instruction. However, our agreements with institutions do require that they do provide students with a proctoring alternative, such as a testing center.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tanner Davies Mar 19, 2020 ★★★★★

It simply doesn't work. I am a techie--I can get just about anything to work usually, unless an app is just horribly build and doesn't function. I spend 45 minutes online with Proctorio support (two different agents) before they told me they didn't have anything else they could do for me. I wasn't able to take the test because it couldn't pick up my webcam and mic (even though they work fine with other websites and applications). I allowed all the permissions in Google Chrome, reinstalled Chrome and the extension and even downloaded and ran a little utility they wanted me to run to make sure my computers settings were correct (now I have to go through my settings and fix them all). My connection is good and all is well, except Proctorio simply doesn't work.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 20, 2020

We're sorry to hear that you experienced issues with the extension. In the future, we recommend taking the practice quiz to make sure everything is working and ensure that you don't run out of time on your exam day. Proctorio does have the most modest system requirements of all similar solutions, but if your system does not support it, it is important to talk to your instructor and let them know that you worked with support in solving the issue.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Emily Saunders Ho Mar 18, 2020 ★★★★★

I wrote this a nasty review and then it deleted my comment before I could post it. I don't want to retype my hatred of this egregiously violating overstepping of personal privacy, so let it suffice me to say Proctorio is the worst thing that has ever happened to my college education and I hate it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 19, 2020

We are sorry you feel that way. Proctorio is the only remote proctoring solution designed with student privacy in mind. We never require personally identifiable information from students and only approved individuals at your institution have access to your exam data. We also ensure all information is kept safe using a zero-knowledge encryption scheme, which scrambles data so if a breach were to occur, the data would be useless. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Double lift Mar 18, 2020 ★★★★★

Invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 18, 2020

Proctorio was created with student privacy in mind. We never require personally identifiable information and all exam data is kept safe using a zero-knowledge encryption scheme. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



yun jae Mar 17, 2020 ★★★★★

Actual invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 18, 2020

Proctorio is the only remote proctoring solution that was designed with privacy in mind. We never require the collection of personal data, and all exam data is kept safe using a zero-knowledge encryption scheme. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Kevin Fredrickson Mar 17, 2020 ★★★★★

Ran into multiple problems taking my class exams and really wish we could have a less stressful and simple alternative. Shame that they have to spy to trust the kids for taking exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2020

We're sorry you have been experiencing issues with the extension. It is our goal to offer the most seamless and convenient solution for students to take their exams. If you experience software issues, please reach out to our support team by starting a live chat or by emailing support@proctorio.com. Proctorio serves as a solution for students so they are not required to travel to testing centers. Protecting integrity is not about not trusting students, but rather upholding the value of education and their degrees. Finally, Proctorio does not "spy" on students and never has access to exam information—institutions enable whichever secure exam settings they feel necessary based on the stakes of the exam, and only approved individuals are able to access this information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sam Rutschilling Mar 17, 2020 ★★★★★

University required Spyware, near criminal invasion of privacy. I don't care about your "military grade encryption" you still record me in my own home and are vulnerable to data breaches just like anyone else. The difference is I consent to the risk associated with other software and I was forced to use this sudo-legal spyware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 18, 2020

Proctorio is not spyware, we provide a solution for students as an alternative to testing centers. Proctorio offers a full suite of secure exam features that instructors may enable on their exam, however, we never require that instructors implement record video. All settings are optional and are up to the discretion of the institution. Proctorio does not ever require personally identifiable information from students and because all exam data is kept safe using a zero-knowledge encryption scheme, all data is scrambled so if a breach were to occur it would be useless. No one is "forcing" you to use Proctorio's platform, per our agreement with our institutions, they must offer students an alternative for taking their exams.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Michael Cassidy Mar 17, 2020 ★★★★★

this is a realllllly faulty program that doesnt worry a good portion of the time, dont get this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2020

We're sorry you have been experiencing issues with the extension. Please reach out to our support team in the future so they can assist in troubleshooting.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



John Fuchs Mar 17, 2020 ★★★★★

There is no need to record a room, just monitor the screen and any sound. Have some trust in your students. Those who are not prepared for the exam will clearly show it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2020

All secure exam settings, including room scan, are determined by your instructor or institution based on the stakes of the exam. While Proctorio provides the platform, institutions decide which secure exam settings they would like to enable.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Heather Mar 16, 2020 ★★★★★

This is literal spyware, it makes me uneasy not knowing who or what entity is watching the footage. I don't believe at all that they are only giving the content to schools.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2020

Proctorio is not spyware, and because our solution only runs as an extension in your browser, you may uninstall it whenever you are not taking exams. Proctorio was created with student privacy in mind, and we know that having remotely proctored exams can be nerve racking for students, which is why we take privacy so seriously. Unlike other solutions, Proctorio was designed to protect integrity, which is why we have no use for student information, we are simply a solution designed to expand learning opportunities and make taking exams flexible for students.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Justin Nguyen Mar 16, 2020 ★★★★★

Just an absolute nightmare to use. It is a small wonder how they convinced all these companies to use it for their online exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 17, 2020

We're sorry you are experiencing issues with the extension. Please reach out to our support team so they can improve your experience in the future. Proctorio is the most scalable remote proctoring solution out there, which is why we are trusted by many institutions around the world to proctor their exams.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



spam mail Mar 16, 2020 ★★★★★

i have to buy a webcam to use this

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

While Proctorio has provided a solution for institutions to protect integrity, please remember that all secure exam settings (such as video recording) are determined by your institution.

Proctorio never requires that institutions use video recording on exams, it is up to the instructor to enable the settings they feel are appropriate based on the stakes of the exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Taylor Vi Mar 15, 2020 ★★★★★

What a bad tool created to watch students. Not a good approach and it makes me feel very uncomfortable

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

Proctorio was not created to "watch students", it serves as a tool to protect the integrity of assessments. Only your institution has access to your exam data. Our solution is an alternative to testing centers, so students can take their exams from whenever and wherever is most convenient for them.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brandon Rowland Mar 15, 2020 ★★★★★

worst thing ever. University makes me use proctorio and it hardly even works right. Most exams I have trouble opening.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

We're sorry to hear you have been having trouble with the extension. Please reach out to our support team, either by starting a live chat or emailing support@proctorio.com, so they can assist you in troubleshooting and making sure you don't have any issues in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jane Olson Mar 15, 2020 ★★★★★

This is a huge violation of my privacy and I absolutely would refuse to use it if I didn't have to. The things you force people to agree to are obscene.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

Proctorio is the only remote proctoring solution that was created with student privacy in mind. Please remember that all secure exam settings are determined by your institution, not Proctorio. We simply provide the solution to protect academic integrity. Proctorio does not force students to agree to anything, and in fact, your institution is required to offer an alternative to students. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Alex Van Tress Mar 14, 2020 ★★★★★

freezes a lot, works poorly

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

We are sorry you have been having trouble with the extension. Please reach out to our support team so they can assist in troubleshooting. The quickest way to do this is by live chat, but you can also email us at support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Josh Joshman Mar 14, 2020 ★★★★★

Absolute trash. Maybe offer a lecture walking through each line of code regarding the machine learning, because if you can get flagged for eye movement, that puts exam takers at an unnecessary level of anxiety. If I take this at school and someone walks behind me I don't want to have the anxiety of any machine potentially flagging me because I don't have the resources to use this in a more private setting. If this requires webcam usage, I don't want anyone seeing my workspace whether I'm at home or using this at school. If people can see your surroundings, that can open up the door for professors to analyze any images taken from your surroundings. This means if you have a poster up from your favorite local concert venue, brewery, or band, in the background and a webcam activation occurs, then anyone who sees that data now potentially has personal information on you, which can potentially open up the doors for creeps. My hardware also constantly fails, so I get an additional level of anxiety of whether or not my webcam will shutoff and require a reboot midway through the test. The concept of this was not well thought out. Seems like an invasion of my privacy. The people who make stuff like this seem like they just want money off of a program that is institution friendly, but does not have the best interest of students in mind.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

We understand the anxiety that students feel when taking exams and I am happy to clear some things up for you, to hopefully ease some of your nerves. All secure exam settings are determined by your institution, and only approved individuals at your institution are able to review exam data. Because exams are reviewable by the institution, if someone walked by in the back of the frame, it is up to the institution's discretion how they handle each situation. Our solution is designed to identify breaches to academic integrity, but your instructor is able to decide what is acceptable regarding the exam environment.

Proctorio was created to give all students an equal opportunity to earn a quality education. Since not all students are able to travel to their physical institution to take their exams, our software allows them to take it from whenever and wherever is most convenient. We understand your privacy concerns, that is why you are able to take your exams from wherever you have an internet connection and Google Chrome. Rest assured that only authorized individuals at your institution have access to exam data. However, our agreement with institutions requires that they provide students with an alternative solution.

Should you experience any sort of exam failure due to your hardware, our software is able to detect this and later let your institution know the reason you exited the exam. You can later communicate this to your instructor and they are able to allow for additional attempts if they choose to.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



mathew chen Mar 14, 2020 ★★★★★

Had to use proctorio for my admission exam for uni. I think I might not pass because of proctorio. They took a very long time to respond to my problem only to tell me to restart my pc and modem. I was kicked out of my exam multiple times and the precheck has taken me a lot of time causing me to not be able fill in all the answers

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Nicholas G Mar 12, 2020 ★★★★★

The people who created this app did it incredibly poorly and incompetently. One of the professors at my university decided to use it during the COVID-19 online exams. It was a biggest failure I've ever seen at the (top 20 US) university. Professors and uni admin should use it only if they want to make students feel indignant by the constant failures of Proctorio.

BTW Proctorio is more invasive to your privacy than Big Brother from 1984. That is bad too.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 16, 2020

We're sorry you have experienced issues with the extension, please reach out to our support team so they can assist in troubleshooting. To do so, you can start a chat by clicking on the

shield icon in the upper right of your browser window, or email support@proctorio.com. Proctorio is the only remote proctoring solution that was created with student privacy in mind. We never require personally identifiable information from students and all information is kept safe in zero-knowledge encryption. Proctorio also never has access to any exam information, only approved individuals at your institution do.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Monica Barrow](#) Mar 12, 2020 ★★★★★

The facial recognition segment is trash, people wear glasses for god sakes. Please work on it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Mar 16, 2020

We're sorry you have experienced issues with the extension. We are always working on improving our solution and appreciate your input.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Dylan Stephens](#) Mar 11, 2020 ★★★★★

Utter and useless garbage. What an absurd way to administer tests and quizzes...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Mar 12, 2020

We're sorry you feel that way. Proctorio serves as an alternative to testing centers and many students who use our product appreciate it for allowing them to take their exams from whenever and wherever is most convenient. When taking classes online, or just remote assessments, institutions need a way to verify identity and activity to ensure integrity of the assessments. Although you feel this is "useless", this is protecting the value of degrees and ensures employers that students learned and retained the subject matter that they studied, ethically.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Angela Wang](#) Mar 11, 2020 ★★★★★

Hate it. So annoying to set up, you need your ID every time, it tracks your eyes and is overall a shltty program for teachers to use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Mar 12, 2020

ID verification requirements are determined by your institution, since the federal government has regulations in place to protect students against student aid fraud and to protect the value of degrees. Showing your ID is to verify your identity to ensure you get the credit for the courses you are taking. All secure exam settings, such as video recording, are determined by your institution, not Proctorio. Our solution allows you to take your exam from whenever and wherever is most convenient, as opposed to a testing center which requires you to travel and likely schedule your exam in advance. So instructors who implement

Proctorio in their courses, are likely aiming to provide convenience for their students.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Max Manley Modified Mar 11, 2020 ★★★★★

huge invasion of privacy. this app should be taken off the store and discontinued.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 12, 2020

Proctorio is the only remote proctoring solution that was designed with student privacy in mind. We do not require the collection of any personally identifiable information to use our platform, and all exam data is kept secure using a zero-knowledge encryption scheme and only approved individuals at your institution have access to your exam recordings. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Katie Sundstrom Mar 11, 2020 ★★★★★

I wish it was possible to leave a 0 star review. This is the WORST service ever, not to mention an absolute and total invasion of privacy. In order to be able to use the software, you have to grant Proctorio unlimited access to "read and change all your data on the websites you visit" and the ability to "change all your privacy-related settings" among other extremely over-the-line demands. The service itself is an absolute hindrance to test taking. It took over half an hour to get the program to even work. I was using the same Wifi as all of the other students, but receiving error messages about my connection (despite it showing I had full connection to the Internet and it working on all other tabs). It also said I had no RAM storage even though I had NO other applications open and I had restarted my computer. It was so stressful just to get the program working, and then it glitched the entire time I was using it. My answers would change, and the stupid "chat" person would not stop chatting me during my exam. Every time I asked them to stop messaging me, they'd message me again and say we could "Continue our conversation". It popped up a dialogue box 6 or 7 times that blocked my ability to see the questions. This was the most stressful test-taking environment I have ever been in. DO NOT use this program. It is absolutely awful. I would not recommend this to anybody. All of the "5 star" reviews are completely fake.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 12, 2020

Thank you for your review. We understand your frustration and are happy to clear some things up for you. Proctorio was designed as the only remote proctoring solution with student privacy in mind. Our platform never requires personally identifiable information and all exam information is kept safe using zero-knowledge encryption. Only your institution has access to exam recordings and information to protect the privacy of our users.

Proctorio serves as an alternative for students, to make taking exams easier and more convenient. We are sorry you experienced connectivity issues, and it likely could have been caused by the many users on the same network, as you mentioned. Should these issues continue, your institution should offer another option. Proctorio is designed to alert our support agents when students are having technical issues during the exam. Since you mentioned having connectivity issues, it is likely that our support was reaching out to you to check your connection and make sure you did not lose connection while taking your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Luke Bartini Mar 11, 2020 ★★★★★

an absolute abomination of basic internet privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 12, 2020

Proctorio was designed with student privacy in mind. We are the only remote proctoring solution that achieves this by never requiring personally identifiable information and keeping all exam information safe using a zero-knowledge encryption scheme. Proctorio also never has access to any exam recordings or information—only approved individuals at your institution do. Please visit our personal data protections page for more information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zeku Mar 10, 2020 ★★★★★

One of my classes requires this to take exams. Not only do you have to give it access to webcam (which I don't have on my PC), microphone, screen (and you can't have double monitors), and who knows what else, but you are required to show your face the whole time, show a photo ID before the test, and are forced to scan your entire room at completely random intervals. I don't care if this is isn't reviewed by humans, this is a massive invasion of privacy and is frankly disgusting. If your campus or one of your classes requires you to use this program to take exams, I strongly suggest petitioning against it, because this is a gross invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 11, 2020

While Proctorio does provide a solution to proctoring, it is up to the institution and instructor to decide which secure exam settings they enable on the assessment. Video, audio and screen recording, as well as room scan, are all set by your instructor based on the stakes of the exam. Showing your ID is a requirement put in place by the federal government to verify the identity of students taking exams. Although this seems like a violation of privacy to some students, this is beneficial to you by ensuring you get credit for the work you are doing, and by verifying student identities, institutions are protecting the value of degrees. Since Proctorio utilizes single sign-on via your institution's LMS, we do not require any additional information than what your institution already has. Finally, remember only your institution has access to your exam information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Winton Burnett III Mar 6, 2020 ★★★★★

Stupid class made me get this and use chrome, branch out to other internet browsers.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 9, 2020

Our developers are always working on ways to improve our extension, and expanding to the other browsers is on our road map. We appreciate your input.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Taylor Adam Mar 6, 2020 ★★★★★

What a garbage app. Midway through my test I accidentally pressed my windows key which kicked me out of my test. Now I have no way of retaking it and will probably fail my class. I've been trying to use the live chat but it never works. Can't believe this is how I'm going to fail my class

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 9, 2020

In instances like this, we strongly encourage you to reach out to our support team so they can try to help you get back into your exam. It is also encouraged that you reach out to your instructor and explain to them what happened & that you have been working with support. They should offer some sort of alternative.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nathan Nagle Mar 2, 2020 ★★★★★

It doesn't work. I also don't understand why this company exists.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 3, 2020

We're sorry you have experienced issues with the extension. Please reach out to our support team in the future so they can better assist. You can contact support via live chat, by clicking on the extension's shield icon in the upper right of your browser window or by email at support@proctorio.com.

Our mission at Proctorio is to securely expand learning opportunities to students everywhere, increase the value of degrees and promote equity within education while protecting the integrity of assessments. We are completely designed with test-taker privacy in mind and we take a proactive stance towards data security. Proctorio exists to protect integrity while also protecting student privacy, and giving everyone an opportunity to earn an education.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Audriana Sampson Feb 29, 2020 ★★★★★

This program is horrible!!! Did everything they said to ensure that I was cheating or anything. Midway through the exam it just logged me out. No explanation, no proof, no nothing. So now my grade is severely affected by it. Plus this is a huge invasion of privacy. I hate showing my ID. They're probably going to scan it and make copies to sell it illegally. I hate everything about this stupid extension and it should never be used for college.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 3, 2020

We understand your frustration and are happy to clear some things up. First, please remember that any settings that are enabled on your exam are determined by your instructor or institution, however, it sounds like you could have lost connection to the exam. Should this happen again, our support team is readily available to help you get back into the exam so please reach out to them via live chat or email at support@proctorio.com and they will assist in reentry. After you contact support, you may also reach out to your instructor to let them know you had a connection issue and are working with support.

We never make copies of your ID or sell any data to third parties. All exam data is encrypted and kept safe using zero-knowledge technology that scrambles personal data in transfer and in storage. We completely understand the importance of data security, which is why our solution was designed with privacy in mind. The federal government requires institutions to validate student identities to protect them against federal aid fraud and ensure that the student is who they say they are. By validating student identities, institutions are protecting the value of their degrees and preparing students for the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



The Official Sikris Feb 29, 2020 ★★★★★

I was FURIOUS when I learned that I had to setup this program in order to complete a course, I hope a class action is brought against this company for even conceiving something so malicious.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Mar 3, 2020

Proctorio is not a malicious program and was designed with security and privacy in mind. Our platform allows students to take their exams from whenever and wherever is most convenient for them. Proctorio exists to protect the integrity of assessments and the value of degrees. While many students appreciate our platform because it provides them with the flexibility to complete their courses, our agreement requires institutions to provide an alternative to students such as a testing center.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



George Floyd Gaming Modified Feb 27, 2020 ★★★★★

It fails at the sole function of being a spyware

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 21, 2020

We understand your concern and would like to provide some clarity. Proctorio is fully committed to data security and protecting student privacy. Proctorio does not have access to your exam recordings or PII. Only designated individuals at your institution can access these recordings and all exam information is kept safe using a zero-knowledge encryption scheme. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jordan Snowden Feb 24, 2020 ★★★★★

Absolutely trash program. Works about 5% of the time, almost made me miss several exams just because I had to contact customer support literally every time I had to use it. Avoid this at all costs because it just does not work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 25, 2020

We're sorry that you have experienced issues with the extension. Please continue to work with our support team to solve the problem and you can always let your instructor know that you have been working with support and they should offer an alternative for taking your exams.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Galangaton666 Feb 24, 2020 ★★★★★

one of the worst extensions, i have to show ID just to take a test? It monitors my eye movement and mouth movement and all my application data? It's useless spyware and this company will post a bunch of copy pasted statements claiming its not but at the end of the day I have to dox myself just to take my midterm and let this program watch me and monitor my room. Really awful app and no amount of fake reviews or actual 5 star reviews can redeem this garbage, email your instructor asking them to cancel the use of this extension as it's pointless and the canvas testing page worked just fine without using it as to the company who made this app, dont bother giving me your canned response.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Kevin Lindmark Feb 23, 2020 ★★★★★

While I sympathize with my school's arms race against accreditation companies, this app is not the answer. Proctorio makes it difficult to get into my tests, is clunky and slow while my tests are going, and has uninstalled itself multiple times on me.

I feel the app is invasive and takes away my personal sense of privacy - one of the primary reasons I have attended online schools over in-person institutions.

So glad I graduate in May so I never have to use this app ever again.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 24, 2020

We're sorry to hear that you are experiencing trouble with the extension. Please ensure that chrome is up to date and reach out to support if you continue to have issues.

Regarding privacy, Proctorio is committed to protecting you and your data. All data is kept safe using a zero-knowledge encryption scheme which scrambles data and would make it virtually useless to a bad actor, if a breach were to occur. Proctorio also does not require the collection of PII from our users and exam information is only accessible by your instructor or approved individuals at your institution. We are FERPA, COPPA and GDPR compliant and never sell your data to third parties.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Shrugi Gorman Feb 20, 2020 ★★★★★

This was the most unhelpful proctoring tool I have ever used. I have not been able to get Proctorio working for two days and it has now impeded with my college class which I may have to drop because of its inability to work. I have tried contacting the support staff, but nothing they told me helped. As well I Googled my issue and still got nothing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 24, 2020

We're sorry that you have been having trouble with the extension. Please continue to work with our support team so they can better assist in troubleshooting. You may also communicate with your instructor and let them know you have been working with support to fix the issue.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Pica Feb 14, 2020 ★★★★★

Seems very invasive. It is creepy that they watch you through your webcam. My proctor asked me if there were other people in the room because I kept looking at my window due to a storm outside. Just very odd. I do not trust this extension. I don't think any third party company should be given this much access into student's lives.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 18, 2020

Please remember exam settings are determined by your instructor or institution based on the stakes of the exam. Our proctors follow exact instruction given to them by your instructor or institution while they proctor your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



C W Feb 13, 2020 ★★★★★

This program makes me feel like I'm being physically violated. I'm obviously not the only person who feels this way and our concerns are being completely disregarded when you keep copy and pasting your privacy compliance response. I don't care what you do with my information. It's the fact that you're recording me, forcing me to give up full control over something I use to log into my bank accounts, and requiring me to show my full address (I don't even want my professor, a stranger to me, to see that). You might as well be forcing me to take my clothes off in front of the camera because it makes me equally uncomfortable. If you would at least acknowledge that this is not an ideal situation for students, then I MIGHT feel a little better about it, but to try to convince me that my feelings are not valid (or tell me that I'm "going to love it" as one FAQ introduced it) just makes it worse. All this in addition to having test anxiety.. can you imagine trying to concentrate and being told to constantly stand up and scan the room again? So much for having the full time to complete my exam. Screw this program and shame on the professors who force students to use it. My school does NOT offer alternatives. Trust me, I've tried and this program is REQUIRED. I would much rather pay an actual proctor or go to a testing center because this is ridiculous, but that is not an option. Even students who take in-person classes do not have to give up this much privacy to take a test, why should online students have to?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 18, 2020

We completely understand that taking exams can be nerve racking for students and we are not disregarding your concerns. While your concerns are valid, there are a couple of things I would like to clear up.

First, Proctorio is not forcing you to do anything. All exam settings are determined by your instructor or institution. Typically, with record video or secure browser settings enabled, these exams are higher stakes, which require higher levels of security to protect integrity. You might not find value in this, but having higher exam security increases the value of your degree, as not just anyone can go and take the exam for you and your activity during the exam has been verified so your instructor, and in the future, your employer, trust that you mastered the material in your course.

Although you might feel being proctored for an exam is not the ideal situation for students, Proctorio exists, in part, to provide more opportunity to students who are unable to travel to their physical institutions or even testing centers for exams. Many people who utilize our solution, do so because they work full-time jobs, have families, active military duty or live in rural areas that restrict their ability to attend in-person exams. We understand your point regarding test anxiety, which we actually try to mitigate by allowing students to take their exams from whenever and wherever they feel most comfortable. The reality is, the federal government requires that schools have these systems in place to protect students, but these programs also make education more equal for people everywhere by giving everyone the opportunity to earn a quality education.

Finally, your school not offering an alternative does not sound right, as it is listed in our terms of service: <https://proctorio.com/terms>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Jeremy Linch](#) Feb 11, 2020 ★★★★★

This app does exactly what's it's designed for. There are sometimes when it's had a lot of glitches. But often times that was more of an incompatibility problem than the problem with the extension itself. Depending on the professor I have this app is more or less work to use the application, however that is on the University and professor, not the fault of the application. Additionally some classes don't require proctorio at all and I'm certain everyone who does an online class/exam without proctorio not doing it closed notes. If I completely hated proctorio I would probably reevaluate my education options and choose not to take classes or online and would do only in person.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Feb 12, 2020

Thank you for your review! We really appreciate your feedback. We are sorry to hear you have experienced issues with the extension. In the future, please contact our support team so they can assist you: <https://proctorio.com/support#support>. When you use the extension for different courses, there will definitely be inconsistencies in terms of exam settings, as each of these are determined by the instructor or institution based on the exam. We understand that taking exams is nerve racking for students and the goal of our solution is not to catch students acting dishonestly but rather to protect integrity of assessments, which ultimately increases the value of degrees.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Madi Kalafut](#) Feb 11, 2020 ★★★★★

this sucks. invasion of privacy. 0/10 find something else or trust ur students.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Feb 12, 2020

Proctorio exists, in part, to offer an alternative to testing centers to students who are unable to travel to their institution. Our platform allows them to take their exams from whenever and wherever they feel most comfortable. Proctorio is designed with user privacy in mind and we take a proactive stance towards data security. For more privacy information, please visit our personal data protections page: <https://proctorio.com/about/personal-data->

protections

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Connor Hartung Feb 10, 2020 ★★★★★

This app invades your privacy under the guise of "Professional test taking". If i wanted someone to see everything on my screen and my webcam I would become an E-Girl and install a rootkit myself.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 12, 2020

We understand your concern and Proctorio is designed with user privacy in mind. Rest assured that only your instructor or approved individuals at your institution have access to your exam recordings. Please remember that the settings on your exam are determined by your instructor or your institution based on the stakes of the exam—we at Proctorio do not have control over this.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Crystal Feb 9, 2020 ★★★★★

I hate this program, it is a joke and always, always, always takes FOREVER to start. IF you can get it to start without a PASSWORD that my test does not even have!! it takes forever to load and go through checks and I have to restart it like 10 times before it will load right. STUPID Extension

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 10, 2020

We're sorry you were having problems with the extension. When you are asked for a password, that typically means you're not connected to the server where your exam is stored. This is usually an easy fix, so in the future, please contact our support team so they can assist you: <https://proctorio.com/support>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zachary Wildman Feb 9, 2020 ★★★★★

I cannot stand proctorio. I hate it so much. As a college student, it adds so so much more stress while taking an exam to know you are being watched.

I have also had NUMEROUS problems with them. I have had images on quizzes not appear, thus I try to contact support and end up running out of time on my exam, thus having to email my professor for another attempt. I get the idea of proctorio, but I really do not like it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 10, 2020

We understand that taking exams is nerve-racking for students and I am happy to clear some things up for you to hopefully ease your concern. All exam settings are determined by your instructor or institution based on the stakes of the exam—Proctorio does not have control over what settings they pick. Proctorio also does not have access to your exam recordings, only approved individuals at your institution do. We always recommend taking your exam with plenty of time in case you do experience tech issues, however, if you do run into issues when taking your exam, let your instructor know you have been working with support and they should accommodate. As a reminder, the quickest way to reach support is by starting a chat by clicking on the shield icon in the upper right corner of your browser window.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Faraz Aghsani Feb 7, 2020 ★★★★★

gave me bunch of viruses and cant stop getting ads after I had to add this extension

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Feb 12, 2020

We're sorry that you are experiencing this, however, Proctorio is not injecting adware onto your computer. This is likely being caused by a different program.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[« Prev](#) 1901 - 1925 of 1967 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Stockton Harris](#) Feb 7, 2020 ★★★★★

Banned my IP address, called me a "hacker", took a random picture, and apparently shot it off to my university. I wasn't taking a test or actively using the extension. I had just downloaded it and was sifting through it's settings as it's permissions were very intrusive so I was checking it's settings to see if anything was up in them. Mid-way down the settings is a link that says "background page", I clicked curious to what it was and BAM I was officially trying to "hack" proctorio so they took a picture from my webcam, banned my IP, and apparently shot off a notice to my university that I was a hacker. 10/10 development team right here.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 12, 2020

It sounds as though you enabled developer mode in Google Chrome and attempted to access Proctorio's code using developer tools. Our program is able to detect this, as it is seen as a potential attempt to bypass, modify or tamper with the extension's functionality. This is a security measure we take to protect our extension.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Deen Haniff](#) Feb 7, 2020 ★★★★★

Invasion of privacy on all accounts from the student perspective; makes you think twice about how your school views you as a student if they employ this program into their curriculum. Tracking your eye movements??? really? The whole point of an online class is to take the class at your own pace and to learn the material in your own learning environment. This is worse than taking an exam in-class; you can actually breath without "Big Brother" watching your every move. I encourage schools to drop this program as this does not help the education experience at all from a students perspective, rather it makes you think that there is a company out there claiming to prevent "cheating", by invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Feb 10, 2020

Proctorio exists, in part, as an alternative to testing centers. Not all students are able to travel to their institution to take exams. Proctorio offers students an opportunity to take their exams whenever and wherever is most convenient for them. It is also important to remember that the exam settings are determined by your institution based on the stakes of the exam. Proctorio takes privacy very seriously and all data is encrypted for your protection —no one at Proctorio has access. Our goal is not to "catch cheaters" but rather protect the integrity of assessments, which is, in turn, protecting the value of degrees and making education more equal for students everywhere.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jack Modified Feb 7, 2020 ★★★★★

Absolute invasion of privacy for every user involved. Lets just bring back good ol' paper tests? Cannot even begin to explain my hatred for this application. Yet it still has the nerve to offer in-app purchases. HA

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 10, 2020

We understand your concern and I am happy to clear some things up. Proctorio takes privacy very seriously. We use double-encryption, zero-knowledge technology to scramble all data in transit and in storage, meaning if a breach were to occur, the data would be useless. Proctorio only runs as an extension, so you can rest assured that there is no additional program collecting your information. Finally, any exam information can only be viewed by approved individuals at your institution.

Our agreement with institutions requires that they offer an alternative to students, such as a testing center, who would prefer to not use Proctorio. Regarding in-app purchases, most institutions have the cost of Proctorio included in class fees or tuition, however, some institutions require students to pay for their exams, which would mean that they have to pay through the extension.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gabriel Dahl Feb 4, 2020 ★★★★★

A few things to consider:

1. Proctorio can be bypassed with some basic knowledge of virtual machines/virtual computing.
2. It has bugs all over the place and only works smoothly if you have a brand new computer running all the latest software updates. Can't afford a \$2000 MacBook to run the latest full-feature version of Chrome? Too bad. Guess you can't take quizzes.

Anecdote - a friend of mine has a 2013 MacBook with a fresh Chrome install. Proctorio doesn't work. I have to let him borrow my Windows machine every week so he can take his quizzes.

Additionally, it seems every privacy concern is met with "we have regulatory certifications." Equifax & Target had plenty of certifications, too.

Considering how often this extension breaks, I seriously doubt Proctorio competently secures all the information it captures.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 7, 2020

Proctorio actually has the lowest minimum system requirements of all similar solutions. Our minimum system requirements can be found here: <https://proctorio.com/system-requirements> If you experience issues with the extension, please reach out to our support team.

We understand and appreciate privacy concerns, which is why Proctorio takes a proactive stance towards protecting user data. All information is kept safe using double encryption, zero-knowledge technology that scrambles data during transfer and in storage. This means that if a breach were to occur, the data would be useless.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brittany Frizell Feb 3, 2020 ★★★★★

This app malfunctions and makes many mistakes. I have secure internet connection at home yet it keep having pop ups of an access denied message. This happened when I was doing homework which does not need proctoring as well as when I attempted to log in to take a quiz. This app wrongly accused me of hacking when I went into the app setting of my Chrome browser to activate the app time and time again. I understand the need to be able to prevent cheating on quizzes and exams in online classes, however this app has too many glitches and malfunctions and needs to be redone. It is absolutely ridiculous. I am very upset because I have missed deadlines on quizzes because the app decides to malfunction at the very last

minute. I also forgot to mention that I had to start over on a discussion post that did not need to be proctored at least 5 times before I decided to open up a new browser. This app is awful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 5, 2020

We're sorry you're experiencing issues with the extension. Please remember you can always uninstall the extension when you are not taking exams. We recommend testing your connection and the extension prior to taking exams to ensure it works while you're taking a quiz or exam. Should you continue to run into issues, please reach out to our support team by starting a chat or emailing support@proctorio.com so we can better assist you moving forward.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Elliot Rice Feb 3, 2020 ★★★★★

Just because this extension complies with FERPA, GDPR, and COPPA, doesn't mean it's not intrusive to one's privacy. It's disappointing that universities are resorting to this level of paranoia. It's simply creepy. Luckily I have multiple devices so I don't have to put this on my personal desktop computer.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 5, 2020

We understand that taking exams can be nerve-racking for students and it is important to remember that exam settings are determined by your instructor or institution based on the stakes of the exam. It is actually the federal government that requires colleges to have these systems and processes in place to provide student identification, proctoring and other forms of test security/integrity both onsite and online.

Proctorio serves as an alternative for students who are unable to travel to testing centers to take their exams. Our solution allows students who have full-time jobs, families, active military duty, or are unable to travel to their physical institution due to other restrictions, an opportunity to earn a quality education. Proctorio allows students to take exams whenever and wherever is most convenient for them. Finally, please remember that you only need the extension while taking exams and can uninstall it from your device at any time.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mayer Amschel Rothschild Feb 3, 2020 ★★★★★

Invasion of Privacy and Downright Creepy

I used this for the first time today. It sucks. All of these online proctoring services are an invasion of privacy because no matter what they say, your data is worth a lot of money and it's never truly protected. Oh, and most of the five star reviews are blatantly fake. Good job Proctorio!! Stealing our information just like Apple and Google!! Woohoo!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Feb 3, 2020

Thank you for your review. We understand that using remote proctoring solutions can be nerve racking and unsettling for some and I am happy to clear some things up. Proctorio never sells your data and all information is kept safe using a zero-knowledge encryption scheme so it would be useless to a bad actor if a breach were to occur. Proctorio does not have access to your PII, only authorized individuals at your institution have access. Please visit our [personal data protections page](https://proctorio.com/about/personal-data-protections) for more information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Bilal Mahmood Jan 29, 2020 ★★★★★

super awkward to have to show ur room more than 2 times in 1 test

Support: We have to ensure that you have more than 2 minutes in Proctorio.
Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 30, 2020

Please remember exam settings are determined by your instructor or institution based on the stakes of the exam and the course requirements.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Scott Cannell Jan 28, 2020 ★★★★★

garbage. Huge invasion of privacy

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 29, 2020

We understand your concern and Proctorio is fully committed to protecting the security and privacy of our users and their data. Proctorio does not have access to your PII or exam recordings and any exam information is kept safe using a zero-knowledge encryption scheme. Please visit our personal data protections page for more privacy information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Adithya Narayan Jan 27, 2020 ★★★★★

Tracks your data. Literally.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Isaac Hoffman Jan 26, 2020 ★★★★★

Awful. The support page is completely irrelevant to the errors I'm having. Very frustrating to try to get through a test with this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 27, 2020

We are sorry to hear that you are having trouble with the extension. Please reach out to our support team directly so they can help resolve any issues you are experiencing. You can do this by starting a live chat by clicking on the shield icon in the upper right corner of your browser window or emailing us at support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zack Goldman Jan 26, 2020 ★★★★★

This is invasive. The concept of requiring someone to give access to a stranger to view them and their surroundings is very unsettling (especially when many people work from home).

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 27, 2020

We understand your concern and when using Proctorio, only your instructor and approved individuals at your institution have access to your exam recordings. While Proctorio does provide an alternative to testing centers, our agreement with institutions requires that they offer alternatives, such as testing centers, for students who would prefer to not take their exams at home.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wes Oliver Jan 26, 2020 ★★★★★

This is very obviously a borderline scam. I understand that some colleges feel the need for a proctoring system for online classes but this is frankly ridiculous, constant access to webcams use of listening software and remote access to your desktop are all things most people are directly told NOT to allow for any reason as even if the company using that access is legit it creates a massive security risk.

If anyone was to manage to hack the Proctorio system they would gain access to thousands of people's computers as well as webcams, possible access to banking/financial information and just about anything else they may want. Not only that but other security features like antivirus and vpns are prohibited or limited by the software, limiting the user's ability to protect themselves. This is frankly an unacceptable level of risk for the benefits gained and completely unacceptable in general.

Finally to preempt the inevitable stock response from the company I do not care if you are in compliance with FERPA, GDPR, and COPPA...so was Equifax and we all know how that turned out. Even if you claim not to be a malicious program and only to provide the access the instructor/professor asks for the very fact that you allow them to ask for such invasive and dangerous data tells me you either don't understand the risks or are too arrogant to think you could be breached.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Wes Oliver Feb 2, 2020

Alright lets say I'm wrong and the system is totally safe and on the level, no abuse, no spying on students and only the instructor will ever see the data and even then only if something is flagged... then what exactly is the point? You say it is in part to ensure that the student is taking the test themselves so that the government can protect from financial aid fraud by verifying the student's identity but this seems dubious as you just stated the information is supposed to be anonymous not to mention that the primary purpose of the software seems to be anti-cheating yet many of my in-person courses have had open book and open note exams even on the finals while my current low-level biology class requires full proctoring with webcam and microphone on even weekly quizzes.

It just seems like an unnecessary and overly invasive limitation on a student's ability to complete the tests and quizzes in a given class... especially given the inconsistency of proctoring levels I've witnessed. I freely admit that this is a problem with my institution not the program but it does highlight the uselessness of the software if an in person course with open notes is considered as valid as a fully proctored online class. Not to mention the stress of being actively spied on and having your eye and mouth movements recorded probably isn't great for remote student's test taking abilities... especially given that a lot of us take online courses because in person classes stress us out.

Lastly I question the validity of your claim that you require all institutions to provide alternative testing centers... my college is in Northern AZ and many students attend online classes remotely from far-flung towns and would have to drive 4+ hours to attend an in person exam. Given that as I stated at least my class requires proctoring on weekly quizzes I find it hard to believe that those student's who do not wish to use the program are able to drive into town every week and are likely not able to take the class because of it.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Jan 27, 2020

I am happy to clear some things up, as it seems you are misinformed. First, it is important for students to understand that Proctorio exists, in part, to provide an alternative to testing centers, as not all students are able to travel to one. Exam settings are determined by your institution based on the course and the stakes of the exam, so Proctorio does not have control over what settings your instructor picks.

All information is kept safe using a zero-knowledge encryption scheme and since the data is encrypted, it would be virtually useless to a bad actor. Proctorio is secure to use but remember, you only need it during the exam. Feel free to uninstall the extension between exams to ease your concern.

Finally, it is actually the federal government who requires that institutions validate student identities when taking exams to protect against financial aid fraud. So, institutions are required to collect this information from students to protect identities. Since Proctorio provides an alternative to testing centers, our agreement with institutions requires that they provide an additional alternative for students, such as a testing center, who would prefer not

to use Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Me V Jan 20, 2020 ★★★★★

Jeez thank you to the idiots that created this, it made my online class much more difficult than it had to be. I dont cheat, but great what a waste of time this is. i have to keep my hands visible at all times, cannot have zero "interruptions" so if even a sound is heard im suspected of cheating by this stupid product that im forced to use.

i hope this goes bankrupt soon

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 21, 2020

Proctorio was created, in part, to create more opportunity for students and make education more accessible. Not everyone is able to travel or attend a physical institution and by using Proctorio, they are able to take their exams whenever and wherever is most convenient. If you would prefer to not use Proctorio, your institutions should provide an alternative, such as a testing center, for taking your exams.

It is important for students to remember that exam settings are determined by instructors, not Proctorio. Only approved individuals at your institution have access to exam recordings and are able to review them to determine what behavior is acceptable or not while taking your exam. If you have questions about exam settings and what behavior would be flagged, we recommend talking to your instructor.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Quentin Skanes Jan 13, 2020 ★★★★★

Have to uninstall and reinstall this extension every time I use it. It is an invasion of privacy and a trash one at that. It sucks to use and is not user friendly at all.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 14, 2020

You're more than welcome to uninstall the extension after every use—but when it comes to privacy, it's important for you to realize that we're on your side (unlike most others in the industry). Proctorio uses a zero-knowledge encryption scheme which means we do not have visibility of your data. Only your institution can see your exam information for the purposes of academic integrity. For more privacy information, you can visit our personal data protections page: <https://proctorio.com/about/personal-data-protections>

If you have suggestions related to our user interface, we're happy to consider them. Email us at hello@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Pozhidayeva Katie Jan 12, 2020 ★★★★★

Garbage I hate everything about this. Absolute invasion of privacy. If it was up to me this would be outlawed. My favorite part is the people who work for this garbage company stand by it and shout nonsense.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Daniel Jones Jan 9, 2020 ★★★★★

If you're a professor and looking into using this, don't do it. If you don't trust your students enough to the point that you'd record video and audio of their entire "testing environment", then your assignment should be in-class or in a testing facility.

The app may be certified and what-not, but the user experience is horrendous and as a student, I hate using it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jan 10, 2020

Proctorio serves as a tool to make education more accessible.. Not all students are able to travel or attend physical institutions, and using Proctorio allows them to take tests from wherever and whenever they are most comfortable. Our agreements with institutions, however, require that they offer an alternative for students who prefer to take their exams in person.

Thank you for your feedback regarding the extension, we are always working on improving it and appreciate feedback from our users. If you are experiencing issues with the extension, we encourage you to reach out to support in the future.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Lewis Hora Dec 19, 2019 ★★★★★

didnt install properly multiple times need to use this extension for a ticket i need to go out on the field and does not work properly.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cody Aston Dec 11, 2019 ★★★★★

awful terrible big brother software

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Joseph Beck Dec 10, 2019 ★★★★★

It won't even let me take my final exam. When i click on it from Canvas, I get "Invalid Setup. Please contact instructor." Have tried accessing the exam from 2 different computers to no avail. What a piece of garbage. So thanks, Proctorio. I'm probably going to fail my final because of this stupid extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



S R Dec 10, 2019 ★★★★★

Canvas timed out (because we are unable to visit any other websites while using proctorio) and I was unable to get back in to my exam - which was locked by proctorio. I contacted customer support to get help but they were unable to do anything about it. Make sure you can complete your tests within the timeout period, not the actual time given for the exam. 0/5 stars - I will actively fight against the use of this program whenever possible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Eric Lewellen Dec 10, 2019 ★★★★★

Invasion of privacy, this extension shouldn't be legal.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Brenda Bloom Anajovich Dec 8, 2019 ★★★★★

After I had logged in to take my test today, Proctorio informed me that my RAM was too low, and I needed to use another computer. I don't own another computer. I needed to take the test today. I am a student, and cannot afford to go out and buy a new computer because Proctorio wants more RAM. My final exam is in just a few days. I am now going to have to spend the next couple of days trying to figure out what I can do to my computer to increase the RAM so that I can actually take my final exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Dec 9, 2019



We're sorry to hear you are experiencing issues with the extension. Proctorio has extremely modest requirements for RAM. The issue could be either a very old system with low RAM or that there are too many applications running on your machine at the time of attempting to take the exam. You can find our system requirements here, on our website: <https://proctorio.com/support#minReqs>. If you are unable to find another machine to use, we recommend checking with your institution, as we require that institutions offer alternatives for students for taking exams. In the future, we recommend testing the extension prior to the exam date so you can make sure your system meets all minimum requirements necessary to run the extension.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Valentine Rae](#) Dec 7, 2019 ★★★★★

Invasion of privacy. Not all professors offer an alternative so we are forced to let it record us. Adds a massive amount of anxiety to my exams. I have performed drastically worse on exams taken with this extension. If professors are worried about cheating, write better tests.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[mark westfall](#) Dec 3, 2019 ★★★★★

Unreliable and unnerving to use. I didn't know that signing up for online classes would entail having to download third party software that records me in my own home. But hey, Proctorio did a Reddit AMA so they must be totally cool and youthful. Who knows what they're actually doing with the video that they record.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Olivia Hood](#) Dec 5, 2019

We appreciate your privacy concerns and are happy to provide clarity. We host a Reddit AMA to remain transparent with our users (unlike many others in the industry). More importantly, we value your privacy as a student which is why we can't see the recordings from your exam. Only authorized individuals at your institution have access to your exam information since it is encrypted before it leaves your machine. So to address your concern, we simply provide the video to your institution and do not do anything else with it ourselves. We can't even see it since it's encrypted and the data is useless to 3rd parties—therefore nothing can be sold.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Josh DeGraw](#) Dec 3, 2019 ★★★★★

Whoever wrote the built-in calculator should lose their job. I care much less about the permissions & privacy issues than actually being able to use the freaking calculator. It feels like someone who just learned how to program and only knows about postfix notation just decided to write a calculator. It relies on inputting data in a very specific way, and gets into a weird state if you don't put input in the "correct" order, and it gets stuck in that state and you can't get out of it and there's no straightforward way to get out of that bad state. Instead of writing your own thing, you should just load the desmos scientific calculator in an iframe.

However you do it, I beg of you, for the sake of any future users, FIX THE CALCULATOR.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Dec 5, 2019

Thank you for your feedback. We are sorry you are experiencing problems with the extension and appreciate your concerns. We are always working on improving our product and will make our QA team aware of the problems you are experiencing.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Isaac Ingles](#) Dec 3, 2019 ★★★★★

Camera wouldn't work in Chrome; even when it works in all other browsers and apps on my machine apparently this is a known issue in Chrome that as of this date hasn't been fixed yet. Proctorio's "solution" was to "roll back" my OS. I bought this machine with windows 10 pre-installed 4 months ago - there is nothing to "roll back" to. I know that the webcam issue is mostly Chrome, but Proctorio could offer support for other browsers, especially Firefox and Edge. I was also very uneasy about installing this on my machine due to privacy concerns; I really wish that my professor offered an alternative solution such as taking the test at the university's testing center with a physical proctor present --- the old fashioned way.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Olivia Hood](#) Dec 6, 2019

Hi Isaac. As you mentioned in your review, there is a known issue with Chrome and certain, outdated, operating systems. However, the solution here is to simply update your OS (rather than roll it back). It's best practice to keep your system up to date to ensure security online.

Support for other browsers like Firefox and Edge is on the way! ;)

As for your feelings of unease, allow us to put those to rest. Proctorio keeps your exam information safe by using a zero-knowledge encryption scheme, meaning we do not have access to your PII. Please visit our privacy protections page for more information: <https://proctorio.com/about/personal-data-protections>.

If you still feel uncomfortable using the product, we encourage you to ask your institution

about taking exams on-campus. They should very well accommodate you. Also, keep in mind that you are free to toggle the extension on/off or remove it completely by going to the Chrome extensions page—as long as you are not taking a proctored exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Shane Trowbridge Dec 1, 2019 ★★★★★

Does not work - Will not load. HORRIBLE

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Felix G. Dec 1, 2019 ★★★★★

This extension lacks the technical capacity to work fluently with Canvas. I have had problems where the extension does not recognize a quiz on Canvas and I am prompted with an access code. I have researched this problem and it occurs with other students and universities. Furthermore I am using Chrome OS which should be the most compatible OS for this extension, and have tried multiple adjustments such as allowing incognito mode and even power washing my chrome OS. The extension makes the testing experience frustrating because it is so unreliable.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Felix G. Dec 1, 2019

Garbage application.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tate Goering Nov 17, 2019 ★★★★★

This is creepy, tried to access all of the websites I was using, even when I wasn't taking any exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 26, 2019

Respectfully, this is false information. Proctorio is a browser extension and can only be activated while taking a proctored exam within your learning management system. The extension does not have access to the websites you visit at any other time. If it makes you feel more comfortable, you can go to your extensions page and toggle the extension on/off or remove it completely when not taking an exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mina Warsame Nov 10, 2019 ★★★★★

Horrible.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Vinay Kapoor Nov 4, 2019 ★★★★★

Proctorio was used for remote proctoring my final exam. The sample test, which was published in advance went well. However, during the day of the exam, this extension caused my laptop to constantly crash. It did so no less than 8 times. Each time this happened, I had to ask the professor to reset the exam counter manually and I lost several minutes of precious allotted time. This is a terrible tool with poor reliability that nearly caused me my fee, my semester and my mind.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Nov 5, 2019

Our support team is always on hand to help you with any issues you may experience during exams. Your institution provides modest minimum system requirements for using Proctorio and the overwhelming majority of students do not have a problem using Proctorio. There could be a number of reasons why your system is crashing. First, make sure your computer

meets the minimum requirements set forth by your institution. Second, make sure your system memory is clear by closing all applications except the browser with a single tab pointing to the proctored exam. Also, make sure the laptop is plugged in during the exam. Depending on your instructors' exam settings, the software may need to utilize the webcam and microphone. Please reach out for further assistance: proctorio.com/support

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Hamed montazer Oct 28, 2019 ★★★★★

Wish i could rate 0 stars. Horrible company and complete invasion of privacy. Students should not feel stressed and under pressure when taking tests and exams. Shame on any university that implements this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 29, 2019

We completely understand that taking exams can be stressful for students. Proctorio was created, in part, to help ease the nerves for students by allowing them to take exams where they are most comfortable and on their own time. Instructors who use Proctorio, choose to offer it as an alternative to testing centers, to give students who may not be able to travel to campus an opportunity to take their exams. Proctorio is FERPA, COPPA and GDPR compliant, and all exam information is kept safe using a zero knowledge encryption scheme, meaning we do not have access to your PII. Please visit our privacy protections page for more information: <https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brianna Gilby Oct 20, 2019 ★★★★★

I know it's been said in a million reviews already but this extension is a massive invasion of privacy. Every time I go to take a test I feel like I'm being violated. To take a five minute quiz I have to practically sign over my entire life. It collects data on every single keystroke. The entire thing is just fancy spyware. The only reason I use it is because a few of my classes require it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mitch Oct 15, 2019 ★★★★★

"Proctorio is fully FERPA, COPPA and GDPR compliant, end to end encryption" yeah your extension sucks go literally crucify yourself proctorio thats on my momma cuh

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mario Beltran Modified Oct 13, 2019 ★★★★★

Personally, not crazy for the level of access a single program has to my chromebook, even if it's used exclusively for school purposes. I just don't dig it.

Update: I got a screenshot saying "You just tried to hack Proctorio and were caught. Your IP has been locked and evidence is being forwarded to your school admin." when I was browsing through the extension tab on my Windows 10 running chromeOS. I am currently locked out of two of my assignments that require proctorio to advance.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Aaron Lasley Oct 11, 2019 ★★★★★

Required for school. Any other program, locally installed or run via extensions, or web-based have no issues using my camera. This extension ALWAYS has issues. The video is just horizontally running lines of color. If I reboot my computer I have a 50/50 chance that the next time I go through all my logins and get ready to sit for a test, it'll actually show a working video. If not, then its reboot and try again and again. Really awful when you have to go through many logins etc. Its only this extension that has this video issue with my webcam, no other program has issues.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Guy S Oct 6, 2019 ★★★★★

The existence of this Extension is an obscene invasion of privacy. Proctorio's PR is essentially addressing a strawman when they say that Proctorio "upholds FERPA, COPPA, and GDPR compliance." The issue is not with these laws, but with the overwhelming immorality of monitoring people's faces and rooms using AI while they take an exam in their own home. I doubt any of Proctorio's PR seriously struggle to understand why using Proctorio feels like being surveilled by the world's most inconvenient Soviet spies.

I'd recommend this software only to English teachers who are currently teaching the book "1984" so that students may get a real life experience of what living in Airship One might be like.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Oct 7, 2019

We understand where you're coming from but there are some important pieces you're missing. No one likes to feel surveilled. That's why Proctorio emphasizes student privacy and system security with its core design—unlike all competing solutions. We can't invade your privacy because we, ourselves, do not have access to your exam information. Only the authorized individuals at your institution will be able to access your exam recordings since it is encrypted using a zero-knowledge encryption scheme.

Furthermore, Proctorio exists because the federal government (which supports colleges with financial aid for students) asks colleges to have systems and processes in place to provide student identification, proctoring, and other forms of test security/integrity both onsite and online. Proctorio allows institutions to stay compliant with new regional and programmatic accrediting regulations colleges are facing. With Proctorio, there is finally a way to provide student ID and test proctoring online in a way that is practical, effective, secure, and relatively convenient for instructors and students. The system protects against financial aid fraud and expands educational opportunities since it enables students to take exams from anywhere (a critical component for accessibility).

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



gabi de Moraes Sep 30, 2019 ★★★★★

Jesus Christ this thing sucks. I don't even care about the privacy aspect of it. I just wish I could take a test one without Proctorio tweaking out the first 12 times. I literally have not been able to take one exam without this program making me uninstall and reinstall it 2000 times. I would rather eat dirt than have to use this one more I swear to god I'm 2 seconds away from breaking my computer and telling my teacher to suck it cause this stupid program refuses to be decent.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Iraz Tejani Sep 22, 2019 ★★★★★

Pretty much malware.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mike S Sep 22, 2019 ★★★★★

My brand new Surface Pro 4 wouldn't pass the "pre-checks" something about the microphone? LOL, running all default settings, never have had an issue before. You should be ashamed to call yourselves developers, considering your software is just a complex keylogger that records our actions. Quit now before your fake certifications get you all arrested. Shame on you.

P.S

The copy/paste response which lists your certifications and AMA's on Reddit aren't doing you any good here.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Sam Sorden Sep 18, 2019 ★★★★★



Poor technology, invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 19, 2019

Thank you for your comment. It's important to know that Proctorio is the only proctoring company committed to protecting student privacy—by design. We are fully FERPA, COPPA and GDPR compliant. All exam information is kept safe using a zero-knowledge encryption scheme so we do not have access to your PII—only authorized individuals at your institution. <https://proctorio.com/about/personal-data-protections>

If you experience any problems with the extension, please reach out to our support team. The quickest way to reach them is through chat by clicking on the shield icon in the upper right corner of your browser. You can also reach them via email at support@proctorio.com, or by phone at +1 866 948 9084 or +1 480 428 4076.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tiffinne Perkins Sep 11, 2019 ★★★★★

In class for 3 weeks and have already had to re-install twice because it makes changes and doesn't update.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 12, 2019

We're sorry you have been experiencing issues with the extension. If it continues to require that you reinstall the extension, it is likely that the version of Google Chrome you are using is out of date. Updates to Proctorio are automatic and shouldn't be required manually.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Shayna Wagler Sep 10, 2019 ★★★★★

Just failed an exam because of proctorio. It was a timed test that repeatedly froze up on me and then would kick me out. Spoke to IT at the university where they stated they had numerous calls over the same issue and that it was an issue with proctorio. I'll probably now get kick out of my program that I worked so hard to get into because of this software. When speaking to Proctorio, they tried to blame my computer for the issues even though I was hard-wired into my wifi and had speeds of 110 mbps, more than enough, then I was told I maybe didnt have enough storage or ram, after checking those I found I have 849 gbs left of storage and 7.47 gbs out of 8 gbs of ram available, above listed requirements for proctorio. Also, my computer is barely a year old as I got it last August for this program and it is only used for school work, so I have never had any issues with it until using proctorio. So now please tell me how the issue was on my end. Take responsibility for your issue so multiple people in my class can retake the exam because about 20 students have already reported issues from over this one exam!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



MrSliver41 Sep 8, 2019 ★★★★★

This is actually unnecessary and unreasonable. This is invasion of privacy. There is no reason for monitoring this deeply into a students work

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2019

Institutions choose to use Proctorio as an alternative to testing centers to make test-taking easier for students and expand accessibility. Exam settings are determined solely by your instructor and based on the stakes of the exam. Proctorio was created with a focus on student privacy and exam recordings are only accessible by your instructor. Proctorio, itself, does not have access to exam recordings. For more privacy information please visit <https://proctorio.com/about/personal-data-protections>.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Yasmeen Fahmy Sep 7, 2019 ★★★★★

Doesn't work with my webcam, barely works with an external webcam I had to buy entirely for this program. Unfortunately, schools love this. It's a horribly nervewracking program and I'd rather just show up in person to take quizzes. Feels like spyware, and seeing reviews that seem to be paid for by the Proctorio company makes it even creepier.

Wouldn't recommend, but most people using it are required anyway.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Jeff Trinidad Sep 6, 2019 ★★★★★

My school changes to this system and having nothing but issues. They've made test taking even more stressful.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 9, 2019

We're sorry you are having problems with the Proctorio extension. Should these problems continue, please contact our support team. The fastest way to contact Proctorio support is to start a chat by clicking on the shield icon in the upper right corner of your browser. You can also contact us at support@proctorio.com or call us: +1 866 948 9084 or +1 480 428 4076.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sun Ruitong Sep 6, 2019 ★★★★★

teacher force me to add this, and this is suck to used it. when you having a very short test, it don't warning you at the last 30 second, only the last 5 second, and it will pop up a warning which it will cost 1-2 second to close and you will lost the last chance to get you answer in.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 6, 2019

We're sorry for the issues you experienced during the exam. Exam durations and warnings are conducted by your instructor and the learning management system settings, not Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jason Epperson Sep 5, 2019 ★★★★★

Latest update seemed to make the extension malfunction. Caused me to fail my exam due to locking up. I was not even able to shut down my computer. MASSIVE PROBLEM. I can't express my hatred enough for this company. I could care less about the privacy issue! The program/company in my opinion is total garbage. Please petition your school not to use this abhorrent POS!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Sep 6, 2019

We are sorry you have experienced issues during your exam. If you cannot resolve the issue after contacting Proctorio support, we recommend that you reach out to your instructor and inform them of what happened—as they will be able to validate whether the issue was with your computer, the learning management system or Proctorio.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



kate blak Sep 1, 2019 ★★★★★

Ridiculous and an invasion of privacy. It makes me not want to even take an online class.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[« Prev](#) 1951 - 1975 of 2017 [Next »](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901

[Accessibility](#)

2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Siobhan Miller](#) Aug 30, 2019 ★★★★★

Absolute garbage. Privacy policy is nowhere near transparent enough. Collection and analysis of student data (even if de-identified is immoral and unethical). UI is terrible. Chat support feature does not work during exams. Use any other proctoring service or ask your professor to have exams proctored in a different way.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Heather Connery](#) Aug 29, 2019 ★★★★★

This is by far the worst program I have ever worked with in my entire life. A monkey could have done a better job. Waste of institutional money and resources. Instead of taking one hour to take an exam, it now takes an hour of pressing random keys and praying just to get to the exam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Des](#) Aug 28, 2019 ★★★★★

Absolutely terrible. Should not even be a thing. Makes test taking so much hard and uncomfortable knowing that you're being watched 24/7. Would NOT Recommend.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Alex B.](#) Modified Aug 25, 2019 ★★★★★

Proctorio is absolute garbage. This is coming from a student who just used it. While it says its certified and secure, THERE IS NO NEED TO MONITOR EVERY SINGLE WEBSITE YOU ARE ON UNLESS YOU ARE TAKING A TEST. To add, they also monitor a hell lot of other things that isn't necessary. By definition, that's an invasion of privacy. To add, it is not user friendly whatsoever. I had to configure my Chrome settings and compromise my privacy and safety EVEN FURTHER for the program to work. (The support people do a good job – not their fault Proctorio isn't good.)

Overall: 1 / 10. Disable after use.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Aug 26, 2019

It is important for students to understand that exam settings are determined by your instructor and/or your institution based on the course requirements and stakes of the exam. Proctorio does not require personally identifiable data and all exam information is kept safe using zero knowledge encryption—meaning only your instructor has access to exam recordings. We do not have access to your PII and since the data is encrypted, if a breach were to occur, the data would be virtually useless. Proctorio is secure to use but remember you only need the extension when in an exam. You are free to toggle the extension on/off or remove it completely when not taking a proctored exam. Proctorio is also fully FERPA,

COPPA and GDPR compliant and serves as an alternative to testing centers for students, so they can take exams on their own time from wherever they feel most comfortable.

For more privacy information please visit our privacy protections page:
<https://proctorio.com/about/personal-data-protections>

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



servo11 Jul 26, 2019 ★★★★★

useless

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 29, 2019

Proctorio was developed as an alternative to testing centers, to make test taking easier for students. The software allows students to take their exams on their own time from wherever is most convenient, instead of requiring that they travel to their institution. Proctorio also serves as a tool for validating student identities to ensure the correct person is taking exams. This benefits students in the future as they move into the workforce and can ensure their exams were proctored by Proctorio. Proctorio is expanding the opportunity for quality education for students everywhere, by providing a scalable solution to remote proctoring. In turn, this is increasing diversity within the educational landscape.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Golden Goofball Jul 25, 2019 ★★★★★

I find it interesting that some of y'all are complaining about stuff when it works for you. I've installed it and nothing has happened. at all, and by that i mean i can't get into my tests\quizzes. Some help would be most appreciated.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 25, 2019

If you are experiencing problems with the extension, please contact our support team. The fastest way to reach support is to start a chat using the shield icon. You can also contact us at support@proctorio.com or call us: +1 866 948 9087 or +1 480 428 4076

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Estefane Fialloss Jul 21, 2019 ★★★★★

If only I could curse I had never faced such dumb issues taking a test. All my other classes have been easily managed just through canvas and for some idiotic reason my psych teacher thinks that having students download apps and going through impossible tasks to take an exam with no way of accessing, and I come to find this never ending tasks to access to no luck at all very late I might add. This is just preposterous to have come up with this app and make it difficult for students to just simply take an exam. Bravo to this developer you have caused so many college students to struggle when er already face so much stress, do everyone a favor and delete this app from existence!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



John Ogborn Jul 19, 2019 ★★★★★

This extension left me feeling victimized, I can't believe my school (UVU) inflicts this invasion of privacy upon us.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Evey Glorious Jul 17, 2019 ★★★★★

This extension and service is the worst type of privacy invasion. It asks for your image, your voice print, access to things it shouldn't have on your computer, like to take a picture of your browser window where you can have personal items on your desktop, AND a picture of your ID to "ensure it's you".

The fact that the software is compliant means nothing as anyone who works for proctorio can have access to that information. Everyone is upset because google has access to personal information, but this little software that you need for taking your exam has access to your driver's license. Think about that.

FOR ALL THE UNIVERSITY ADMINS

Before deciding that this is what you'd like to use because it's convenient for you, talk to your IT department. I'd rather not take an exam and get a low grade than use proctorio. Do you know what could happen in case someone breaches proctorio? When you answer that, think of how you would feel if amazon required you to give an image of your ID and asked you to monitor you via camera as well as record you every time you made a purchase.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Michael Georgiou Jul 10, 2019 ★★★★★

Someday people will wake up and realize this garbage is ridiculous

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 11, 2019

It's important to understand that the federal government (which supports colleges with financial aid for students) asks colleges to have systems and processes in place to provide student identification, proctoring, and other forms of test security/integrity both onsite and online. Proctorio allows institutions to stay compliant with new regional and programmatic accrediting regulations colleges are facing. With Proctorio, there is finally a way to provide student ID and test proctoring online in a way that is practical, effective, secure, and relatively convenient for instructors and students. The system protects against financial aid fraud and expands educational opportunities since it enables students to take exams from anywhere.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



Dan Kozuck Jul 9, 2019 ★★★★★

This is simply technology going to far, the fact that I now cannot go to the bathroom, grab coffee, or even look the wrong way while doing anything for an online course is insane. This program is an invasion of privacy and should not be used by any institution in the future.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Murciélago N. Zhang Jun 27, 2019 ★★★★★

I was forced to install this plugin by the school.

The plugin will try to access all the site content I am browsing, not just on the exam page.

If the plugin is allowed to be accessed only on the exam page, it will result me unable to enter the exam.

Chrome reports that the plugin reloads itself too much.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Justin Terhaar Modified Jun 24, 2019 ★★★★★

Took one quiz with it and immediately decided that on campus testing was less of a hassle. Obviously there are privacy concerns since this program tracks everything, but it also is designed poorly. I received multiple point off on that first quiz for "improper conduct" which confused me so i contacted the professor. It turns out that I had been automatically flagged because I stretched while taking the quiz and the professor had taken points off for that. Not being able to know what exactly is being recorded is incredibly unethical and suspicious, especially for a program which has so many necessary permissions. I contacted the tech team and asked them why I was not made aware of these requirements before signing up for the course because this program was so unpleasant to have on my computer that i likely would've dropped the course if I didn't have the option of on campus testing.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2019

Exam recordings are ultimately reviewed by your instructor and they are given discretion when determining what behavior is acceptable during the exam. Prior to the next exam, we suggest speaking to your instructor regarding what activity is prohibited and how they will be using this to determine grades. Your instructor should be informing you of how they will be grading and what Proctorio is monitoring, as they choose the exam settings based on the stakes of the exam and the course structure.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



jamie olson Jun 23, 2019 ★★★★★

This is just one shady app. I'm forced to download for my Professor so he can look at my private stuff. No other way to describe it. This is just asking for abuse of power by one Teacher.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2019

Proctorio is fully GDPR, FERPA and COPPA compliant. Our remote proctoring solution is used to supplement a testing center, to make taking exams more convenient for students. We do not exist to violate student privacy. Before your exam, Proctorio states in a user accessible way what permissions and settings are required for your exam. Any custom instructions set forth by your institution is not enforced by Proctorio. We also take security seriously, any exam information your institution has access to is kept safe in zero-knowledge encryption.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Tiyonna Quinn Jun 21, 2019 ★★★★★

This is a massive invasion of my privacy and shame any teacher who uses this for exam taking.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jul 8, 2019

Proctorio is fully FERPA, COPPA and GDPR compliant and does not collect or store any personal information. All exam information is kept safe in zero-knowledge encryption, as well. For more privacy information, please visit proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Danny Huffman May 30, 2019 ★★★★★

91 questions into my exam proctorio decides to crash out, and these folks on the phone trying to make it sound like its my fault, now i have to wait for my test to time out and hopefully got at least 60 of the 91 questions i was able to answer. Very very unprofessional and will be reporting to better business bureau.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Kostiantyn Fomenko May 25, 2019 ★★★★★

Don't even think about this extension, please.
Here what I've experienced:

1. Few days before exam I've verified that it's working on my laptop. With some magic, like disabling all programs, extensions, monitors etc...
2. At the day of exam it stopped working on all my 4 devices. PC, Laptop, laptop from work and even ChromeBook
3. I've spent 1.5 hour with techsupport, trying to find problem, but we haven't found anything, most of the support was on the level, please disable-enable proctorio and reload page.
4. It's randomly started working. I had 30 minutes(out of 2 hours) to pass exam...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jun 5, 2019

If you experience technical issues during the exam, it is best to reach out to your instructor as they have the ability to verify that there were issues and they have the authority to give you more time or allow you to retake the exam. If the extension was not working on multiple devices, it could be a connection issue so prior to the exam, try testing your wireless connection to make sure it is strong enough. Prior to your next exam, we suggest reaching out to Proctorio support at support@proctorio.com so they can help you better troubleshoot.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



WarayGudClaro May 14, 2019 ★★★★★

Simple Invasion of Privacy. Would much rather take exams in my institutions Testing Center. I don't feel comfortable with them requiring me to allow them to use my camera on my laptop.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Data Staff May 12, 2019 ★★★★★

To all the people who say "Invasion of privacy", settle down. Nobody cares that you still have SmashMouth posters on your wall.

It works, haven't had a problem with it, except for the fact that the ID scan never works and that it asks me to scan the room after the exam has already started. Other than that, it's fine. Does what it's supposed to do, and allows me to give real feedback to the professor if I feel their exam is garbage. And let's be honest...if they're concerned about you using notes, a book, or Google, their exam is garbage and your education isn't worth what you're paying.

That said, it's got some pretty gaping flaws in its approach. For example, I could just use a dry-erase marker and write notes on my screen, and the camera can't see that. Poster on the wall behind my desk with notes? I could do that too. Someone putting a poster on the window behind the computer after I scan it? Why not. Water bottle wrapper cheat sheet? Sure! 3x5 card taped behind the screen? Go for it.

It's a gimmick that's trying to solve the problem of poor test writing, and still can't prevent it entirely. If a professor is so concerned about you not using notes that he or she resorts to this software, it's because they're a bad teacher who believes memorization is more important than practical application.

Software's fine though.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jun 5, 2019

Being prompted to scan the room once the exam has already started is due to the exam settings that your instructor has enabled. Instructors implementing Proctorio is actually for the student's benefit. Students are able to take the exam on their own time from wherever they feel most comfortable while still agreeing to adhere to the institution's policies and the exam's specific instructions. Your institution also has access to your exam recordings, so your instructor can review any activity which took place during the exam. Utilizing Proctorio's suspicion metrics aid in quickly identifying potentially suspicious activity.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Joey Surico May 1, 2019 ★★★★★

It's genuinely hilarious seeing "Google User" AKA someone who works for proctorio get mad and defend the app by replying to every bad comment

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Nathan Pieper Modified Apr 28, 2019 ★★★★★

Hello. I left this a one star review out of anger when it locked me out of my exam. I am back here again leaving it another one star review because this is quite literally the most god awful extension in the world.

This extension claims not to have a noticeable impact on internet connectivity when in reality it literally destroys any bit of connection you have to record your every movement. The creator of this app probably stares creepily at the miserable students required to use this garbage. My computer which typically has no problem running an online test will go completely off the fritz whenever it has to use this really terrible extension please do yourself a favor and do not give the developers the satisfaction of increase downloads. Instead, simply drop whatever class is forcing you to use this completely rubbish extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Mar 1, 2019

If you're having trouble entering your exam, please contact support@proctorio.com for further assistance.

Proctorio serves to ease the overall process of being proctored for exams. There's no need to schedule beforehand to take an exam, no need to setup an additional account, and it integrates directly into your LMS once the course is setup to be used with Proctorio.

The bandwidth requirements for Proctorio is also minimal, so your connection should not be noticeably impacted. Please refer to our website for the listed minimum system and bandwidth requirements for a better breakdown. For comparison, streaming a YouTube video at 1080p requires approximately 4 MegaBytes per second to avoid buffering. This bandwidth requirement is more than 10 times the amount of bandwidth Proctorio requires to take an exam with all basic recording features enabled. Our requirements may be even less depending on the Proctorio exam settings enabled.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jake Stenzel Apr 28, 2019 ★★★★★

Just terrible. There's no access code, quit asking for one!!! Takes 2 hours of reinstalling and rebooting computer before even seeing the first question of the test. Very frustrating

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Jun 5, 2019

If your exam is requesting an access code, it is because the extension and/ or Google Chrome are not up to date. Before the exam, make sure you have the current version of Google Chrome and reinstall the Proctorio extension within the browser. If you are continuing to have this issue, please contact Proctorio Support at support@proctorio.com.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Vinh Nguyen Apr 18, 2019 ★★★★★

Why do you need a camera, why am i forced to turn on my camera...when you can just track my screen and input movement which would be enough. Now i have to activate my camera which i don't even use for ANYTHING at all.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 25, 2019

Your exam environment depends on how your institution or instructor has set up the exam. Your instructor can request certain settings such as a webcam and microphone to be on during an exam. We are not in control of how your institution requires you have your environment for your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mike S Apr 17, 2019 ★★★★★

When I am on my phone hot spot it keeps opening a new tab taking my attention away from what I'm doing saying there is something intercepting my connection. It is very rude that this stupid chrome extension is such a distraction and makes me close a tab. I'm not using it when this happens, it just happens randomly. If anything just have it turn red and not work. I don't care that it thinks something is wrong. I'm not using it

if anything just have it turn red and not work. I don't care that it thinks something is wrong, I'm not using it so why does it matter? They weren't smart enough to program it to only do this if it's being used and to not when it's not in use. Also yes, I will remove this from chrome and only add it when I have an exam. I will also be talking to my professors about it being a huge violation of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mike S May 1, 2019

Olivia, right I might have been in my LMS but I wasn't taking a proctored exam. The shield was red, I was on a train on my phone's hotspot. But it's ok I just remove it from chrome when I finish a test.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Olivia Hood Apr 25, 2019

Proctorio is programmed to run on a per page basis and remains inactive outside of your LMS. If this is happening 'randomly' during your browsing sessions it sounds as though you have something else on your device informing you that you're on an insecure connection.

If the shield icon is red, this indicates that you are in your LMS and the extension is active. During your proctored exams, you're required to be on a secure connection with our servers. This is to ensure your information is not intercepted by malicious means. Please reach out to our support with the error code associated with the red shield icon. To do this, either click the red shield icon and select live chat, or contact us at support@proctorio.com.

In response to privacy, Proctorio is fully FERPA, COPPA and GDPR compliant. Proctorio does not collect or store any personal information and all exam information is kept safe in zero-knowledge encryption.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Krashanta Barrett Apr 12, 2019 ★★☆☆☆

Very unreliable. It used to work fine. But I have not been able to complete exams now. And I kept getting the same representative, she tried to help, but her knowledge was basic. Still no resolution and still not able to take my exam. It keeps telling me that my speakers are not working on one computer and my webcam is not working on my other computer when both devices work fine otherwise. I have no clue. I can not fail another exam because of this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Olivia Hood Apr 25, 2019

This sounds like a Chrome permission error and not an issue with our service. Please ensure Google Chrome has access to both your microphone and webcam for this exam. Proctorio relies on Google Chrome's built-in Webcam and Microphone support to function.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3,901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)[Charlie D](#) Apr 9, 2019 ★★★★★

huge invasion of privacy. also doesnt even work well

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 25, 2019

Proctorio is fully FERPA, COPPA and GDPR compliant and does not collect or store any personal information. All exam information is kept safe in zero-knowledge encryption, as well. For more privacy information, please visit [proctorio.com](#).

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Quentin Skanes](#) Modified Apr 5, 2019 ★★★★★

Intermittent internet connection? This will flag your tests as cheating. What a horrible, invasive software to have to use. Absolutely horrendous to keep updated and constantly glitching out. Avoid if you can!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 10, 2019

In order for the Proctorio extension to work during exams, you do need a strong enough internet connection, however, our requirements are very low.

Regarding updates, Proctorio will update on it's own. If your extension is up to date and you are experiencing glitches, please contact support@proctorio.com so our support team can help you with this issue.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)[Bogdan Dutko](#) Apr 2, 2019 ★★★★★

Privacy invasion. Surprised it hasn't been sued into oblivion yet.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Olivia Hood](#) Apr 10, 2019

Proctorio is fully FERPA, COPPA and GDPR compliant. We do not collect or store and personal information and exam data is kept safe in double encryption. Please visit [proctorio.com](#) for more privacy information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Suzanne C Mar 10, 2019 ★★★★★

This proctorio has sent off a little orange exclamation mark on the side of my computer. When I click on it, it tells me that this proctorio is being turned on too frequently. Does this mean somehow I have been hacked? or am being watched?

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Mar 29, 2019

It doesn't sound like you've been hacked, but it sounds as though something prevented Proctorio from functioning correctly and Google Chrome automatically disabled it as a safety measure. If you think you installed spyware, you can try running an anti-virus program.

Please contact support@proctorio.com so our support team can look into this further with you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nathan Schulzke Mar 9, 2019 ★★★★★

I've now taken two exams with Proctorio, and it's been awful both times. It's like hundreds of thousands of dollars from universities wasn't enough to buy them a decent team of developers who know how to test a web application. And they only have to support one browser!

Using Ctrl+Shift (when trying to select text in a free-response box, or when switching tabs to a formula sheet) makes the entire screen go white and the page scroll to the top, so you have to find your place again. Even worse, the second time it makes you stand up and show the room, it locks your screen but then doesn't actually do anything, meaning at least once during every test you have to contact customer support to let them log you back in to your test. Needless to say, that completely throws me off in the middle of the test. I will be requesting to take future tests through some other means.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Mar 29, 2019

With Proctorio, instructors are able to customize their exam settings which can prevent test-takers from performing certain functions while in their exam. It sounds like your instructor is preventing certain keyboard commands on your exams which is what would trigger the white screen while you are taking the exam.

Regarding the room scan feature, what you described is atypical in behavior, and we're happy to hear our support team was able to resolve the issue for you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Natalie MacMillan Mar 4, 2019 ★★★★★

I hate that I have to uninstall and then reinstall Proctorio every time I have to take an online exam. Get it together.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Mar 29, 2019

We cannot offer all of our features without having both the extension and the course integration working in conjunction. If your exam is setup with Proctorio, you're required to use the Proctorio extension in order to enter the exam. You aren't required to uninstall the extension after the exam is over.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nathan Awesome Mar 2, 2019 ★★★★★

Invasion of privacy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Mar 29, 2019

Proctorio is fully FERPA, COPPA and GDPR compliant. We do not collect or store your personal information and exam data is kept safe in zero- knowledge encryption. Visit proctorio.com for more privacy information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Modified Feb 12, 2019 ★★★★★

This is an invasion of my privacy.

[Reply](#)



Charles Watson Mar 26, 2021

YUP! I hate having to download things like this or anything for a class for that matter. I have gotten viruses from things as such! I don't trust things that can control your computer, how do I know that they can't see saved information such as CC's?!?!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Suhaib Wazihuddin Oct 14, 2020

Like why does this extension go into your privacy seeing his collection of will smith images like WHAT.

This is just messed up. >:({

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Matthew George Feb 7, 2019 ★★★★★

Initially, I thought Proctorio was weird as it would record and monitor every action, but as I used it more and more, it made a lot more sense. The program isn't designed to invade privacy, but rather minimize plagiarism and increase academic integrity. I'm glad there's end to end encryption as it gives me the confidence that my connection will not be infiltrated.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mitch Oct 15, 2019

yeah this dude works for proctorio lol

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Derek Dathe Modified Feb 1, 2019 ★★★★★

Paid for lifetime. Have to pay again, just to get reimbursed...Yes that's as stupid as it sounds. This company is wildly unprofessional. Not just my class either.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Feb 6, 2019

It sounds as though your institution may have switched LMS' (see below.) We're able to help reimburse anyone affected by this, if you could, please contact support@proctorio.com so we can follow-up with you.

The lifetime payment option will cover costs of any exams in your institution's learning management system (Such as Blackboard, Brightspace, Canvas, or Moodle.) However, if your institution switches from one LMS to another, you'll be considered a new user and prompted for payment again. This can be resolved quickly by contacting our support, from there we'll be able to verify your institution.

Thank you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sage Grant Jan 26, 2019 ★★★★★

It crashes Chrome all the time when Im taking a test, kicking me out of my timed test and just straight up bogs down my laptop. I don't really care about the spyware, as I keep it off as much as possible, but it is a trash extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Jan 28, 2019

These three common things can have a significant impact on computer performance.

1.) Keep your laptop plugged in. When on battery, laptops attempt to throttle and limit battery usage. Your laptop can take a large performance hit because of this. It may even lower your wifi's range and performance by throttling the wifi adapter.

2.) Close any unneeded programs before taking your exam. This includes background processes which can use all or the majority of your computer's resources. This can have a large impact on other processes such as Google Chrome.

3.) Ensure your computer meets the minimum requirements. We have them listed on our website. Most older laptops don't have the needed specifications to handle Proctorio, most often being the amount of available RAM. Proctorio usually lists warnings during the pre-checks notifying you of potential issues such as this, but they won't always stop you from taking your exam.

If you continue experiencing issues, please reach out to our support at support@proctorio.com

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Jan 14, 2019 ★★★★★

I have had multiple problem with the calculator not working, not closing, giving wrong answers, on top of the software as a whole freezing, and not letting me change my answers. I also never seem to be able to contact support for help. I am literally having to beg my teacher to let me retake my exam due to this software. Im not even sure what the screen capture will show my professor as my face stream would freeze for minutes at a time.

[Reply](#)



A Google User Jan 15, 2019

If you're having trouble reaching support, I'd highly recommend starting a live chat during your exam pre-checks before you start your exam to help ensure you are able to reach support during your exam. You can also email or call our support and we'll help guide you on starting a live chat with our support team. We can then also help troubleshoot why you may be experiencing issues during your exam. We'd recommend you check the minimum system requirements on our website. Proctorio should also warn you during the pre-checks if there are potential issues such as low RAM availability.

The Proctorio extension offers a button to start a live chat while on your exam page. Click our extension icon, which looks like a shield, in the top right corner of your browser to make this button visible. If the extension is hidden during a locked down exam, you can also click the dedicated "Live Chat" button in Proctorio's in-quiz tools.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Andrew Ivie Modified Jan 13, 2019 ★★★★★

Not only is this extension a massive privacy violation, but better yet, since my desktop doesn't have a webcam i cannot use it for my exams, so when doing schoolwork, i can do it all on my desktop but then have to go hunt down a laptop just so that i can take my exams. I don't care how many certifications the company claims to have.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Morgan Stickney Dec 3, 2020

I use an ipad for school and can't use that. I don't have a computer in my house that would work, I have to drive 20 minutes to do exams at a family member's house. Had to do an exam one on one with a professor over zoom because of this.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Brendon King Dec 1, 2020

I love how the Proctorio yes-man account is anonymous.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Zorb Modified Jan 10, 2019 ★★★★★

We should have laws to protect the public against malicious programs like this.

Taking quizzes for my classes before Proctorio use to be a breeze, now when I sign in to my canvas I had to set up my room, bar anyone from coming in during a quiz, and hope my Comcast doesn't -please stand up and scan the room around you with your webcam now- fail at any point for even a moment. While Proctorio may offer multiple settings for professors to choose which level of spying they desires, this doesn't stop them from commonly -please stand up and scan the room around you with your webcam now- ticking every option like a kid in a candy shop. When I had completed my test,

I was only given five minutes to study the topics I had missed, with the recording still in play. Looks like there's no concern for learning from your mistakes. When the time expired and the thought that this nightmare was finally over crossed my mind, Proctorio decided to then needlessly wipe all my account names, passwords, uBlock settings, and cache data from my Chrome. If your professor ever wants you to use proctor u in an in class course, I urge you, for YOUR sake, speak with your dean.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cubs Popply Sep 15, 2020

It made some of the sites i love go to to highly inaccessible, giving me pages of codes and i can't even play some videos. Even when on wikis i'm browsing through some info in like normal comics and anime it literally messed up the page for me. I hate it

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



C W Feb 13, 2020

I completely agree with you.. this is so messed up. I feel like crying every time I think about having to do this. I sent a letter to my dean and I'm hoping they listen (but I doubt they will).

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Miranda Garcia Oct 27, 2019

Thank you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



Adam Kehi Modified Dec 16, 2018 ★★★★★

Useless and a breach of privacy. I installed this extension on a virtual machine and took the test there. In the next update I bet it's going to require your SSN while it records audio and video with your webcam.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



James Henderson May 12, 2021

This man was ahead of his time proctorio now requires facial ID for each test.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Preston Lockhart Feb 11, 2021

dear "A Google User" I am not worried whether or not MY connection is secure, I'm worried if the DATABASE that all my information is stored at this "company" is secure. the fact of the matter is that a lot of people don't feel secure using this extension because they are not assured and are smart enough to realize when there is a problem with this extension. the "company" needs to realize there is a problem with their extension and FIX IT

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Dec 21, 2018

Your exam environment depends heavily on how your insitution has set up the exam in conjunction with Proctorio.

In regards to privacy, Proctorio is FERPA, GDPR, and COPPA compliant. Visit our website for more information.

Every exam proctored by Proctorio has a series of pre-checks. As the test-taker, these transparently tell you about information collected during the exam. You can always back out of the pre-checks before the exam begins and nothing will have been collected by your institution through Proctorio.

To emphasize the importance of privacy, your connection is also encrypted end-to-end. The Proctorio extension will stop you if it detects that your connection isn't secure.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Katherine Taylor Modified Dec 8, 2018 ★★★★★

To counteract all the oddly phrased reviews that "love" a school-required app, and all the really angry reviews, here's a middle-of-the-road one. It's not a well made app, the support is difficult to find (if you get in trouble during an exam there's no direct link, so if you only have one computer you have to ruin your exam by logging out of it in order to look up Proctorio's contact info; however after you do this they are helpful, but it's ridiculous they haven't put in-exam support into such a well-used app as they must be making tons of money). But I wouldn't be able to take online classes in my home state from my current international location without it, and I understand why schools opt for it (since it's the only option out there - hey someone else, there's got to be millions of dollars in this market if you can make something better! Go capitalism!) I don't like how it makes me tense during an exam knowing I'm being recorded, but I finally threw up my hands and turned off the video in my screen corner so I wasn't really aware. Oh, and I tell the screen obscenities when a professor makes stupid typos or mistakes in questions, in hopes they watch the recording. Also, one more thing for the people who created it - fun fact on a par with the issues finding your support: did you know if you search "Proctorio" in the Chrome webstore it doesn't exist? That's right, had to go to your site and click on your direct link, and had a moment of panic it no longer existed before a final...because you had "reloaded yourself too many times" so Chrome made me remove the app and reinstall. Again, poorly made product.

Was this review helpful? ☐ Yes ☐ No | [Reply](#) | [Mark as spam or abuse](#)



Arni Custodio Dec 8, 2020

To reply to the user who said "only those who are able to setup and modify your exam are able to view your recordings." The recordings are saved on a server and the company itself are able to access them when needed. If that server becomes compromised/hacked, all that data is free to browse on the web. If anything, it should prevent itself from recording passwords and requiring users to take a photo of their ID. In the end, it is just a poorly made extension.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jeniguess Dec 7, 2020

The reviews that "love" proctorio are obviously fake. They are all made at around the same day/time period. And they say the exact same thing the exact same way.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Travis Robinson Nov 30, 2020

the love ones are fake

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



[Cody Young](#) Modified Dec 7, 2018 ★★★★★

I was never able to take a test without a problem. Most of these reviews are complaining about the near criminal-like invasion of privacy but they seem to leave out the fact that this extension simply doesn't work. I've had a different problem for all four of my tests this semester. The tests had to be extended because the problems were widespread and took several days to resolve. I can't say I've ever written a review but proctorio was so bad that I had to.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[A Google User](#) Dec 12, 2018

Please contact us using our support's Live Chat feature during your exam when you experience technical difficulties. This'll allow us to help you immediately while inside your exam. Live chat, Email, and Phone support are available 24/7. The live chat feature can be found by clicking our extension's icon, the shield in the top right of your browser. If the extension is hidden during a locked down exam, you can also click the dedicated "Live Chat" button in Proctorio's in-quiz tools.

If your issues are all related to network or computer performance, please make sure your computer meets the minimum system requirements for our service. This information is available on our website, and during Pre-checks we have alerts if your hardware doesn't meet the recommended requirements.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Bryce Clawson](#) Modified Nov 30, 2018 ★★★★★

This is a horrible extension. It is very clear spyware. Shame on the university for requiring this obscene invasion, and shame on the developers for providing this "service"

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[John Morris](#) Feb 5, 2021

Dear "A Google User":

The hardest part of Proctorio is not that it is a clear invasion of privacy, it's that none of its users are willing customers. It might be okay to use user permissions as an excuse for privacy invasion for compliant applications, but not for applications where the primary (and mostly only) consumer are students with externally compelling reasons to use the extension.

Students who have problems with Proctorio's privacy settings have no alternatives, and are forced with two options: to run the invasive extension, or to fail a necessary class. That catch-22 does not clear Proctorio of any fault with its privacy settings.

Proctorio is a dangerous extension. Even disregarding the chorus of students uncomfortable with its practices, the manner in which Proctorio retrieves and stores information is clearly invasive. My personal experience with Proctorio included a proctor opening up private note documents (without forewarning) and reading their contents, running background scripts that had full access to my disk, and wiping images and files from my computer (again without warning).

Please do not use the "students give their permission" excuse for stealing private information.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



[Barbo](#) Jul 24, 2020



Agree.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Dec 12, 2018

In regards to spyware, Proctorio is FERPA, GDPR, and COPPA compliant. Visit our website for more information.

Every exam proctored by Proctorio has a series of pre-checks that transparently tells the test-taker about information collected during the exam. You can always back out of the pre-checks before the exam begins and nothing will have been collected by your institution through Proctorio. Only those who are able to setup and modify your exam are able to view the recordings of your exam.

To emphasize the importance of privacy, your connection is also encrypted end-to-end. The Proctorio extension will stop you if it detects that your connection isn't secure.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Karlie Johnson Nov 13, 2018 ★★★★★

Before using Proctorio, I almost dropped my college class due to the negative reviews. However, my experience using it was excellent! The extension downloaded easily, was fast and efficient, and I had no issues running the program at all. Yes, it can feel like an invasion of privacy, but a testing center is just as invasive, if not more, and this program eliminates having to set up a proctor, drive to a testing center, stand in long lines, or pay fees, and instead allows you to take your exams from home, at any time, for free. So don't let the bad reviews scare you - Proctorio is fantastic!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



CJ Zaharson Jun 22, 2021

Im pretty sure ur "Proctors" dont look at your website data

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Ian Johnson Modified Nov 7, 2018 ★★★★★

I spent 2 hours working with Proctorio staff because it couldn't connect top my webcam, which works fine for everything else I do with it. Add to that that the program is complete spyware, designed to watch everything you do and every keystroke you make, I feel incredibly violated. I mean, I had to disable my protective software just to use Proctorio! The only reason I use it is because it is required for my class's exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mason Tulley Dec 27, 2020

Hey A Google User. You need to disable all firewall and anti-hacking software just to download proctorio to use for a stupid school final. PLS just fix your program.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Wes Hano Dec 5, 2020

So basically, you have to disable all your internet and data protection to use a software that can access said information. I'm not sure who thought this was a good idea, because it seems like it's designed to take advantage and gather private information on people.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jimin Bang Aug 24, 2020

You mean you can't use anti-virus, anti-hacking software while using Proctorio?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nick Name Modified Nov 2, 2018 ★★★★★

Huge invasion of privacy, wish there was another alternative to this piece of garbage.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren Greer Dec 3, 2018

I selected Proctorio for adoption at my university because only instructors can access student data (Proctorio can't), it integrates with our learning management system (instead of being on an independent website with another set of student management tools), does not require unique appointments with human proctors (who often violate American Disability Act accommodation requirements), and allows instructors to make informed decisions when grading students. And nuances of Proctorio aside, it allows distance learners to take exams, period. The true alternative is a non-technological one -- schools just saying nope to online courses because exam redistribution and academic integrity violations make the degree worthless.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



A Google User Nov 17, 2018

Your reply is very similar to the one below by the user "R". Here, I'll copy paste what I said to them:

"In regards to privacy, Proctorio is FERPA, GDPR, and COPPA compliant. Visit our website for more information.

Every exam proctored by Proctorio has a series of pre-checks that transparently tells the test-taker about information collected during the exam. You can always back out of the pre-checks before the exam begins and nothing will have been collected by your institution through Proctorio. This is an opportune time to find a spot you feel would be the best to be proctored. I'd highly recommend places with adequate light to see you clearly, and nothing around your immediate vicinity you don't need.

To emphasize the importance of privacy, your connection is also encrypted end-to-end. The Proctorio extension will stop you if it detects that your connection isn't secure."

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Rick Nazario Modified Oct 21, 2018 ★★★★★

This is only my personal experience and opinion, your experience may vary. None of what I will say represents every experience with this extension, I can only speak for myself.

This is a massive invasion of privacy. Didn't know I had to use this until I tried to take the exam. No idea what's wrong with Canvas' built in testing tracking services that this bundle of spyware has to be used. If this is where the future is headed count me out.

Also, so many of those 5 star reviews are so blatantly rehearsed it's painful (and yes I recognize not all of the 5stars are fake). This may be a testing solution for some, but some of us like to limit invasions of privacy in our lives and thus it's NOT a solution for all. And finally, since I can see that they send back petty responses to bad reviews let me preemptively tell you to save your breath. I'm not taking this down, changing it, or altering my opinion on this extension. I will not be reading your response except maybe when I check back in on how many more fake reviews you've put up to counteract my real one.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Nov 17, 2018

In regards to privacy, Proctorio is FERPA, GDPR, and COPPA compliant. Visit our website for more information.

Every exam proctored by Proctorio has a series of pre-checks that transparently tells the test-taker about information collected during the exam. You can always back out of the pre-checks before the exam begins and nothing will have been collected by your institution

through Proctorio. This is an opportune time to find a spot you feel would be the best to be proctored. I'd highly recommend places with adequate light to see you clearly, and nothing around your immediate vicinity you don't need.

To emphasize the importance of privacy, your connection is also encrypted end-to-end. The Proctorio extension will stop you if it detects that your connection isn't secure.

I agree that reviews here don't seem to be the best to get actual impressions of our product, and like you indicated, most users with a sincere reviews don't check back after receiving a response.

On the other hand, Proctorio has an Ask Me Anything thread on Reddit's /AMA/ where anyone can ask us questions. For those who expanded this comment and are still reading this, feel free to check out any of the active or archived AMAs we have over there!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Liam Vertal Modified Oct 11, 2018 ★★★★★

As a university student, I find this app a massive invasion of my privacy and borderline spyware. No professor or teacher should be allowed to assign this to their students and no student should be obligated to download this.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Seshia Pechovnik Apr 1, 2021

@Mike Olsen. Cool. Since you know my situation would you care to direct me to those alternatives?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gabriel Kyne Nov 12, 2020

@Mike Olsen No they don't.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



C W Feb 13, 2020

No, they don't offer alternatives. My professor is requiring us to use Proctorio and refuses to offer an alternative. I feel so violated by this program and their copy and paste responses do not make me feel any better about using it

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



David Blaine Modified Sep 25, 2018 ★★★★★

I can't imagine why would a public college require this piece of abomination to run while doing tests. This is a huge privacy violating extension, it shouldn't be in chrome web store at all

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Alex L Modified Sep 24, 2018 ★★★★★

Exceptionally bad software with a design philosophy on par with the Ministry of Love. Students should demand this software be disallowed by schools, and the devs should feel ashamed for contributing literal spyware to an already flawed education system.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)

★★★★★ 3,901

[Accessibility](#)

2,000,000+ users

[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)

All languages

Recent

[Josh Dyer](#)

Modified Sep 13, 2018

★★★★★

I had a great experience. The idea of going down to a testing center when taking an online class seems crazy now. It's pretty cool that it is automated. Not sure how I'd feel if someone was sitting there watching me take a test at my home.

Was this review helpful?

☐ Yes☐ No[Reply](#) | [Mark as spam or abuse](#)[Albrecht zW](#)

May 29, 2021

Having been a test proctor, I can tell you that we're not interested in how you take a test. We are interested in preventing cheating. If that's all Proctorio was doing, it'd be fine. Unfortunately, it saves the videos it takes, the information, et cetera, for later review (which means they can be hacked into, and how secure is that database? They don't say, which indicates to me it's not secure at all.

Was this review helpful?

☐ Yes☐ No[Mark as spam or abuse](#)[Macy Dunbar](#)

Oct 24, 2020

....that's literally what they're doing. Sitting there watching you take your test at home.

Was this review helpful?

☐ Yes☐ No[Mark as spam or abuse](#)[emmanuel bronson](#)

Sep 16, 2020

But it's actually worse, as this app has access to everything. Someone sitting watching you would at least need to break into your computer to do the same.

Was this review helpful?

☐ Yes☐ No[Mark as spam or abuse](#)[Justin Lovich](#)

Modified Sep 12, 2018

★★★★★

I have used other proctoring companies before, and Proctorio is by far the best. My wife and I are both taking online courses currently and the set-up with Proctorio was easy, support was extremely helpful, and it could not have been more user friendly. Highly recommend! Oh and... I must say its a plus not having some creepy stranger watching me take a test in my home. For all you who have written reviews about it being "creepy or invasive," the technology is super cool and I looked more into their security and data protection and its pretty amazing.

Was this review helpful?

☐ Yes☐ No[Reply](#) | [Mark as spam or abuse](#)[Albrecht zW](#)

May 29, 2021

And what about Proctorio's inability to recognize a Black Face without tons of lighting on it? Seems to me that's discrimination on the part of the universities that use it. Maybe a nice class-action lawsuit by the students is needful. Or, maybe, a protest by Black Lives Matter at their main office would instigate them to resolve those issues.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Mingchao Shi May 18, 2021

This guy is obviously being paid to bootlick.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Yazmin Luna Apr 13, 2021

I wanna know just how much they paid you to say this. Or if youre a real person. Cause wow is this flawed.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



Haley Lovich Modified Sep 12, 2018 ★★★★★

I extremely impressed with Proctorio and their services. Their support staff was very helpful and friendly helping me with the set-up process. I loved being able to take my exam from home. I suffer from test anxiety so being able to take a test in the comfort of my own home instead of having to go to a testing center really helped me. I look forward to taking the rest of my exams using Proctorio! Thank you Proctorio for being amazing!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Niklas Kennedy Jun 2, 2021

lies

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Yazmin Luna Apr 13, 2021

cap

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Gabrielle Mayer Dec 15, 2020

poggers

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



Carly Labanow Modified Sep 10, 2018 ★★★★★

Loved being able to take my exam at home. Being a mother of two young children and a job, it saved me so much time and money to use Proctorio. I hope ALL my classes with allow me to use it! It is extremely user friendly, and I am so glad I did not have to go to a testing center. Thank you Proctorio for your services!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Abeer Ramadan Jan 24, 2021

Ahh yes, I hope ALL my teachers will require me to run Proctorio in the background as I'm sleeping. I just love being watched by spyware! This service is just splendid!

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nathan Jarrell Modified Aug 22, 2018 ★★★★★

Removes the take quiz button on Canvas, no way to get to video chat, overall a pain in the neck and useless. I don't see why this company exists, if they can't provide the single service they exist to provide. I am trying to get a college education, and they are literally impeding my ability to do so with their unnecessary, broken software. My last online class didn't use this, and I don't see why the one I am in now does.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Karen Sam Feb 14, 2021

Does it film you? or Does it watch your eyes? How does this app work? i have to use it for school. -_-

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



John Tieke Modified Aug 12, 2018 ★★★★★

I have had none of the issues anyone has listed, and most of the reviews seem to claim that this app is an invasion of privacy when it by definition is not. It's 100x better than the alternatives.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



anna romero Jun 3, 2021

bot

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Jinxed Drawings May 13, 2021

were you paid to do this?

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Fast AZ Services LLC Mar 18, 2021

Proctorio dev team so bored they are enlisting staff on a google review rescue mission

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)

[Load more replies](#)



Ryan L Modified Jun 29, 2018 ★★★★★

I see a lot of negative feedback, but I can't remember running into any issues with Proctorio. Yes, I do not like the idea of giving anyone access to anything, but proctoring is going to be required for any specialty accreditations anyway. I run the software no problem on Ubuntu 16.04.4 and Chrome. I did run into some issues somewhere between Chrome, Ubuntu (this is specifically the Xubuntu flavor), and my embedded webcam, but I tried an alternative usb bus driver and things are working. I actually don't mind this software and am a bit angry that my next course requires ProctorU. I hate that company down to its executive management and wish I could use only Proctorio moving forward. My recommendation is simply to continue keeping an ear out to these little bug reports, but otherwise continue the good work!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Mike Olsen Jun 29, 2018

Thanks Ryan. We are working hard to push ProctorU out of your school all together. Feedback like this is exactly what you institution needs to hear. We keep watch here and on Reddit for bugs and will continue to keep our software modern and as friction-less as possible.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sarah T Modified Jun 24, 2018 ★★★★★

Proctorio is the worst applet I've ever had the displeasure to use. Despite starting well ahead of time, I was still unable to take an exam due to the terrible bugs within the software, and am not receiving a lower grade in my class. I am very upset about this. Additionally, the livechat is not helpful. They just tell you to install ANOTHER Proctorio chrome extension that wants to invade your privacy. Multiple times my tests and quizzes have not worked and I have never received any help from the live chat - and it isn't even their fault. The extension is so bad it's almost impossible to see what went wrong when and where. The fact that this is the standard of professional institutions using remote proctoring services is extremely disheartening.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Jun 27, 2018

We only offer one extension for Google Chrome, there is no other extension we recommend downloading to fix issues. In order to provide quick and efficient support, we may link to our help articles which contain open sourced programs to resolve system level issues Proctorio does not have access to. Each help article contains information on what the program does, and provides a link to the actual source code for each program anyone can compile and build against. These are optional, and manual steps can instead be taken to resolve the issue yourself.

Additionally, information collected during an exam is decided by your professor, who decides what Proctorio's intended function while proctoring the exam will be. As the student, you are shown everything Proctorio is requesting permission for during the initial pre-checks, and none of this information is collected until you have acknowledged and continued further into the pre-checks after allowing the required permissions. There is no invasion of privacy when you are acknowledging we are collecting this information on behalf of your institution. The programs offered within our Help Center also do not collect or transmit any information from your computer, they exist to resolve common issues clients experience and do not continue running in the background once closed or finished with their task.

This all said, we're sorry you are experiencing technical difficulties using our service. I would recommend following up with your feedback at support@proctorio.com instead of through this page so we can properly address this issue with you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Sarah T Jun 24, 2018

Additionally, the invasion of privacy just to take a test is just too far. In wanting to be secure, Proctorio has just turned into another extension that tracks every move you make without even performing its intended function.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Melissa Blakely Modified Jun 16, 2018 ★★★★★

I haven't even had a chance to use it yet but I hate it. I have uninstalled and re-installed google chrome and the proctorio extension 3 times and still have not been able to access my exam. I'm thankful I haven't even be able to make a payment yet. I have called both of the support numbers without an answer, it just keeps ringing. Hopefully I get a response to my email.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Jun 19, 2018

Any support cases sent to support@proctorio.com have been responded to since your review's post date. If you haven't received a response yet, please check your spam folder and the address you emailed to.

Thank you.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nick Tool Modified Mar 25, 2018 ★★★★★

Compatibility with D2L is awful. I've had to contact support almost every single time I take a test.

Talk to your school's administration if you feel the same. My school was receptive to my feedback, and shared that many students feel the same way. If you are also having consistent problems with Proctorio, you owe it to your peers and yourself to speak up about it.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Baylee Niehaus Modified Mar 19, 2018 ★★★★★

Proctorio does not work at all for me, despite uninstalling and reinstalling it multiple times. I've updated

Google Chrome as well and still, Proctorio won't work. I was somehow able to take exams/quizzes until now, halfway through the semester. I had two problems left on an exam when I was suddenly kicked out and lost all my work because Proctorio refuses to work. I'm waiting for my professors response to see if and when I can retake the test on campus. This program should not be used until it gets seriously modified and fixed. I've now wasted my entire afternoon trying to fix this problem and have gotten no where. EDIT: I've been in contact with the proctorio help team, who went through their trouble shooting checklist and the product still does not work the way its supposed to. I'm somehow able to take my quizzes/exams again but I'm not being recorded while taking them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Calvin Rimes Mar 8, 2018

Hello!

If you experience any issues with loss of connection or get kicked out of your test please open a live chat with us by clicking the shield icon in the upper right hand corner of your quiz page and selecting Live Chat from the drop down menu.

Also, please make sure Google Chrome is up to date before any exam to prevent crashing or issues like this from arising.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Lexi Smith Modified Mar 3, 2018 ★★★★★

Whoever is answering all these complaints with "go to a physical testing center" doesn't realize that 1) one reason for using this is that professors don't have to waste a class period giving exams (that's why all of mine have used it) and you are required to take it online 2) "testing centers" aren't a thing in many schools- many people use proctorio for individual classes, not SATs/GREs, etc, where you go to one place and take a standardized test-- my school has a testing center, but you are only allowed to use it if you have a registered disability that requires testing accommodations 3) if you are taking an online class (say, over the summer or winter terms) you might be hours away from campus (hence, online courses) and cannot "go to a testing center".

I haven't had issues with Proctorio besides it heightening my testing anxiety, but "go to a testing center" is a response by someone who doesn't understand that that isn't an option in some cases, along with the requirement for using proctorio.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Daniel Withers Modified Mar 3, 2018 ★★★★★

This service has crashed on me twice already this semester. I was given a C- on the test as my professor wouldn't let me retake. It just crashed again and I probably won't do well again. Thanks Proctorio!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Calvin Rimes Mar 8, 2018

Hello!

If you experience any issues with loss of connection or get kicked out of your test please open a live chat with us by clicking the shield icon in the upper right hand corner of your quiz page and selecting Live Chat from the drop down menu.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



MM Modified Mar 3, 2018 ★★★★★

I download the extension but I cant find the Take Quiz Button on the Canvas page afterwards? I have no idea what to do here.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Calvin Rimes Mar 8, 2018



Hello!

Once the extension is installed select your courses.
Then select your course that has Proctorio integrated on it.
Then select the Quizzes tab on the left or Modules.
Locate the quiz that you need to take, it should say (Remotely Proctored) or (Secure Browser) in the title. Scroll all the way down to the bottom and the Take The Quiz button should be there.

Hope this helps, if you have any trouble please click the shield icon in the upper right hand corner of your test page and open a live chat with us to troubleshoot the issue.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Lilli Sanchez Mar 3, 2018

Were you able to fix it? I have the same issue.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Craig Andrus Modified Feb 19, 2018 ★★★★★

Simple invasion of privacy. I am not sensitive to the issue, but the level this is taking it to is disgusting.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Hannah McNeely Modified Feb 13, 2018 ★★★★★

This is honestly just creepy. I get it, cheating is a big issue.

But recording:
Your microphone
Your webcam
Your physical location
Your identity
Your clipboard
Your mouse location
Your browser size
Your browser tabs and windows
Your head movements
Your eye movements
Your mouth movements
Your entire screen
Any website you visit
Any other applications running
Number of display screens connected

Seriously? Talk about over the top. I feel violated every time I take a test. I cannot wait to uninstall this hack job.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Angela Jaleh Modified Feb 11, 2018 ★★★★★

When over halfway through an exam, an update on my computer from Adobe appeared that kicked me out of my full-screen mode for the test, and when I tried to close this, a count down appeared from Proctorio that said my test would be ending. I had no way of stopping this and, as a result, lost a half-finished exam that I will just have to wait for my instructor's response on what can be done next. Please acknowledge this issue on part of your development team, because computer and software updates are not always predictable, and this sort of issue is entirely damaging to a student's success in a course that uses this extension.

If you are a professor considering this for your course, please, simply either make your exams available online without the use of this extension or request they be proctored at your institution's testing center.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Feb 15, 2018

Thank you for addressing your concerns.

The mode you described is set in place to prevent students from allowing the use of other applications. During pre-checks we will list a message stating you will be in full screen mode, and you will be prevented from using other applications.

This also means if a program forces itself to remain in front of Chrome for you to read, it will trigger Proctorio to kick you out of your exam. It sounds like your professor was nice and allowed a grace period to click back on your exam by clicking on the page to stop the count down.

We recommend closing all other background applications, such as Adobe, before your exam begins to prevent them from disrupting you during your exam.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



David Steed Modified Feb 9, 2018 ★★★★★

Downloaded the "fix my microphone" software from Proctorio's sight that ended up being malware that cause a feedback loop between my microphone and speakers. Bad move on the development team. If I could choose a proctoring software for any educational institution I would not choose this one for that reason alone. Along with that are all of the other privacy issues/concerns and other things.

UPDATE: It may not have been the software itself, but the issue started only after I downloaded the software and tried to get it working. The Customer support told me it was a problem with Google Chrome, which was obviously wrong. I ended up reinstalling the drivers for my laptop audio and the problem was fixed. Customer support was a hindrance to fixing the issue.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



AmSyndicate Modified Feb 9, 2018 ★★★★★

If I could rate this ZERO stars I would. The fact that this thing can remotely access my computer, record browsing history, and collect my head, mouth, and eye movements, is just WEIRD. How do I know that some creep is not keeping the recordings of myself? The answer is I don't. Thank god I am not a girl otherwise I would be 10 times more bothered by this creepiness. This caused me to RUSH through my test because I wanted it turned off and deleted immediately. If I were not currently injured I would be driving myself to campus to take the exams, rather than using this "extension" that is basically just a hack into your computer that you have to accept in some college situations. Ridiculous.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



A Google User Feb 10, 2018

Proctorio is an extension inside of Google Chrome, not it's own standalone executional file. This is important to understand because Google Chrome installs extensions inside a sandboxed environment within Chrome, preventing them from unknowingly touching your personal files. Proctored settings in your test are set up by your institution, and recordings or information collected is only sent to your institution. Proctorio does not run outside of your course, and permissions required are stated before the exam begins and then handled by Google Chrome. Remember, if Proctorio requires your webcam or microphone, Google Chrome will clearly prompt you asking for this permission. If you are worried about people viewing your recordings, I would recommend not being too suspicious during your exams as this will lead to your exam being flagged.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)



Nathan Geddes Modified Oct 16, 2017 ★★★★★

Not a fan. for the following reasons

- Having to scan the room every so often removes you from the testing train of thought (can lose your train of thought).
- Having questions further than a screens length away from answer prompts leads to scrolling back and

forth constantly to make sure you understood and answered the question (yes school dictates a lot of the structure of the test but due to your removal of copy paste I can't move the question into the answer prompt for easy sourcing - either allows copy paste or instruct the schools to setup tests to accommodate for the tools you remove from a students disposal)

- No clock provided

- staring at yourself gets disturbing

- The feeling of even looking around the room at all could get you marked as cheating leads to an even more stressful atmosphere. In a testing center you can look around, stretch your neck, look at the clock... the less stressed atmosphere feeling of doing a test at home is lost because of this.

- Can disable right click and copy paste... but can't disable windows key button that nearly got me kicked out of the test.

Pros

- Does its job

Hope to never have to use this again until serious improvements are implemented.

What needs to improve you might ask? Take a legit test under this environment and try to do the things you'd like to do to remain less stressed since you are at home... you'll find a handful of things to improve as shown by my list above.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



[Joann Beasley](#) Modified Oct 14, 2017 ★★★★★

I was towards the end of taking a 50 question exam last night and at question 47 the program would not let me access my test any long and eventually kicked me out. I tried to get back in and it asked for a password and I could not get around it. Then I could no longer access my course content page to enter into any of my class assignments. Today I can access my course content for assignments again but there seems to be a major problem going on that many other people are complaining of the same thing. Luckily my teacher said she would give me credit for the portion of my test that was taken but this is the second test I have had problems with in this program. ARGH!!!!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[A Google User](#) Feb 10, 2018

Proctorio does not modify your connection to your institution when it fetches your test information. If your teacher set up your exam to show questions one at a time, your computer will have to make a request each time you go to the next set of questions. It sounds like you lost connection to both your institution and Proctorio. In instances like these we would recommend you start a live chat with us when your internet connection is restored, or call us if you cannot start a live chat. When being Remotely Proctored, you are required to have an internet connection through the duration of your exam.

Was this review helpful? ☐ Yes ☐ No [Mark as spam or abuse](#)



[Sameer](#) Modified Oct 1, 2017 ★★★★★

Disgustingly creepy, especially for a test that is open book and open notes (in my case) I don't see why its necessary for me to be watched through my webcam

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



[Forestmoon91](#) Modified Oct 1, 2017 ★★★★★

I should not have to be recorded in my own home to take an exam. This is most definitely an invasion of privacy and should not be required whatsoever.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



[Chloe Buckingham](#) Modified Sep 27, 2017 ★★★★★

I find it incredibly annoying that this RECORDS YOU while you take a test. I understand that cheating is bad

I find it incredibly creepy that this RECORDS YOU while you take a test. I understand that cheating is bad and all, but I am certainly not comfortable with being monitored in my own home. What if I choose to take my test nude? I also don't like that it forces you to close every window and tab open. I have many tabs open at all times because I'm often multi tasking and it's very detrimental to have to close them all in order to take my test, especially when almost none of them are related to the test. I think this is ridiculous as a requirement for a course and I do feel that my privacy is being invaded by being forced by my instructor to download this extension.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



LARONDA AUSTIN Modified Sep 11, 2017 ★★★★★

Takes you an hour or longer to get the extension to work and it takes 2 minutes to actually take the exam. Something is wrong here. Very frustrating!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Proctorio

Offered by: [proctorio.com](#)★★★★★ 3.901 | [Accessibility](#) | 2,000,000+ users[Add to Chrome](#)[Overview](#)[Privacy practices](#)[Reviews](#)[Support](#)[Related](#)

User Reviews

[Write a review](#)[All languages](#)[Recent](#)**Christopher Eder** Modified Aug 29, 2017 ★★★★★

This app has been force upon me in order to complete a required course. It violates my privacy by filming me in private areas. This program takes full control of my private property, and places me on constant surveillance. I am treated like a serf instead of a private citizen in a democracy.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)**Eileen Spann** Jan 5, 2018

Agreed. Nothing that I can do about it if I want to complete my doctorate. It sucks, and I have raised concerns with my school. Talk about a total invasion of my privacy and personal property.

Was this review helpful? ☐ Yes ☐ No | [Mark as spam or abuse](#)**Sal Listro** Modified Mar 23, 2017 ★★★★★

There is no greater intrusion on ones privacy than Proctorio. You basically give up all your privacy when allowing this to be downloaded to your computer. There is also no way to tell what information they are collecting. This is a third party service that your university can use to have you take exams. Once the exam is over, the program still lurks on your computer.

Put tape over your cameras immediately and either disable your mic or do not talk at all.

This program also tracks your eye, head and mouth movement as well as listens to every word you say and will flag you when making certain movements as well as saying certain things.

If your university uses this program... find a new university.

If you want to feel like your soul is being raped, download this program and good luck taking your test.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)[Load more replies](#)**Tyler Riedal** Modified Feb 6, 2017 ★★★★★

Proctorio is an intrusion upon personal privacy. The permissions required to run this extension are absurd. In an attempt to learn more about what information Proctorio is collecting I tried to proxy the extension to monitor the network calls but Proctorio automatically uninstalled itself. Apparently transparency of data collection is not something this company values. I am extremely skeptical about the nature of Proctorio. To the professors out there who may be considering this for their online classes I would not recommend this service.

Cue Proctorio employee telling me to visit the website or email them.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Derek Rood Modified Jan 20, 2017 ★★★★★

I have to reset my microphone settings, close Chrome, and restart my attempt every time I take a quiz. By the 6th or 11th round of doing this, it finally accepts my microphone settings despite them being consistent every time.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Melissa Baniak Modified Jan 14, 2017 ★★★★★

I have had problems every time I've taken an exam using proctorio- it freezes and I cannot advance the questions. I've had to call the help center several times during the exams and I've lost tons of time on my exams because of this. It is not my internet connection because I've opened other windows and the internet itself would work fine.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Lauren Fernandez Modified Nov 13, 2016 ★★★★★

It does its purpose but it does feel creepy when taking exams.

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)

[Load more replies](#)



Rebecca Jones Modified Mar 13, 2016 ★★★★★

Completely intrusive in nature. Proctorio website states that it does not monitor everything that you must grant it access to. If it doesn't, why do I have to accept that to download it? Highway robbery of higher education...

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)



Cristine Fietze Johnston Modified Nov 11, 2015 ★★★★★

So easy to use!

Was this review helpful? ☐ Yes ☐ No [Reply](#) | [Mark as spam or abuse](#)